



Streamlining Your Library Workflows

Kevin Browne September 2023

Welcome and Introduction

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Question: Which citations does your library *really* **need to review?**



Agenda



- Introduction: Using Alma tasks
 - Automation options
 - Bulk Options

These are all recommendations, not requirements!



You don't want to spend extra, unnecessary time processing reading lists/citations

Your library staff are working from Alma tasks





Leverage Alma Tasks

Reading Lists - Ready for Processing

Citations - Ready for Processing

Alma's workflows are intended to be used with these task lists

 \rightarrow





asks		
101	Borrowing Requests	>
2	Lending Requests	>
40	Other Requests	>
1	DARA Recommendations	>
399	Reading Lists	~
227	Unassigned	
26	Unassigned - List with new note	
78	Unassigned - Being prepared	
28	Unassigned - Being processed	
76	Unassigned - complete	
151	Unassigned - processing	
40	Unassigned - ready for processing	
2121	Citations	~
115	Citation has a New File	
1222	Being prepared	
38	Copyright waiting for approval	
7	In Process	
7	Marked as broken	
721	Ready for processing	
п	unassigned - have new notes	

Filter Citation Status to Not Complete

C Edit Reading List							Print Slip	Print Slip Repo	Rack	Save
Reading List Information										\sim
Code: *	0.614432945005199	3			Status:	Ready For Processing			•	
Name: *	Inclusive Teaching				Publication Status	All Students Full			-	
Due Back Date:			ť	Re	ading List Visible Start Date				—	
Requested for Review On	07/11/2021				End Date				=	
Review Requester	Yael Beller			Creat	tive Commons License				-	
Sticker price		Being Prepared			Covered by the Library	-				
Locked in Leganto		Complete								
Owners:	Yael Beller	Declined								
Pages	126	In Process Inactive								
Citations Courses O	wners Notes	Not Complete On order	anges							
Sort by : Last created 👻	1 - 20 of 24	Print Ready For Processing	Place Request	Add Citation -	Remove Alerts -	Change Copyright Status	 Change S 	itatus 👻 🛛 Expa	ind 🗸 🕒	•
🗌 Select All 🔻 Alerts	S: - Citation Status	Q Look-up or select 🔹	🗕 🗕 Material	Type: All 👻 Tags:	All 👻 Copyright Statu	is:All 🔻				
Citation Last M	Modification Date									
1 ABC's of Accomm	nodations							Edit	Set Complete	





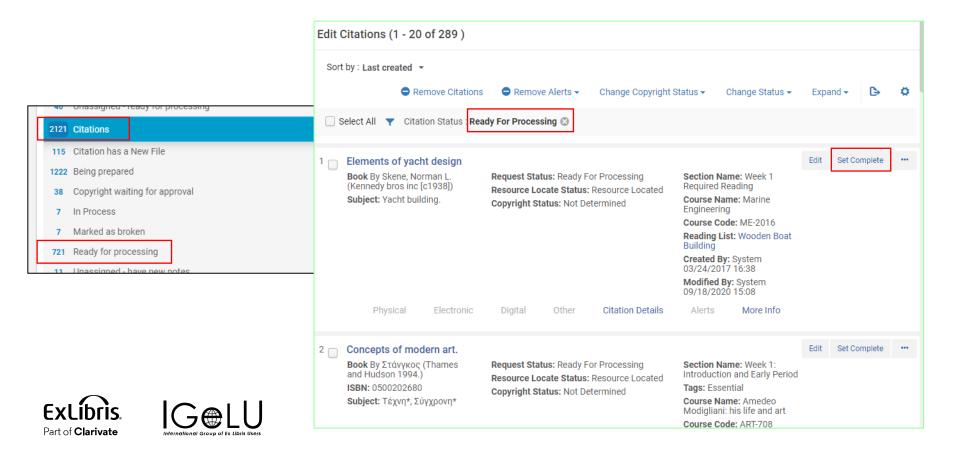
Set Complete to Track Progress

☐ Select All ▼ Alerts : ▼ Citation Status : Not Co Citation Last Modification Date	mplete - Resource Locate : All - Material Type : All -	Fags : All ← Copyright Status : All ← Clear all	
1 ABC's of Accommodations Article Physical Electronic Digital	Request Status: Ready For Processing Resource Locate Status: Information Incomplete Copyright Status: Not Determined Other Citation Details Alerts	Section Name: last section Created By: Yael Beller 07/14/2021 14:07 Modified By: Yael Beller 07/14/2021 14:07	Edit Set Complete ••
2 Claiming Disability Book Chapter By Linton, Simi (New York University Press 2020) Physical Electronic Digital	Request Status: Ready For Processing Resource Locate Status: No Resources Located Copyright Status: Not Determined • Other(1) Citation Details Alerts	Section Name: Identity and Power Created By: Yael Beller 04/21/2021 12:58 Modified By: Yael Beller 05/27/2021 09:21	Edit Set Complete •••
 Privilege, Power, and Difference Book Chapter By Johnson, Allan (McGraw-Hill US Higher Ed USE 2017) ISBN: 0073404225 	Request Status: Ready For Processing Resource Locate Status: Locate Not Run Copyright Status: Not Determined	Section Name: Identity and Power Created By: Yael Beller 04/21/2021 12:31 Modified By: Yael Beller 05/27/2021 09:21	Edit Set Complete **





Set Complete to Track Progress



Training Resources about Working with Leganto Tasks

• Training Kit

- Leganto for Library Staff
 - Managing reading lists and task in Alma
 - Viewing and filtering citations in Alma
 - And more!
- Best Practices Page
 - Introduction to Library Workflows with Leganto
 - Longer video (38 min), walking through tasks, filtering citations, processing citations.





Agenda



- Introduction: Using Alma tasks
- Automation Options
 - Automatically "Complete" certain citation types
 - Change citation status based on other actions
- Bulk Options

Default Review Settings

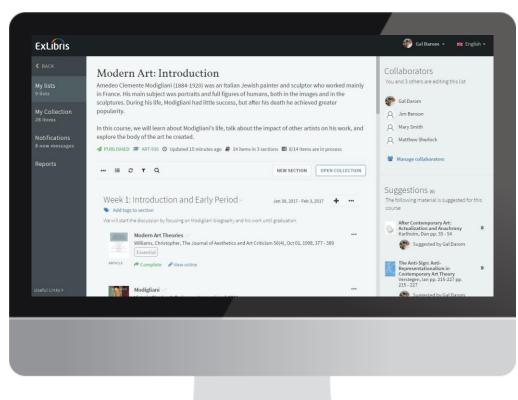
- Physical items
- Uploaded files
- Citations with no inventory

Leganto automatically sets all other citations to "Complete"





DEMO







Citations Some Libraries Review

- E-Resources and CDI Citations
- E-Resources and CDI Citations
 - Check for broken links
 - Identify concurrent user licenses
- Websites
- Uploaded Files





Check for Broken Links



Proactively check all citations "just in case"

• Consider:

- How often are links broken?
- How frequently are students/instructors marking links as broken?
- How quickly can you respond to broken links?





Checking for Broken Links





Reactively fix links you know are broken

Links & Availability	
View online (Access Ebook Central Perpetual Subscription & DDA Titles)	Mark as broken

- 1. Enable broken-link reporting
- 2. Inform users they can mark links as broken
- 3. Monitor task list: Citations Marked as Broken
- 4. Configure Leganto: Electronic citations "Complete" automatically





Enable Broken-Link Reporting

			e	naissance Gardens		A.
ExLibris Alma University	Configuring: Alma University 🔻		ı	🛿 Are you su	re you want to marl	k this link as broken?
	File Upload Copyright Options	Mapping	g Table	v		
=★	Declaration Texts				ormation will be sent to th	ne library as having marked the link
Alma	Instructor Rollover Operations		parameter key	as broken.		
	Item Request Questions			Add a comment		
Leganto	Item Request Answers	41	like			"
	Features	42	list_analysis	Click here to	o drag or upload a file	
F <u>c</u>	Leganto Features		- ,			
Fulfillment	Guided Tours	43	list_analysis_student_			
	Guided Videos			CANCEL		CONFIRM
	Notifications - instructors	44	mark_as_broken	CANCEL		CONTINU
	Notifications - students					
		45	modify_course_details	system	true	
		10				
		46	other_formats_and_ed	system	all	

Instructions to enable broken-link reporting





Enable Electronic Citations to "Complete" Automatically

ExLibris Alma University	Configuring: Alma University 🔻
	Section Menu
≡★	Citation Menu
Alma	Citation default thumbnails
6	List Management
	Settings
Leganto	Publishing
7 0	Cite it filtering
Fulfillment	Copyright Settings
Fuilintent	oopjingin oottiingo
	Course Reserves Automatic Statuses
	File Upload Copyright Options
	Declaration Texts
	Instructor Rollover Operations

Instructions to configure default statuses for citations and reading lists





	parameter key	parameter module	parameter value	free text descrip
1	citation_copyright_ap	system		Automatic sta
2	citation_detached_fro	system	ReadyForProces	Automatic sta
3	citation_digital	system	BeingPrepared	Automatic sta
4	citation_electronic	system	Complete	Automatic sta
5	citation_pc_search	system	Complete	Automatic sta
6	citation pc url	system	Complete	(Only relevant
12	citation_reading_list_(system	Complete	Automatic sta
	citation_resolved	system	Complete	Automatic sta

Citations that Some Institutions Review

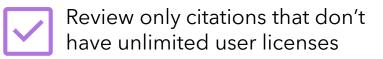
• E-Resources and CDI Citations

- E-Resources and CDI Citations
 - Check for broken links
 - Identify concurrent user licenses
- Websites
- Uploaded Files



Checking Concurrent-User Licenses





- Only works if you use the "public access model" field on the electronic portfolio
- Consider adding as items are added to reading lists.





Enable Electronic Citations with Specific Licenses to Complete Automatically

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International Group of Ex Libris Users

Part of Clarivate

ExLibris Alma University	Configuring	9: Alma Unive	rsity 🔻				
≕ ★ Alma	Citation Mer Citation Mer Citation defa		5		<u>Wa</u>	atch a video	<u>)</u>
Leganto		ng ettings erves Automat Copyright Opti					
26 u	Instructor R	ollover Operati system	Complete	Automatic statu	jransom	05/01/2023	•••
27 u	nlimited_access_m	system	PUR-UU, UA, U-L	Define the Acces	-	-	

Checking Concurrent-User Licences



Identify concurrent-user licenses in bulk

Use the **Citation Insights job** to identify such licenses

- Only works if you use the concurrent user field on license records.
- Consider starting with collections you know to be problematic.
- Run the job on a regular basis, especially during busy times



Identify Concurrent User Licenses

Run a Job - Enter Task Parameters			Cancel Back Next
Citation Insights job			~
High demand loan insight. Number of loans per copy:			
Low demand loan insight. Number of loans per copy:			
High demand reserve loan insight. Number of loans per conv.		in library:	•
on location:		•	
Low demand reserve loan insight. Number of loans per copy:		in library:	•
on location:		•	
✓ High usage insight. Views for concurrent license:	0		
Low usage insight. Views for concurrent license:			





Identify Concurrent User Licenses

<	Ev	vents Report							Back
	1 - 20 of 24								0
		Course Code	Reading List Name	Title	Citation ID	Mms ID	Description		
	1	ARC-707	American Architecture: Frank Lloyd Wright	Architecture and Mathematics from Antiquity to the Future [electronic resource]	383136763000	99135049900121	Num of full text view: 0, Concurrent users: 5]	
	2	ARC-707	American Architecture: Frank Lloyd Wright	Architecture and Mathematics from Antiquity to the Future [electronic resource]	383136749000	99135049900121	Num of full text view: 0, Concurrent users: 5		
	3	PHIL 100	Introduction to Philosophy	Locke's essays: An essay concerning human understanding, and A treatise on the c	540561327000	99125816200121	Num of full text view: 0, Concurrent users: 10		
				European					

EXLIDIS. Part of **Clarivate**



Analytics Can Identify Problematic Collections

Finding citations that are problematic because they:

- Can't be used in courses
- Link to resources from old storage system
- etc.

In Alma Analytics, use the **Course Reserves** subject area:

- Use resource metadata: for example, filter for citations from a particular journal title
- Use the Source URL string





Citations that Some Institutions Review

- E-Resources and CDI Citations
- Websites

Broken website links Problematic websites

• Uploaded Files





Check Citations for Broken Links to Websites



- 1. Rely on broken-link reporting, as in previous example
- 2. Use <u>Process and Enrich Citations job (Fulfillment menu) or Reading List Citation Process and Enrich job</u> (Admin > Run a job)
 - Validate external links
 - HTTP Errors 500, 404, 504
 - View report for broken links

Resource locate: link resolver	
Validate external links	
Enable purchase request creation	
	Run Process and Enrich Citations Job

Monitor only broken links





Check Citations for Problematic Websites



Proactively check all citations "just in case"



Monitor only specific websites

- Configure <u>Cite-It Filtering</u>
- 1. Define Blocked or Allowed
- 2. Add websites to the list

Blocked:

- amazon.com
- youtube.com
- .net

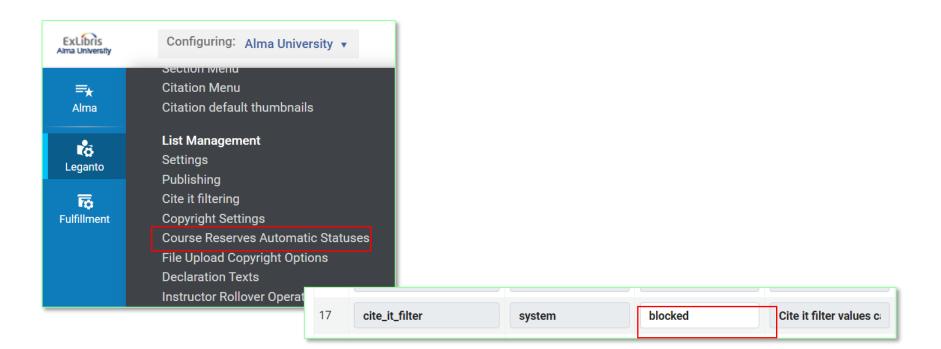




Allowed:

- [your institution]
- .edu
- .gov

Enable Cite-It Filtering







Define Cite-It Websites

			amazon.com	Alliazon	Jianson	09/01/2020	
	1		amazon.com	Amazon	jransom	09/01/2020	
		Enabled	URL Domain/Regular expression	Description	Updated By	Last Updated	
						Import	🕒 Add Row 🗸 🕒
	Cite It	Url Domains					• •
	Mapping						Save
Fulfillment		e it filtering pyright Settii	nge				
		blishing	_				
Leganto	Se	ttings					
	Lis	t Manageme	ent				
Alma	Cit	ation default	t thumbnails				
=*		ation Menu					
uma University		спонтиени					
ExLibris Alma University	C	onfiguring:	Alma University 🔻				





Citations that Some Institutions Review

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Check Uploaded Files



Proactively checkarl crations "just in case"



Check only specific citations, as requested by instructor

Configure File Upload Copyright Options

Instructor uploads file and attests to the content:

Leverage the Task Lists

Automatically set "fair-use-compliant" citations to "Complete"





Upload a File	
SFile name: Chapter 3.pdf (32162 bytes)	<u>ت</u>
 Use of this resource complies with our institution's Fair Use Policy I would like the library to review this resource for copyright compliance 	

File Upload Copyright Options

ExLibris Alma University	Configuring: Alma University 🔻
	Section Menu
=★	Citation Menu
Alma	Citation default thumbnails
	List Management
LO L	
Leganto	Settings
	Publishing
F 0	Cite it filtering
Fulfillment	Copyright Settings File
	Course Reserves Automatic Statuses
	File Upload Copyright Options
	Declaration Texts
	Instructor Rollover Operations

Instructions for <u>Configuring File Upload -</u> <u>Copyright Status Options</u>

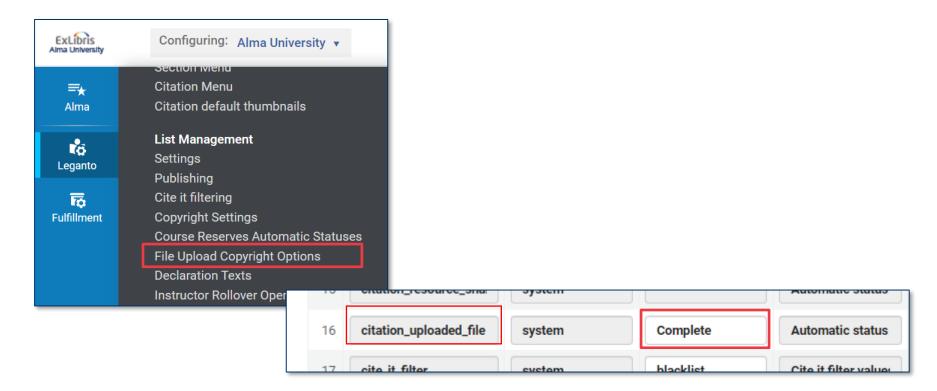




1
Use Policy
g

ile u	ipload copy	right options					0	2
					l	mport ਉ <u>Add Row</u> →	₽	
	Enabled	Name	Text	Copyright Status	Updated By	Last Updated		
1		Fair Use	Use of this resou	Self Declared 👻	circ	09/20/2021		
2		No Declaration	I would like the li	Waiting for App -	MGerbi	12/07/2021		

Enable Citation Upload Auto-Complete







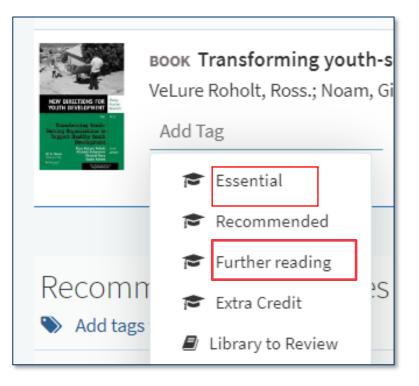
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Review Specific Citations, by Tag

- Monitor only resources tagged as "Essential" or "Required" by instructors
- Monitor only resources that instructors mark as Library Review, or some other custom tag you create as a flag











Enable Citation Upload Auto-Complete

ExLibris Alma University	Configuring: Alma University 🔻	
≡ ★	Citation Menu	
Alma	Citation default thumbnails	
	List Management	
10	Settings	
Leganto	Publishing	
_	e e e e e e e e e e e e e e e e e e e	
10	Cite it filtering	
Fulfillment	Copyright Settings Course Reserves Automatic Statuses	
	File Upload Copyright Options	
	Declaration Texts	
	Instructor Rollover Operations	

21	revert_citation_status_by_addi	system	LIB
22	revert_citation_status_by_remc	system	
23	revert_completed_citation_stat	system	
24	revert_completed_citation_stat	system	ReadyForProcessing





Change citation status when:

- Copyright is approved
- File is removed
- Citation is detached from the repository
- A tag is removed
- Purchase request or resource-sharing request is created
- Change the **reading list** status back to Ready for Processing if the instructor adds an additional citation

All of these are on the Course **Reserves** Automatic Status mapping table!





Set Reading Lists as Complete

When all citations are complete

(whether completed manually or automatically)

Leganto Configuration Menu > Course Reserves Automatic Status mapping table







Agenda



Introduction using ALMA tasks

Automation options

Bulk Jobs

Bulk Jobs for Citations, Reading Lists, and Courses



Video on Bulk Update Options





		monnation	
6	\bigcirc	Citation Insights job	
7	\bigcirc	Close lost loans	
8	\bigcirc	Course Bulk Update	
9	0	Create Physical item move requests	
10	\bigcirc	Create physical item work orders	
11	\bigcirc	Export Physical items	
12	\bigcirc	Export Physical items labels	
13	\bigcirc	Reading List Bulk Update	
14	\bigcirc	Reading List Citation Update Task	
4.5	\sim	Debuild Discribed Here description	

Course Bulk Update

Course Bulk Update instructions

Course Bulk U	Ipdate		
Delete course			
Processing department			
Academic department			
Terms list			
Add instructor			
Remove instructor		○ All ○ Select instructor	
Start date			
End date			
		Submit list by	
Remove list association			
Leganto create list - reminder email			





Reading List Bulk Update

Reading List Bulk Up	<u>odate</u>
instructions	

Reading List B	ulk Update	
Delete list		
Reading list status		
Reading list publication status		
Lock list		
Creative Common License		
	Due back date	—
	Reading List Visible Start Date:	—
	End Date:	
	Assign to	•
	Add owner	i=
	Remove	





Reading List Citation Update Task

Reading List Citation Update Task instructions

Reading List C	Ditation Update Task
Delete citations	
Citation status	
Citation type	
	Due date
Remove tags	
Add tags	
Remove alerts	
Delete public note	
Detach from repository	
Remove files	
Use Leganto viewer (PDFs only)	•
Sticker Price from Rialto	Unconditionally





Citations Insights Job

<u>Citation Insights Job</u> <u>instructions</u>

Run a Job - Enter Task Parameters	
Citation Insights job	
High demand loan insight. Number of loans per copy:	
Low demand loan insight. Number of loans per copy:	
High demand reserve loan insight. Number of loans per conv.	in library:
on location:	
Low demand reserve loan insight. Number of loans per conv:	in library:
on location:	
✓ High usage insight. Views for concurrent license:	0
Low usage insight. Views for concurrent license:	





Process and Enrich Citations

1/69001/69	Advanced Tools - Reading Lists
	Citation Alternate Suggestions
Fulfillment	Bulk Citation Copyright Recalculate
ó	Process and Enrich Citations

<u>Process and Enrich Citations</u> <u>instructions</u> (by course dates)



Part of Clarivate

Run Process and E	Enrich Citations Job
Courses Start/Er da	nd te *
On specific cours	se
Reading List state	us Citation Status
LOCATE AND VAL	LIDATE RESOURCES
Resource locate: repository When multiple matches are found) Handle manually 🔵 Use first matching resource of a specific inventory type, if it exists (otherwis
Physical	2nd Priority Electronic 1st Priority
Perform locate on type	All 😒
Resource locate: li resolv	
Validate external lin	nks 🔽
Enable purcha request creati	ase
	Run Process and Enrich Citations Job

Additional Resource

- Framework for Workflow Review
 - Help your library understand your current workflows and identify opportunities for streamlining tasks







