

Intro to Rapido - Script

Hello,

Rapido is a discovery-to-delivery library resource sharing platform focused on staff efficiency and patron services.

For patrons, Rapido provides a central location where they can find the materials they need with a frictionless experience for getting those materials quickly.

So when a patron is searching for an item, they can do it beyond the library catalog but in an interface they are familiar with.

Behind the scenes Rapido includes a shared holding index of over 2000 institutions, allowing Rapido to know exactly who holds the items.

When the patrons are presented with their offers, they can see all the details of what is available for them.

In this example, the patrons can see that it's possible to get a chapter within 24 hours and might choose it since they only need a specific chapter.

In order for Rapido to support this process, there are several components that need to be defined – you can find them within the Alma configuration menu → Resource

Sharing → Configuration → Members

The Rapido Members are the libraries in my institution that are doing resource sharing. You can add a new member here or edit an existing one.

Pods are the group of libraries that have agreed to do Resource sharing between them.

These are the pods that this library is associated with. Every Pod has a lending policy and a delivery time. This is the information shown in the Rapido offers. The pods are created and associated by Exlibris.

Participating items are the items in my institution that will be included in the resource sharing and will be potentially loanable to another library. Associating each item to Pods here, will make this item loanable in this pod. And last, within the Borrowing policies tab, Pod priority, you determine the order of Pods in which Rapido will search for your items ensuring that the best offer is always selected. For example, regional pods before international ones.

For detailed instructions on how to manage these components see the on-line help in the knowledge center.

Let's go back to our patrons and the offers they have just received. Once they click get it they fill out a form.

Although it is a 'minimalist form' all the metadata details of the request are stored and sent to you, the library staff.

This reduces your mediation, allowing you to handle more complex requests, helping you manage a high volume of requests efficiently.

Let's see how you access your requests.

Enter Rapido through the Rapido sets icon. This is the borrowing and lending requests tabs. Each tab contains pre defined sets which shows you the requests using different criteria.

You can also narrow your list further using the facets here.

For example, in the borrowing requests tab, this is a set that shows you the requests that were created today. Click on the row action tool of a request to access all the actions you need to manage the request. This is a quicker, more expedient way of accessing these new requests on an ongoing basis.

You can also, by clicking the request, get to the bibliographic record, and to the item's holding's details.

As mentioned before As a borrowing library, most of your borrowing activities are done automatically. If you do need mediation, you can define a mediation rule by accessing the configuration menu, Resource sharing → Borrowing mediation rules. This is the list of mediation rules for your sight. And these are the rules that are enabled. For more details on how to create and manage mediation rules go to the designated mediation rules video or see the On line help within the knowledge center.

This was an intro to Rapido, it's value and main components.

Thank you for joining!