



Transforming your library with Resource Sharing Solutions

Katie Birch

Judith Fraenkel



A directional shift in library services



A community strategy

*“We're trying to move away from a 'just in case' scenario with regards to our collection to a 'just in time' scenario. We have been trying to reduce our print collections and increase our electronic collections. Resource sharing really fits in with that vision. **We don't have to have everything in our collection**, but we endeavor to be able to get anything that anyone wants as quickly as possible. It's our philosophy.”*

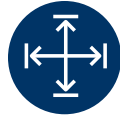
Sarah Fredline, University Librarian, Bond University

Resource Sharing vision



Fastest growing ILL networks

The world's only reciprocal ILL network ensures equitable access to resources



Flexible ecosystem

Limitless connections with libraries and document providers



End user centric

Transformational end user service focused on ease and speed



Sustainable

Focus on developing workflows that enable digital delivery to reduce physical shipping

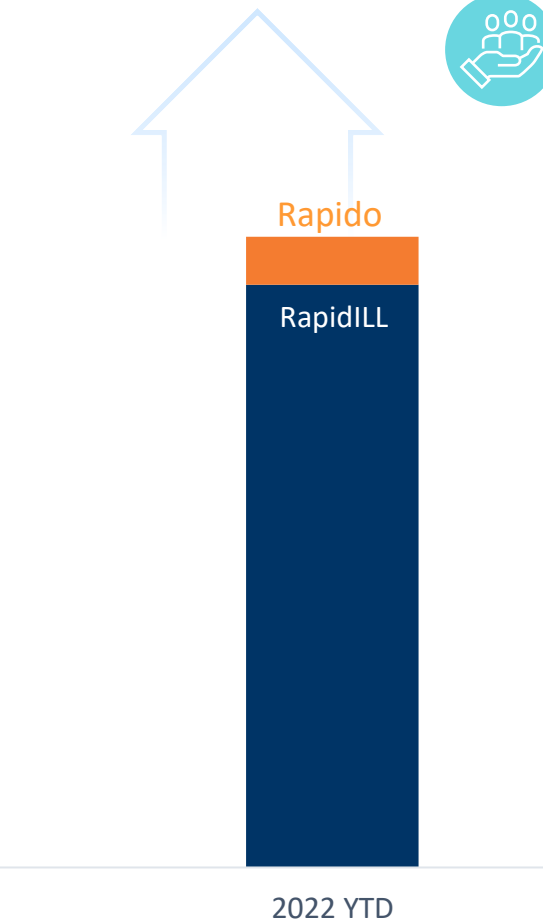
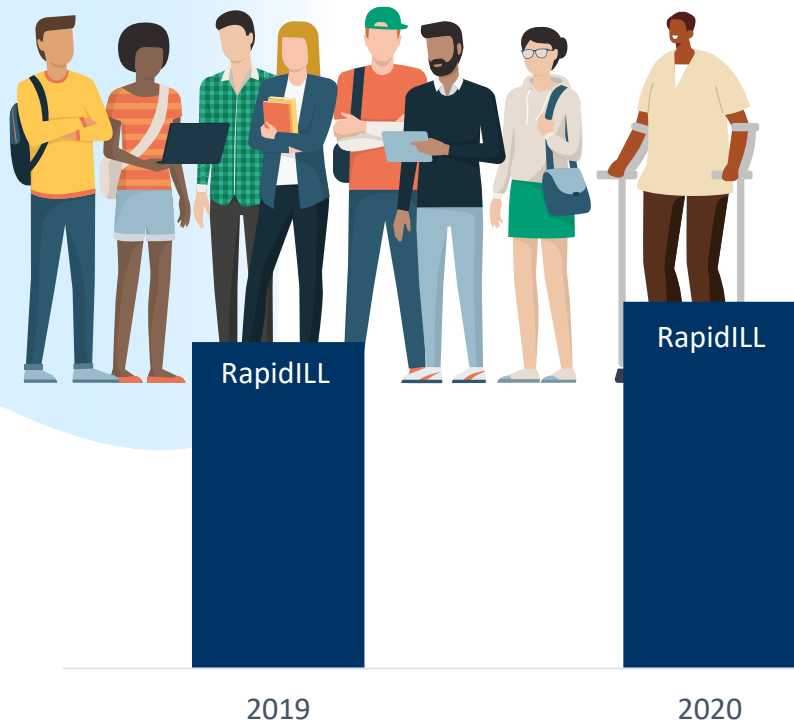
Underpinned by a forward thinking and innovative approach: ensuring the future success of your library





Fastest growing ILL network

Resource sharing growth



Growth: Customers in all regions!



NORTH AMERICA

70%

EMEA

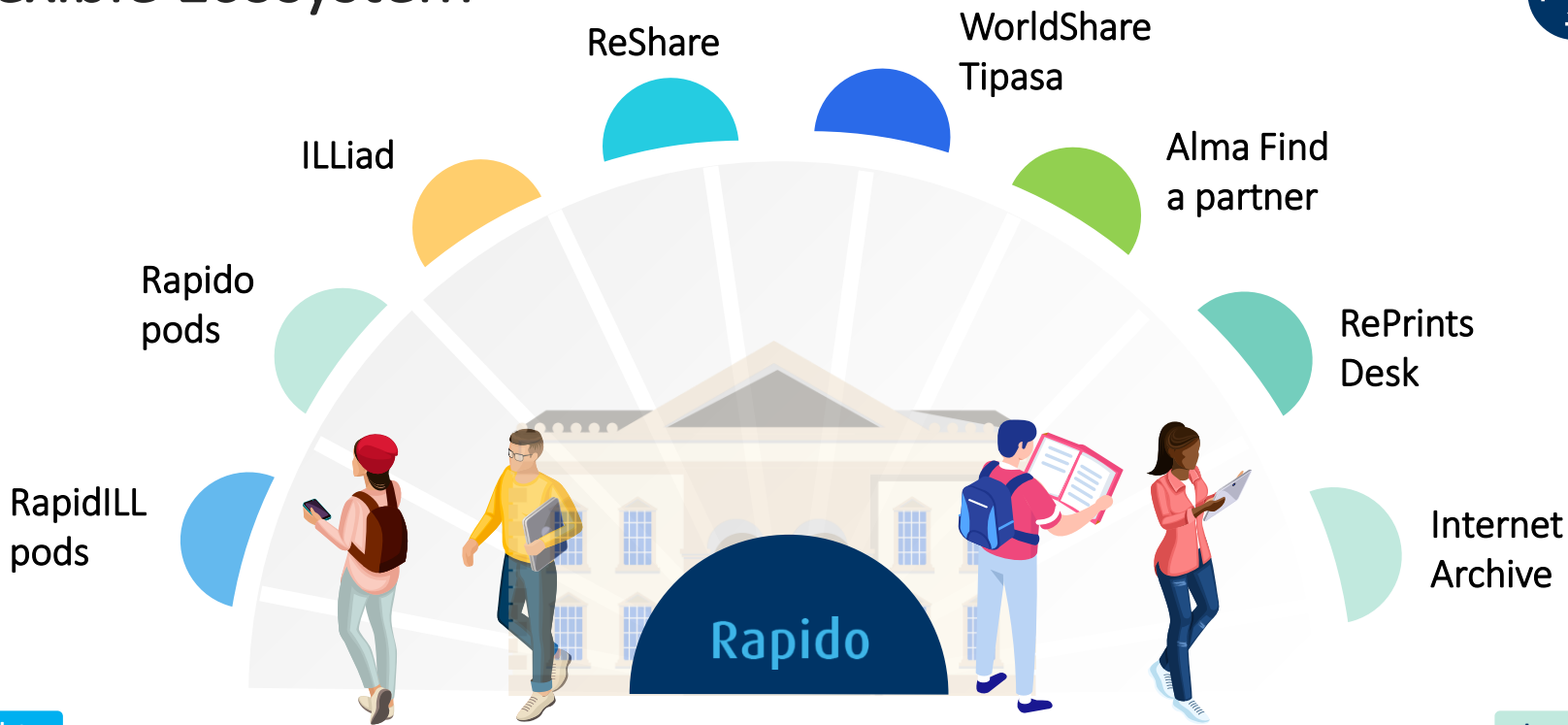
ASIA PACIFIC

LATIN AMERICA



Flexible Ecosystem

Flexible Ecosystem



Tight

Loose

Formats support: ISO, Mail, NCIP, External partners

How can libraries work with non Rapido members?



- Per requested resource, Rapido can offer a dynamic list of partners based on the Ex Libris Resource Sharing Directory

Borrowing Request

Hemingway on hunting
ISBN: 1585743712
Created borrowing request

Potential Lenders (5)

Directory: All Location: All

	Name	Location	Lending Terms	Cost	Requestable
1	<input checked="" type="checkbox"/> University of New Hampshire - Resource Sharing Library	United States	Delivered in 1 days keep for 20 days	0.0 USD	Unknown
2	<input type="checkbox"/> Rollins College - Rollins	United States	Delivered in 10 days keep for 90 days	0.0 USD	Unknown
3	<input type="checkbox"/> Finger Lakes Community College	United States	Unknown	Unknown	Unknown
4	<input type="checkbox"/> University of the Incarnate Word	Unknown	Unknown	Unknown	Unknown
5	<input type="checkbox"/> Dalton State College - Derrell C. Roberts Library	Unknown	Delivered in 7 days keep for 50 days	0.0 USD	Yes

Context Menu:

- View local resources
- Duplicate
- Send query to patron
- Receive
- General message
- Status Query
- Assign to
- Purchase request
- Upload file from partner
- Find partners

The Ex Libris Resource Sharing Directory

Exlibris Resource Sharing Directory



Help make resource sharing open and accessible by joining the Exlibris Resource Sharing Directory!

Any Alma library can easily opt into the directory. Being in the directory lets other Alma institutions know how they can interact with you regardless of either of your preferred resource sharing platform.



How do I opt-in?

Set up is done in Alma and is a very simple process taking a few minutes.

The set up consists of letting people know who you are, where to find you and what you are able to loan.

Easy resource sharing

Data Sharing Profile

RESOURCE SHARING

Confirm making holdings information of my institution searchable and visible to other Alma and Rapido institutions for purposes of availability and requestability of items for resource sharing. This could provide an opportunity for your institution to establish new resource sharing partnerships and networks with other institutions that agree to do so. Allowing your institution's holdings information to be shared for this purpose does not mean that your institution is required to allow resource sharing with any other institutions. None of your users' personal data is used. *

Yes No



Focus on the user

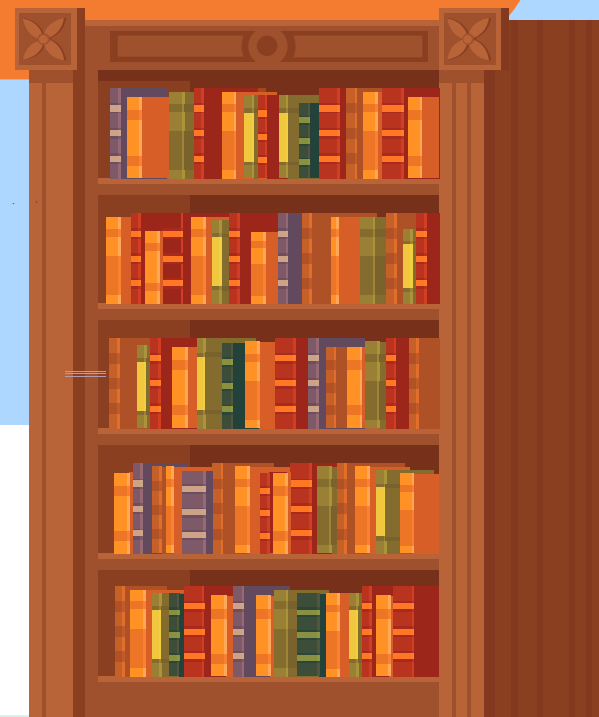


Users expect library services to work in the same way as other digital services do beyond the library

- Low friction
- High impact
- Maximum visibility
- Ease of use



User Centric



While this is a typical digital marketplace experience for users



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\$19.99 ✓prime

Books › History › Americas



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Becoming Hardcover – November 13, 2018

by Michelle Obama (Author)

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37 Collectible from \$6.53

Paperback
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44 New from \$9.00

Audio CD
\$16.83

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23 New from \$16.83

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Details

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This is their experience via library systems





BOOK
Becoming
Michelle Obama 1964-
London : Viking, an imprint of Penguin Books. 2018

📖 Not available. Check for more options. >

Find in Library _____

Request Items and Save Results [Sign in](#)

[Request Book](#) / [Request Book Chapter](#)

O'Neill Stacks E909.O24 A3 2018b [LOCATE](#)
[Hide Details](#)

(1 copy, 0 available, 0 requests)

1 - 1 of 1 Records

BARCODE	TYPE	POLICY	DESCRIPTION	STATUS
39031035548866	Book			On loan until 05/30/2020 05:00:00 PM

E-MAIL PRINT PERMALINK CITATION REFWORKS ENDNOTE EXPORT RIS EXPORT BIBTEX

The Rapido experience



ExLibris

[LIBRARY SEARCH](#) [JOURNAL SEARCH](#) [FETCH ITEM](#) [TAGS](#) [COLLECTION DISCOVERY](#) [BROWSE SEARCH](#) ...

Becoming Michelle Obama Library Catalog [ADVANCED SEARCH](#)

Didn't find what you were looking for? [Click here to expand your search >](#)

No records found

There are no results matching your search "Becoming Michelle Obama".

Suggestions:

- Make sure that all words are spelled correctly.
- Try a different search scope.
- Try different keywords.
- Try more general keywords.
- Try fewer keywords.

The Rapido experience



ExLibris

LIBRARY SEARCH | JOURNAL SEARCH | FETCH ITEM | TAGS | COLLECTION DISCOVERY | BROWSE SEARCH | ...

Becoming Michelle Obama × Beyond my library 🔍

Refine Results

Sort by Relevance ▾

Availability ▲

- Available online
- Peer-reviewed Journals
- Open Access

Subject ▲

- Obama, Barack (1,739)
- Cable Television Broadcasting Industry (1,293)
- Obama, Michelle (1,253)
- Presidents (1,184)
- Show More

Resource Type ▾

Collection ▾


Creation Date ▾


Journal Title ▾


Language ▾

< Back to library search results | Still didn't find what you need? Click here to send a request >

0 selected PAGE 1 20,667 Results 🌟 Save query Personalize 📌 ⋮

1  **BOOK**
Summary: Becoming: Michelle Obama
Quick Savant, Savant
2022
“ This is a synopsis, not a replacement, and serves as a study aid. The following is about Michelle Obama's book, Becoming... ”
[Get it for me from other libraries >](#)

2  **BOOK**
Summary of Michelle Obama's Becoming
Media, IRB
2021
“ Get the Summary of Michelle Obama's Becoming in 20 minutes. Please note: This is a summary & not the original book... ”
[Get it for me from other libraries >](#)

3  **BOOK**
Becoming
Obama, Michelle
2021
[Get it for me from other libraries >](#)

Which is transformed in Rapido to an intuitive experience



BOOK
Becoming
Obama, Michelle
First edition.: 2018
“ In a life filled with meaning and accomplishment, Michelle Obama has emerged as one of the most iconic and compelling women of our era... ”
[Get it for me through the Document Delivery Service >](#)

TOP
SEND TO
HOW TO GET IT
DOCUMENT DE...
LINKS
DETAILS
ALTMETRICS

Send to _____

QR EXPORT TO EXCEL ENDNOTE REFWORKS PRINT PERMALINK CITATION

E-MAIL

How to get it _____

Document Delivery _____

Log in before clicking on GET IT to request items. [Log In](#)

Get a loan
Delivery in **5 Days**
Keep for 112 days
GET IT

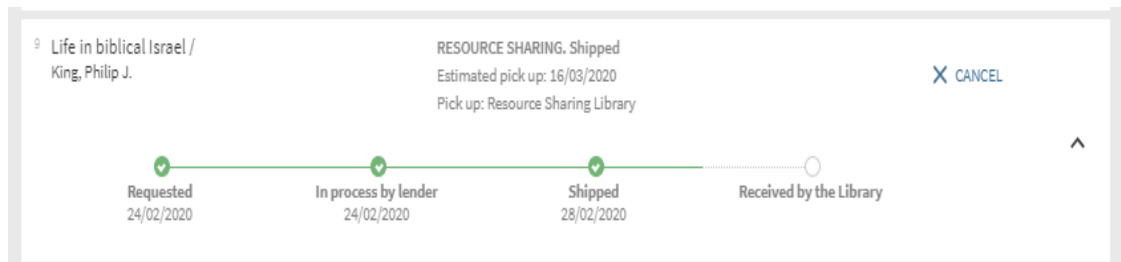
OR

Get a chapter
Delivery in **24 Hours**
by email
GET IT

Real-Time Availability for offers

- Rapido checks both holdings and availability before it provides the best offer to your patron according to terms you have configured
- Both a loan and chapter digitization option display when policies allow

Fulfillment transparency



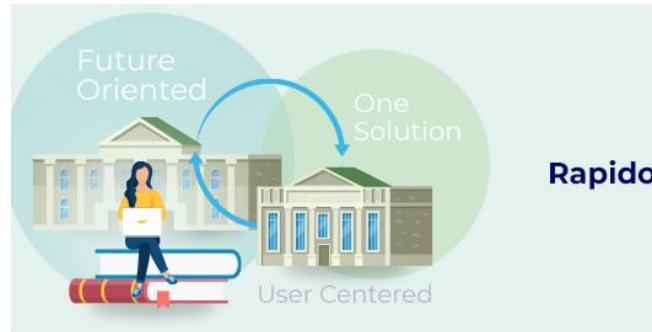
- Tracking the request status via Primo library card
- Updates sent when terms-of-use are changed
- Patron checks only in one place the status of their requests, not two different systems

Patrons streamlined experience



“The number one benefit of Rapido is really for the patrons to have that streamlined experience. If we're getting people what they need and they're not having to go to other sources, then we're doing our work. That's the bottom line”

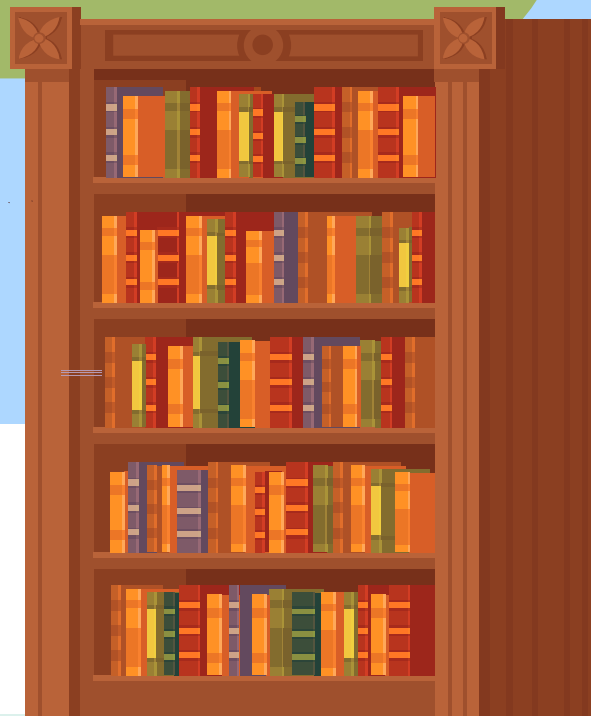
Dan Taylor, Ithaca College



Rapido

- One solution for users – Fully integrated with the user's discovery system
- One solution for staff – Fully integrated with Alma

**One
solution**



Simplified workflows



The screenshot displays the Ex Libris Lending Requests interface. The main header shows "Lending Requests (1 - 20 of 38)" with options to "Save changes", "Save as a New Set", and "Print Slip Report". The interface includes a search bar, a "Refine by" sidebar, and a list of requests. A detailed view of a request is shown, including the title "El diseño de los programas de alimentación escolar y la función de la industria alimentaria / Food, nutrition, and agriculture", issue information, and a list of available journals.

Refine by

- Requested Format: Digital
- Activity Status: Active
- Clear all
- Include Zero Values:
- Rapido Indicator
 - No (9)
 - Yes (29)
- Borrowing Library
 - Alma University (2)
 - Alma University ... (31)
 - Calgary National ... (1)
 - [+ More \(2\)](#)

Lending Requests (1 - 20 of 38)

Author: [Search] Sort by: Creation Date

Change Status Remove Requests Manage Labels Create Request Print Slip

El diseño de los programas de alimentación escolar y la función de la industria alimentaria / Food, nutrition, and agriculture

Issue : 34
Publication Year : 2005
External Identifier : 19256268
Pages : 32 - 41

1 Academic Journals of Alma
Available from 1991 volume: 1 until 2005 volume: 34.

2 Ex Libris Journals
Available from 1991 volume: 1 until 2005 volume: 34.

3 Free E-Journals
Available from 1991 volume: 1 until 2005 volume: 34.

License Terms:
Interlibrary loan note: **This collection is available for resource sharing**
Interlibrary loan electronic: **Permitted**
Interlibrary loan secure electronic transmission: **Permitted**

Advanced staff experience



- Easy access to customizable sets of requests needing attention for borrowing and lending
- Advanced mediation rules to allow staff to focus on outstanding issues
 - Requests with missing details
 - Self owned requests
 - Copyright review
 - And more

Resource Sharing Requests		⚙️	✦	✕
Borrowing	Lending	🔍		
All active borrowing requests		613		
^ New				
Rapido Digital		110		
Today		23		
Digital Active		9		
Requests Not Sent		134		
Show more ▾				
^ In Process				
Waiting for partner to process		288		
Today labels		2		
Requests that were considered for purchasing		6		
Received by RapidILL		27		
Show more ▾				
^ Closed				
Cancelled		31		
Rejected / Expired Requests		48		
Completed		159		

Built on the Ex Libris Higher-ed Cloud Platform



Rapido

Alma

Ex Libris Higher-Ed
Cloud Platform

Alma
Fulfillment
services

Platform Services



UX & Mobile



Analytics



Shared Content



Collaboration



Multi-tenant



Open APIs



Security & Privacy



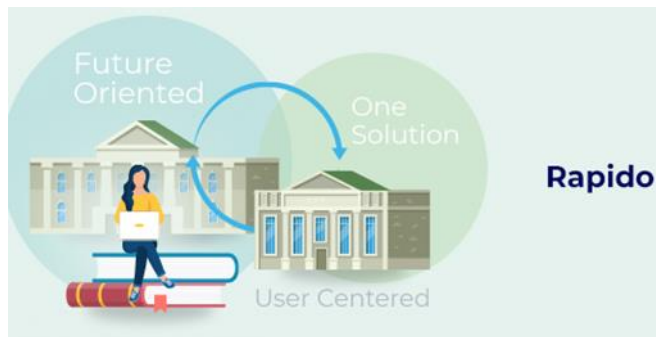
Data Models

One solution



“In addition to being more cost-effective than our previous system, the Rapido solution simplifies our processes, so we don’t have to administer more platforms than necessary.”

Mark Paris, Brandeis





Sustainable

Controlled Digital Lending



Controlled Digital Lending (CDL) is an emerging method that allows libraries to loan print books to digital patrons in a "lend like print" fashion. Through CDL, libraries use technical controls to ensure a consistent "owned-to-loaned" ratio, meaning the library circulates the exact number of copies of a specific title it owns, regardless of format, putting controls in place to prevent users from redistributing or copying the digitized version. When CDL is appropriately tailored to reflect print book market conditions and controls are properly implemented, CDL may be permissible under existing copyright law. CDL is not intended to act as a substitute for existing electronic licensing services offered by publishers. Indeed, one significant advantage of CDL is addressing the "Twentieth Century Problem" of older books still under copyright but unlikely ever to be offered digitally by commercial services.

<https://controldigitallending.org/>

eBook lending

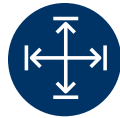


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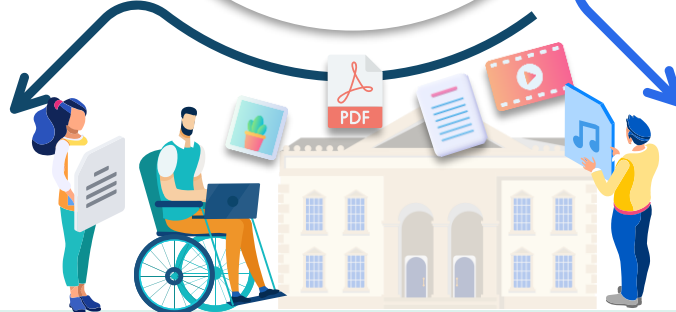
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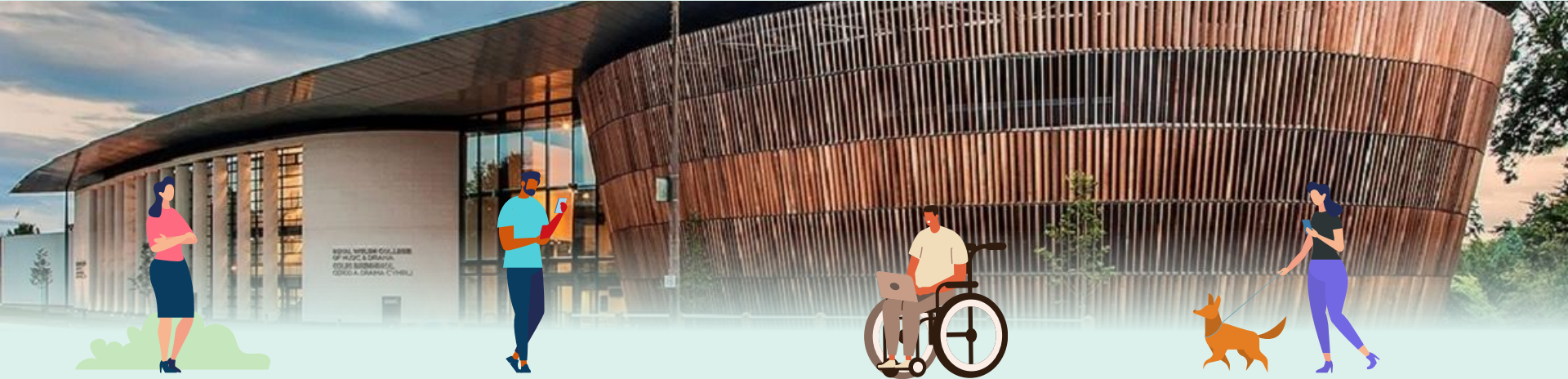


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Thank you!

