

What's new in Primo/Primo VE

2021 Q2 - Primo Product Team



Highlights



Improve Search with Hyphens





Improved Pagination Experience



Hide Link to Leganto Reading List in case of Draft Mode



Analytics & Accessibility Improvements





Primo & Primo VE Release Schedule

• Primo May 2021

Quarterly Release	MT Sandbox	Total Care (TC)	MT Production	Local
May 2021	April 18, 2021	April 25, 2021	May 2, 2021	May 16, 2021

Primo VE Release Schedule

Monthly Release	Sandbox Release	Production Release	Release Update	Notes
April 2021	March 21, 2021	April 4, 2021	N/A	Infrastructure Release
May 2021	April 18, 2021	May 2, 2021	May 9, 2021	
June 2021	May 23, 2021	June 6, 2021	June 13, 2021	

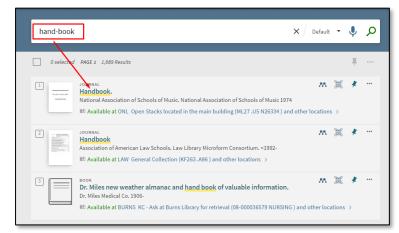
Improve Search with Hyphens



<u>Demo</u>

Searching for terms with Hyphens will include additional results matching also the term's compound word

- bar-code → barcode, bar code
- brain-storm > brainstorm, brain storm
- co-teaching > coteaching, co tearching
- > copy-right -> copyright, copy right









*NERS ID 4457 Coming from Ideas Exchange

Improve Search with Hyphens



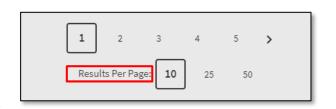
<u>Demo</u>

- Expanding the query to include also the term's compound word
- Using the synonyms files' mechanism for <u>Supported hyphenated</u> terms
 - Option to enrich the list by submitting case
- Should also work in the opposite direction
 - Handbook → hand-book , hand book
- Improvement is done for the local search, (In CDI it is already supported)



Improved Pagination Experience

- Allow users to set the number of results per page 10,25 or 50
- Replacing the existing pagination widget with more simpler page navigation
- Replacing "Load more results" behavior
 - Showing up to the selected results per page instead of appending results to the same page → performance optimization









Improved Pagination Experience

- Cross-System change, relevant pages
 - Simple and Advanced search results
 - Journal Search
 - Database Search
 - Browse Search (records page only, not the main Browse page)
 - Citation trail
 - Related items (book chapter, book review, and so forth)
 - Newspaper Search
- In addition in Collection Discovery the number of items is also synched to the number of results that the user has selected.
- Number of results per page settings stored for the current session only



Improved Pagination Experience

Demo

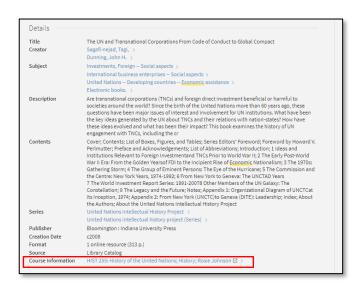
- Gradual rollout
 - In Primo May release, Primo VE June release opt-in
 - In August release the new pagination method will become the default one
 - Recommendation: adjust any customizations that may have been made to the existing Load More Results area and Paging widget

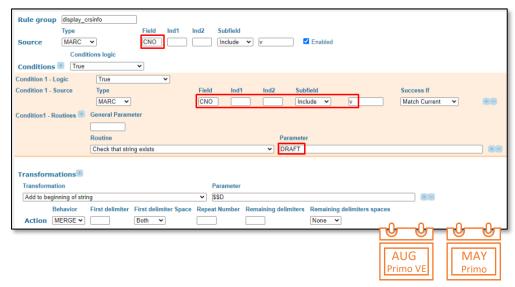
Sensitive area – list of known issues



Hide Link to Leganto Reading List in case of Draft Mode

- Primo won't display the Course information if the course is in DRAFT mode
 - Alma published this indication, require: Update the Normalization rules

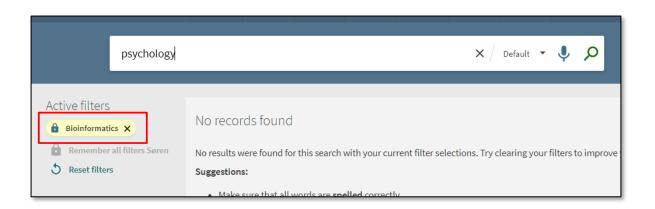


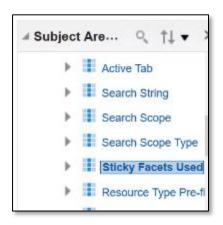




Analytics Improvements

- Improve the Zero Results Searches Report:
 - More options to analyze reasons for zero searches by adding Sticky Facets Used flag









Accessibility Updates

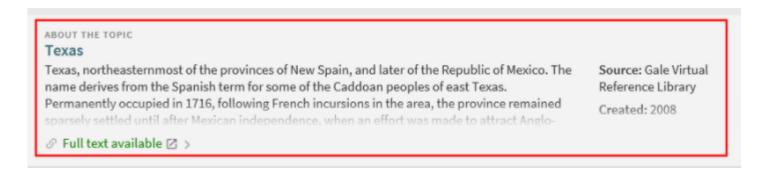
- Documentation update
 - new <u>Primo Accessibility Statement</u>
 - New VPAT: <u>Accessibility Compliance Report</u>
 - List of issues we handled Resolved Accessibility Issues
 - List of leftover <u>Outstanding Accessibility Issues</u>

- Ongoing accessibilities fixes
 - Improving page titles



More updates

- Topic/Reference Entry: Update Display Source
 - The Source field is now taken from PNX addata/jtitle or addata/btitle



 Primo Discontinue Certification of Internet Explorer by May 2021

Primo VE - What's New



Recent Search Suggestions

Limit Database Search to Affiliated Campus

Improve Match DEDUP Keys for Place of Production

JUN

NERS 6552 - Index 505 subfield t's (titles)\$t

Improved Pagination Experience

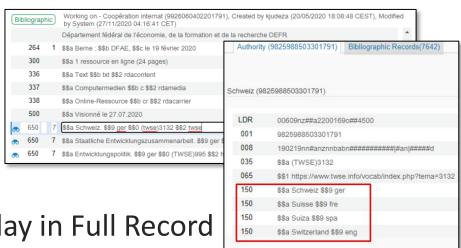
Enrich Display & Facet from Authority for multilingual preferred





Enrich Display & Facet from Authority for multi-lingual preferred

- Upon enriching from Authority Subject, Creator, Contributor,
 Primo VE should allow users to search using the various multilingual preferred from the Authority
- Display in the Facet (per setting)
 - All multi-lingual preferred values
 - Schweiz
 - Suisse
 - Suiza
 - Switzerland
 - Preferred value per UI language
- In July phase Handle the Display in Full Record



Sneak Peek for 2021 Q3



Direct links to PDF using Unpaywall



UX Improvements: List of versions page & Save Query Notification Settings



Rollout of the New Pagination Method



Primo VE – Enhance Requests Forms configuration





Primo VE - Allow more granularity in Discovery role



Primo VE - Normalization Rules support in display and local fields for CNMARC records



ELUNA 2021 Annual Meeting Online



- Opening Session & Ex Libris Updates, & DEI. May 3, 2021. 1-4 pm EDT (New York)
- Updates
 - Teaching & Learning, Leganto, & Aleph. May 5, 1-4 pm EDT
 - Support, SFX, Rosetta, & ELUNA 101. May 11, 1-4 pm EDT
 - Research, Esploro, Rialto, Analytics & Linked Open Data. May 13, 1-4 pm EDT
 - Discovery, CDI, & Summon. May 18 1-4 pm EDT
 - Library Management, Alma, & Content. May 19, 1-4 pm EDT
 - Resource Sharing, Rapido, Rapid, & Voyager. May 25 1-4 pm EDT
 - Ex Libris Vision, Primo and ELUNA Closing Session. May 27, 1-4 pm EDT
- Register at https://el-una.org/meetings/eluna-2021-annual-meeting-online/

Webinars, webinars, and more educational webinars

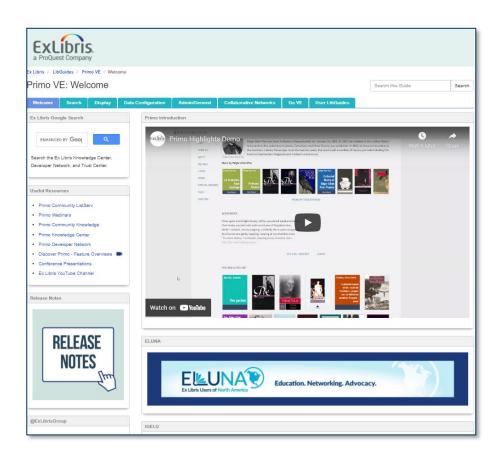
- Access to all Recordings Visit: <u>Primo Webinars in the Knowledge Center</u>
- Recordings for recent webinars in series
 - Go VE Become an Expert recordings
 - Primo VE Become an Expert recordings
 - CDI/Content recordings
- Upcoming CDI and Content sessions <u>register here</u>
 - CDI: Merged Record and Linking (April 22)
 - Ask the Expert: Linking to Full Text (April 28)
 - CDI: Troubleshooting Content and Activation Issues with Alma (May 4)
 - CDI: Single Activation with SFX (May 6)
 - Ask the Expert: SFX CDI Single Activation (May 12)
 - Content Quarterly Webinar End-to-End User Experience (June 14)
- Ex Libris website: https://exlibrisgroup.com/webinars-explore-learn/



New Primo VE LibGuide

https://exlibris.libguides.com/PrimoVE/

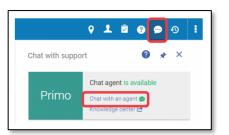
- Find training, documentation, and support materials faster
 - Most popular Primo VE content organized by functional area
 - "Useful Resources" links
 - Google Search to search across a variety of Ex Libris sites
 - Other customers' Primo LibGuides in the User LibGuides section
- Gain more exposure to resources





Live Chat Support

- Primo VE/Alma/Leganto institutions in EMEA and NA
 - Users that have the Chat with Support role, assigned by System Admin
 - Select the relevant product and click 'Chat with an Agent' to start chatting
- Initiate Chat for seemingly quick and simple needs (Tier 1 in nature)
 - How- to questions
 - Simple configurations
 - Behavior queries
 - Known bugs
 - Other simple queries
- If issue cannot be resolved in chat, a regular case will be created by us
- Use Support Portal for more complex issues
- Resources:
 - Video: https://youtu.be/22BXmcSYUFw
 - Knowledge Center article: https://knowledge.exlibrisgroup.com/Cross-
 Product/Knowledge Articles/Online Chat Support for the High-Ed Platform Products FAQ



Region	Business Hours Availability
EMEA	Sunday – Friday 08.00 – 16.00 CEST
NA	Monday – Friday 09.00 – 17.00 CDT



