# **ProQuest: 360 Core: E-Journal Portal Accessibility Conformance Report**

VPAT® Version 2.3 (Revised)

Name of Product/Version:	360 Services E-Journal Portal
Product Description:	E-Journal Portal includes an A-to-Z Title List, title searching and subject browsing of e-Journals and e-
	Books. The webpage interface is fully localized, customizable, and updated daily.
	About 360 Core
	https://www.proquest.com/products-services/360-Core.html
Report Date:	October 18, 2021
Contact information:	email.technicalsupport@proquest.com
Notes:	
Evaluation Methods Used:	Color Contrast Analyzer
	Deque aXe accessibility testing tool
	High Contrast Chrome extension
	Keyboard-access manual testing and assessment
	NVDA (NonVisual Desktop Access) screen-reader utility
	WebAim's WAVE (Web Accessibility Evaluation tool)

# **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (Yes)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT	(No)
products and services in Europe, - V2.1.2 (2018-08)	(NO)

### **Terms**

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.

# WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

# Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria  9.1.1.1 (Web)  10.1.1.1 (Non-web document)  11.1.1.1.1 (Open Functionality Software)  11.8.2 (Closed Functionality Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	Software is designed to support alternative access to non-text content wherever possible. Images used to represent functionality or actions have associated text labels (or alt /title text if a text label is not appropriate).  Decorative images have blank alt text, so they will be ignored by assistive technology.  Compliance of this standard was validated screener and code inspection
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	There are no audio or video captions

Criteria	Conformance Level	Remarks and Explanations
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria  9.1.2.2 (Web)  10.1.2.2 (Non-web document)  11.1.2.2 (Open Functionality Software)  11.8.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Not Applicable	There are no audio or video captions
1.2.3 Audio Description or Media Alternative (Prerecorded)  A)  Also applies to: EN 301 549 Criteria  9.1.2.3 (Web)  10.1.2.3 (Non-web document)  11.1.2.3.1 (Open Functionality Software)  11.1.2.3.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Not Applicable	There are no audio or video captions

Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The site employs the following to support this:  • labels/ids with form elements  • markup for lists & headings  • CSS to control the visual presentation of text  • Correct use of semantic markup (bold, italics, etc.)  Compliance of this standard was validated by WAVE (web accessibility evaluation tool) provided by WebAIM, manual visual checks, screen reader, and code inspection
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard and visual checks.

Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Instructions provided do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound. Typically, descriptive text and labels are used.  Compliance of this standard was validated using manual visual checks.
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	I .	Color is used to enhance usability by drawing attention to certain areas of the screen.  Color is never the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.  Compliance of this standard was validated using manual visual checks and WAVE.

Criteria	Conformance Level	Remarks and Explanations
1.4.2 Audio Control (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.2 (Web)		
• 10.1.4.2 (Non-web document)		
• 11.1.4.2 (Open Functionality Software)		
• 11.1.4.2 (Closed Software)	Not Applicable	There is no audio content
• 11.8.2 (Authoring Tool)	Not Applicable	
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.1.1 Keyboard (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.1.1 (Web)		
• 10.2.1.1 (Non-web document)		This product is designed for keyboard access. Product
• 11.2.1.1.1 (Open Functionality Software)	Supports	functionality is available and executable from a
• 11.2.1.1.2 (Closed Software)		keyboard.
• 11.8.2 (Authoring Tool)		Compliance of this standard was validated using manual
• 12.1.2 (Product Docs)		keyboard checks.
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.1.2 (Web)		
<ul> <li>10.2.1.2 (Non-web document)</li> </ul>		
<ul> <li>11.2.1.2 (Open Functionality Software)</li> </ul>		Focus can be moved to and away from components
• 11.2.1.2 (Closed Software)	Cumparts	using only a keyboard.
• 11.8.2 (Authoring Tool)	Supports	Compliance of this standard was validated using manual
• 12.1.2 (Product Docs)		keyboard checks.
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.1.4 Character Key Shortcuts (Level A 2.1 only)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.1.4 (Web)		
• 10.2.1.4 (Non-web document)	Not Applicable	
• 11.2.1.4.1 (Open Functionality Software)	<b>Not Applicable</b>	This site does not contain any keyboard shortcuts
• 11.2.1.4.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria  9.2.2.1 (Web)  10.2.2.1 (Non-web document)  11.2.2.1 (Open Functionality Software)  11.2.2.1 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Not Applicable	This site does not require timed responses.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria  9.2.2.2 (Web)  10.2.2.2 (Non-web document)  11.2.2.2 (Open Functionality Software)  11.2.2.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Not Applicable	There is no moving, blinking, scrolling, or auto-updating content on the site. Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria  • 9.2.3.1 (Web)  • 10.2.3.1 (Non-web document)  • 11.2.3.1 (Open Functionality Software)  • 11.2.3.1(Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Not Applicable	There are no flashing or blinking elements in the user interface.
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Supports	A skip link allows users to bypass repetitive links and forms and jump directly to search results.  Verified using a keyboard and a screen reader

Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria  • 9.2.4.2 (Web)  • 10.2.4.2 (Non-web document)  • 11.2.4.2 (Open Functionality Software) - Does not apply  • 11.2.4.2 (Closed Software) - Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	Pages are given titles that describe their purpose  Compliance of this standard was validated using manual code inspection and screen reader.
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria  9.2.4.3 (Web)  10.2.4.3 (Non-web document)  11.2.4.3 (Open Functionality Software)  11.2.4.3 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	Page elements and functionality are placed in an order that follows the sequences and relationships in the content.  Compliance of this standard was validated using manual keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software	Conformance Level Supports	Meaningful link text has been used throughout.  Compliance of this standard was validated using manual keyboard checks.
<ul> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria  9.2.5.1 (Web)  10.2.5.1 (Non-web document)  11.2.5.1 (Open Functionality Software)  11.2.5.1 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Not Applicable	This site does use multipoint or path-based gestures for operation.

Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria		
<ul> <li>9.2.5.2 (Web)</li> <li>10.2.5.2 (Non-web document)</li> <li>11.2.5.2 (Open Functionality Software)</li> <li>11.2.5.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508 – Does not apply</li> </ul>	Supports	The down-event of the pointer is not used to execute any part of the function.
2.5.3 Label in Name (Level A 2.1 only)  Also applies to: EN 301 549 Criteria  9.2.5.3 (Web)  10.2.5.3 (Non-web document)  11.2.5.3 (Open Functionality Software)  11.2.5.3 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Supports	For user interface components with labels that include text or images of text, the accessible name contains the text that is presented visually.

Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria  • 9.2.5.4 (Web)  • 10.2.5.4 (Non-web document)  • 11.2.5.4 (Open Functionality Software)  • 11.2.5.4 (Closed Software  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Not Applicable	This site does not contain functionality that can be operated by device motion or user motion.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria 9.3.1.1 (Web) 10.3.1.1 (Non-web document) 11.3.1.1.1 (Open Functionality Software) 11.3.1.1.2 (Closed Software)	Supports	Document provides language attribute Verified using browser code inspection

Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.2.1 (Web)		
• 10.3.2.1 (Non-web document)	Supports	Context is not changed on focus alone.
• 11.3.2.1 (Open Functionality Software)	Supports	Compliance of this standard was validated using manual
• 11.3.2.1 (Closed Software)		keyboard checks.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
3.2.2 On Input (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.2.2 (Web)		
• 10.3.2.2 (Non-web document)	Supports	Context is not changed on focus alone. Compliance of this standard was validated using manual visual and keyboard checks.
• 11.3.2.2 (Open Functionality Software)		
• 11.3.2.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Error information is displayed. Fields with erroneous text entered are semantically labeled as invalid and communicated as such to screen readers.  Compliance of this standard was validated using manual checks
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software)	Supports	Informative labels and instructions are provided to users.  Compliance of this standard was validated using WAVE, developer tools, and screen reader.

Criteria	Conformance Level	Remarks and Explanations
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria  9.4.1.1 (Web)  10.4.1.1 (Non-web document)  11.4.1.1.1 (Open Functionality Software)  11.4.1.1.2 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	Pages conform to HTML web standards. Compliance of this standard was validated using WAVE and developer tools.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria  • 9.4.1.2 (Web)  • 10.4.1.2 (Non-web document)  • 11.4.1.2.1 (Open Functionality Software)	Supports	Pages conform to HTML web standards, so the name and role of all UI components can be determined.  Compliance of this standard was validated using WAVE and manual visual checks.

# **Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.4 (Web)		
• 10.1.2.4 (Non-web document)		The product does not contain live audio or video
• 11.1.2.4 (Open Functionality Software)	Not Applicable	content.
• 11.1.2.4 (Closed Software)	Not Applicable	Compliance of this standard was evaluated using
• 11.8.2 (Authoring Tool)		manual visual checks.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.2.5 Audio Description (Prerecorded) (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.5 (Web)		
• 10.1.2.5 (Non-web document)		
• 11.1.2.5 (Open Functionality Software)		The product does not contain video content.
• 11.1.2.5 (Closed Software)	Not Applicable	Compliance of this standard was evaluated using
• 11.8.2 (Authoring Tool)	Trot Applicable	manual visual checks.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software)	Supports	Content does not restrict its view and operation to a
<ul> <li>11.1.3.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508 – Does not apply</li> </ul>		single display orientation, such as portrait or landscape.
1.3.5 Identify Input Purpose (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria  9.1.3.5 (Web)  10.1.3.5 (Non-web document)  11.1.3.5 (Open Functionality Software)  11.1.3.5 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Supports	Input fields are coded in a way that their purpose can be programmatically determined

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Text and interface elements meet level AA contrast minimum  Compliance of this standard was evaluated using WAVE plugin
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria  9.1.4.4 (Web)  10.1.4.4 (Non-web document)  11.1.4.4.1 (Open Functionality Software)  11.8.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	Text can be resized without assistive technology up to 200 percent without loss of content or functionality. Compliance of this standard has been evaluated using browser resize controls

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.5 (Web)		
<ul> <li>10.1.4.5 (Non-web document)</li> </ul>		
<ul> <li>11.1.4.5.1 (Open Functionality Software)</li> </ul>		
<ul> <li>11.1.4.5.2 (Closed Software) – Does not apply</li> </ul>	Not Applicable	There are no images of text
• 11.8.2 (Authoring Tool)	Not Applicable	
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.4.10 Reflow (Level AA 2.1 only)		
Also applies to:		
EN 301 549 Criteria		Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions at width equivalent to 320 CSS pixels and 256 CSS pixels.
• 9.1.4.10 (Web)		
<ul> <li>10.1.4.10 (Non-web document)</li> </ul>		
<ul> <li>11.1.4.10.1 (Open Functionality Software)</li> </ul>	Supports	
<ul> <li>11.1.4.10.2 (Closed Software)</li> </ul>		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteriai 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	User interface component and graphical object required to understand the content, UI components and states have contrast ration of at least 3:1 against adjacent color(s).
1.4.12 Text Spacing (Level AA 2.1 only)  Also applies to: EN 301 549 Criteria  • 9.1.4.12 (Web)  • 10.1.4.12 (Non-web document)  • 11.1.4.12 (Open Functionality Software)  • 11.1.4.12 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Supports	Content implemented using markup languages that support the following text style properties, no loss of content or functionality occurs by setting all of the following and by changing no other style property: Line height (line spacing) to at least 1.5 times the font size; Spacing following paragraphs to at least 2 times the font size; Letter spacing (tracking) to at least 0.12 times the font size; Word spacing to at least 0.16 times the font size  Verified using modifications to page using developer tools

Criteria	Conformance Level	Remarks and Explanations
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria  • 9.1.4.13 (Web)  • 10.1.4.13 (Non-web document)  • 11.1.4.13 (Open Functionality Software)  • 11.1.4.13 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Supports	Additional information displayed on hover of pagination is displayed inline and doesn't cover or replace any content.
2.4.5 Multiple Ways (Level AA)  Also applies to: EN 301 549 Criteria  9.2.4.5 (Web)  10.2.4.5 (Non-web document) – Does not apply  11.2.4.5 (Open Functionality Software) – Does not apply  11.2.4.5 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software) – Does not apply to non-web software  504.2 (Authoring Tool)  602.3 (Support Docs) – Does not apply to non-web docs	Supports	Users can browse journals by alphabetical browse or use the search feature to find a specific journal.  Compliance of this standard has been evaluated using manual and visual checks.

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria  9.2.4.6 (Web)  10.2.4.6 (Non-web document)  11.2.4.6 (Open Functionality Software)  11.2.4.6 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	Descriptive headings and labels have been used throughout the interface.  Compliance of this standard was validated using WAVE and manual visual checks.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria  9.2.4.7 (Web)  10.2.4.7 (Non-web document)  11.2.4.7 (Open Functionality Software)  11.2.4.7 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	The site has been implemented to support the default focus indicator for the device being used.  In addition, most link text and other elements have been styled to change in visual appearance when the mouse hovers or tabs over them.  For instance, on mouse hover, links are underlined. On tab focus, links are underlined and display a blue outline. Form input fields display with a heavier border on focus.  Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) — Does not apply 11.3.1.2 (Closed Software) — Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	LIAGE NAT SURPART	In rare cases, the content may include text that is in a different language than the primary language of document. The site is not coded to identify changes to language in the content.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Supports	The primary site navigation links appear in the same place and the same order on every page of the site.  Compliance of this standard was validated using a combination of screen readers, manual keyboard and visual checks.

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria  • 9.3.2.4 (Web)  • 10.3.2.4 (Non-web document) – Does not apply  • 11.3.2.4 (Open Functionality Software) – Does not apply  • 11.3.2.4 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Care has been taken to identify components with the same functionality consistently throughout the site.  Compliance of this standard was validated using a combination of screen readers and manual keyboard and visual checks.
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software)	Supports	Error messages are provided when incorrect or invalid information is entered in forms.  Compliance of this standard was validated using a combination of screen readers and visual checks.

Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.3.4 (Web)		
<ul> <li>10.3.3.4 (Non-web document)</li> </ul>		The site doesn't contain content that causes legal
<ul> <li>11.3.3.4 (Open Functionality Software)</li> </ul>	Not Applicable	commitments or financial transactions for the user.
• 11.3.3.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
4.1.3 Status Messages (Level AA 2.1 only)		
Also applies to:		
EN 301 549 Criteria		
• 9.4.1.3 (Web)		
<ul> <li>10.4.1.3 (Non-web document) – Does not apply</li> </ul>		Updates about search results (searching, x results
<ul> <li>11.4.1.3 (Open Functionality Software) – Does not apply</li> </ul>	Does Not Support	found) are not available to assistive technology.
<ul> <li>11.4.1.3 (Closed Software) – Does not apply</li> </ul>		location are not available to assistive technology.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

## **Table 3: Success Criteria, Level AAA**

Notes: This Accessibility Conformance Report covers the degree of Level A and Level AA conformance for Web Content Accessibility Guidelines (WCAG) 2.1, as well as Section 508 standards as published in 2017 and corrected in 2018. Tables and other details in this section have been removed.

# **Revised Section 508 Report**

Notes:

# **Chapter 3: Functional Performance Criteria** (FPC)

Criteria	Conformance Level	Remarks and Explanations
		This product is coded to work with screen readers and other assistive technologies.
302.1 Without Vision	Supports	Compliance of this standard was validated using screen readers (listed above) and manual keyboard checks.
302.2 With Limited Vision	Supports	This product is coded to work with screen readers and other assistive technologies. In addition, text size can be adjusted through standard browser functionality.
		Compliance of this standard was validated using screen readers (listed above), visual, and manual keyboard checks.
302.3 Without Perception of Color	Supports	Color is used to enhance usability by drawing attention to certain areas of the screen. Color is never the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
		Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
302.4 Without Hearing	Supports	This product does not contain any audio output and does not require any audio input. User hearing is not required to search, browse, or use features that are available in the product.  This standard was evaluated using manual visual checks.
302.5 With Limited Hearing	Supports	This product does not contain any audio output and does not require any audio input. User hearing is not required to search, browse, or use features that are available in the product.  This standard was evaluated using manual visual checks.
302.6 Without Speech	Supports	User speech is not required to use the product. Compliance of this standard was validated using manual visual checks.
302.7 With Limited Manipulation	Supports	Screen elements are designed to be accessible for users with poor motor control (e.g., clickable areas are suitably sized and spaced). Links and form elements can be accessed using the tab key.  Compliance of this standard was validated using manual keyboard and visual checks.

Criteria	Conformance Level	Remarks and Explanations
		At least one mode of operation that is operable with limited reach and limited strength.  For example:  • The product can be used using keyboard
302.8 With Limited Reach and Strength	Supports	<ul> <li>only.</li> <li>All active elements can receive keyboard focus.</li> <li>The focus order of form fields is presented in a logical order.</li> </ul>
		Compliance of this standard was validated using manual keyboard and visual checks.  The product provides features that
		make its use by individuals with limited cognitive, language, and learning abilities simpler and easier.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	<ul> <li>For example: <ul> <li>Form fields are presented in a standard, consistent way across the product.</li> <li>Form elements are properly labeled.</li> </ul> </li> </ul>
		Compliance of this standard was validated using manual visual checks.

# **Chapter 5: Software**

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section

Criteria	Conformance Level	Remarks and Explanations
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	This product does not interfere with accessibility features that are available through the user's operating system or browser. For example, users can use high contrast mode, text resize, and speech output.
		Compliance of this standard was validated using manual checks.
502.2.2 No Disruption of Accessibility Features	Supports	This product does not disrupt accessibility features that are defined in the platform documentation as accessibility features. Compliance of this standard was validated through manual checks.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	Attributes for role, state/s, boundary, name and other properties for most standard and custom user interface controls are programmatically determinable.  Compliance of this standard was validated using screen readers (listed above) and developer tools.

Criteria	Conformance Level	Remarks and Explanations
502.3.2 Modification of Object Information	Supports	States and properties that can be set by the user are capable of being set programmatically, including through assistive technology. For example, users are able to change focus and expand and collapse panels using a keyboard only. The state of the object is announced through assistive technology.
		Compliance of this standard was validated using screen readers (listed above) and keyboard checks.
502.3.3 Row, Column, and Headers	Supports	Tables are implemented using standard html elements, row and a column header are marked and can be identified as tables programmatically.  This standard was evaluated using manual visual checks and code inspection.
502.3.4 Values	Supports	The current values available for a user input control can be programmatically determined. For example, a screen reader will read out the values in a drop-down menu, checkbox options, and radio buttons.  Compliance of this standard was validated
		using screen readers (listed above) and keyboard checks.  Values that can be set by the user can be set programmatically, including through
502.3.5 Modification of Values	Supports	assistive technology. Compliance of this standard was validated using screen readers (listed above) and keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
502.3.6 Label Relationships	Supports	All forms have been coded with the necessary mark-up (e.g., using labels / ids, fieldsets, etc.) to make them accessible to assistive technologies. Text labels identify all form fields. Label / ids and other accessible code necessary for screen readers are associated with all form elements.
502.3.7 Hierarchical Relationships	Supports	Hierarchical (parent-child) relationships are programmatically determinable. For example, when tabbing to a dropdown, assistive technology will announce how many items it contains.  Compliance of this standard was validated using screen readers (listed above) and manual checks.
502.3.8 Text	Supports	Standard HTML code is used for displaying text on the screen used. Text styling is controlled through cascading style sheets.  Compliance of this standard was validated using manual visual checks.
502.3.9 Modification of Text	Supports	The product is primarily static text; it does not allow users to set attributes of the text. Users are able to insert text into search fields and forms. This text can be modified using assistive technology.  Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
502.3.10 List of Actions	Supports	Where relevant, the product's UI components provide a list of actions programmatically determinable by assistive technologies.  Compliance of this standard was validated using screen readers (listed above) and manual keyboard checks.
502.3.11 Actions on Objects	Supports	This product is coded in a way to allow assistive technologies (AT) to programmatically execute available actions on objects.  Compliance of this standard was validated with using screen readers (listed above) and manual keyboard checks
502.3.12 Focus Cursor	Supports	The current input focus can be discerned by assistive technology (using standard html code for forms, etc.). For most page elements, cursor focus is indicated visually by a blue border.  This standard was evaluated using manual keyboard and visual checks.
502.3.13 Modification of Focus Cursor	Supports	Users are able to modify the location of focus (for user focusable controls), the text insertion point (caret) when a caret exists, and change selection attributes of objects (when text and items can be selected by the user).  This standard was evaluated using manual keyboard and visual checks.
502.3.14 Event Notification	Does Not Support	When data on the page is refreshed based on user action (e.g. search results and filtering, errors), user is not notified about the newly displayed content  This standard was evaluated using screen readers (listed above).

Criteria	Conformance Level	Remarks and Explanations
502.4 Platform Accessibility Features	Supports	The product does not interfere with system features to:  • Enable sequential entry of multiple (chorded) keystrokes (Section 9.3.3)  • Provide adjustment of delay before key acceptance (Section 9.3.4)  • Provide adjustment of same-key double-strike acceptance (Section 9.3.5)  • Provide screen reader support. In addition, a text-to-speech feature is available on document pages. It is an optional feature that can be enabled in the customer's account. (Section 10.6.9)
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	The CSS style sheet can be overridden in the product using the browser settings. Compliance of this standard was validated using manual visual checks.
503.3 Alternative User Interfaces	Not Applicable	This product does not provide alternative user interfaces that function as assistive technology. This standard was evaluated using manual visual checks.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	This product does not contain any audio/video content
503.4.2 Audio Description Controls	Not Applicable	This product does not contain any audio/video content
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	This product does not contain authoring functionality
504.2.2 PDF Export	Not Applicable	This product does not contain authoring functionality

Criteria	Conformance Level	Remarks and Explanations
504.3 Prompts	Not Applicable	This product does not contain authoring functionality This product does not contain authoring functionality
504.4 Templates	Not Applicable	This product does not contain authoring functionality

# **Chapter 6: Support Documentation and Services**

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	Accessibility information is not available online
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supported	Product support documentation is provided online through the product's help system and through ExLibris Knowledge Center site. This documentation can be accessed online or printed. End-users can also contact customer support (by phone, email, chat, or through the Contact Us web form) to request any further help.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	Accessibility information is not available online

Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs	Supports	Support services are available to accommodate the communication needs of end users with disabilities. Users can communicate with customer support via:  • Phone  • Email  • Chat  • Contact Us web form Support services have experience working with end users with disabilities.

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