

# ProQuest Alma Accessibility Conformance Report

## International Edition

(Based on VPAT® Version 2.4)

**Name of Product/Version:** Ex Libris Alma / December 2021 release

**Report Date:** January 2022

### Product Description:

Library services platform that unifies your library resources management: electronic, print, and digital. Consolidates your library processes, such as acquisition, purchasing, and digitization, for improved efficiency. Supports evidence-based decision making using advanced analytics to optimize your collection.

At Ex Libris, we make every effort to ensure Alma can be used by everyone. Alma is continually designed and developed to meet Level A and AA of the W3C Web Content Accessibility Guidelines (WCAG 2.1) and Section 508 of the US Rehabilitation Act for features and functions. Ex Libris is initiating every year an annual audit performed by the leading digital accessibility assessment company [Deque systems](#). We are investing significant time in fixing the main issues reported by Deque. Ex Libris implements these corrections and enhancements on an ongoing, month by month basis.

This document illustrates the status of Alma's compliance with WCAG by December 2021 release.

This report does not cover the following product areas:

- **Alma Analytics** uses Oracle Business Intelligence (OBI), a third-party tool. Please see Oracle's [accessibility statement](#).
- **Alma Mobile** an optional application for limited functionality which exist in the Alma web-based application

Note: The Search Results Custom Display functionality is used rarely and is going to be replaced with a different capability which will be comply with WCAG 2.1 standard.

For additional details see [Alma Accessibility Statement](#).

## Contact Information:

- Current customers: submit questions or issues by opening a case using the [Support Portal](#).
- Prospective customers: contact [AlmaAccessibility@exlibrisgroup.com](mailto:AlmaAccessibility@exlibrisgroup.com).

## Notes:

This report was created upon completion of accessibility evaluations performed between July 2020 and December 2021 and was limited only to evaluation of specific accessibility issues that were already reported.

The report is considered accurate at the time of publishing.

## Detailed Scope:

The scope of this VPAT is restricted to Specific pages listed in the table below. The application was accessed using login credentials provided for Ex Libris standard demo environment. The pages below are compound from common user interface components, which are also used in other pages in Alma.

ID #	Web Page / Screen / Component
1	Homepage - Advanced Search
2	Search Titles - Search Result
3	Search Titles - Filters/Facets
4	Search Titles - Sort/Export
5	Search Titles - Customize Display
6	Item List - List of Items
7	Community Zone Updates Task List - CZ Update Task List
8	Community Zone Updates Task List -

ID #	Web Page / Screen / Component
	Date Picker
9	Add Local Portfolio - New Portfolio (form)
10	Add Physical Item - Choose Holding Modal
11	Add Physical Item
12	Manage Patron Services - Find/Manage Users
13	Pick from Shelf - Multiple Records Selection
14	Recent Entities - Recent Entities Flyout
15	Digital Viewer - Alma Viewer
16	New Metadata Editor - Records View
17	New Metadata Editor - Edit Records
18	New Metadata Editor - Search/Browse
19	Calendar
20	Status Message
21	Summary Panel
22	Breadcrumbs Section

## Evaluation Methods Used:

A combination of automated and manual testing techniques was employed for the accessibility assessment.

- Manual assessment was performed using Chrome/NVDA on Windows 10
- Automated tools used included the Deque aXe browser extension & Deque aXe Auditor.

# Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes)
<a href="#">EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)</a>	(No)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA.

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p>	<p>Most of the images have a meaningful alternative (alt) text description. Non-relevant or decorative images have “null” alt attributes and/or are inserted as a background image.</p> <p>However, there are exceptions:</p> <ul style="list-style-type: none"> <li>• Informative Drag and Drop image are missing text alternative in the “Search Titles - Customize Display” page.</li> <li>• Text alternative is not appropriate in the “Digital Viewer - Alma Viewer” page.</li> </ul>
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p>	<p>The website does not contain prerecorded audio-only or video-only media.</p>
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p>	<p>The website does not contain prerecorded audio content in the video.</p>
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul>	<p>Web: Supports</p>	<p>The website does not contain prerecorded video content.</p>

Criteria	Conformance level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Support	<p>The content is presented in a way that the information, structure and relationships are not conveyed.</p> <p>However, there are exceptions:</p> <ul style="list-style-type: none"> <li>Group of checkboxes is not associated with group label in the “Search Titles - Customize Display” page.</li> <li>Form fields not labeled in “Search Titles – Customize Display” page.</li> </ul>
<p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<p>Most of content is present in a logical or correct reading sequence.</p> <p>However, there are exceptions:</p> <ul style="list-style-type: none"> <li>The reading order is not logical in the “New Metadata Editor - Search/Browse” page.</li> <li>Content that is intended to be hidden from all users is read by the screen readers in the “Search Titles - Search Result” page.</li> </ul>
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	
<p><b><u>1.4.1 Use of Color</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	
<p><b><u>1.4.2 Audio Control</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p>	Web: Supports	The web pages do not contain audio content that plays automatically.

Criteria	Conformance level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>2.1.1 Keyboard</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<p>Most of the content is operable through a keyboard interface.</p> <p>However, there are exceptions:</p> <ul style="list-style-type: none"> <li>• Some form elements are not accessible by the keyboard and there is no conforming alternative in the “Search Titles - Customize Display” page.</li> <li>• Drag and drop feature are not keyboard accessible in the “Search Titles - Customize Display” and “Item List - List of Items” pages.</li> </ul>
<p><b>2.1.2 No Keyboard Trap</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	
<p><b>2.1.4 Character Key Shortcuts</b> (Level A 2.1 only)</p> <p>Revised Section 508 – Does not apply</p>	Web: Supports	The web pages do not have any keyboard character key shortcuts.
<p><b>2.2.1 Timing Adjustable</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	The web pages do not contain component where time limit is involved.
<p><b>2.2.2 Pause, Stop, Hide</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	The web pages do not include any moving, blinking, scrolling, or auto-updating information.



Criteria	Conformance level	Remarks and Explanations
<p><a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	The web pages do not contain any flashing content.
<p><a href="#">2.4.1 Bypass Blocks</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Supports	
<p><a href="#">2.4.2 Page Titled</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	
<p><a href="#">2.4.3 Focus Order</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<p>Most of the content on the web page can be navigated sequentially using the keyboard without affecting the meaning and operability.</p> <p>However, there are exceptions:</p> <ul style="list-style-type: none"> <li>• Keyboard focus order is not logical in the “Digital Viewer - Alma Viewer” page.</li> <li>• Modal is closed, keyboard focus is not returned to the triggered element in the “Digital Viewer - Alma Viewer” page.</li> <li>• Keyboard focus is not maintained in the panel in the “Search Titles - Customize Display” page.</li> </ul>
<p><a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)</p> <p>Also applies to:</p>	Web: Supports	

Criteria	Conformance level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 only) Revised Section 508 – Does not apply	Web: Supports	The web pages do not contain any functionality that uses multipoint or path-based gestures for operation.
<a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 only) Revised Section 508 – Does not apply	Web: Supports	
<a href="#">2.5.3 Label in Name</a> (Level A 2.1 only) Revised Section 508 – Does not apply	Web: Supports	
<a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 only) Revised Section 508 – Does not apply	Web: Supports	The web pages do not contain any functionality that can be operated by device motion or user motion.
<a href="#">3.1.1 Language of Page</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	
<a href="#">3.2.1 On Focus</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	
<a href="#">3.2.2 On Input</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	
<a href="#">3.3.1 Error Identification</a> (Level A)	Web: Supports	

Criteria	Conformance level	Remarks and Explanations
<p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><a href="#">3.3.2 Labels or Instructions</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<p>Labels or instructions are missing on content that requires user input.</p> <p>However, there are exceptions:</p> <ul style="list-style-type: none"> <li>• Visible label is missing for form controls present on the “New Metadata Editor - Edit Records” page.</li> </ul>
<p><a href="#">4.1.1 Parsing</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<p>The content has elements with ARIA attributes that are not allowed according to the specifications, duplicate IDs.</p> <p>However, there are exceptions:</p> <ul style="list-style-type: none"> <li>• Invalid ARIA role is present on an element in the “Search Titles - Search Result” page.</li> </ul>
<p><a href="#">4.1.2 Name, Role, Value</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<p>Most of the user interface components provide programmatic name, role, and/or state information.</p> <p>However, there are exceptions:</p> <ul style="list-style-type: none"> <li>• Few buttons do not have a pressed state in the “New Metadata Editor - Records View” page.</li> <li>• Selected state of few elements is not conveyed in the “Search Titles - Customize Display” page.</li> <li>• Button is missing name in the “Search Titles - Customize Display” page.</li> <li>• Few buttons are missing both name and role in the “Search Titles - Customize Display” page.</li> <li>• Required child ARIA roles are missing on elements in the “New Metadata Editor - Edit Records” page.</li> </ul>

Criteria	Conformance level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>• Accessible name is missing on elements in the “New Metadata Editor - Records View”.</li> <li>• Tooltips are missing required roles and attributes in the “Search Titles - Customize Display” page.</li> </ul>

**Table 2: Success Criteria, Level AA**

Criteria	Conformance level	Remarks and Explanations
<p><a href="#">1.2.4 Captions (Live)</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	The web pages do not contain any live video content with audio.
<p><a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	The web pages do not contain any prerecorded video content.
<p><a href="#">1.3.4 Orientation</a> (Level AA 2.1 only)</p> <p>Revised Section 508 – Does not apply</p>	Web: Supports	
<p><a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 only)</p> <p>Revised Section 508 – Does not apply</p>	Web: Supports	
<p><a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<p>Most of the text content meets the minimum contrast ratio requirements.</p> <p>However, there are exceptions:</p> <ul style="list-style-type: none"> <li>• Text content lacks 4.5:1 contrast ratio in “New Metadata Editor - Edit Records” and “New Metadata Editor - Records View” pages.</li> </ul>

Criteria	Conformance level	Remarks and Explanations
<p><a href="#">1.4.4 Resize text</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<p>Most of the text can be resized without assistive technology up to 200 percent without loss of content or functionality.</p> <p>However, there are exceptions:</p> <ul style="list-style-type: none"> <li>• Some content is lost at 200% zoom on the “Item List - List of Items”, “New Metadata Editor - Edit Records”, “New Metadata Editor - Search/Browse”, “Search Titles - Customize Display” pages.</li> <li>• Content overlaps and functionality is lost at 200% zoom in the “Summary Panel” component.</li> </ul>
<p><a href="#">1.4.5 Images of Text</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	
<p><a href="#">1.4.10 Reflow</a> (Level AA 2.1 only)</p> <p>Revised Section 508 – Does not apply</p>	Web: Partially Supports	<p>Content cannot be presented without loss of information or functionality, and without requiring scrolling in two dimensions at 320px width.</p> <p>However, there are exceptions:</p> <ul style="list-style-type: none"> <li>• Content is lost when page is adjusted to 320 Px width in the “Summary Panel” component and the “New Metadata Editor - Edit Records”, “New Metadata Editor - Search/Browse”, “Homepage - Advanced Search”, “Search Titles - Search Result”, “New Metadata Editor - Records View”, “Item List - List of Items” pages.</li> <li>• Content in the “Add Local Portfolio - New Portfolio (form)” page does not reflow when the page width is adjusted to 320px.</li> <li>• Horizontal scrolling is required to view the content at 320px width on the “Add Physical Item - Choose Holding Modal” component, the “Search Titles - Customize Display” page.</li> </ul>
<p><a href="#">1.4.11 Non-text Contrast</a> (Level AA 2.1 only)</p>	Web: Partially Supports	The visual presentation of most of the user interface controls and

Criteria	Conformance level	Remarks and Explanations
Revised Section 508 – Does not apply		<p>graphical objects have a contrast ratio of at least 3:1 against adjacent colors.</p> <p>However, there are exceptions:</p> <ul style="list-style-type: none"> <li>• Focus indicator of active component lacks 3:1 contrast ratio in the “New Metadata Editor - Search/Browse”.</li> <li>• State of active component lacks 3:1 contrast ratio in the “Add Local Portfolio - New Portfolio (form)”, “Item List - List of Items”, “Search Titles - Customize Display”, “Community Zone Updates Task List - CZ Update Task”, “Pick from Shelf - Multiple Records Selection”, “Homepage - Advanced Search”, “Add Physical Item - Choose Holding Modal” pages.</li> <li>• Visual boundary of active component lacks 3:1 contrast ratio in the “Add Local Portfolio - New Portfolio (form)”, “Item List - List of Items”, “Add Physical Item - Choose Holding Modal”, “Add Physical Item”, “Manage Patron Services - Find/Manage Users”, “Community Zone Updates Task List - CZ Update Task” pages.</li> </ul>
<p><a href="#">1.4.12 Text Spacing</a> (Level AA 2.1 only) Revised Section 508 – Does not apply</p>	Web: Partially Supports	<p>On most of the web pages, text spacing can be applied and there is no loss of content or functionality.</p> <p>However, there is an exception:</p> <ul style="list-style-type: none"> <li>• When text spacing is adjusted, some content is unclear due to overlapping in the “New Metadata Editor - Edit Records” page.</li> </ul>
<p><a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 only) Revised Section 508 – Does not apply</p>	Web: Partially Supports	<p>The content that appears on pointer hover or keyboard focus, is persistent but not dismissible, and hoverable.</p> <p>However, there are exceptions:</p> <ul style="list-style-type: none"> <li>• Additional content is not dismissible in the “Breadcrumbs Section”, “Community Zone Updates Task List - CZ Update Task”, “Community Zone Updates Task List - Date Picker” components, and the “New Metadata Editor - Records View”, “Search Titles -</li> </ul>

Criteria	Conformance level	Remarks and Explanations
		<p>Customize Display” pages.</p> <ul style="list-style-type: none"> <li>Additional content that becomes available on hover does not allow the user to move the hover over that same additional content without the additional content disappearing in the “Breadcrumbs Section”, “Community Zone Updates Task List - CZ Update Task”, “New Metadata Editor - Records View”, “New Metadata Editor - Search/Browse”, “Recent Entities - Recent Entities Flyout”, “Search Titles - Customize Display” pages.</li> </ul>
<p><a href="#">2.4.5 Multiple Ways</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Supports	
<p><a href="#">2.4.6 Headings and Labels</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports	
<p><a href="#">2.4.7 Focus Visible</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports	
<p><a href="#">3.1.2 Language of Parts</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul>	Web: Partially Supports	<p>For most of the content the human language of each passage or phrase in the content can be programmatically determined.</p> <p>However, there are exceptions:</p>

Criteria	Conformance level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		<ul style="list-style-type: none"> <li>Language of the part is not defined in the “New Metadata Editor - Records View” and “Community Zone Updates Task List - CZ Update Task” pages.</li> </ul>
<p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Supports	
<p><b>3.2.4 Consistent Identification</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Supports	
<p><b>3.3.3 Error Suggestion</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	
<p><b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	
<p><b>4.1.3 Status Messages</b> (Level AA 2.1 only)</p>	Web: Partially Supports	Most of the status messages are announced automatically to the screen



Criteria	Conformance level	Remarks and Explanations
Revised Section 508 – Does not apply		<p>reader users.</p> <p>However, there are exceptions:</p> <ul style="list-style-type: none"> <li>• Loading status message is not automatically announced to the user in the “New Metadata Editor - Search/Browse” page.</li> <li>• Displayed search suggestions are not exposed in the “New Metadata Editor - Records View” page.</li> </ul>

### Table 3: Success Criteria, Level AAA

Notes: Level AAA success criteria are not within the scope of this conformance evaluation.

# Revised Section 508 Report

Notes:

## Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Web: Partially Supports	<b>Web:</b> Most functions of the are usable without vision. Exceptions are noted in <b>1.1.1 Non-text Content</b> ; <b>1.3.1 Info and Relationships</b> ; <b>2.1.1 Keyboard</b> ; and <b>4.1.2 Name, Role, Value</b> .
302.2 With Limited Vision	Web: Partially Supports	<b>Web:</b> Most functions of the site are usable by people with limited vision. Exceptions are noted in <b>1.4.4 Resize</b> .
302.3 Without Perception of Color	Web: Partially Supports	<b>Web:</b> Most functions of the site are usable by people with limited or no perception of color. Exceptions are noted in <b>1.4.3 Contrast (Minimum)</b> .
302.4 Without Hearing	Web: Not Applicable	<b>Web:</b> The site does not require the use of hearing.
302.5 With Limited Hearing	Web: Not Applicable	<b>Web:</b> The site does not require the use of hearing.
302.6 Without Speech	Web: Not Applicable	<b>Web:</b> The site does not require speech input or control.
302.7 With Limited Manipulation	Web: Partially Supports	<b>Web:</b> Users with limited manipulation who use keyboard navigation, speech recognition, or switch control software will have difficulty navigating and operating some controls in the site due to the exceptions noted in <b>2.1.1 Keyboard</b> .
302.8 With Limited Reach and Strength	Web: Supports	<b>Web:</b> The site is functional with limited reach and strength.

Criteria	Conformance Level	Remarks and Explanations
302.9 With Limited Language, Cognitive, and Learning Abilities	Web: Partially Supports	<b>Web:</b> The site is functional for users with limited language, cognitive, and learning abilities. Users with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology or accessibility features of the platform. Labeling for most controls is provided with on-screen text. Controls and static content that are rendered solely as icons offer a tooltip or other method to identify each icon's meaning or purpose textually. Exceptions are noted in <b>2.4.6 Headings and Labels</b> .

## Chapter 4: [Hardware](#)

Notes: Not applicable. The ProQuest Alma site is a web application and does not include any hardware.

## Chapter 5: [Software](#)

Notes: Not applicable. The ProQuest Alma site is a web application with no authoring tool functionality.

## Chapter 6: [Support Documentation and Services](#)

Notes: support documentation is provided by the **Online Help** as a separated application.

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b><a href="#">602 Support Documentation</a></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Web: Supports	See <a href="#">The Alma User Interface</a> page in Alma knowledge Center
602.3 Electronic Support Documentation	TBD	In process
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	
<b><a href="#">603 Support Services</a></b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Web: Supports	Submit questions or issues by opening a case using the <a href="#">Support Portal</a> .
603.3 Accommodation of Communication Needs	Web: Supports	Submit questions or issues by opening a case using the <a href="#">Support Portal</a> .

## **EN 301 549 Report**

Notes: This report covers the degree of conformance for Web Content Accessibility Guidelines 2.1 and Revised Section 508 as published in 2018. Therefore, tables and other details in this section have been removed.

### **Legal Disclaimer (ProQuest Alma)**

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