Rapido Product Update

Meghann Weldon & Judith Fraenkel
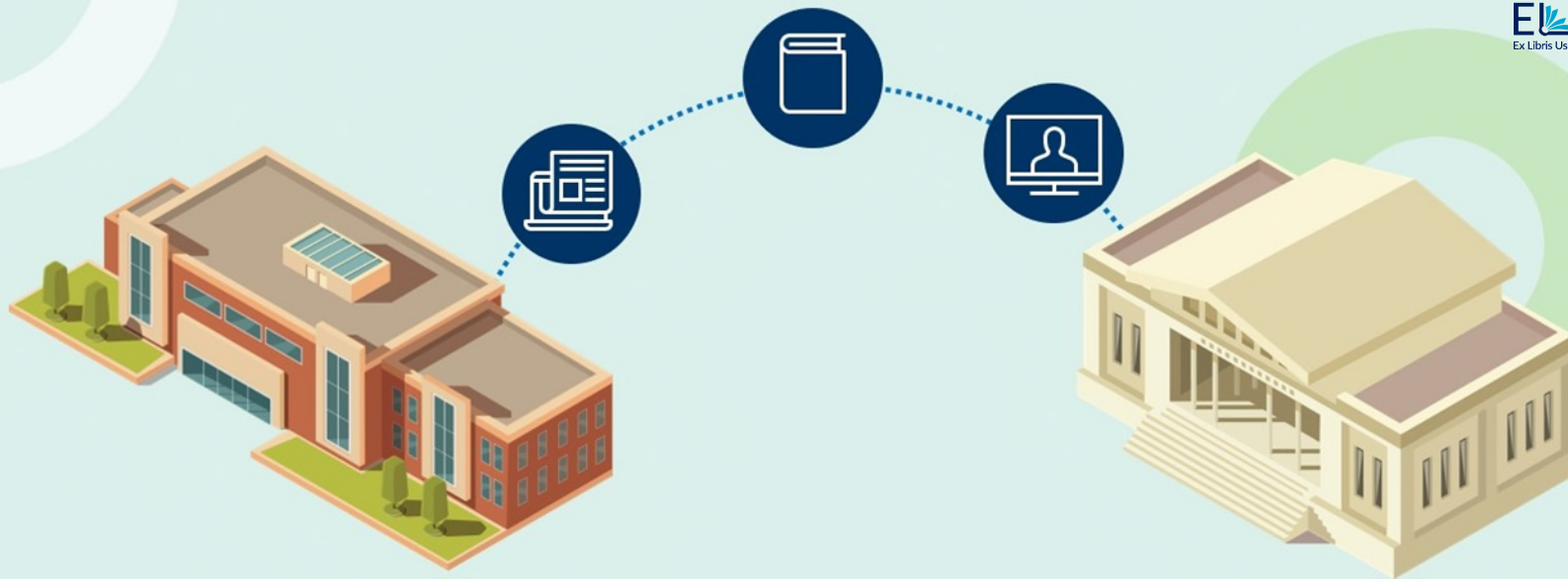
Agenda

- The power of resource sharing
- A look into the present
- Customer Success
- A look into the future
- Q & A

# The power of resource sharing

A community strategy

"We're trying to move away from a 'just in case' scenario with regards to our collection to a 'just in time' scenario. We have been trying to reduce our print collections and increase our electronic collections. Resource sharing really fits in with that vision. **We don't have to have everything in our collection**, *but we endeavor to be able to get anything that anyone wants as quickly as possible. It's our philosophy."*

Sarah Fredline, University Librarian, Bond University

The Rapido Global Community

96 libraries live

USA and Canada

EMEA

United Kingdom, Switzerland

APAC

Hong Kong

Australia
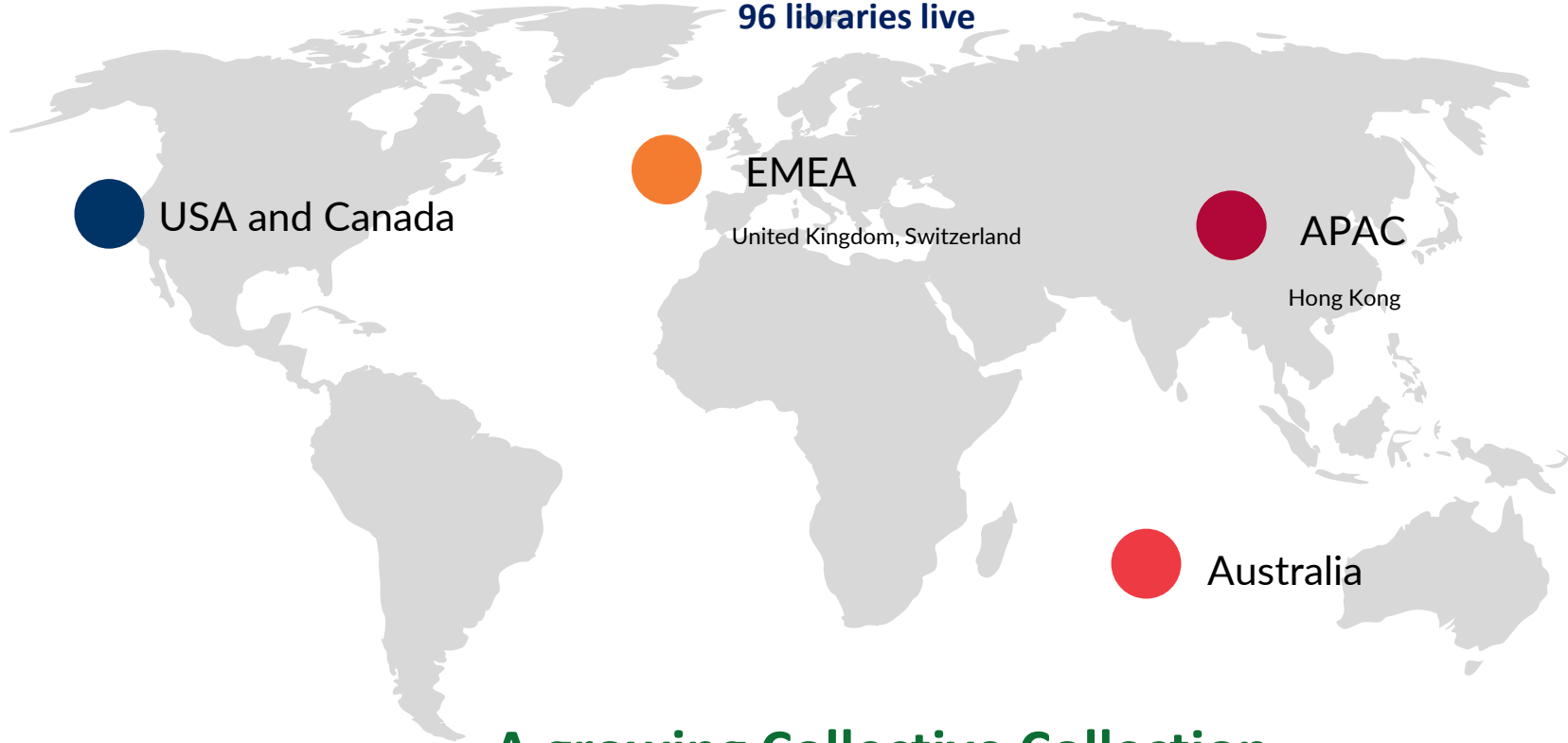
A growing Collective Collection

ExLibris
Part of **Clarivate**

Some Rapido numbers

50
Pods

99
Live Rapido customers

600
Digital partners including RapidILL community

166,000
Physical borrowing requests in 2022

570,000
Digital borrowing requests in 2022

Rapido channels and activities

The Rapido working group

Rapido monthly webinars

NERS voting process

Customer success

Rapido Idea Exchange

The Rapido roadmap

Fresh from the oven

[Rapido] 2023 Rapido/RapidILL NERS submissions now open

TR

Tracey Reeves via Rapido <rapido@exlibrisusers.org>

To   ○ 'alma@exlibrisusers.org';   ○ rapido@exlibrisusers.org

Cc   ○ Tracey Reeves

ⓘ Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

ATT00001.txt
586 bytes

Hi all,

Have a great idea to make Rapido or RapidILL better?
It's time to submit your requests for the 2023 Rapido AND RapidILL enhancements round.

Rapido at the core

Personalize

Provide an intuitive and personalized experience to make resources easily accessible
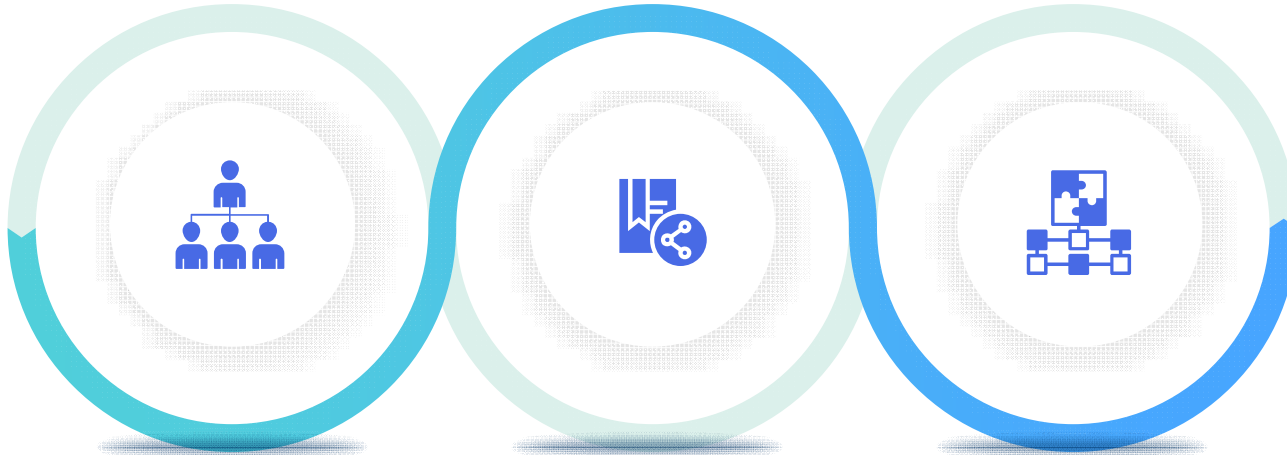
Connect

Unlock global and equitable collaboration to expand your collection

Optimize

Let the system handle the request volumes for you

ExLibris
Part of Clarivate

Flexible Ecosystem

Alma Find a partner

INN-Reach

P2P: ILLiad

ShareIt

OCLC WorldShare ILL and Tipasa

ReShare

RePrints Desk

CCC Get it now

Internet Archive

Unpaywall

Alma RS & Rapido pods

Rapido pods

RapidILL pods

Rapido

Tight

Loose

Formats support: ISO, Mail, NCIP, External partners
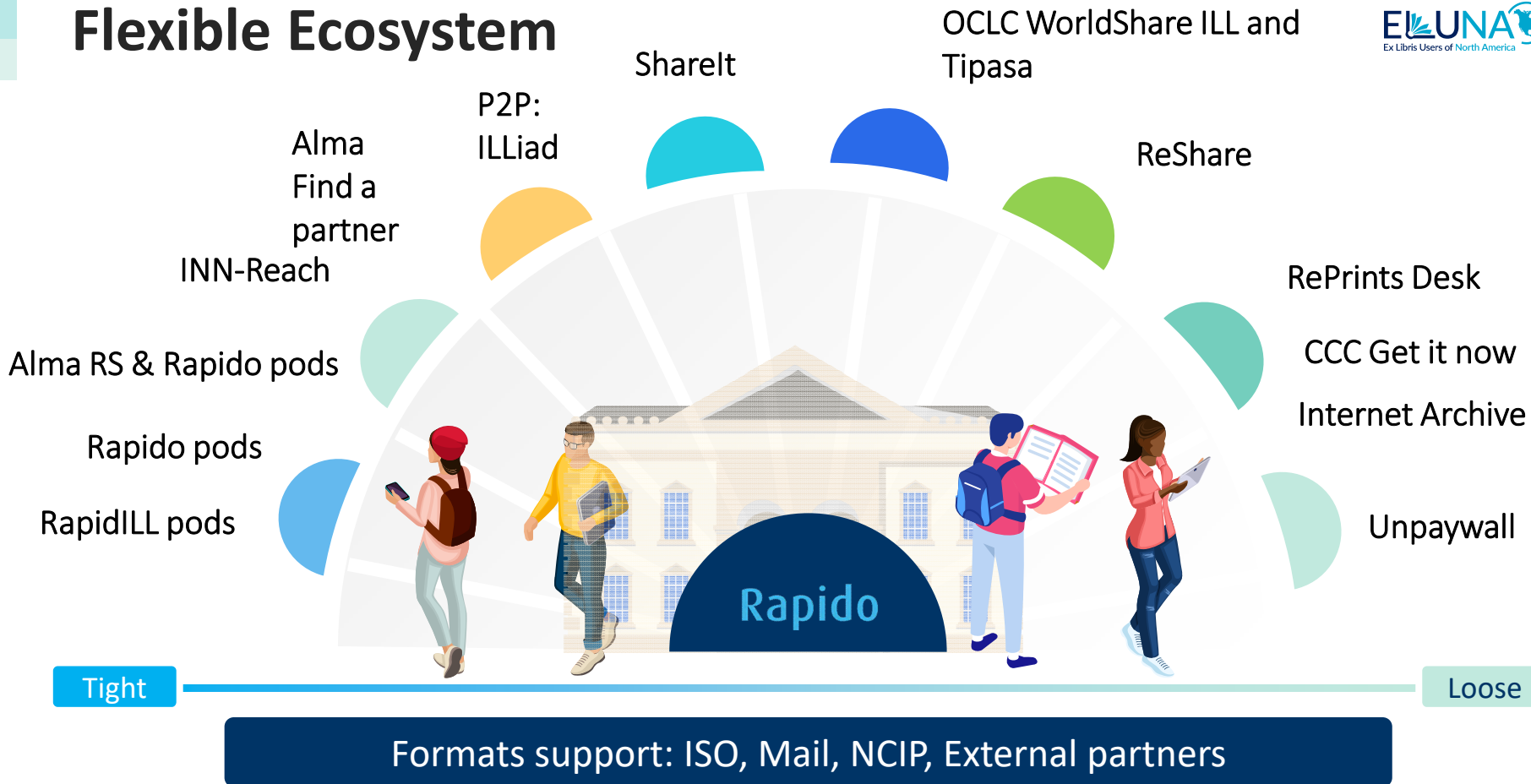
How Rapido libraries work with Alma partners

- Per requested resource, Rapido can offer a dynamic list of partners based on the Ex Libris Resource Sharing Directory

The Ex Libris Resource Sharing Directory

Exlibris Resource Sharing Directory

Help make resource sharing open and accessible by joining the Exlibris Resource Sharing Directory!

Any Alma library can easily opt into the directory. Being in the directory lets other Alma institutions know how they can interact with you regardless of either of your preferred resource sharing platform.

How do I opt-in?
Set up is done in Alma and is a very simple process taking a few minutes. The set up consists of letting people know who you are, where to find you and what you are able to loan.

Easy resource sharing

Data Sharing Profile

RESOURCE SHARING

Confirm making holdings information of my institution searchable and visible to other Alma and Rapido institutions for purposes of availability and requestability of items for resource sharing. This could provide an opportunity for your institution to establish new resource sharing partnerships and networks with other institutions that agree to do so. Allowing your institution's holdings information to be shared for this purpose does not mean that your institution is required to allow resource sharing with any other institutions. None of your users' personal data is used.

● Yes ○ No
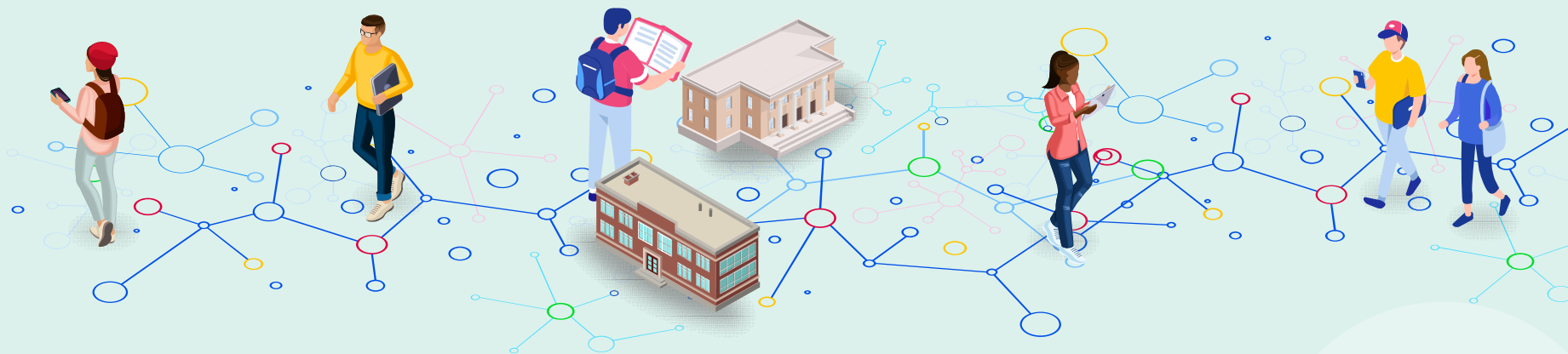
A look into the present

Connect

- Rapido is
  - a connected community
  - integrated with other systems
  - a network beyond other Rapido libraries directly connecting to peer to peer, ISO, Email and ALA partners

ExLibris
Part of **Clarivate**
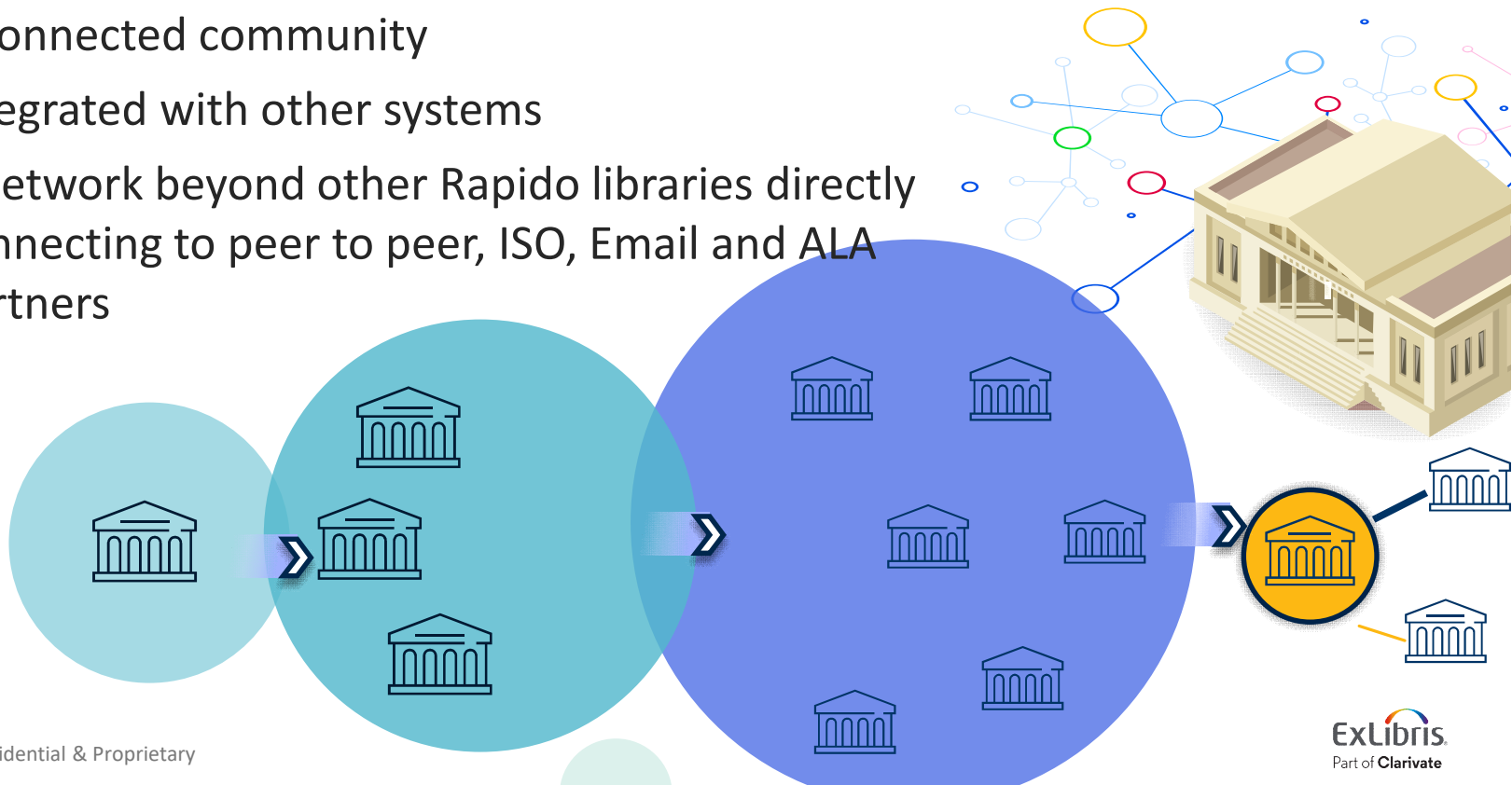
Personalize

- Library staff fine tune their use of Rapido with their use of sets, alerts, labels, mediation rules, and copyright rules

- Use display logic rules and configurations to customize the request experience by user group

- Patron account shows all requests and loans in one place

Using and Creating Sets

Work on Requests within sets

Using Labels

Labels can be manually added as needed using free text when managing **Borrowing/Lending Requests**

Labels can automatically be added to borrowing requests based on a Borrowing Mediation rule or Copyright rule that adds labels to requests due to the condition.

Customization of Record View and Action List

Physical Holdings Display within Lending

(name, shelving location, call number, and availability)

Exclude Non-Workdays Days from Expiry Period

The Expiry days can either be defined on a partner or on a pod lending policy. A job runs that deletes unhandled expired requests. To prevent lending requests from expiring during non-workdays, Rapido enables you to set days to exclude from the expiry period calculation

Ship Digitally Directly from Download Screen

Edit ···

Print slip

Download Electronic Resource

Duplicate

Assign to

Detach from MMS

Reject

Ship item physically

Ship item digitally

Will supply

Bad Citation

Download Electronic Resource

High-technology augmentative communication for adults with post-stroke aphasia: a systematic review. / Expert review of medical devices

by Russo, Maria Julieta ; Prodan, Valeria ; Meda, Nat
ISSN : 1745-2422
OCLC : 60630161
Volume : 14
Issue : 5
Publication Year : 0
External Identifier : TEST99123529
Pages : 355 - 370

1 Expert Reviews
   Available from 2004 volume: 1 issue: 1.

Ship item digitally

Drop a file or browse

Cancel   Ship

Locally Owned Items for Local Users

Seamlessly in lending workflows or manually on the borrowing request

Manage Borrowing with Mediation

Mediation rules are a tool to allow staff to review and act on requests prior to the request going to a lender

Copyright Rules

Create on various parameters, with custom labels, and have the system automatically labelled or stopped for review.

Integrations with Article Galaxy and CCC

Determine when your users see offers

Rapido enables you to configure when to present resource sharing requests and when to hide them.

- Does your institution want to show the offers before sign-in?
- For which users (user groups) to present resource sharing services?
- Should the offers be presented if the library owns the resource?
- Should the offers be presented if the library has the resource available?
- Should the offers be presented if a full text service is available for the resource?
- Should the offers be available when a purchase request exists for the resource?
- For which specific Resource types should offers be presented?

Known offers for library users

Title	Proceedings, Sixth International Conference on Tools with Artificial Intelligence: November 6-9, 1994, New Orleans, Louisiana
Creator	State University of New York at Binghamton >
IEEE Computer Society >
Subject	Artificial intelligence >
Data processing >
Description	Includes bibliographical references and index.
Publisher	Los Alamitos, Calif: IEEE Computer Society Press
Creation Date	1994

Tags

✏ ADD YOUR OWN TAGS 2

Get it from other locations

Get a physical copy

Delivered in **5 Days**

Keep for 112 days

GET IT

OR

Only need a chapter?

Delivered in **24 Hours**

by email

GET IT

Get it from other locations

The request was successfully submitted

✉ **Get a digital copy**
Delivered in **24 Hours**
by email

GET IT

Transparency for library users

26 Ebola / Science (American Association for the Advancement of Science)

Halloran, M Elizabeth ; Vespignani, Alessandro ; Bharti, Nita ; Feldstein, Leora R ; Alexander, K A ; Ferrari, Matthew ; Shaman, Jeffrey ; Drake, John M ; Porco, Travis ; Eisenberg, Joseph N S ; Del Valle, Sara Y ; Lofgren, Eric ; Scarpino, Samuel V ; Eisenberg, Marisa C ; Gao, Daozhou ; Hyman, James M ; Eubank, Stephen ; Longini, Jr, Ira M

Article (Digital)

Publication date: 2014-10-24

Pages: 433 - 433

RESOURCE SHARING. Sent

Estimated delivery: 23/Sep/2022

Request Id: 19573919

The maximum number of views of the resource is: 4

Current number of views: 2

Download expiry: 22/Oct/2022

⬇ DOWNLOAD

Requested	In process by lender	Sent
22/Sep/2022	22/Sep/2022	22/Sep/2022
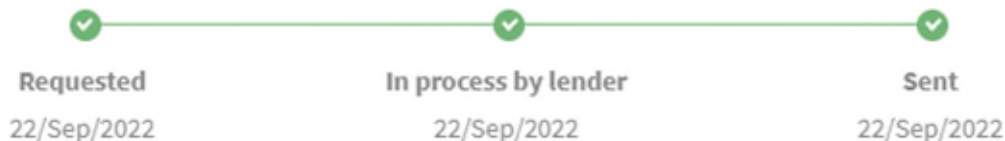
Optimize

- Borrowing at the point of need on their institutional discovery system

- The use of pods moves requests automatically through priority partners without needing staff time

- Handle more lending and borrowing requests with less resources

- Out of the box analytics for your assessments and measurements

Monthly Rapido Releases

Customer success

Connect

- Customer Success meetings begin after the implementation experience ends

- Meet regularly to ensure success

- One on one or bring the whole team
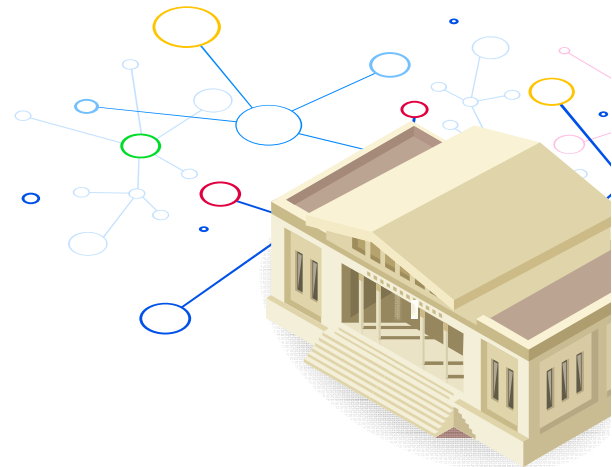
Personalize

- Understand the context of your use of Rapido

- Work through your questions

- Build your knowledge

- Address your needs with existing functionality

- Discuss to define the goals of your institution

- Support your use of analytics to measure your goals and success

Optimize

- Support your definition of success

- Review day to day workflows together to highlight any opportunities for a library to align their work with their goals

- Stay current on items from releases to maximize the use of Rapido

A look into the future

Connect

- Workflows for **net lending** institutions, enabling them to lend high volume of resources for different type of borrowers such as libraries, organization and independent researchers without dependencies on requiring an ILS from this borrowers and making existing workflows as efficient as possible

Connect

- Easy creation of new networks and partnerships
  - Automation of peer-to-peer processes (such as automatic creation of partners)
  - Enabling institutions to contribute partners to the Ex Libris Resource Sharing Directory
  - Opening the Resource Sharing Directory in order for any institution to contribute partner information and in addition be able to identify potential partners for resource sharing
  - Enhancing our current integrations with other systems and adding new integrations

Personalize

- Enhancement and development to make the Rapido Title Index more exact, such as enabling institutions to control records displayed

- Enable institutions to report on records that have incorrect metadata

- Removing from discovery resources that are not suitable for resource sharing

- New Rapido tiles for specific resources such as newspapers

Optimize

- eBook resource sharing, making resource sharing sustainable and optimal.

- eBook optimized workflows automatic both for lending and borrowing institutions

- Increase visibility to staff and view from Rapido the offers displayed to users via discovery

- Making it easier to customize letters and slips

Resource sharing community platform - https://ill.circle.so

Questions?

Thank you!

ELUNA
Ex Libris Users of North America

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