Quick Polls

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| Script | Direction |
| campusM Quick Polls are a great way to get feedback from students on their campus experiences. Quick Polls deliver simple questions through the app that take students seconds to complete. You can display a custom response to the student based on their answer, and even automatically adapt their home screen accordingly. | demonstration of answering a poll within the app |
| In this session we'll learn how to set up Quick Polls, deploy the Quick Polls tile to the user's homescreen, create and distribute a Quick poll, and view the results of a poll. |  |
| Quick Polls are managed via App Manager in the Quick Polls section. Here you can create and distribute new polls, view previous polls, and explore Quick Polls' results.  First let's set up Quick Polls for our institution. Click General Settings. | As described |
| Here you can enable Quick Polls and customize their default look and feel and user experience.  To enable Quick Polls, check this box. | As described |
| You can enable the Quick Polls Live Tile here. The tile displays a live badge showing the number of unanswered polls from the user, and the user can access the polls via the tile.  You can enable users to see the aggregated results for polls in the Response screen by checking Show Quick Poll Results For End User.    You can also customize the color scheme and the various text labels that guide the user in filling out the poll. | As described |
| Once happy with the general configuration, click Save.  Having enabled Quick Polls, let's go to App Builder to deploy the Quick Polls Live Tile. | As described |
| In the Menu Options section, click Add. For the tile type, select Product Features Tile. For the feature type, select Quick Polls Tile. Enter a name for the tile, and click Create.  Our new tile has been added. You can now customize its appearance as usual, and define for which App Roles it will be available.  When done, make sure to Save & Publish. | As described |
| Now you're ready to create and distribute a Quick Poll to your users. Go back to Quick Polls, and click Add Quick Poll. |  |
| By default, this poll is enabled. You can always disable it from here, effectively leaving it as a draft. |  |
| Enter the question. Each Quick Poll has only one question. In our example, we'll use a standard student sentiment poll, to gauge how happy students feel compared to their peers.  By default, the user's response is stored against their name, but if we wish, we can make it an Anonymous Quick Poll, by checking here. | As described    **Consider the following statement: Compared to most of my peers, I consider myself:** |
| Next, let's select the Response Type, it can be a multiple-choice question, or the user can respond free text. Let's choose Multiple Choice Response – Single Selection. This means the student can select only one of the available answers.  Now let's configure those possible answers.  Our first selectable answer is "less happy".  Quick Polls allow us to assign a role to the user based on their answer. In this example, we'll assign them a dedicated role called Unhappy. This will allow us to present menu options with supportive information to the user, or to add them to a Notification Group to receive motivational messages.  Next, we can add a custom response for this answer. This is what the student will see after they submit this particular answer.  Let's add another answer, "about the same". This time, we won't check the custom response, and use the default response, as defined in the General Settings section we saw earlier.  For our final answer, we'll enter "more happy". Here too, we could add a role, if we wish, and a custom response.    Next, you can choose for a notification to be fired when the QP is released, to encourage the user to engage with the poll. You can customize the notification's title and text, or leave the default, as defined in the General Settings.    If you wish, you could create a generic response text for this Quick Poll. This will appear as the response to answers that are configured to use custom response. If you leave this option unchecked, the default response will be taken from the General Settings.    Next, we configure which users should receive this Quick Poll, based on their App Roles. We can select one or more roles.  We can set a re-ocurrence pattern for this Quick Poll, either weekly or monthly. This allows us to ask the same question on a repeat basis, which is great for monitoring change in sentiment over time. Unchecking this box means the poll will occur only once.  Finally, set the date and time for the Quick Poll to open… and close. This is the time frame during which the user can answer the poll.    When done configuring the poll, click Save; and the Quick Poll will be distributed according to the configuration.  When the start time arrives, the user will receive a notification, and they can answer the poll to see the response as configured. | As described    Suggested question details    **1. less happy**    We are sorry to hear that you are unhappy. Please contact your faculty management team on 555-1234-5678 to discuss how we can improve your situation and experiences.    **2. about the same**    Leave as default response    **3. more happy**    Great to hear you are enjoying yourself! Please let you friends and family know about your experiences! |
| To view aggregated results from a Quick Poll, as they currently stand, find your Quick Poll, and click View Results. The results are displayed in a pie chart, and complete results can be exported to a spreadsheet. If this is a poll with multiple occurrences, this initial display will aggregate the responses across all of the occurrences to date. To view the results of a specific occurrence, go back and click View Occurrences first, and then click on an occurrence, to view its results. | As described |
| You can also get individual responses, or bulk response data, using our Get Poll Results API. You can learn more about this option in the Get Poll Results page of the Ex Libris Developer Network. | Suggest putting [web address](https://developers.exlibrisgroup.com/campusm/apis/get-poll-results/) on |
| You should now be able to set up Quick Polls and distribute them to your users. Thanks for joining! |  |