ProQuest Esploro Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Esploro – June 2021 release

Report Date: 04/30/2021

Product Description:

Esploro creates a unified system of records of research outputs, or assets. It widens the scope of data to all research assets through automated capture and direct deposits. Metadata curation and enrichment make assets easily discoverable through discovery channels and institutional portals.

Administrators, such as librarians, can manage assets, apply metadata with ease, and collaborate with research offices and with scholars. Research office staff can track publications to ensure compliance with government and funder policies. Esploro can also be leveraged to measure research impact through relevant KPIs and benchmark analysis of individual researchers, of the organization, and across institutions.

This report applies only to Esploro's researcher profiles: Esploro enables the automatic creation and update of researcher profiles, displaying researchers' publications, achievements and academic activities in one location. Researchers benefit from an effortless way to present their work to the world, attract funders, and facilitate collaboration, while institutions enhance their academic reputation.

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Notes:

This report was created upon completion of accessibility evaluations performed during August 2020 and April 2021 and was limited only to evaluation of specific accessibility issues that were already reported.

The report is considered accurate at the time of publishing.

Evaluation Methods Used:

A combination of automated and manual testing techniques was employed for the accessibility assessment.

- Manual assessment was performed using Chrome/NVDA on Windows 10
- Automated tools used included the Deque aXe browser extension & Deque aXe Auditor.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, the criteria are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.1 Conformance Requirements</u>.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	
All non-text content that is presented to the user has a text alternative		
that serves the equivalent purpose, except for the situations listed below.		
• Controls, Input: If non-text content is a control or accepts user input,		
then it has a name that describes its purpose. (Refer to Success		
Criterion 4.1.2 for additional requirements for controls and content		
that accepts user input.)		
• Time-Based Media: If non-text content is time-based media, then		
text alternatives at least provide descriptive identification of the non-		
text content. (Refer to Guideline 1.2 for additional requirements for		
media.)		
Test: If non-text content is a test or exercise that would be invalid if		
presented in text, then text alternatives at least provide descriptive		
identification of the non-text content.		
• Sensory: If non-text content is primarily intended to create a specific		
sensory experience, then text alternatives at least provide descriptive		
identification of the non-text content.		
CAPTCHA: If the purpose of non-text content is to confirm that		
content is being accessed by a person rather than a computer, then		
text alternatives that identify and describe the purpose of the non-		
text content are provided, and alternative forms of CAPTCHA using		
output modes for different types of sensory perception are provided		
to accommodate different disabilities.		
Decoration, Formatting, Invisible: If non-text content is pure description is used only for visual formatting, or is not presented to		
decoration, is used only for visual formatting, or is not presented to		
users, then it is implemented in a way that it can be ignored by assistive technology.		
assistive technology.		

Criteria	Conformance Level	Remarks and Explanations
 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) For prerecorded audio-only and prerecorded video-only media, the following are true, except when the audio or video is a media alternative for text and is clearly labeled as such: Prerecorded Audio-only: An alternative for time-based media is provided that presents equivalent information for prerecorded audio-only content. Prerecorded Video-only: Either an alternative for time-based media or an audio track is provided that presents equivalent information for prerecorded video-only content. 		The web pages do not contain prerecorded audio-only or video-only media.
1.2.2 Captions (Prerecorded) (Level A) Captions are provided for all prerecorded audio content in synchronized media, except when the media is a media alternative for text and is clearly labeled as such.	Supports	The web pages do not contain prerecorded audio content in synchronized media.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) An alternative for time-based media or audio description of the prerecorded video content is provided for synchronized media, except when the media is a media alternative for text and is clearly labeled as such.	Supports	The web pages do not contain video content.
1.3.1 Info and Relationships (Level A) Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.	Supports	
1.3.2 Meaningful Sequence (Level A) When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.	Supports	
1.3.3 Sensory Characteristics (Level A) Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, color, size, visual location, orientation, or sound. Note: For requirements related to color, refer to Guideline 1.4.	Supports	
1.4.1 Use of Color (Level A) Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	

Criteria	Conformance Level	Remarks and Explanations
Note: This success criterion addresses color perception specifically.		-
Other forms of perception are covered in Guideline 1.3 including		
programmatic access to color and other visual presentation coding.		-
1.4.2 Audio Control (Level A)	Supports	The web pages do not contain audio content that plays
If any audio on a Web page plays automatically for more than 3 seconds,		automatically.
either a mechanism is available to pause or stop the audio, or a		
mechanism is available to control audio volume independently from the overall system volume level.		
Note: Since any content that does not meet this success criterion can		
interfere with a user's ability to use the whole page, all content on		
the Web page (whether or not it is used to meet other success		
criteria) must meet this success criterion. See Conformance		
Requirement 5: Non-Interference.		
-	Supports	
All functionality of the content is operable through a keyboard interface		
without requiring specific timings for individual keystrokes, except where		
the underlying function requires input that depends on the path of the		
user's movement and not just the endpoints.		
Note 1: This exception relates to the underlying function, not the		
input technique. For example, if using handwriting to enter text, the		
input technique (handwriting) requires path-dependent input but the		
underlying function (text input) does not.		
Note 2: This does not forbid and should not discourage providing		
mouse input or other input methods in addition to keyboard		
operation.		
2.1.2 No Keyboard Trap (Level A)	Supports	
If keyboard focus can be moved to a component of the page using a		
keyboard interface, then focus can be moved away from that component		
using only a keyboard interface, and, if it requires more than unmodified		
arrow or tab keys or other standard exit methods, the user is advised of		
the method for moving focus away.		
<i>Note:</i> Since any content that does not meet this success criterion can		
interfere with a user's ability to use the whole page, all content on		
the Web page (whether it is used to meet other success criteria or		
not) must meet this success criterion. See Conformance Requirement		
5: Non-Interference.		

Criteria	Conformance Level	Remarks and Explanations
 2.1.4 Character Key Shortcuts (Level A 2.1 only) If a keyboard shortcut is implemented in content using only letter (including upper- and lower-case letters), punctuation, number, or symbol characters, then at least one of the following is true: Turn off: A mechanism is available to turn the shortcut off; Remap: A mechanism is available to remap the shortcut to include one or more non-printable keyboard keys (e.g., Ctrl, Alt); Active only on focus: The keyboard shortcut for a user interface component is only active when that component has focus. 	Supports	The web pages do not have any keyboard character key shortcuts.
 2.2.1 Timing Adjustable (Level A) For each time limit that is set by the content, at least one of the following is true: Turn off: The user is allowed to turn off the time limit before encountering it; or Adjust: The user is allowed to adjust the time limit before encountering it over a wide range that is at least ten times the length of the default setting; or Extend: The user is warned before time expires and given at least 20 seconds to extend the time limit with a simple action (for example, "press the space bar"), and the user is allowed to extend the time limit at least ten times; or Real-time Exception: The time limit is a required part of a real-time event (for example, an auction), and no alternative to the time limit is possible; or Essential Exception: The time limit is essential and extending it would invalidate the activity; or 20 Hour Exception: The time limit is longer than 20 hours. 		The web pages do not have any time limit on the content.
	Supports	The web pages do not include any moving, blinking, scrolling, or auto-updating information.

Criteria	Conformance Level	Remarks and Explanations
	Comormance Level	Remarks and Explanations
• Auto-updating: For any auto-updating information that (1) starts		
automatically and (2) is presented in parallel with other content,		
there is a mechanism for the user to pause, stop, or hide it or to		
control the frequency of the update unless the auto-updating is part		
of an activity where it is essential.		
Note 1: For requirements related to flickering or flashing content, refer to Guideline 2.3.		
Note 2: Since any content that does not meet this success criterion		
can interfere with a user's ability to use the whole page, all content		
on the Web page (whether it is used to meet other success criteria or		
not) must meet this success criterion. See Conformance Requirement		
5: Non-Interference.		
Note 3: Content that is updated periodically by software or that is		
streamed to the user agent is not required to preserve or present		
information that is generated or received between the initiation of		
the pause and resuming presentation, as this may not be technically		
possible, and in many situations could be misleading to do so.		
Note 4: An animation that occurs as part of a preload phase or similar		
situation can be considered essential if interaction cannot occur		
during that phase for all users and if not indicating progress could		
confuse users or cause them to think that content was frozen or		
broken.		
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	The web pages do not contain any flashing content.
Web pages do not contain anything that flashes more than three times in		
any one second period, or the flash is below the general flash and red		
flash thresholds.		
Note: Since any content that does not meet this success criterion can		
interfere with a user's ability to use the whole page, all content on		
the Web page (whether it is used to meet other success criteria or		
not) must meet this success criterion. See Conformance Requirement		
5: Non-Interference.		
2.4.1 Bypass Blocks (Level A)	Supports	
A mechanism is available to bypass blocks of content that are repeated		
on multiple Web pages.		
	Supports	
Web pages have titles that describe topic or purpose.		

Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A)	Supports	
If a Web page can be navigated sequentially and the navigation		
sequences affect meaning or operation, focusable components receive		
focus in an order that preserves meaning and operability.		
2.4.4 Link Purpose (In Context) (Level A)	Supports	
The purpose of each link can be determined from the link text alone or		
from the link text together with its programmatically determined link		
context, except where the purpose of the link would be ambiguous to		
users in general.		
2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	The web pages do not contain any functionality that
All functionality that uses multipoint or path-based gestures for operation		uses multipoint or path-based gestures for operation.
can be operated with a single pointer without a path-based gesture,		
unless a multipoint or path-based gesture is essential.		
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	
For functionality that can be operated using a single pointer, at least one		
of the following is true:		
No Down-Event: The down-event of the pointer is not used to		
execute any part of the function;		
• Abort or Undo: Completion of the function is on the up-event, and a		
mechanism is available to abort the function before completion or to		
undo the function after completion;		
Up Reversal: The up-event reverses any outcome of the preceding		
down-event;		
• Essential : Completing the function on the down-event is essential.		
2.5.3 Label in Name (Level A 2.1 only)	Supports	
For user interface components with labels that include text or images of		
text, the name contains the text that is presented visually.		
2.5.4 Motion Actuation (Level A 2.1 only)	Supports	The web pages do not contain any functionality that can
Functionality that can be operated by device motion or user motion can		be operated by device motion or user motion.
also be operated by user interface components and responding to the		
motion can be disabled to prevent accidental actuation, except when:		
• Supported Interface: The motion is used to operate functionality		
through an accessibility supported interface;		
Essential: The motion is essential for the function and doing so would		
invalidate the activity.		

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A)	Supports	
The default human language of each Web page can be programmatically		
determined.		
3.2.1 On Focus (Level A)	Supports	
When any user interface component receives focus, it does not initiate a		
change of context.		
3.2.2 On Input (Level A)	Supports	
Changing the setting of any user interface component does not		
automatically cause a change of context unless the user has been advised		
of the behavior before using the component.		
3.3.1 Error Identification (Level A)	Supports	
If an input error is automatically detected, the item that is in error is		
identified and the error is described to the user in text.		
3.3.2 Labels or Instructions (Level A)	Supports	
Labels or instructions are provided when content requires user input.		
4.1.1 Parsing (Level A)	Supports	
In content implemented using markup languages, elements have		
complete start and end tags, elements are nested according to their		
specifications, elements do not contain duplicate attributes, and any IDs		
are unique, except where the specifications allow these features.		
Note: Start and end tags that are missing a critical character in their		
formation, such as a closing angle bracket or a mismatched attribute		
value quotation mark are not complete.		
4.1.2 Name, Role, Value (Level A)	Supports	
For all user interface components (including but not limited to: form		
elements, links and components generated by scripts), the name and role		
can be programmatically determined; states, properties, and values that		
can be set by the user can be programmatically set; and notification of		
changes to these items is available to user agents, including assistive		
technologies.		
Note: This success criterion is primarily for Web authors who develop		
or script their own user interface components. For example, standard		
HTML controls already meet this success criterion when used		
according to specification.		

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Supports	The web pages do not contain any live video content.
Captions are provided for all live audio content in synchronized media.		
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	The web pages do not contain any prerecorded video
Audio description is provided for all prerecorded video content in		content.
synchronized media.		
1.3.4 Orientation (Level AA 2.1 only)	Supports	
Content does not restrict its view and operation to a single display		
orientation, such as portrait or landscape, unless a specific display		
orientation is essential.		
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	
The purpose of each input field collecting information about the user can		
be programmatically determined when:		
The input field serves a purpose identified in the Input Purposes for		
User Interface Components section; and		
The content is implemented using technologies with support for		
identifying the expected meaning for form input data.		
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	Most of the text and images of text meet the minimum
The visual presentation of text and images of text has a contrast ratio of		color contrast requirement of 4.5:1 or 3:1 against the
at least 4.5:1, except for the following:		background, based on the size of the text.
• Large Text: Large-scale text and images of large-scale text have a		
contrast ratio of at least 3:1;		However, there are few exceptions:
• Incidental: Text or images of text that are part of an inactive user		Placeholder text doesn't meet the minimum
interface component, that are pure decoration, that are not visible to		color contrast requirement of 4.5:1 in Common
anyone, or that are part of a picture that contains significant other		Components - "Header – Before Sign In" and
visual content, have no contrast requirement.		"Header – After Sign In" and web page –
• Logotypes: Text that is part of a logo or brand name has no contrast		"Deposit Wizard Modal - Specify".
requirement.		Text content doesn't meet the minimum color
		contrast requirement of 4.5:1 in Common
		Component – "Header – After Sign In" and web
		pages – "Deposit Wizard Modal – The
		Essentials", "Deposit Wizard Modal - Relations",

Criteria	Conformance Level	Remarks and Explanations
		"Deposit Wizard Modal – Describe It" and
		"Deposit Wizard Modal - Specify"
1.4.4 Resize text (Level AA)	Does Not Support	Content or functionality is lost on all the web pages
Except for captions and images of text, text can be resized without		when the pages are resized up to 200 percent.
assistive technology up to 200 percent without loss of content or		
functionality.		
1.4.5 Images of Text (Level AA)	Supports	
If the technologies being used can achieve the visual presentation, text is		
used to convey information rather than images of text except for the		
following:		
Customizable: The image of text can be visually customized to the user's requirements;		
Essential: A particular presentation of text is essential to the		
information being conveyed.		
Note: Logotypes (text that is part of a logo or brand name) are		
considered essential.		
1.4.10 Reflow (Level AA 2.1 only)	Does not support	Information or functionality is lost on all the web pages
Content can be presented without loss of information or functionality,		when the viewport is adjusted to 320px width.
and without requiring scrolling in two dimensions for:		
 Vertical scrolling content at a width equivalent to 320 CSS pixels; 		
Horizontal scrolling content at a height equivalent to 256 CSS pixels;		
Except for parts of the content which require two-dimensional layout for		
usage or meaning.		
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	
The visual presentation of the following have a contrast ratio of at least		
3:1 against adjacent color(s):		
User Interface Components: Visual information required to identify		
user interface components and states, except for inactive		
components or where the appearance of the component is		
determined by the user agent and not modified by the author;		
Graphical Objects: Parts of graphics required to understand the		
content, except when a particular presentation of graphics is		
essential to the information being conveyed.		
1.4.12 Text Spacing (Level AA 2.1 only)	Partially supports	On most of the web pages, text spacing can be applied
In content implemented using markup languages that support the		and there is no loss of content or functionality.

Criteria	Conformance Level	Remarks and Explanations
following text style properties, no loss of content or functionality occurs		However, there are exceptions:
by setting all of the following and by changing no other style property:		Content is cut off when the text spacing is
 Line height (line spacing) to at least 1.5 times the font size; 		adjusted in web pages – "Search Home Page
 Spacing following paragraphs to at least 2 times the font size; 		(View 1 and View 2)", "Researcher Settings -
 Letter spacing (tracking) to at least 0.12 times the font size; 		About", "Deposit Wizard Modal - The
 Word spacing to at least 0.16 times the font size. 		Essentials" and "Deposit Wizard Modal -
Exception: Human languages and scripts that do not make use of one or		Relations".
more of these text style properties in written text can conform using only		
the properties that exist for that combination of language and script.		
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Partially Supports	Most of the content that appears on pointer hover or
Where receiving and then removing pointer hover or keyboard focus		keyboard focus, is persistent, hoverable, and
triggers additional content to become visible and then hidden, the		dismissible.
following are true:		
Dismissible: A mechanism is available to dismiss the additional		However, there are few exceptions:
content without moving pointer hover or keyboard focus, unless the		Additional content disappears on hover in the
additional content communicates an input error or does not obscure		"Researcher Page (Overview tab)", Deposit
or replace other content;		Wizard Modal - Describe It, Researcher Page
Hoverable: If pointer hover can trigger the additional content, then		(Output tab), Researcher Settings - About,
the pointer can be moved over the additional content without the		Researcher Settings - Affiliations, Researcher
additional content disappearing;		Settings - Profile"
• Persistent: The additional content remains visible until the hover or		
focus trigger is removed, the user dismisses it, or its information is no		
longer valid.		
Exception: The visual presentation of the additional content is controlled		
by the user agent and is not modified by the author.		
2.4.5 Multiple Ways (Level AA)	Supports	
More than one way is available to locate a Web page within a set of Web		
pages except where the Web Page is the result of, or a step in, a process.		
2.4.6 Headings and Labels (Level AA)	Supports	
Headings and labels describe topic or purpose.		
2.4.7 Focus Visible (Level AA)	Supports	
Any keyboard operable user interface has a mode of operation where the		
keyboard focus indicator is visible.		
3.1.2 Language of Parts (Level AA)	Supports	
The human language of each passage or phrase in the content can be		
programmatically determined except for proper names, technical terms,		

Criteria	Conformance Level	Remarks and Explanations
words of indeterminate language, and words or phrases that have		
become part of the vernacular of the immediately surrounding text.		
3.2.3 Consistent Navigation (Level AA)	Supports	
Navigational mechanisms that are repeated on multiple Web pages		
within a set of Web pages occur in the same relative order each time they		
are repeated, unless a change is initiated by the user.		
3.2.4 Consistent Identification (Level AA)	Supports	
Components that have the same functionality within a set of Web pages		
are identified consistently.		
3.3.3 Error Suggestion (Level AA)	Supports	
If an input error is automatically detected and suggestions for correction		
are known, then the suggestions are provided to the user, unless it would		
jeopardize the security or purpose of the content.		
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	
For Web pages that cause legal commitments or financial transactions for		
the user to occur, that modify or delete user-controllable data in data		
storage systems, or that submit user test responses, at least one of the		
following is true:		
Reversible: Submissions are reversible.		
Checked: Data entered by the user is checked for input errors and the		
user is provided an opportunity to correct them.		
Confirmed: A mechanism is available for reviewing, confirming, and		
correcting information before finalizing the submission.		
	Supports	
In content implemented using markup languages, status messages can be		
programmatically determined through role or properties such that they		
can be presented to the user by assistive technologies without receiving		
focus.		

Table 3: Success Criteria, Level AAA

Notes: Level AAA success criterions are not within the scope of this conformance evaluation.