**APAC User Group Ex Libris campus**M **Product Roadmap** 2021-2022

April 2021





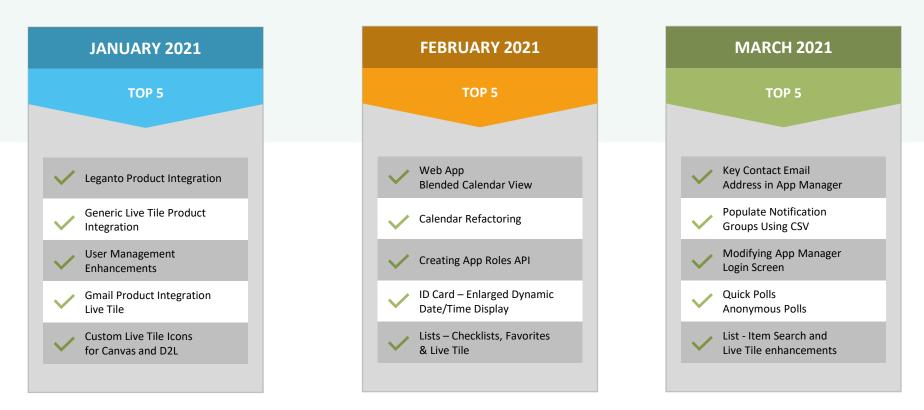


#### **2021 Development and Delivery Plan**



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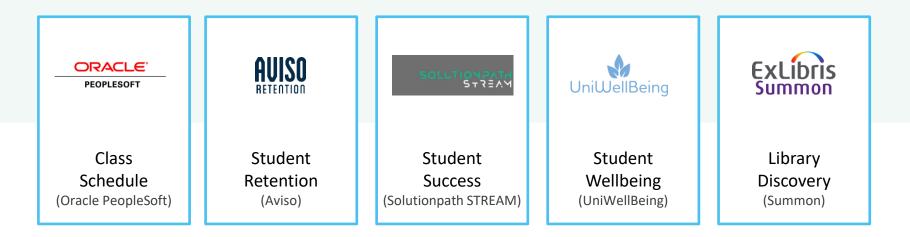
### **Product Enhancements Delivered in Q1/2021**





### **Upcoming Product Integrations**

Additional Product Integrations and enhancement to existing Product Integrations are delivered as part of the monthly release cycle

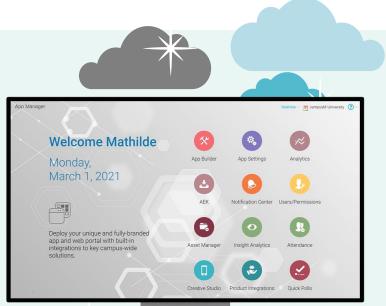




### Making App Manager More Accessible

Providing insights into how your app is being used and how to make the most of the latest app features:

- Guided App Manager tutorials to walk you through deployment of new and existing features
- ✓ Feature Usage Analytics to highlight app utilization

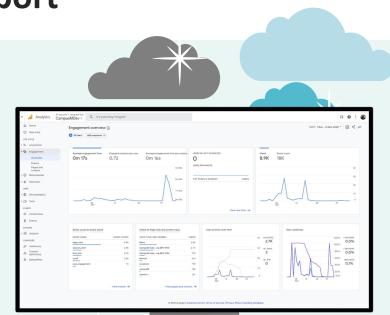




#### Launching Google Analytics Support

Enabling integration of campusM Insight data into your Google Analytics platform to create a holistic overview of your digital channel usage

- ✓ App usage and tile clicks
- ✓ Custom Reporting and insight
- ✓ Integrated with existing digital channels

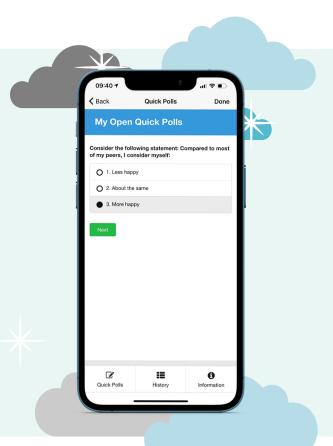




#### **Enhancing Quick Polls**

We will be rolling out additional features to Quick Polls to give you further insight into student experiences and wellbeing:

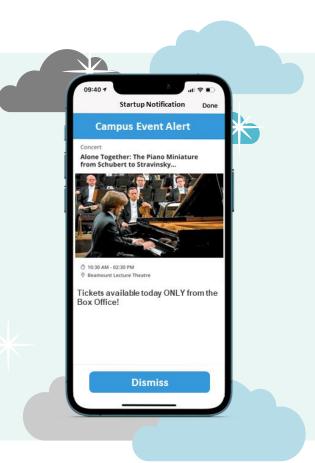
- ✓ Anonymous Polls for collecting sensitive data
- ✓ Multi-Question Polls (surveys)
- ✓ Data extract through App Manager, to improve the accessibility of Poll data





#### **Introducing Startup Notifications**

 Startup Notifications allow app entry splash screen interruption to maximize impact of your message





### **Expanding Dynamic Roles**

Target users with personalized, relevant services and information based on user and academic institutions definable tags.

- ✓ Tag driven actions
- ✓ AEK attributable
- ✓ Extensible
- ✓ Creation and extract through API



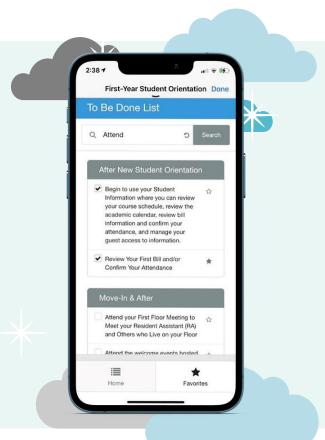
		Students $\vee$		Default 🗸
☑ Default	🔲 Hold	South Car	npus	
Beta Tester	Honor Student	Student Athlete		
Computer Science Major	Learner Analytics	Student E	mployee	
Disability	Lives On Campus	Year		
FAFSA	🔲 Main Campus			
Graduate Student	🔲 Math Major			



### Making Lists More Useful

Allowing institutions to further utilize the List Product Integration, enabling end-users to:

- ✓ Add their own custom lists and items
- ✓ Enable reminders for list items
- ✓ Search lists for list items





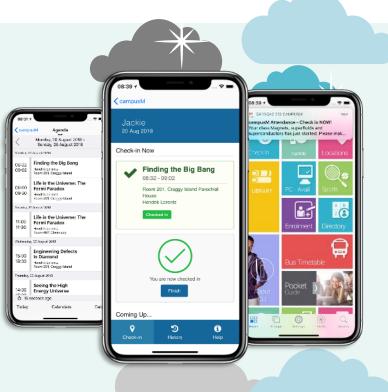
### **Expanding campusM Attendance Capabilities**

#### Available:

✓ Student Check-in History Dashboard Widget

#### Upcoming:

- ✓ Ad-hoc event creation and check-in
- ✓ Alternative sessions check-in
- ✓ Administrator check-in





### **Digitalizing the Student ID Card**

 Apple and Google Wallet integration will enable students to access university services and resources through their smartphone.



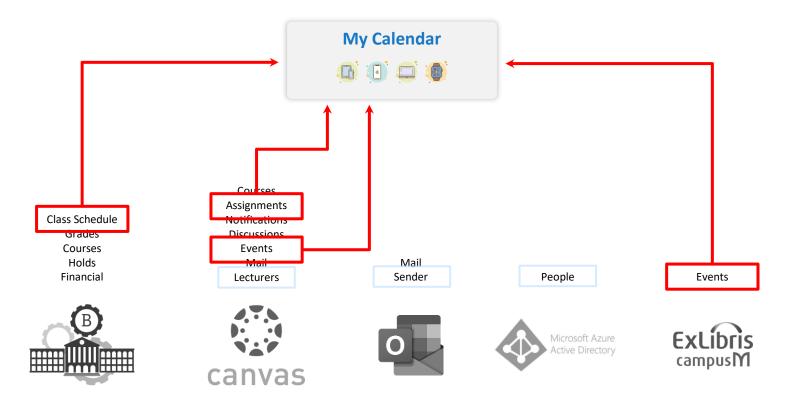


## campusM's hyper-connected data model transforms distinct product integrations into instant connections





#### campusM Data Model: Hyper-Connected Interactions







# 2021 Strategic Spotlight: UX – User-Centered eXperience



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## **Research Lab**

Research Directions for 2021-2022



#### **Research Lab**

#### **QUICK FORMS**

Quickly create data capture forms using predefined question types and distribute to end users using roles

#### **CHAT & CHATBOTS**

in-App Chat, messaging between users to facilitate collaboration and socialization

#### NOTIFICATIONS

Notification technology refresh and enhanced user experience for the end user and admin

#### **OPEN APIS**

Improve extensibility and facilitate micro service architecture through open APIs for campusM



# Thank you!

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