**Custom Domain Name**

Ex Libris campusM Configuration Form

**Overview**

|  |  |
| --- | --- |
| **Complexity Level** | Medium |
| **Customer Owner** | IT (typically) |
| **Required for activation** | No (optional) |
| **More information** | [Working with custom domain names on hosted ExLibris environments](https://knowledge.exlibrisgroup.com/Cross-Product/Knowledge_Articles/Working_with_custom_domain_names_on_hosted_ExLibris_environments) |

A custom domain is a unique, branded name that identifies a website. When using a private domain name on a hosted server, Ex Libris coordinates a series of specific steps with you to enable this option.

**high level flow details**

To use a private domain name on a hosted server, Ex Libris needs to upload a certificate to the hosted environment. For such:

1. The customer is required to fill-up the information in this Configuration Form
2. Ex Libris creates a **Certificate Signing Request (CSR)** for the campusM hosted environment, based on provided information
3. The customer passes the **CSR** to a recognized **Certificate Authority (CA)**, such as GoDaddy, GeoTrust, etc., with a request to receive a signed certificate (Verify that the certificate has SHA2 encryption or higher)
4. The customer returns a signed certificate to Ex Libris to upload to the hosted environment
5. The customer needs to add the DNS entry of the new host name as a CNAME

**required information**

Enter the following details for the Custom Domain Name:

|  |  |  |
| --- | --- | --- |
| **Branding Option** | **Value** | **Additional Info** |
| Common Name |  | The fully qualified domain name (FQDN), host name, or URL to apply to the certificate (This URL should have a CNAME pointing to the environment’s domain name) |
| Organization |  | The name under which the customer’s organization is legally registered |
| Division |  | To differentiate between divisions within an organization |
| Locality |  | Name of the city in which the customer’s organization is registered |
| State or Province |  | Name of state or province where the customer’s organization is registered (Use FULL NAME) |
| Country |  | The two-letter country code for the country in which the customer’s organization is registered |
| Email Address |  | An email address to contact the organization. Usually the email address of the certificate administrator or IT department |