

The Mobile One-Stop Shop: campusM and the Integrated User Experience

Or: How I Learned to Stop Worrying about Integrations and Integrated the User Experience

Stephen Gilewski, MLIS Lead Technical Solution Consultant Ex Libris





Agenda

- What is campusM?
- The One Stop Shop
- INTEGRATE!
 - Why?
 - What?
 - How?
- An Integrated Experience
- The campusM Approach



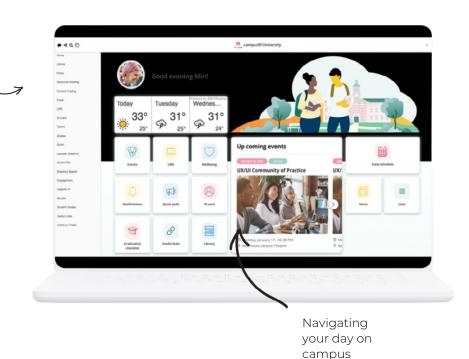




campusM Our App, Your Students' Success



Seamless access across all devices





Personalized Experience



The One Stop Shop?







(Not Ideal)

To Integrate or Not to Integrate...





Image Source: J. Gurney & Son, N.Y., Public domain, via Wikimedia Commons Retrieved 07April2023: <u>https://commons.wikimedia.org/wiki/File:Edwin_Booth_Hamlet_1870.jpg</u>



The Higher Ed Ecosystem – Do you Integrate with...



Academics

Student Life

- Student Information System
 - Courses, Schedule, Grades, Holds
- Learning Management System
 - Assignments, Message Boards
- Email, Library, Notifications

Student Affairs/Services

- Advisors
- Tutoring
- Veterans Affairs
- Financial Aid

- Events
- Student Organizations
- Dining
- News

Other "Stuff"

- Communication
- Content / Website
- Social Media
- Portal / Responsive Web •
- SSO/Authentication
- Alumni
- Prospective Students

- Athletics
- Apps

•

- Analytics
 - Attendance
 - Event Check ins



What do you mean by "Integrate"?

- Systems
- Workflows
- Data

Systems + Workflows + Data = Experience







The One Stop Shop App?









The One Stop Shop App?









A non-campusM Example - Music



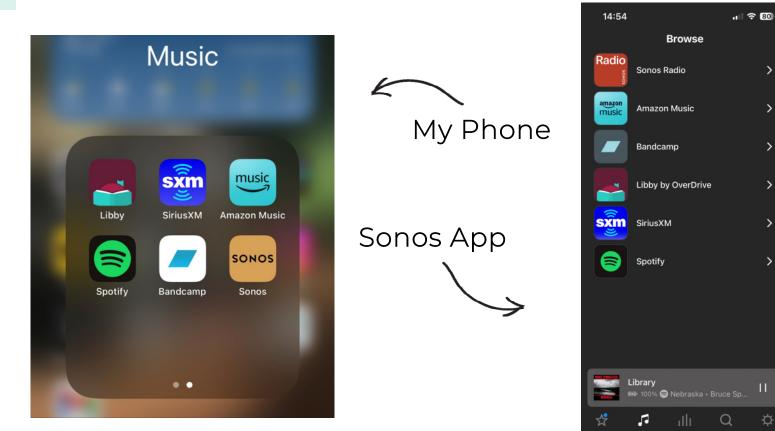
>

>

>

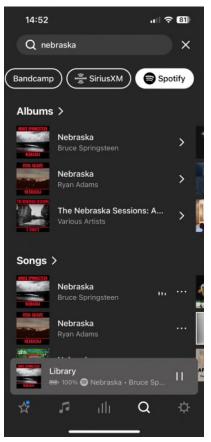
>

Å





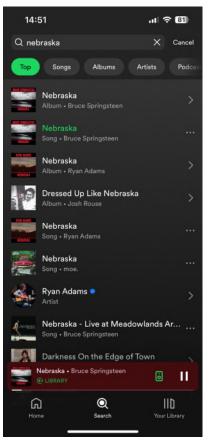
Search





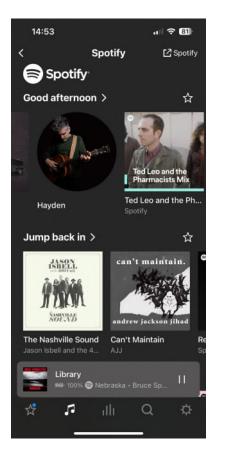
Spotify





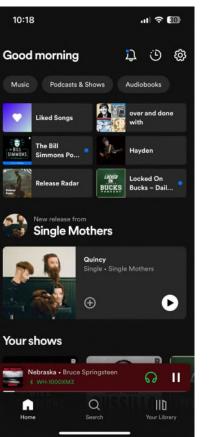


Personalization







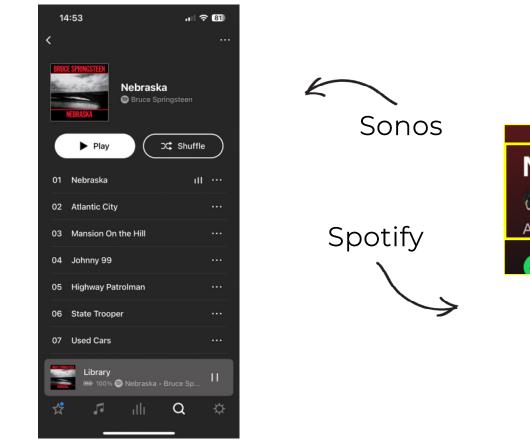






Album Details



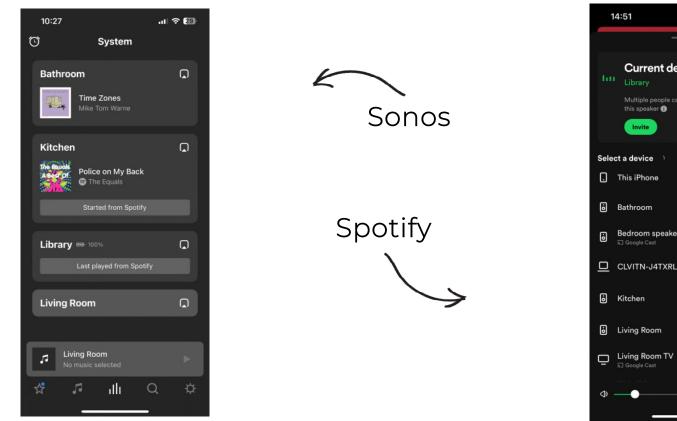






Music Control





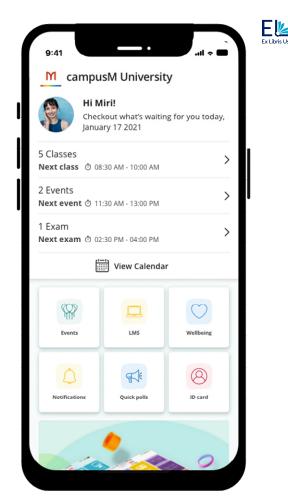
14:51		ul 🗢 81
	—	×
ы	Current device	🥪 >
	Multiple people can join and control this speaker 🌒	
	Invite	
Select a device		
	This iPhone	
6	Bathroom	
ó	Bedroom speaker	
	CLVITN-J4TXRL3	
٥	Kitchen	
6	Living Room	
Ō	Living Room TV	
ð		





Meet campusM

The student engagement platform powering extraordinary student experiences



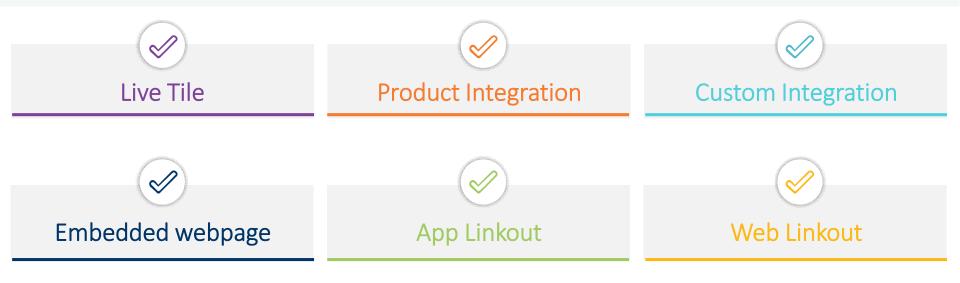


Integration Methods



campusM offers 6 methods of integration with university solutions.

Several methods can be combined to further enhance the student digital experience.





Provide Seamless Access

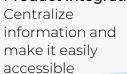
Provide seamless access to institutional services and resources make it incredibly easy for students to access the people, places and materials they need to succeed in their studies.





01

Product Integrations



02

Live Tiles let students view important information right on the home screen

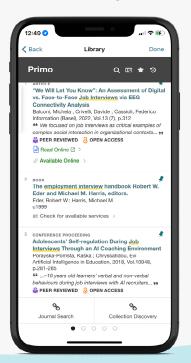
Provide Seamless Access / Use Cases

Banners

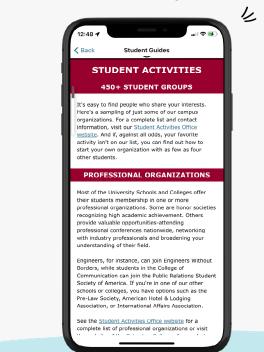


Product Integrations

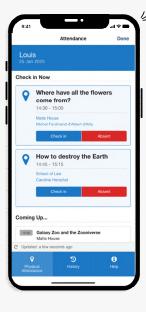
レ



Content Pages







Attendance helps students decide when to take time off, and when to make the extra push so they're grades aren't impacted by their absences

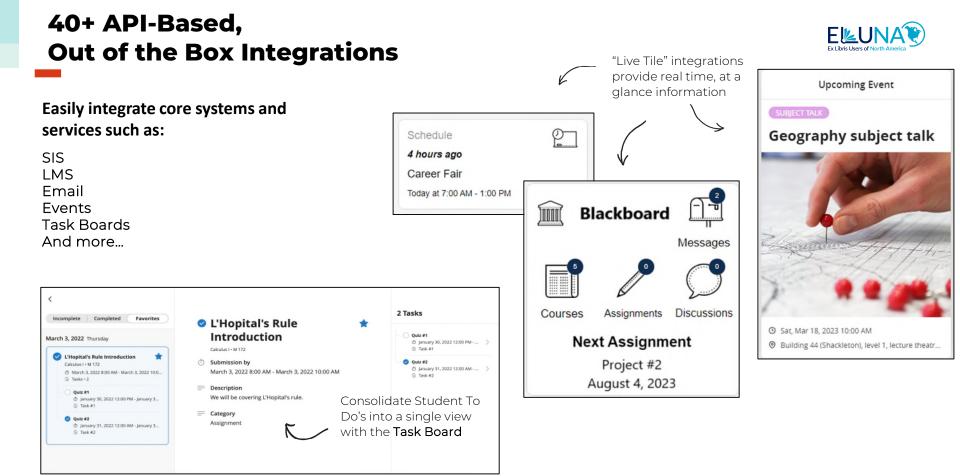
Help students navigate their day on campus

Helping your students navigate their day on campus with efficiency and ease, so they can stay focused on what they need to get done.

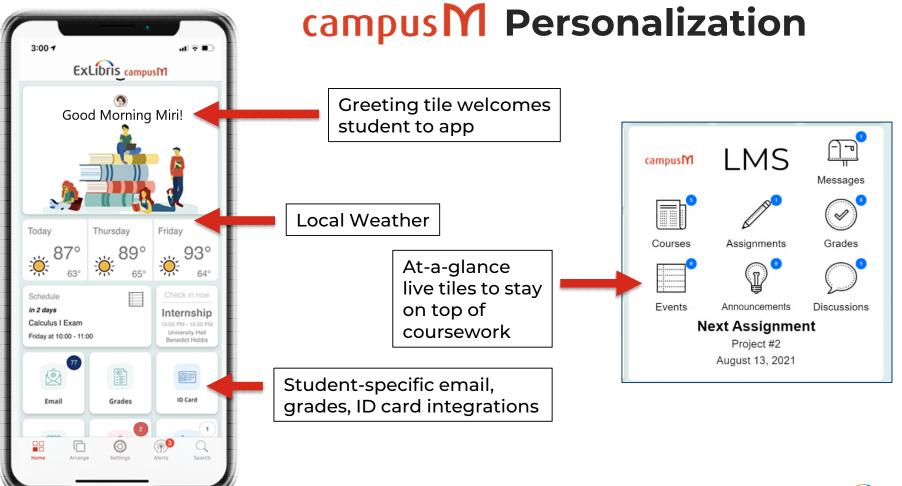


Push Notifications get time-sensitive info to students right when they need it

02







© 2023 Ex Libris | Confidential & Proprietary

EXLIDITS. Part of Clarivate

Summary



- One Stop Shop?
 - One Start Shop
 - You will never replace all apps embrace integrations!
- Consider the User Experience First
 - And second...
- It's OK to say "no"
- Let Data be your Guide



Thank you!

stephen.gilewski@exlibrisgroup.com



