# ProQuest Rialto Accessibility Conformance Report

# International Edition

**(Based on VPAT**® **Version 2.4)**

## Name of Product/Version: ProQuest Rialto

## Report Date: August, 2021

## Product Description:

ProQuest Rialto is a comprehensive academic marketplace, designed for today’s librarians to be a single integrated experience enabling evidence-based, data-driven decisions.

Rialto is built on the Ex Libris Higher-Ed cloud platform, creating a seamless and unified workflow from selection to acquisition. The marketplace offers a range of formats and acquisition models which can be sorted and ranked based on library preferences providing usage data to help librarians make the best purchase decisions.

## Contact Information:

Email: [rialto-product@proquest.com](mailto:rialto-product@proquest.com)

## Notes:

The report is considered accurate at the time of publishing.

### Detailed Scope:

Rialto is part of Alma, which is covered as part of a different report. The scope of this VPAT is restricted to Rialto pages listed in the table below.

| ID # | **Web Page / Screen / Component** |
| --- | --- |
| 1 | Navigation/Header (Alma) |
| 3 | Left navigation |
| 4 | Search Results Filters |
| 5 | Page Navigation |
| 6 | Shortcut Keys (Alma) |
| 7 | Search Results |
| 8 | Book Detail |
| 9 | Cart |
| 10 | Shopping List View |
| 11 | Order History |
| 12 | Feeds Page |
| 13 | Add Recommendation |
| 14 | Ranking Profiles |
| 15 | Progress Interstitial |

## Evaluation Methods Used:

A combination of automated and manual testing techniques was employed for the accessibility assessment.

* Manual assessment was performed using Firefox/NVDA on Windows 10 and included exclusive use of the keyboard.
* Automated tools used included the Deque aXe browser extension & Deque aXe Auditor.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
| --- | --- |
| [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211) | Level A (Yes)  Level AA (Yes)  Level AAA (No) |
| [Web Content Accessibility Guidelines 2.1](https://www.w3.org/TR/WCAG21) | Level A (Yes)  Level AA (Yes)  Level AAA (No) |
| [Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines) | (Yes) |
| [EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf), - V3.1.1 (2019-11) | (No) |

## Terms

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Partially Supports**: Some functionality of the product does not meet the criterion.
* **Does Not Support**: The majority of product functionality does not meet the criterion.
* **Not Applicable**: The criterion is not relevant to the product.
* **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA.

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

* Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](https://www.w3.org/TR/WCAG21/#conformance-reqs).

### Table 1: Success Criteria, Level A

Notes:

| **Criteria** | **Conformance level** | **Remarks and Explanations** | |
| --- | --- | --- | --- |
| [**1.1.1 Non-text Content**](http://www.w3.org/TR/WCAG20/#text-equiv-all) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Partially Supports** | Most of the images have a meaningful alternative (alt) text description. Non-relevant or decorative images have “null” alt attributes and/or are inserted as a background image.  However, there are exceptions:   * Text alternative does not include essential text in image in the “Book Detail” page. * Text alternative is not present for few informative images in the “Add Recommendation” page.   Compliance of this standard was validated with Firefox/NVDA. |
| [**1.2.1 Audio-only and Video-only (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Supports** | The website does not contain prerecorded audio-only or video-only media.  Compliance of this standard was validated with Firefox/NVDA. |
| [**1.2.2 Captions (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-captions) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Supports** | The website does not contain prerecorded audio content in the video.  Compliance of this standard was validated with Firefox/NVDA. |
| [**1.2.3 Audio Description or Media Alternative (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Supports** | The website does not contain prerecorded video content.  Compliance of this standard was validated with Firefox/NVDA. |
| [**1.3.1 Info and Relationships**](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Partially Supports** | Most of the content is presented in a way that the information, structure and relationships are conveyed.  However, there are exceptions:   * Group of form fields is not associated with the group label in the “Add Recommendation” page. * Visual heading text is not marked as heading in the “Feeds” page. * Visible label and form field are not associated in the “Cart” and the “Order History” pages. * Visible label and form field are not associated in the “Navigation/Header (Alma)” component and the “Ranking Profiles” page. * Multiple form elements are missing labels in the “Search Results Filters” page. * aria-hidden="true" is used incorrectly to the content in the “Navigation/Header (Alma)” component. * aria-hidden=“true” is used incorrectly to the tooltip triggers present across all the pages.   Compliance of this standard was validated with Firefox/NVDA. |
| [**1.3.2 Meaningful Sequence**](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Partially Supports** | Most of content is present in a logical or correct reading sequence.  However, there are exceptions:   * Screen readers can read content outside the modal dialogs in the “Feeds”, “Book details” pages. * Content that is intended to be hidden from all users is read by the screen readers in the “Book detail” page.   Compliance of this standard was validated with Firefox/NVDA. |
| [**1.3.3 Sensory Characteristics**](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding)(Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Supports** |  |
| [**1.4.1 Use of Color**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Partially Supports** | Most of the content is presented in a way that does not use color as only means to convey information, indicate an action, prompting a response or distinguishing a visual element.  However, there is an exception:   * Link contrast is not 3:1 with surrounding text & no added link contrast for links present in the “Book Detail” page.   Compliance of this standard was validated with Firefox/NVDA. |
| [**1.4.2 Audio Control**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Supports** | The web pages do not contain audio content that plays automatically.  Compliance of this standard was validated with Firefox/NVDA. |
| [**2.1.1 Keyboard**](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Partially Supports** | Most of the content is operable through a keyboard interface.  However, there are exceptions:   * Some form elements are not accessible by the keyboard and there is no conforming alternative on the “Cart”, “Feeds Page”, “Order History” pages. * Drag and drop feature in the “Shortcut Keys (Alma)” page is not keyboard accessible.   Compliance of this standard was validated with Firefox/NVDA. |
| [**2.1.2 No Keyboard Trap**](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Supports** | Compliance of this standard was validated with Firefox/NVDA. |
| [**2.1.4 Character Key Shortcuts**](https://www.w3.org/TR/WCAG21/#character-key-shortcuts) (Level A 2.1 only)  Revised Section 508 – Does not apply | **Web: Supports** | The web pages do not have any keyboard character key shortcuts.  Compliance of this standard was validated with Firefox/NVDA. |
| [**2.2.1 Timing Adjustable**](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Supports** | The web pages do not contain component where time limit is involved.  Compliance of this standard was validated with Firefox/NVDA. |
| [**2.2.2 Pause, Stop, Hide**](http://www.w3.org/TR/WCAG20/#time-limits-pause) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Supports** | The web pages do not include any moving, blinking, scrolling, or auto-updating information.  Compliance of this standard was validated with Firefox/NVDA. |
| [**2.3.1 Three Flashes or Below Threshold**](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Supports** | The web pages do not contain any flashing content. |
| [**2.4.1 Bypass Blocks**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) – Does not apply to non-web software * 504.2 (Authoring Tool) * 602.3 (Support Docs) – Does not apply to non-web docs | **Web: Supports** | Compliance of this standard was validated with Firefox/NVDA. |
| [**2.4.2 Page Titled**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Supports** | Compliance of this standard was validated with Firefox/NVDA. |
| [**2.4.3 Focus Order**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Partially Supports** | Most of the content on the web page can be navigated sequentially using the keyboard without affecting the meaning and operability.  However, there are exceptions:   * Programmatic focus does not move to intended target in the “Shopping List View” page * Empty elements receive the keyboard focus in the “Feeds page” and the “Order History” pages.   Compliance of this standard was validated with Firefox/NVDA. |
| [**2.4.4 Link Purpose (In Context)**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Partially Supports** | The purpose of most of the links can be determined from the link text alone or from the link text together with its programmatically determined link context.  Compliance of this standard was validated with Firefox/NVDA. |
| [**2.5.1 Pointer Gestures**](https://www.w3.org/TR/WCAG21/#pointer-gestures) (Level A 2.1 only)  Revised Section 508 – Does not apply | **Web: Supports** | The web pages do not contain any functionality that uses multipoint or path-based gestures for operation.  Compliance of this standard was validated with Firefox/NVDA. |
| [**2.5.2 Pointer Cancellation**](https://www.w3.org/TR/WCAG21/#pointer-cancellation) (Level A 2.1 only)  Revised Section 508 – Does not apply | **Web: Supports** | Compliance of this standard was validated with Firefox/NVDA. |
| [**2.5.3 Label in Name**](https://www.w3.org/TR/WCAG21/#label-in-name) (Level A 2.1 only)  Revised Section 508 – Does not apply | **Web: Partially Supports** | For most of the user interface controls the name contains the text that is presented visually.  Compliance of this standard was validated with Firefox/NVDA. |
| [**2.5.4 Motion Actuation**](https://www.w3.org/TR/WCAG21/#motion-actuation) (Level A 2.1 only)  Revised Section 508 – Does not apply | **Web: Supports** | The web pages do not contain any functionality that can be operated by device motion or user motion.  Compliance of this standard was validated with Firefox/NVDA. |
| [**3.1.1 Language of Page**](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Supports** | Compliance of this standard was validated with Firefox/NVDA. |
| [**3.2.1 On Focus**](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Supports** | Compliance of this standard was validated with Firefox/NVDA. |
| [**3.2.2 On Input**](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Supports** | Compliance of this standard was validated with Firefox/NVDA. |
| [**3.3.1 Error Identification**](http://www.w3.org/TR/WCAG20/#minimize-error-identified) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Supports** | Compliance of this standard was validated with Firefox/NVDA. |
| [**3.3.2 Labels or Instructions**](http://www.w3.org/TR/WCAG20/#minimize-error-cues) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Partially Supports** | Labels or instructions are missing on content that requires user input.  However, there are exceptions:   * Instructions are missing for assistive technology users in the “Shortcut Keys (Alma)” page. * Visible label is missing for form controls present on the “Feeds Page”, “Ranking Profiles”, and “Add Recommendation” page. * Visible group label is missing on form controls present in the “Ranking Profiles” pages. * Form elements are missing labels in the “Cart” pages.   Compliance of this standard was validated with Firefox/NVDA. |
| [**4.1.1 Parsing**](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Partially Supports** | The content has elements with ARIA attributes that are not allowed according to the specifications, duplicate IDs.  However, there are exceptions:   * Duplicate IDs are present on the static and active elements in the “Add Recommendation”, “Feeds Page”, “Order History”, “Progress Interstitial”, “Ranking Profiles” pages.   Compliance of this standard was validated with Firefox/NVDA. |
| [**4.1.2 Name, Role, Value**](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) (Level A)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Partially Supports** | Most of the user interface components provide programmatic name, role, and/or state information.  However, there are exceptions:   * Combobox is missing appropriate roles and attributes in the “Cart”, “Order History” pages. * Modal dialog is missing required roles and attributes in the “Feeds page”. * The elements accessible name is not appropriate for the elements function in the “Feeds page”. * Drag and drop elements are missing required roles and attributes in the “Shortcut Keys (Alma)” page. * Tooltips are missing required roles and attributes across all the pages. * Few buttons are missing names in the “Feeds Page”, “Navigation/Header (Alma)” component, “Shortcut Keys(Alma)” page. * Link is missing name in the “Left Navigation” component. * Few buttons do not have a role in the “Feeds Page” and “Cart” pages. * Few elements are missing the expand/collapse state in the “Feeds Page”.   Compliance of this standard was validated with Firefox/NVDA. |

### Table 2: Success Criteria, Level AA

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| [**1.2.4 Captions (Live)**](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) (Level AA)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Supports** | The web pages do not contain any live video content with audio.  Compliance of this standard was validated with Firefox/NVDA. |
| [**1.2.5 Audio Description (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) (Level AA)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Supports** | The web pages do not contain any prerecorded video content.  Compliance of this standard was validated with Firefox/NVDA. |
| [**1.3.4 Orientation**](https://www.w3.org/TR/WCAG21/#orientation) (Level AA 2.1 only)  Revised Section 508 – Does not apply | **Web: Supports** | Compliance of this standard was validated with Firefox/NVDA. |
| [**1.3.5 Identify Input Purpose**](https://www.w3.org/TR/WCAG21/#identify-input-purpose) (Level AA 2.1 only)  Revised Section 508 – Does not apply | **Web: Supports** | Compliance of this standard was validated with Firefox/NVDA. |
| [**1.4.3 Contrast (Minimum)**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) (Level AA)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Partially Supports** | Most of the text and images of text meet the minimum color contrast requirement of 4.5:1 or 3:1 against the background, based on the size of the text.  However, there are exceptions:   * Placeholder text lacks 4.5:1 contrast ratio in the “Navigation/Header (Alma)”, “Search Results”, “Shortcut Keys (Alma)”, “Ranking Profiles” and “Cart” pages. * Text content lacks 4.5:1 contrast ratio in the “Book Detail”, “Feeds Page”, “Search Results” pages.   Compliance of this standard was validated with Firefox/NVDA. |
| [**1.4.4 Resize text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) (Level AA)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Partially Supports** | Most of the text can be resized without assistive technology up to 200 percent without loss of content or functionality.  Compliance of this standard was validated with Firefox/NVDA. |
| [**1.4.5 Images of Text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) (Level AA)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Supports** | Compliance of this standard was validated with Firefox/NVDA. |
| [**1.4.10 Reflow**](https://www.w3.org/TR/WCAG21/#reflow) (Level AA 2.1 only)  Revised Section 508 – Does not apply | **Web: Does Not Support** | Content cannot be presented without loss of information or functionality, and without requiring scrolling in two dimensions at 320px width.   * Content is lost when page is adjusted to 320 Px width on the “Navigation/Header (Alma)” component, the “Add Recommendation”, “Order History”, “Shortcut Keys (Alma)” pages. * Horizontal scrolling is required to view the content at 320px width on the “Page Navigation” component, the “Order History”, “Feeds Page”, “Add Recommendation”, “Cart”, “Progress Interstitial”, “Ranking Profiles”, “Shopping List View”, “Shortcut Keys (Alma)”, “Search Results”, “Search Results Filters” pages.   Compliance of this standard was validated with Firefox/NVDA. |
| [**1.4.11 Non-text Contrast**](https://www.w3.org/TR/WCAG21/#non-text-contrast) (Level AA 2.1 only)  Revised Section 508 – Does not apply | **Web: Partially Supports** | The visual presentation of most of the user interface controls and graphical objects have a contrast ratio of at least 3:1 against adjacent colors.  However, there are exceptions:   * Focus indicator of active component lacks 3:1 contrast ratio in the “Navigation/Header (Alma)” component. * Checked state of active component lacks 3:1 contrast ratio in the “Add Recommendation” page. * An icon lacks 3 to 1 contrast ratio in the “Search Results” page.   Compliance of this standard was validated with Firefox/NVDA. |
| [**1.4.12 Text Spacing**](https://www.w3.org/TR/WCAG21/#text-spacing) (Level AA 2.1 only)  Revised Section 508 – Does not apply | **Web: Partially Supports** | On most of the web pages, text spacing can be applied and there is no loss of content or functionality.  However, there is an exception:   * When text spacing is adjusted, some content is unclear due to overlapping in the “Left Navigation” component.   Compliance of this standard was validated with Firefox/NVDA. |
| [**1.4.13 Content on Hover or Focus**](https://www.w3.org/TR/WCAG21/#content-on-hover-or-focus) (Level AA 2.1 only)  Revised Section 508 – Does not apply | **Web: Does Not Support** | The content that appears on pointer hover or keyboard focus, is dismissible, but not persistent and hoverable.   * Additional content does not remain visible until dismissed or invalid in the “Feeds Page”. * Additional content that becomes available on hover does not allow the user to move the pointer over that same additional content without the additional content disappearing in the “Search Results Filters” page and tooltips across the project.   Compliance of this standard was validated with Firefox/NVDA. |
| [**2.4.5 Multiple Ways**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) (Level AA)  Also applies to:  Revised Section 508   * 501 (Web)(Software) – Does not apply to non-web software * 504.2 (Authoring Tool) * 602.3 (Support Docs) – Does not apply to non-web docs | **Web: Supports** | Compliance of this standard was validated with Firefox/NVDA. |
| [**2.4.6 Headings and Labels**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) (Level AA)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Partially Supports** | Most of the headings and labels describe the topic or purpose.  However, there is an exception:   * Label does not convey purpose of controls in the “Feeds Page”.   Compliance of this standard was validated with Firefox/NVDA. |
| [**2.4.7 Focus Visible**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) (Level AA)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Supports** | Compliance of this standard was validated with Firefox/NVDA. |
| [**3.1.2 Language of Parts**](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) (Level AA)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Supports** | Compliance of this standard was validated with Firefox/NVDA. |
| [**3.2.3 Consistent Navigation**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) (Level AA)  Also applies to:  Revised Section 508   * 501 (Web)(Software) – Does not apply to non-web software * 504.2 (Authoring Tool) * 602.3 (Support Docs) – Does not apply to non-web docs | **Web: Supports** | Compliance of this standard was validated with Firefox/NVDA. |
| [**3.2.4 Consistent Identification**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) (Level AA)  Also applies to:  Revised Section 508   * 501 (Web)(Software) – Does not apply to non-web software * 504.2 (Authoring Tool) * 602.3 (Support Docs) – Does not apply to non-web docs | **Web: Supports** | Compliance of this standard was validated with Firefox/NVDA. |
| [**3.3.3 Error Suggestion**](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) (Level AA)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Supports** | Compliance of this standard was validated with Firefox/NVDA. |
| [**3.3.4 Error Prevention (Legal, Financial, Data)**](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) (Level AA)  Also applies to:  Revised Section 508   * 501 (Web)(Software) * 504.2 (Authoring Tool) * 602.3 (Support Docs) | **Web: Supports** | Compliance of this standard was validated with Firefox/NVDA. |
| [**4.1.3 Status Messages**](https://www.w3.org/TR/WCAG21/#status-messages)(Level AA 2.1 only)  Revised Section 508 – Does not apply | **Web: Partially Supports** | Most of the status messages are announced automatically to the screen reader users.  However, there is an exception:   * Loading status message is not automatically announced to the user in the “Feeds Page”.   Compliance of this standard was validated with Firefox/NVDA. |

### Table 3: Success Criteria, Level AAA

Notes: Level AAA success criterions are not within the scope of this conformance evaluation.

## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#302-functional-performance-criteria) (FPC)

Notes:

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| 302.1Without Vision | **Web: Partially Supports** | **Web:** Most functions of the are usable without vision.  Exceptions are noted in **1.1.1 Non-text Content**; **1.3.1 Info and Relationships**; **2.1.1 Keyboard**; and **4.1.2 Name, Role, Value**.  Compliance of this standard was validated with Firefox/NVDA. |
| 302.2 With Limited Vision | **Web: Partially Supports** | **Web:** Most functions of the site are usable by people with limited vision.  Exceptions are noted in **1.4.4 Resize.**  Compliance of this standard was validated with Firefox/NVDA. |
| 302.3Without Perception of Color | **Web: Partially Supports** | **Web:** Most functions of the site are usable by people with limited or no perception of color.  Exceptions are noted in **1.4.3 Contrast (Minimum)**.  Compliance of this standard was validated with Firefox/NVDA. |
| 302.4Without Hearing | **Web: Not Applicable** | **Web:** The site does not require the use of hearing. |
| 302.5With Limited Hearing | **Web: Not Applicable** | **Web:** The site does not require the use of hearing. |
| 302.6Without Speech | **Web: Not Applicable** | **Web:** The site does not require speech input or control. |
| 302.7With Limited Manipulation | **Web: Partially Supports** | **Web:** Users with limited manipulation who use keyboard navigation, speech recognition, or switch control software will have difficulty navigating and operating some controls in the site due to the exceptions noted in **2.1.1 Keyboard**.  Compliance of this standard was validated with Firefox/NVDA. |
| 302.8With Limited Reach and Strength | **Web: Supports** | **Web:** The site is functional with limited reach and strength.  Compliance of this standard was validated with Firefox/NVDA. |
| 302.9With Limited Language, Cognitive, and Learning Abilities | **Web: Partially Supports** | **Web:** The site is functional for users with limited language, cognitive, and learning abilities. Users with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology or accessibility features of the platform. Labeling for most controls is provided with on-screen text. Controls and static content that are rendered solely as icons offer a tooltip or other method to identify each icon’s meaning or purpose textually. Exceptions are noted in **2.4.6 Headings and Labels**.  Compliance of this standard was validated with Firefox/NVDA. |

### Chapter 4: [Hardware](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#401-general)

Notes: Not applicable. The ProQuest Rialto site is a web application and does not include any hardware.

### Chapter 5: [Software](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#501-general)

Notes: Not applicable. The ProQuest Rialto site is a web application with no authoring tool functionality.

### Chapter 6: [Support Documentation and Services](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#601-general)

Notes: Not applicable. The ProQuest Rialto site is a web application and has no support documentation or services.