

Configuring General Electronic Services

Welcome to this training session on Alma and Primo VE Integration. In this session, you'll see how to configure general electronic services in Primo.

In Primo, the general electronic services appear in the Full Record Display.

General Electronic Services are links that your library can define to provide access to library functions and resources – and these can be configured to appear in the Online Access, Get It, or Links sections.

The types of services you might want to include could be links to interlibrary loan services, links to search for the item in Google Scholar, Books in Print or Amazon, or ask a librarian services.

Let's go to Alma Configuration Menu > Fulfillment > Discovery Interface Display Logic > General Electronic Services to see how these are configured.

Here is the list of General Electronic Services we have configured in the sandbox.

Let's go into one of these rules to see how it was configured.

This service is active, you can see its service code, name, and description. The Public Name defines what the link looks like in Primo.

This service is not an ILL service, so No is selected here.

This means that the service will display in the Links section in the full record.

(Highlight URL template) In order to create a general electronic service, you must be familiar with the syntax of the service's URL, which includes any parameters that are required to search for or access specific information from the service itself.

Here in Amazon's link, there is a specific URL, and then the ISBN or ISSN parameter that will get filled in.

And in the Service Availability tab, the service is configured to show when the ISBN exists in the record.

Let's take a look at another.

There are two ILLiad rules because the URL template is different for Articles and Books – so let's go into the first one.

This service is an ILL service, so Yes is selected here. Because Yes is indicated here, we have the options to display the service in the View it, Get It, and How to Get it sections.

The Primo User will need to log in in order to see this Service, and the service will be disabled when the resource is owned by the institution and it is available.

And in the Availability Rules tab, the service is set to show when the material type is an article or journal.

And those are some examples of General Electronic Services!

Thank you for watching!
