



Transforming Your Library with Management, Resource Sharing and Discovery Solutions

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Innovate
& Lead



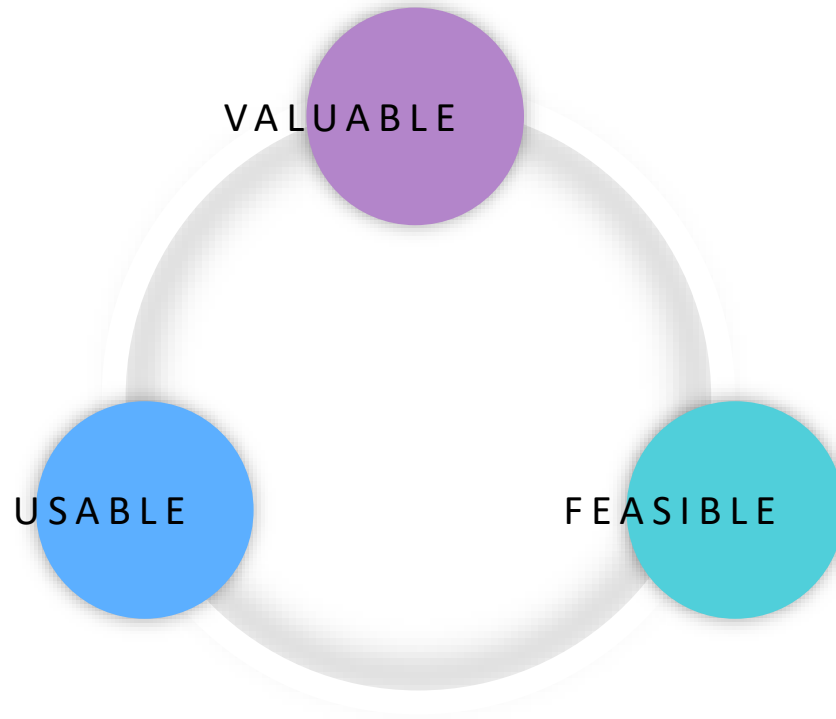
Expand &
Improve



Manage &
Operate

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All in the context of product management methodology





Manage & Operate

<p>Performance</p> <p>Accessibility</p> <p>Intuitive and Usable</p> <p>Informative and actionable</p>	<p>KPIs with YoY Improvements</p> <p>Changes to methodology</p> <p>QA and Regression Testing</p>	<p>Cadence and Quicker Updates</p> <p>BIB Quality</p> <p>CDI</p>	<p>Reducing overheads, not reducing investment</p>	<p>Effectively transform the user experience</p> <p>Efficiencies, Productivity</p> <p>Rethinking key workflows</p>	<p>Ongoing Certification for Security and Standards</p>	<p>Product working groups</p> <p>UX FG</p> <p>Workflow FG</p> <p>Analytics WG</p> <p>LD WG</p> <p>Topical advisory groups</p>
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Quality

An intense and ongoing focus to improve quality, reduce time to issue resolution and reduce regressions

2021 TARGETS ACHIEVED

Regressions

↓ **10%**
Less

Open High Priority Trend

↓ **35%**
Less

High Priority Backlog

↓ **20%**
Less



2622

Number of scenarios



2086

Automated scenarios
(Run daily)

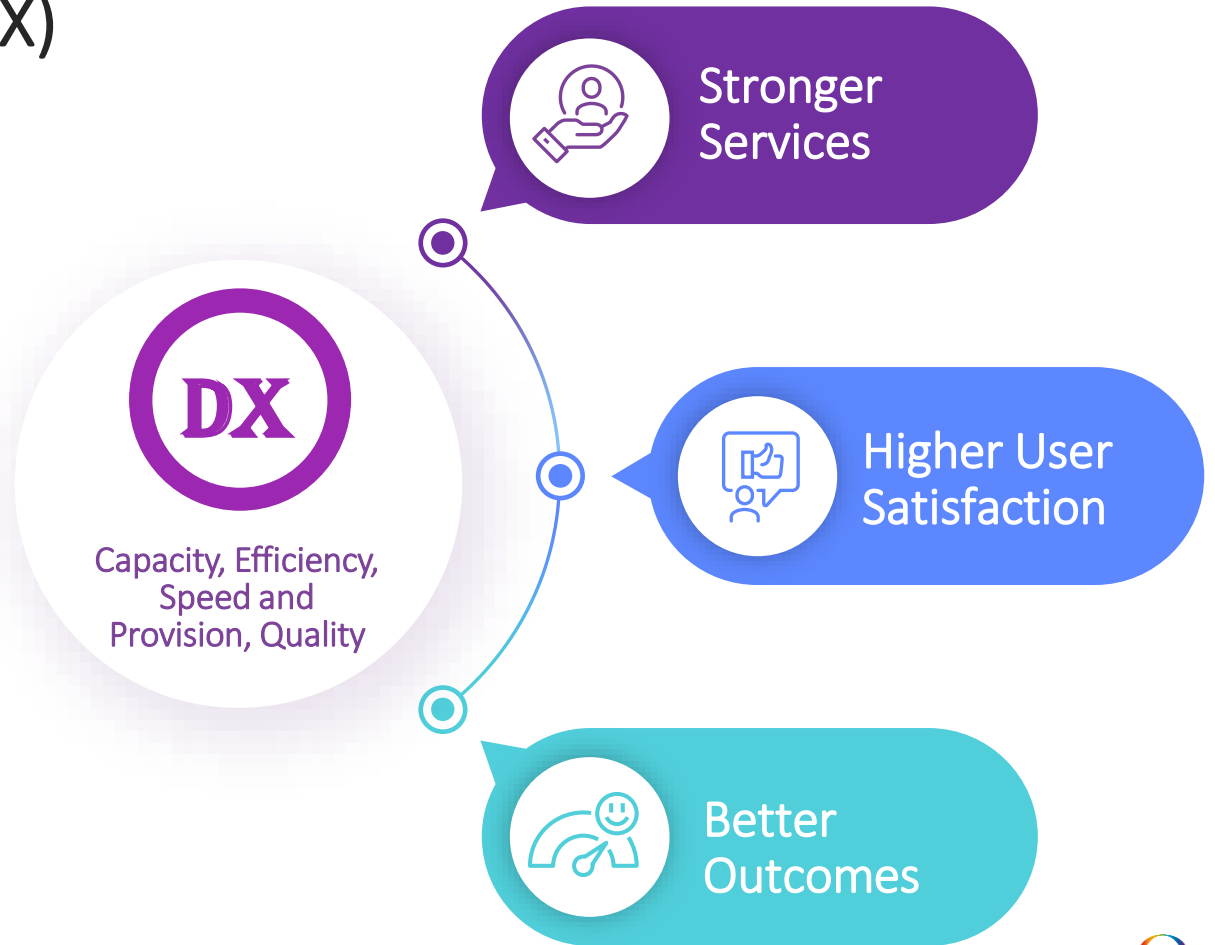


89%

Automated
(from total scenarios)

Data Excellence (DX)

Addressing the intersection between **Content, Technology** and **Users** as part of a data-driven culture



Proven and Reliable

- Most modern technology platform with constant updates
- Extensive community of 2,000 plus institutions
- Highest security/privacy certifications in the industry

SECURITY

Multi-Tier Security
Security Policies
Security Advisories
Incident Response Policy
24x7 Monitoring
Disaster Recovery

CERTIFICATIONS

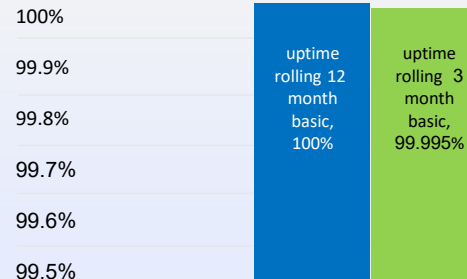
FedRAMP;
GDPR
ISO/IEC 27001
ISO/IEC 27018
ISO/IEC 27017
ISO/IEC 22301
CSA STAR
SOC 2 Reports

Uptime Report

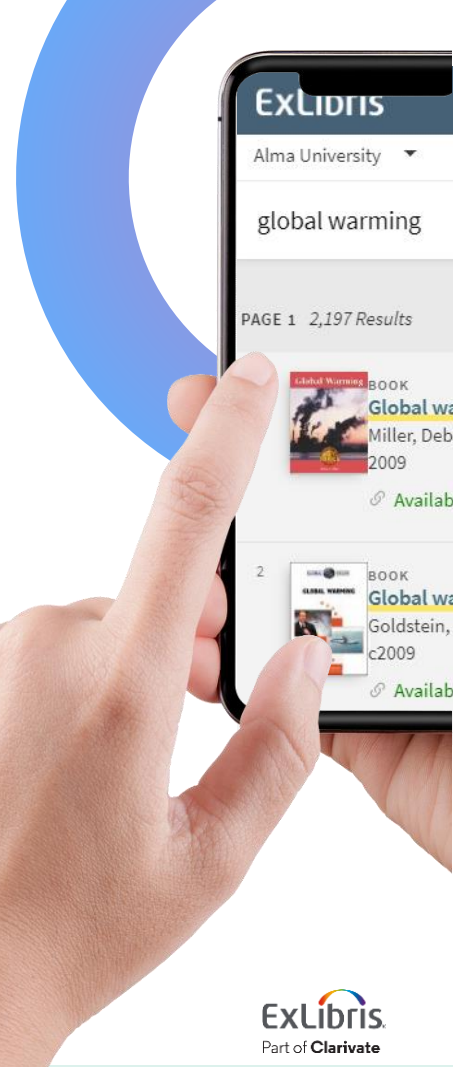
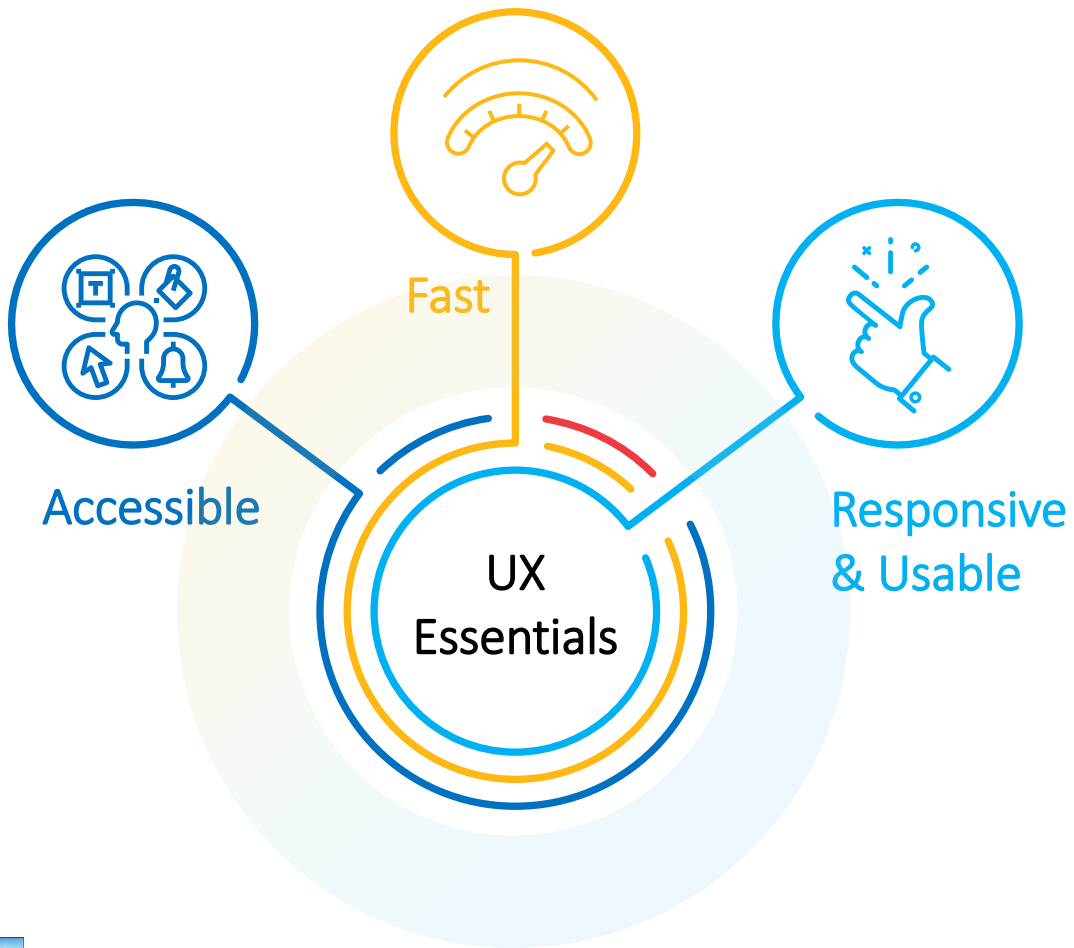
The uptime measured on a rolling 12 month basis January 2020 – December 2020 is 100%

The uptime measured on a rolling 3 month basis October 2020 – December 2020 is 99.995%

Higher-Ed-Platform NA03 Uptime



https://knowledge.exlibrisgroup.com/Cross-Product/Higher-Ed_Platform_Uptime_Reports/North_America



New Summon User Experience

From Current

The current Summon interface shows a search for 'adhd'. The results are listed in a vertical column. Each result includes a thumbnail, title, author, journal information, and options for preview, PDF, and citation. The interface is cluttered with various navigation and filtering options on the left and right sides.

To New

The new Summon user experience interface is more organized and user-friendly. It features a prominent search bar at the top with a search icon and a 'New Search' button. The results are displayed in a clean, card-based layout. Each card includes a thumbnail, title, author, journal information, and options for preview, PDF, and citation. The interface is designed to be more intuitive and easier to navigate.







Expand and Improve

Relations
Recommend
ations

QuickLinks

Rapido Community
is Growing!

Expanding the wider
ecosystem with
Alma and Other
systems

CDL for Course
Resources is in
growing use

Establishing a
FG for General
Circulation

CloudApps
Primo Studio

Expanding
beyond the
MARC standard

New
Capabilities and
Approaches

LD based
patron
functionality

Unique
Resources
and Special
Collections

Alma &
EndNote

Web of
Science &
Journal
impact factor

A wider ecosystem - resource sharing directory

Exlibris Resource Sharing Directory



How do I opt-in?

Set up is done in Alma and is a very simple process taking a few minutes. The set up consists of letting people know who you are, where to find you and what you are able to loan.

Help make resource sharing open and accessible by joining the Exlibris Resource Sharing Directory!

Any Alma library can easily opt into a Data Sharing Profile to know how they can interact with your platform.

RESOURCE SHARING

Confirm making holdings information of my institution searchable and visible to other Alma and Rapido institutions for purposes of availability and requestability of items for resource sharing. This could provide an opportunity for your institution to establish new resource sharing partnerships and networks with other institutions that agree to do so. Allowing your institution's holdings information to be shared for this purpose does not mean that your institution is required to allow resource sharing with any other institutions. None of your users' personal data is used.

Yes No



Controlled Digital Lending (CDL)

Course Resources

– Alma Digital

- Short term access
- Patron waitlist management



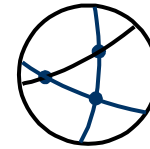
General Circulation – Alma

- Long term lending
- Sync digital / physical fulfillment

2022 Roadmap

Inter Library Loan (ILL) – Rapido

- Consortia
- Single institutions



Expose Your Unique Materials

LIBRARY SEARCH JOURNAL SEARCH ILL REQUEST FETCH ITEM BROWSE DATABASE SEARCH

COLLECTIONS / **Art Collection**

A collection of works of art by two famous painters - Pablo Picasso and Vincent van Gogh. This collection also includes books on art in general.

Search inside the collection

Sub-collections 2 sub-collections

SUB-COLLECTION **Picasso Collection - books and reproductions**

SUB-COLLECTION **Van Gogh Pictures and Books**



TOP

SEND TO

QUICK ACCESS

DETAILS

VIEW ONLINE

LINKS

COLLECTION

Love, War and Exile

A screenshot of a library website interface. On the left is a 'Quick Access' sidebar with options: TOP, SEND TO, QUICK ACCESS (highlighted), DETAILS, VIEW ONLINE, LINKS, and COLLECTION. To the right is a book cover for 'Love, War and Exile' by Claude Monet, featuring a fish and a pocket watch. Below the sidebar is a navigation arrow pointing left.

Conceptual – stay tuned

LIBRARY SEARCH JOURNAL SEARCH ILL REQUEST FETCH ITEM BROWSE DATABASE SEARCH

COLLECTIONS / **Impressionists Exhibition**

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex commodo consequat.

Claude Monet Paintings (1864-1865)

Edouard Manet Paintings

As an impressionist artist, Manet's predominantly consisted of Parisian life. Female nudes were often the subjects of Manet and many a time caused much controversy. What set Manet apart from his contemporaries was that he had a unique style of painting. He also did not attend any impressionist exhibitions in Paris. Manet preferred to capture everyday life and common objects in his paintings. The cafes and bars of Paris, the city and urban life, the street, and its people: cabbies, singers, workers, were common in Manet's paintings. His brush strokes were loose and therefore some parts of the canvas were not properly covered, which made the critics comment on his work that it looks unfinished. Some of Manet's famous paintings include Luncheon in the Studio, Concert in the Tuileries Gardens, A Bar at the Folies-Bergères, Portrait of Berthe Morisot, Concert in the Tuileries Gardens and Roadmen in the Rue de Bernée.

Edouard Manet Paintings

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[See more](#)

Claude Monet Paintings (1858-1860)

Claude Monet Paintings

Monet is considered to be one of the founding fathers of impressionism. Monet loved to paint in the open air and capture in his paintings the natural light. Figures are reduced by light and atmosphere as subjects of Monet's paintings. He was not interested in conforming to the notions of conventional art that he went on to defy them by experimenting with art. Bold colors and unusual compositions were all present in Monet's paintings; he used broad fields of color and shorter stroke of paint and worked with complementary and contrasting hues. As a landscape artist, Monet was heavily influenced by John Constable and Joseph Mallord William Turner, both landscape painters and this furthered Monet's interest in landscape painting. Water lilies, impression, Rouen Cathedral series, The Haystacks, Woman in the green dress, are some of his notable works.

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[See more](#)

Linked Open Data - Sneak peak

The screenshot shows a library catalog search results page. At the top, there's a search bar with 'All titles' selected and 'MMS ID' set to '991010862919704986'. Below the search bar, there are facets for 'Institution' and 'Community'. The main results area shows one result: 'In the meantime' (Music (Audio nonmusical - Physical) (Los Angeles, CA Jezebel Music 1992)). The record details include 'Creation Date: 12/12/2021 16:32:54 CET' and 'Modification Date: 12/12/2021 16:32:54 CET'. A 'Facets' sidebar on the left shows 'Electronic (1)' and 'Physical (2)'. Below the facets, there's a 'Holdings' table with 2 items available. The 'Other details' section is also visible.

This screenshot shows the 'BIBFRAME Record Simple View' for the same record. It displays a table with columns for 'MMS ID', 'Suppress from Discovery', and 'Export to WorldCat'. Below the table, there's a 'Record' section containing RDF data in XML format. The data includes information about the record's format (bibframe), originating system (34CBUA_UMA), and various identifiers (URI, PURL, etc.). It also lists the title 'In the meantime' and the author 'Adler, Alfred (1879-1937)'. The record is identified as a 'Physical' item with 2 holdings available.

The book cover for 'Understanding life' by Alfred Adler is shown. The cover features the title 'Understanding life' in a stylized font, the author's name 'Adler, Alfred', and the publisher information 'Oxford; Rockport, MA : Oneworld c1997'. A small image of the author is also present.

BOOK
Understanding life
Adler, Alfred, 1870-1937 / Oxford; Rockport, MA : Oneworld c1997
Available at Main Library stacks (N6512.5.V53 S87 2008) >

Details

Title Understanding life
Title (uniform) [Science of living >](#)
Attribution [Alfred Adler](#); edited and with an introduction by Colin Brett.
Author / Creator

Author **Adler, Alfred (1879-1937)**

Born 7 February 1870
Died 28 May 1937 (aged 67)
Nationality Austrian
Organization University of Vienna
Occupation Psychiatrist, Psychotherapist, Ophthalmologist
Field of work Individual psychology, Psychology, Psychiatry, Neurology, Psychotherapy, Psychoanalysis



Open - The Power of Choice

Impact where it matters | Integral part of your environment



Better service to users

2.5B
API calls
annually

200+
REST APIs
available in
Alma

19M

Webhooks sent
from Alma last
month

50+

Standards
supported by Ex
Libris products

70+

Apps available
for download
on the App
Center

5M

REST API calls
made by
institutions **every
single day**



Linked
Data

Open
Discovery
Framework

REST
APIs

Standard
Protocols

Developer
Network

Cloud
Apps

App
Center

Cloud Apps

Primo Studio

Ex Libris App Center

Search the App Center ...

Interlibrary Add-on

Jørgen Jepsen | Alma | Type: Cloud App

Create link template



Link template name *

Worldcap_Author

Start of link *

https://www.worldcat.org/search?q=au%3A

Search Criteria Type *



Isbn



Title



Author

End of link



Ex Libris App Center

Search the App Center ...



Primo

Remove Request for Location

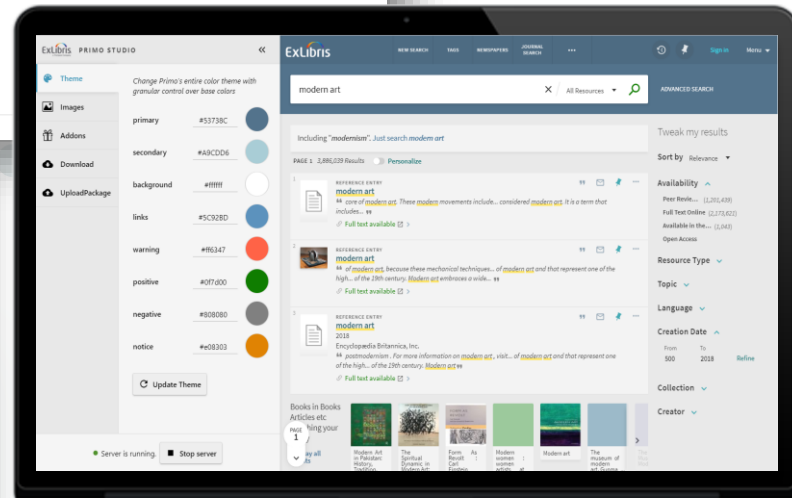
Glad Wolf | Primo | Type: Add-on

Allows you to remove a GES request from an existing Primo-VE environment for all locations except for specific Locations and Libraries.

Hook: prm-service-links-after

INSTALL

- Example: **Interlibrary Add-On**
- Improved Productivity and Integration with 3rd Party Systems
- Easily Create Requests from External Sources and Systems
- Written by: [Royal Danish Library, Denmark](#)



Thank you!





Emerging
Needs

New
Capabilities

Daily Operation



Product Excellence

