Introduction to campusM

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| Script | Direction |
| Welcome to the campusM community!  The campusM app provides users with engaging content and with access to university services that can transform their campus experience!  campusM is available for native devices and desktops.  In this session, we'll review some of the features of campusM, and refer you to helpful online resources. | General app screenshots browsing the interface, click on tiles and interacting with services. |
| This is the campusM home page. You can customize the look and feel to fit your branding.  Your institution can offer different home pages (known as profiles) to different users. For example, for prospects, staff, or students. | Scroll up and down the app |
| The home page is built from tiles, which are personalized for the user and their roles.  Tiles can offer students access to your various digital systems. For example, your learning management system and library services. The tile can display live information from the system. Tapping on a tile, for example the class schedule, opens the selected service for viewing.  Tiles can also provide a variety of campusM features. For example, Map tiles are useful for campus navigation. Events tiles can showcase upcoming university happenings. List tiles can provide a to-do list for student assignments. | Tour of selected tiles  Scroll to show Canvas and library tiles  Click on these tiles: Schedule, Map, List, Events. |
| campusM allows you to engage with students in many ways.  You can send push notifications with important messages like class changes or library reminders.  Using Quick Polls, you can collect feedback from your students in concise fashion.  campusM can also be used to capture student attendance in class. | Tour of select features |
| Now let's look at some online resources to help you manage campusM. | Helpful resources |
| The campusM app is managed online via App Manager, where you can configure the home page and create content for your end users.  App Manager is divided into areas. For example, in the App Builder area, you can preview campusM on different devices and add tiles to the home page. In Creative Studio you can create content pages. And under Analytics, you can view usage statistics. | Tour of App Manager |
| For campusM documentation and training, please refer to the Ex Libris Knowledge Center.  Product Documentation covers everything you need to know about managing campusM.  Training offers series of video tutorials, including campusM Essentials, and campusM How to.  Knowledge Articles provide answers by our product analysts to commonly raised questions. | Knowledge Center |
| If you have your own questions or technical issues, you can contact our product analysts by opening a ticket in the Ex Libris Support Portal.  Your developers can find important technical documentation in the Ex Libris Developer Network; including APIs, Integrations, and the campusM Tech blog.  Finally, the Ex Libris Status Page lets you know if our servers are up and running. Search for campusM to see the server status, and register for updates on expected downtimes. | Support Portal, Developer Network, Status page. |
| We've now taken a brief tour of campusM and the online resources to help you along the way.  In our next campusM Essentials videos, we'll explore how to use each of these features and many others.  Thanks for joining! |  |