



Alma, Rapido & Higher Education Platform

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Looking ahead: 2023 to 2025

PERSONALIZE

Innovate library experiences

OPTIMIZE

Continue to optimize operations



CONNECT

Expand reach and connect communities & institutions



PERSONALIZE

Innovate library experiences



ANALYZE

Generate insights through a global data network



OPTIMIZE

Continue to optimize operations

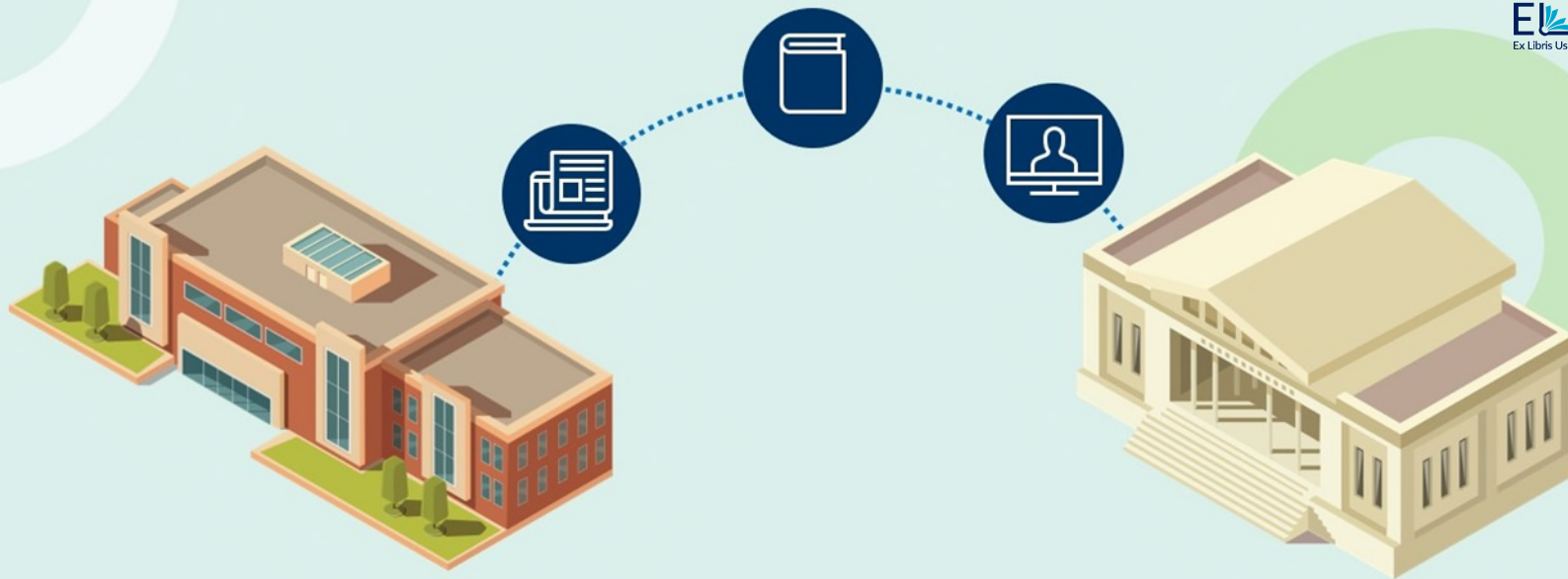


ENGAGE

Introduce new standards for engagement

6 degrees of 'connection'





A World of Connected Products

Agenda

- What did we hear that you need for the future?
- What did we already achieve since last ELUNA?
- What will the world of connected product portfolio look like?
- How is the portfolio integration strategy changing how we work with you?



What did we hear that you need for the future?

Streamline workflows across
EXL/Clarivate portfolio

Enriched and higher
quality metadata across
all products

Seamless handoff between
products for automated
workflow

Leverage the data on research
work and course materials to
take smarter decisions

New services to our users
based on cross-product
integration

Free to connect, Free to choose

We believe every library needs

Connection



Choices





What did we achieve since the last ELUNA?

Data Excellence

Currency- 10M portfolio updated daily today

Completeness

Standardization

Record Quality
Enrichment of most activated books

1.5B records with direct link to full-text

Availability

Easier to Purchase Course Materials

The screenshot shows the Ex Libris Alma University Shopping Cart interface. The top navigation bar includes the Ex Libris logo, a search bar, and a shopping cart icon with 5 items. The main header displays 'Main Library - Main Circulation Desk' and '54' items in the cart. The cart title is 'Shopping Cart (1 - 4 of 4)' and the total is '5 items, Total: 154.98 USD'. There are buttons for 'Send All to Approval' and 'Checkout All'. The cart items are listed as follows:

Item	Title	Format	Quantity	Price	Actions
1	Foundations of Landscape Architecture : Integrating Form and Space Using the Language of Site Design by Booth, Norman 2011, Wiley Edition 1st ed.	Ebook Central	1	93.75 USD (89.06 USD)	Remove, Reading List
2	Philosophy and Society: Philosophy-Related Media, Philosophy and Culture, Philosophy Awards, Philosophy Education, Philosophy Events by Source Wikipedia 2011, General Books LLC	Paperback	1	19.99 USD	Remove, ...
3	Code Name Verity (Anniversary Edition) by Wein, Elizabeth 2022, Little, Brown Edition Special ed.	Paperback	1	10.99 USD	Remove, Reading List
4	Four Lost Cities: A Secret History of the Urban Age by Newitz Annalee 2021, HighBridge Audio	Compact Disk (Audio CD)	1	41.99 USD	Remove, Library activity, Reading List

The left sidebar contains navigation options: Alma PRODUCTION, Market, Acquisitions, Resources, Discovery, Fulfillment, Admin, Analytics, FEEDBACK, Show MDE, and Configuration. The right sidebar has a search icon and a back arrow.

Integration with Web Of Science

The screenshot displays the Alma interface with search results for 'biochemistry'. The main content area shows three records:

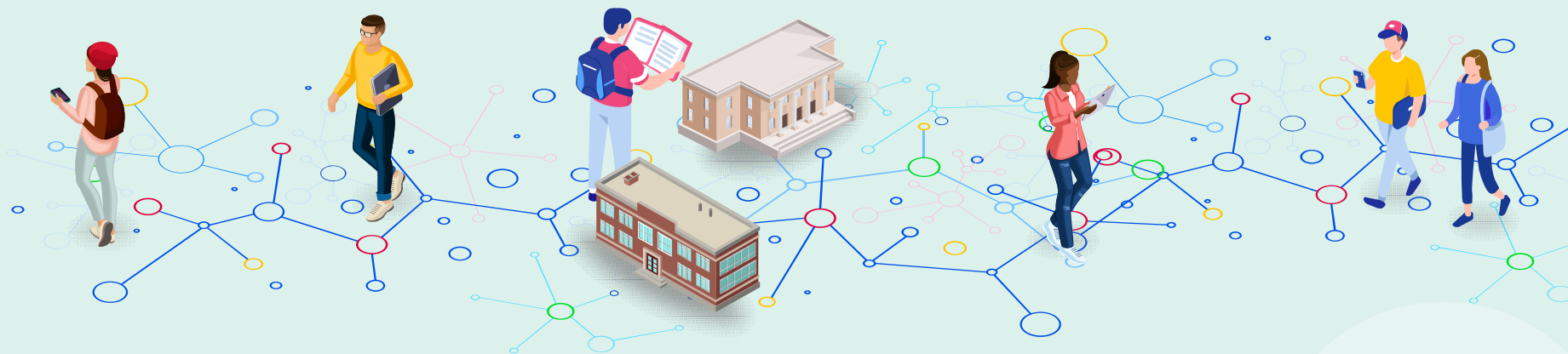
- 1 ACS bio & med chem Au.**
Journal (Journal - Electronic) text; computer; online resource By American Chemical Society, (Columbus, OH : American Chemical Society, [2021]-)
Subject: **Biochemistry**—Periodicals. Pharmaceutical chemistry—Periodicals. **Biochemistry** and others
Creation Date: 23/10/2021 22:35:09 PM IDT
Modification Date: 27/02/2023 09:41:22 AM IST
Language: English
Open Access
ISSN: 2694-2437
Record number: (OCoLC)1198444669
MMS ID: 99138286645601021
- 2 ACS chemical biology.**
Journal (Journal - Electronic) text; computer; online resource By American Chemical Society, (Washington, D.C. : American Chemical Society, ©2006-)
Subject: Chemistry—Periodicals. **Biochemistry**, Biology, and others
Creation Date: 26/02/2012 02:58:28 AM IST
Modification Date: 18/03/2023 14:32:42 PM IST
Language: English
ISSN: 1554-8937 and others
Record number: (DE-599)Z082221735-6
MMS ID: 99126473210001021
- 3 ACS pharmacology & translational science.**
Journal (Journal - Electronic) text; computer; online resource By American Chemical Society, (Washington, DC : American Chemical Society, [2018].)
Subject: Pharmacology—Periodicals. Medical sciences—Periodicals. **Biochemistry**—Periodicals, and others
Language: English
ISSN: 2575-9108
Record number: (OCoLC)1009833886
MMS ID: 99138052599901021

A pop-up window titled 'Journal Citation Reports™' is overlaid on the right side, showing a list of records and their JCR metrics:

- 1. ACS bio & med chem Au., American Chemical Society, (1554-8929)
Available
- 2. ACS chemical biology, American Chemical Society, (1554-8929)
Available
- 3. ACS pharmacology & translational science, American Chemical Society, (1672-9145)
Available
- 4. Acta biochimica et biophysica Sinica, Zhongguo ke xue yuan. Shanghai sheng ming ke xue yan jiu yuan. Sheng wu hua xue yu xi bao sheng wu xue yan jiu suo. (1672-9145)
Available
- 5. Acta Biochimica Indonesiana Indonesian Society for Biochemistry and Molecular Biology (2654-6108)
Available

JCR Category	Rank	Quartile
BIOCHEMISTRY & MOLECULAR BIOLOGY	103/322	Q2

Source : Journal Citation Reports™ 2021



What will the world of connected products look like?

The Portfolio Integration Strategy

CONTENT

Trusted provider for superb, quality, and enriched bibliography content.

ANALYTICS & INSIGHTS

Provide a comprehensive analytics and insight information that will help libraries measure and improve their impact



USER ENGAGEMENT

New innovative services to serve and connect with end-users

WORKFLOWS

Streamline, automated workflows within Clarivate A&G eco system.

Link Data Holistic Approach



End-to-end solution from content, through resource management to end user services.



Streamline End-To-End Workflows



Purchasing decisions based on resource sharing information.

The screenshot displays the Ex Libris Requests interface. The main content area shows a list of borrowing requests. A callout box highlights the following information for the first request:

- Requested: Book Chapter (Digital)
- Requester: Staff, Ex Libris
- Created: 04/24/2023 01:44 PDT
- Internal Identifier: 201344200006
- Level of Service: Rapid Journal Offer
- Updated: 04/24/2023 01:44 PDT
- Notes: Borrowed 5 Times
- Alerts: Borrowed 5 Times, Consider purchasing from Ilib

The interface also includes a left sidebar with filters for Refine by, Activity Status, Labels, Activity Status, Status, Lending Library, and Creation Date. The top navigation bar shows 'Requests' and 'Request ID'.

Scholarly Trusted AI Framework



- AI model trained on scholarly resources
- Collaboration with the community from early stage.
- Pilot with a leading AI Platform



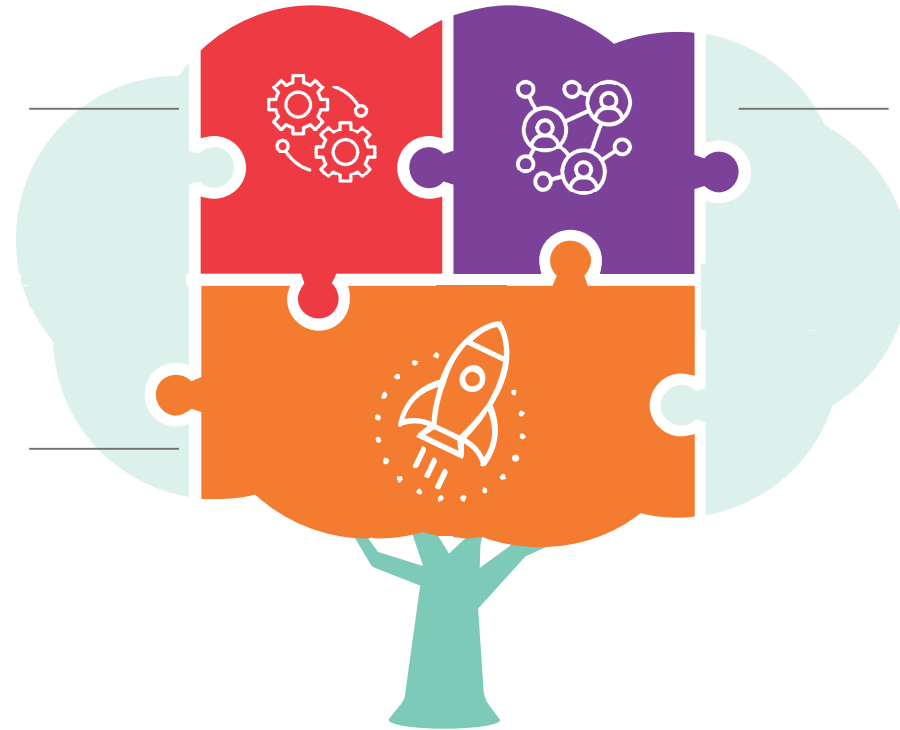
New ways to collaborate with the community

End-to-End Workflows

Focus on End-to-End workflows and cross-products use cases

Innovative Services

Interduce new innovative services based on products synergy ideas



Work Together

Collaboration and focus group on products integration and synergy

Its all about connecting to collaborate

How can we together simplify Alma and enhance the staff experience?

How can libraries work to make the Collective Collection a reality?

How can collaboration innovate library services and operations?

How will connecting libraries reduce operational costs?

How can technology help innovate and expand the library's role in the organization?



Alma

Alma: Optimization

User Experience and Workflow Simplification



Clear



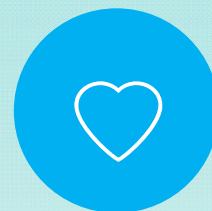
Intuitive



Consistent



Responsive



Accessible

Alma: UX Projects 2023/2024



Resource Sharing Task Lists



Acquisition – PO Lines



Repository Search



Patron Services



Sets

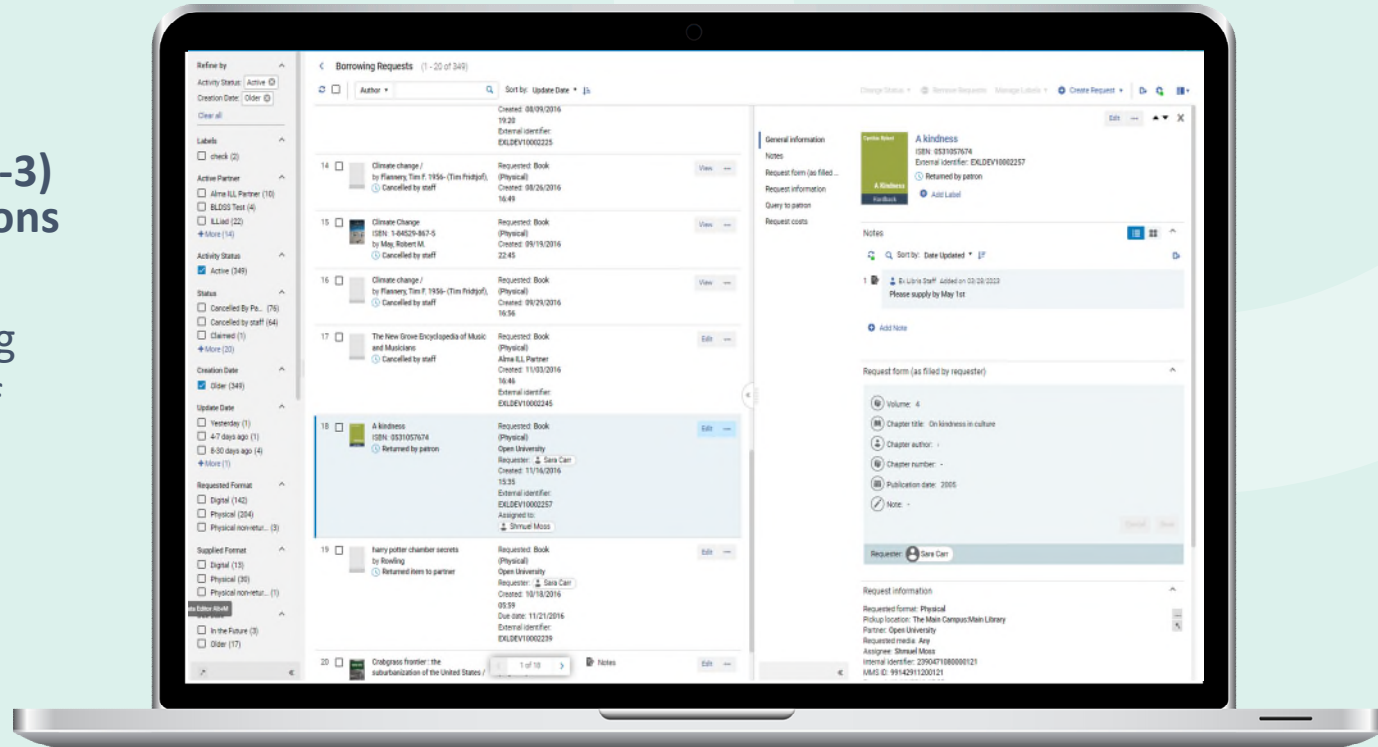


Analytics

Streamline End-To-End Workflows

Benefits

- Reduction in required clicks (1-3) for common actions
- Inline editing
- Improved faceting
- Inline handling of notes and patron queries
- Easier search



Resource sharing task lists **now in production**



Collection Analysis, Management & Development

Collection Analysis, Management & Development

Optimize

- Retention
- Joint use and storage

Connect

- Physical and Digital Delivery
- Digital Fulfillment



Action

- Preserve or digitize
- Move to shared storage
- Weeding
- Purchase Electronic / Physical

Analyze

- Usage
- Coverage
- Inventory
- Overlap

Collection Analysis, Management & Development

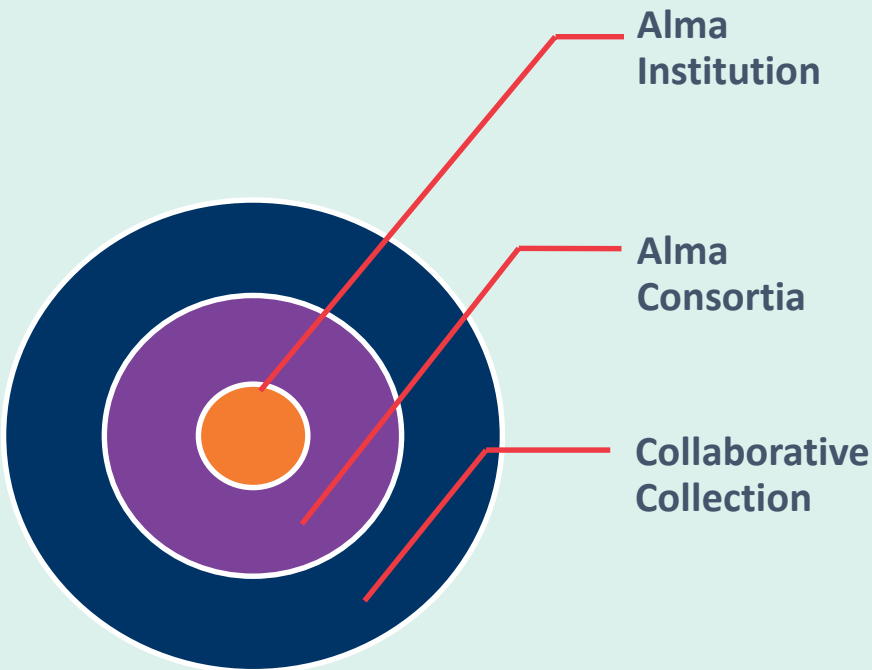
From separate tools to a proactive workflows that guide users towards their goals.

What are we working on?



- Data Driven insight visualization dashboards (configuration based)
- Cross area Standardization-comparing costs across all solutions
- Collection level Benchmarking
- From Insight to Action: Powerful recommendation system triggered by data

Collection Analysis: Levels of Collaboration



Alma Overlap analysis tool

Alma Overlap analysis tool interface showing a report titled "Overlap and Collection Analysis". The report details the comparison of collections, including "Elsevier ScienceDirect ebooks Reference Miscellaneous (morning session) 2022-03-29" and "Taylor & Francis Library & Information Science Collection using ISSN 2022-03-29". The analysis report shows 384 titles (35.34%) of overlap between the compared collections. The interface also displays a "Compare Collections" section with a "Completed Successfully" status and a "Process ID: 7197194310000123".

Shared Print initiatives

Shared Print initiatives page titled "About Shared Print". The page describes EAST as a distributed model shared print program in which libraries commit to retain portions of their collections and share those titles with other members. It also mentions a partnership for shared book collections and provides information about the Value of EAST.

Collection Analysis: 3 Use Cases



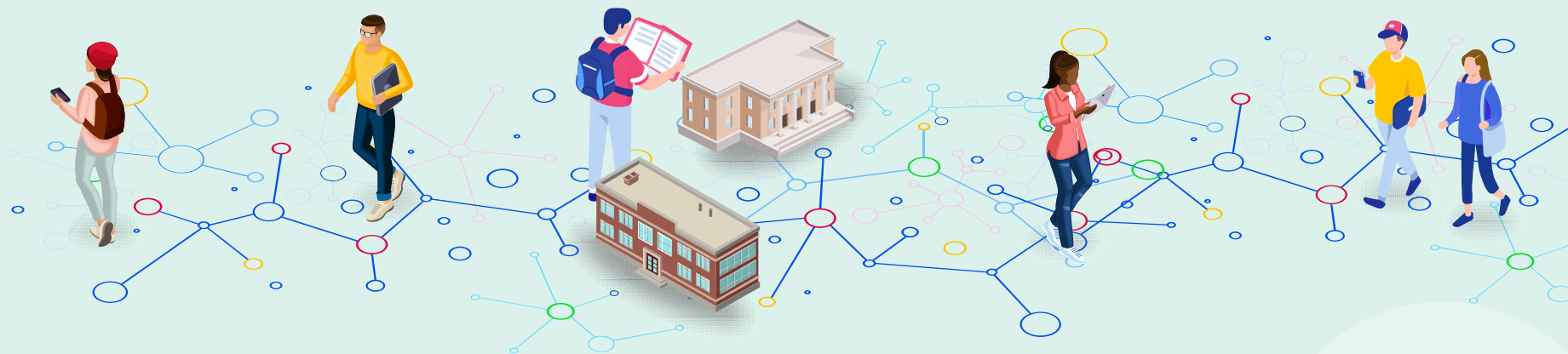
Last Copy



E-Resource
Renewals



Collection
Development
by Subject



Resource Sharing

Resource Sharing Community



Tell your friends

Coming in 2024: Rapido available for different library systems



Connect

- Unlock **global** and **equitable** collaboration
Be part of an **open** ecosystem
- Integration with **ANY** ILS



Personalize

- **Personalization** of borrowing options based on needs and relevance



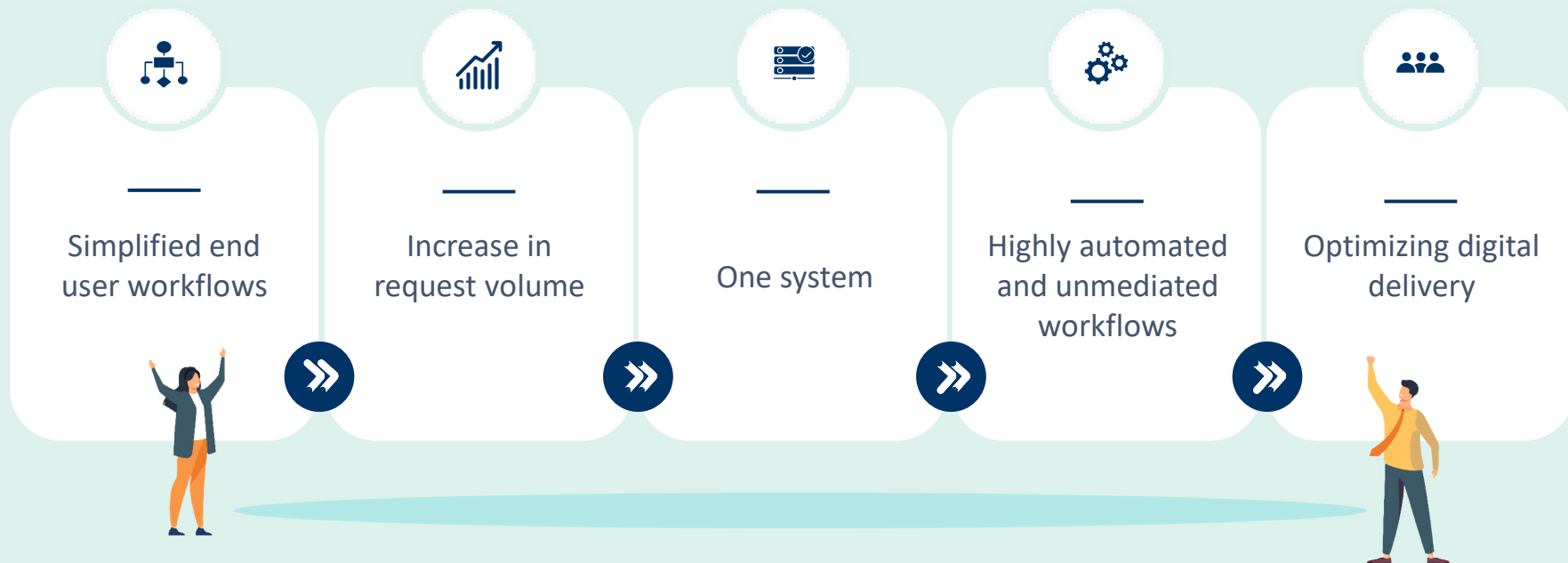
Optimize

- Let the system handle the request volume for you
- **Automated** interlibrary workflows

Rapido: Flexible Ecosystem



Rapido: Realizing the collective collection



Rapido

Transformational end user experience



“Rapido has truly helped make the discovery and attainment of resources easier and more transparent for our students.... The automation built within Rapido ensures we can handle the increase in our borrowing and lending by increased efficiencies”

Matt Cox, Content and Discovery Manager at the University of Derby, UK



Digital Solutions

Digital Preservation on the Platform

- Digital asset management and digital preservation solution, managing the entire life-cycle of digital collections, guaranteeing perpetual access.
- Hosted on secure and highly-available SaaS platform, Rosetta will support cloud and / or local storage solutions
- Workflows based on community expertise





Sustainable preservation platform



Contribute

- Open preservation portal
- Community-driven knowledge base



Secure

- Secure, high availability hosting
- Support trusted digital repositories



Optimize

- Resource-efficient workflows
- Flexible data model
- Advanced interoperability



Innovate

- BI analytics
- Advanced digital experience
- Storage abstraction vs. OTB cloud storage

Rosetta: Safeguarding global heritage with community-driven preservation

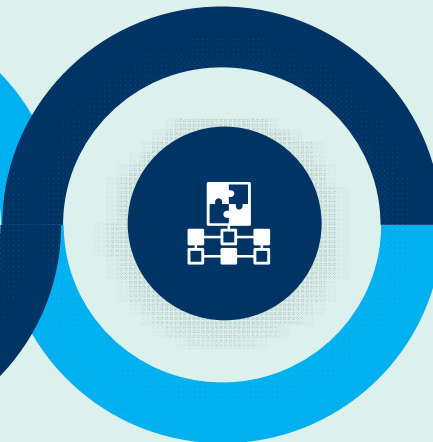
Connect

Preserving the world's digital heritage, together



Optimize

Effortlessly safeguarding your digital assets



Analyze

Turning preserved data into actionable insights

Rosetta: Adapting to every institution

Rosetta will answer the challenges
of **customers of all sizes and segments:**

ACADEMIA	PUBLIC	CONSORTIA
<ul style="list-style-type: none">• Academic libraries• Research data	<ul style="list-style-type: none">• State and national libraries• Archives	<ul style="list-style-type: none">• Preservation as a Service• Serving institutions with limited resources• Cost effective model



Digital asset
management (DAM)



DAM + cloud
preservation



DAM + cloud + local
preservation (hybrid)



Looking ahead: 2024 to 2025

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You will be able to:

- Analyze collections, collectively and easily, within Alma and beyond
- Share resources in an ever-expanding network of libraries, no matter the ILS
- Preserve digital heritage and resources, together

All the while continually increasing productivity and simplifying workflows for staff users, for libraries of all sizes and types



Looking ahead: 2024 to 2025

Some homework....Ask yourselves

- What's the first collection you want to start analyzing?
- Do you know which Digital Resources are at risk?
- What is your current fill rate and time to deliver digital documents?





Want to hear more?

Suggested Sessions to hear more details

Consortia Management and Administration of Alma	Wednesday, 5:45 PM	San Fernando
Personalization and Efficiency	Thursday, 9:00 PM	Echo Park
Working in Partnership: Collaboration Approaches	Thursday, 9:00 PM	Santa Anita
UX and Accessibility	Thursday, 11:15 PM	San Gabriel
Alma Digital Product Update	Thursday, 12:15 PM	Palos Verdes
Open Platform: How does the Library Support the Broader Institution Ecosystem	Thursday, 12:15 PM	Silver Lake
Data-Driven Decision-making	Thursday, 4:00 PM	San Diego
RapidILL Product Update	Friday, 9:00 PM	Palos Verdes





Thank you!
