

Rialto Roles

Hello, in this session you will learn about the different roles in Rialto.

There are three primary types of user roles in Rialto: Selectors, Purchasers, and Administrators.

All roles in Rialto have several core privileges, including:

- The ability to search the marketplace
- Manage the cart and cart templates
- View order history
- Manage lists
- View curated lists
- View EBA and DDA pools
- And review recommendation feeds and selection plan results

Additional privileges are then added to these depending on which roles are assigned to a user. Please note, that a single user can have one or many roles depending on the tasks they need to perform. For more information about any of these roles please visit the documentation in the Knowledge Center.

The primary difference between selectors and purchasers is that selectors are required to request approval for all purchases.

Selectors focus on evaluating and selecting new titles in the marketplace. They can manage purchase requests and have view access to Alma acquisition data. Additionally, they are able to add to the DDA pool and pin EBA titles. This is the default role for selectors.

The Selector Limited role is only able to manage purchase requests and has Alma view access to acquisitions data. This role is good for situations where you want a selector to be able to help make purchasing suggestions but not add to the DDA pool or pin EBA titles.

Lastly, the Super Selector role can be added to allow users to also be able to manage recommendation and ranking profiles. Because they cannot manage purchase requests or view acquisitions data, this role is generally added to a user in combination with another role.

Purchasers may check out without approval.

Purchasing Operator is the baseline role for Alma ordering, and contains extensive rights within Alma. For a full list of components accessible to this role, please visit the Knowledge Center. With the addition of Rialto,

Purchasing Operators gain the baseline Rialto privileges described earlier and the ability to add to the DDA pool and pin EBA titles.

The Rialto Manager role has the ability to approve orders submitted by Selectors. Because it does not have basic Alma Acquisitions privileges, this role is generally added in combination with another.

Rialto Administrators have all core privileges described earlier, but cannot check out. They configure the system, including managing selection plans, setting institutional cart defaults, and managing the EBA program. They may also manage recommendation and ranking profiles. If a user with an administrative role needs to be able to request or place an order they must be assigned a selector or purchaser role.

The Chat with Support role allows: a user to open a chat with Rialto Support, and receive real-time assistance regardless of whether they have the right to open support tickets through the Support Center. If their question requires follow-up, a support case will be opened associated with the library's default contact. This role can be added to any user.

You now know what the roles in Rialto are and what they can do. Thanks for watching!