

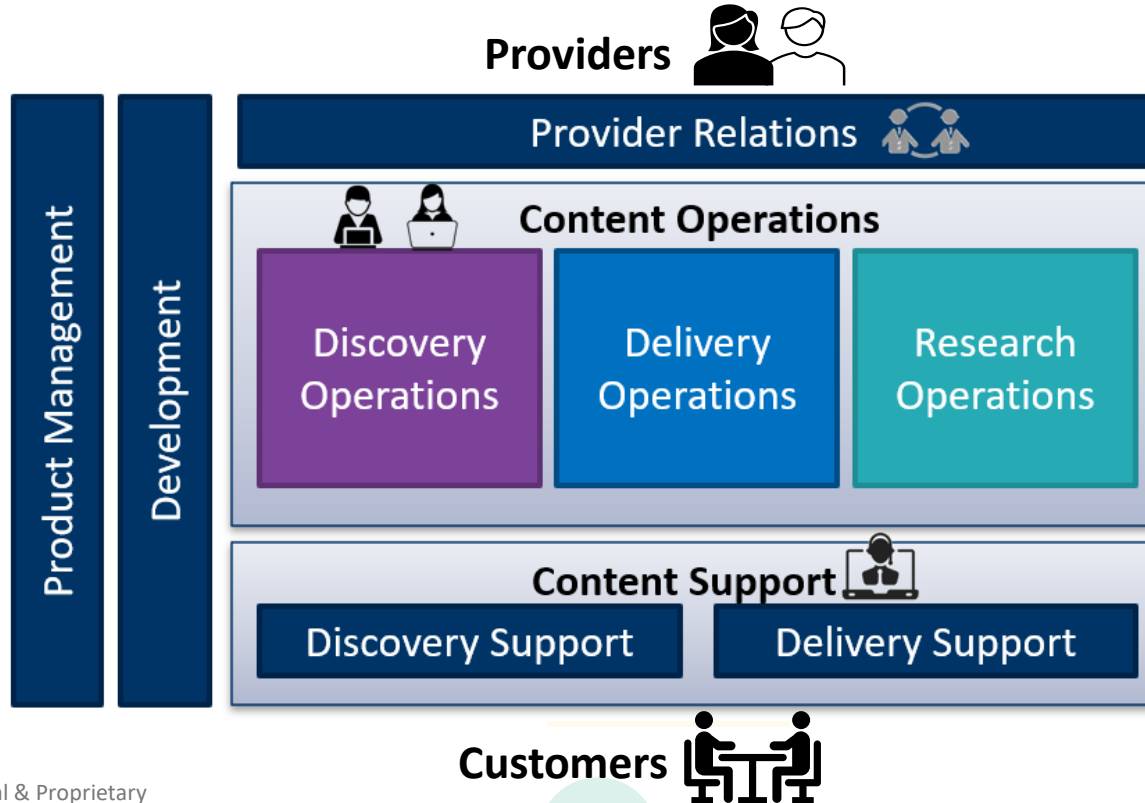


# We Put the "Operations" into Content Operations – Discovery

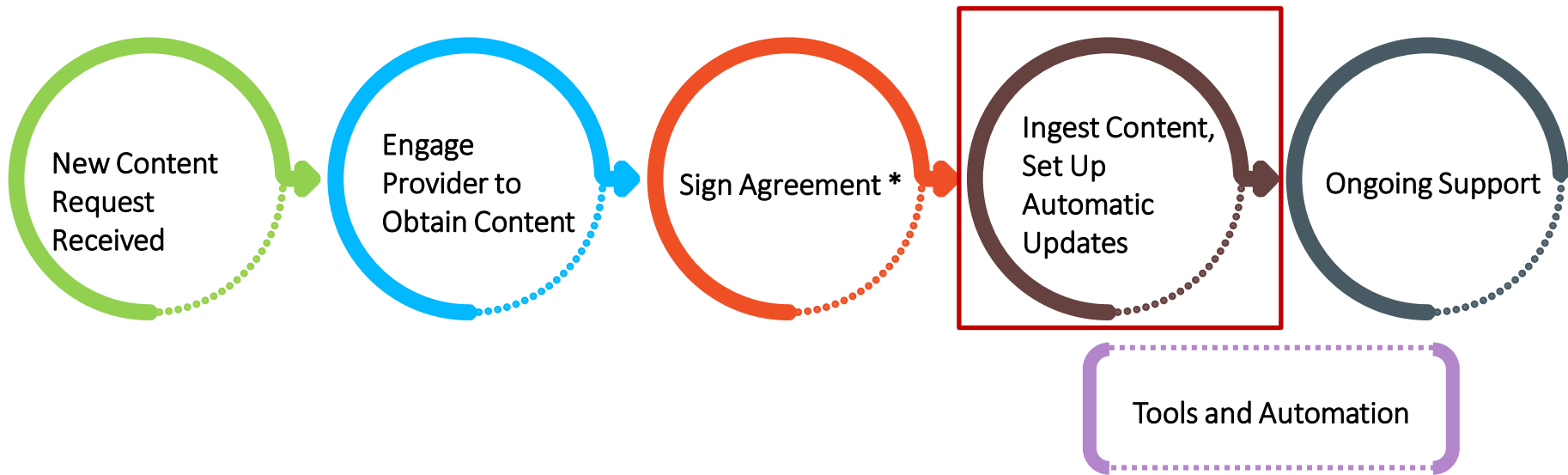
David Hanegbi | Discovery Operations Manager

# Meet the Content Operations Group

**Our Vision:** Provide best in class content experience to libraries and content providers



# The Content Ingestion Process



- End-to-End User Experience (June 14, 2021) – [YouTube](#), [WebEx](#), [PDF](#)
- Provider Relations: From Idea to Ingestion (September 16, 2021) – [YouTube](#), [WebEx](#), [PDF](#)
- We Put the Operations into Content Operations – Knowledgebases (December 7, 2021) – [YouTube](#), [WebEx](#), [PDF](#)

# Get to Know Our Databases

## 3 Knowledgebases



Over 58,000 collections  
Over 70 million holdings  
15% collection growth

- Collection and title level metadata
- Electronic Resource Management tool
- Link Resolver
- Includes collections (aka provider offerings) and holdings
- Providers supply KBART, MARC\*



## 1 Index

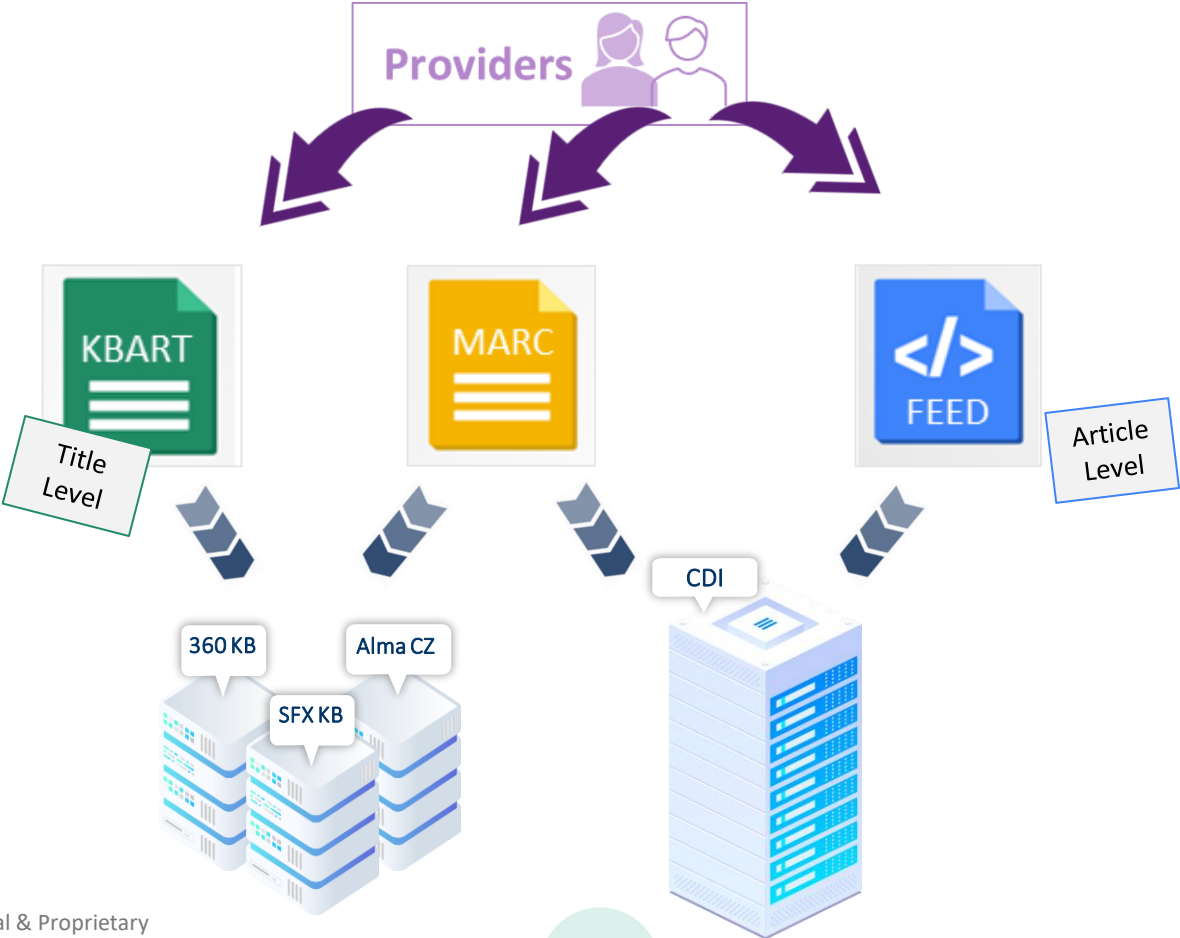
4.7 billion records  
8% annual growth

- Article level metadata
- Includes rich records: authors, subjects, abstract, full text, etc.
- Optimized for keyword search (Discovery)
- Local catalogs for Summon clients
- Providers supply XML, MARC\*

\* Format and metadata not always standardized

\* May require legal agreement

# KB and CDI Feeds



# Central Discovery Index in Numbers

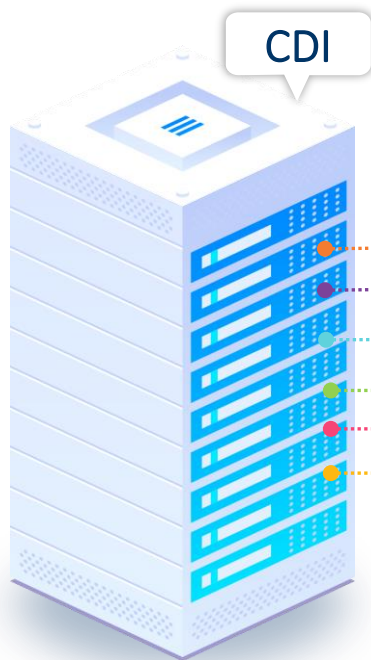
**4.7 Billion** Metadata Records

**11,200+** KB Collections

**285 Million** Open Access Records

**3,300** Content Providers

**9 Quicklinks** Providers



**Publisher content**

**Aggregator content**

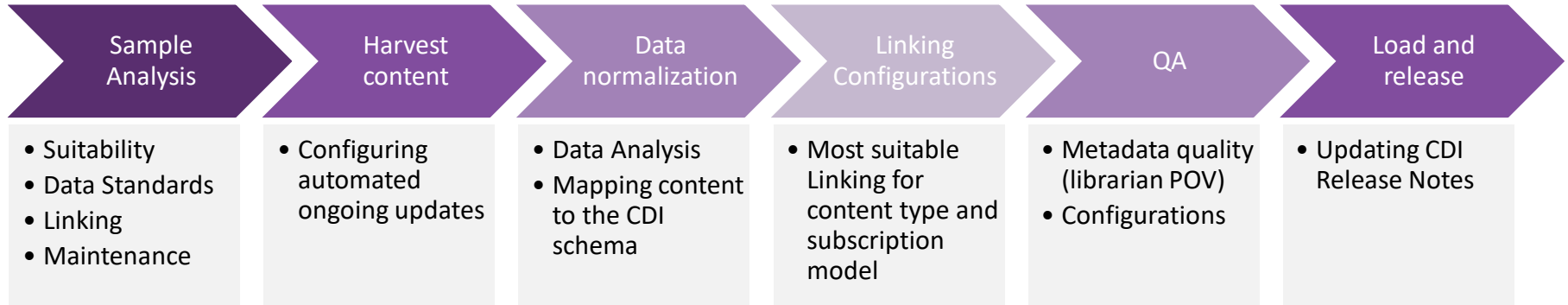
**A&I content**

**Open Access repositories**

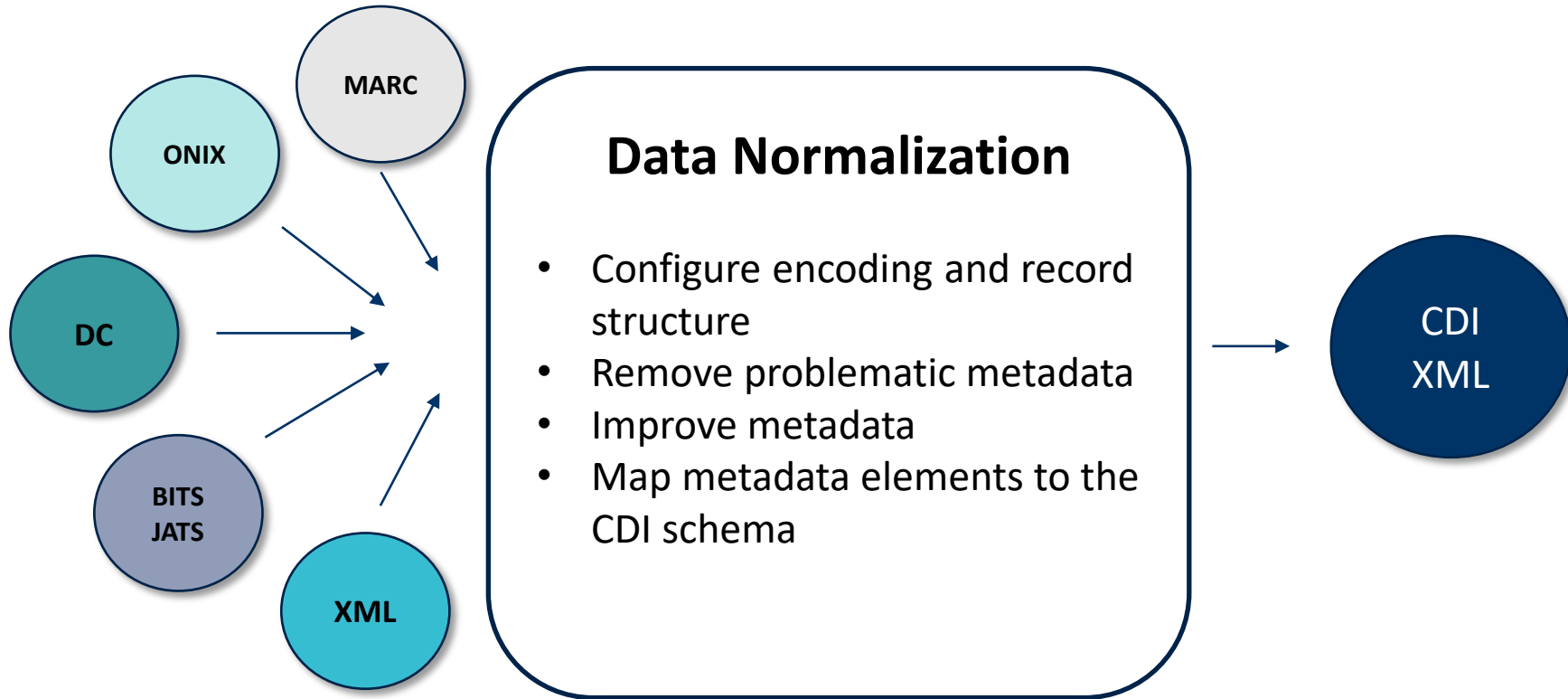
**Institutional repositories**

**Catalogs and LibGuides  
for Summon customers**

# New Content Flow

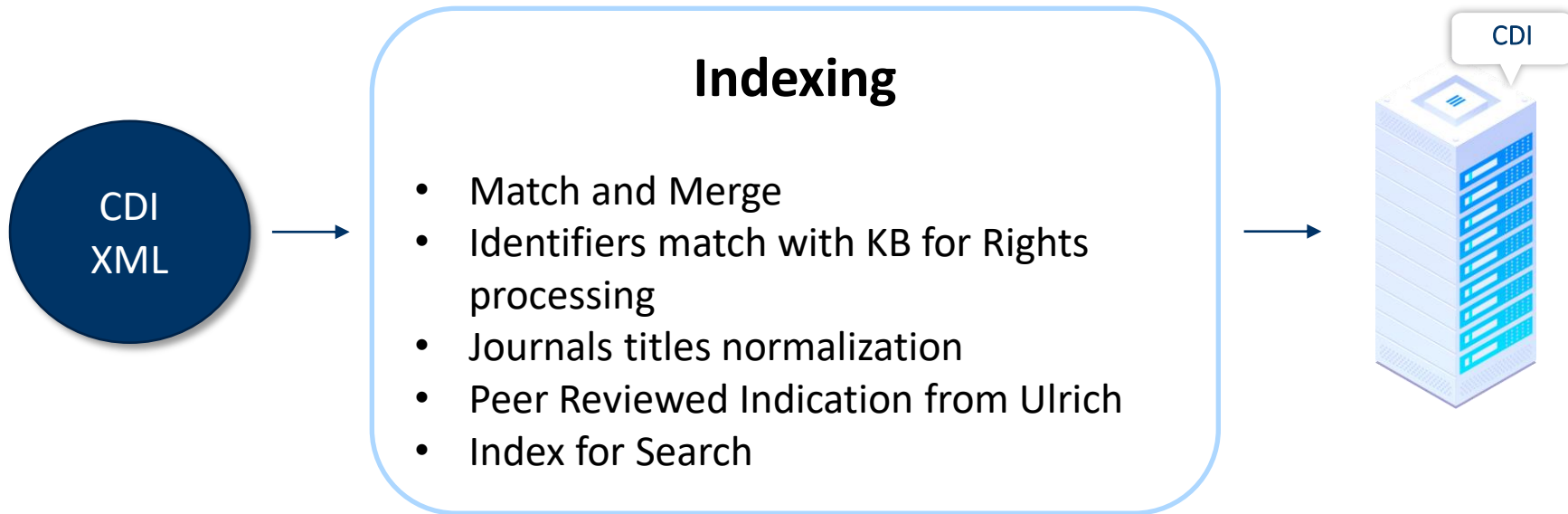


# Data Processing 1





# Data Processing 2



# Rights and Linking Configurations

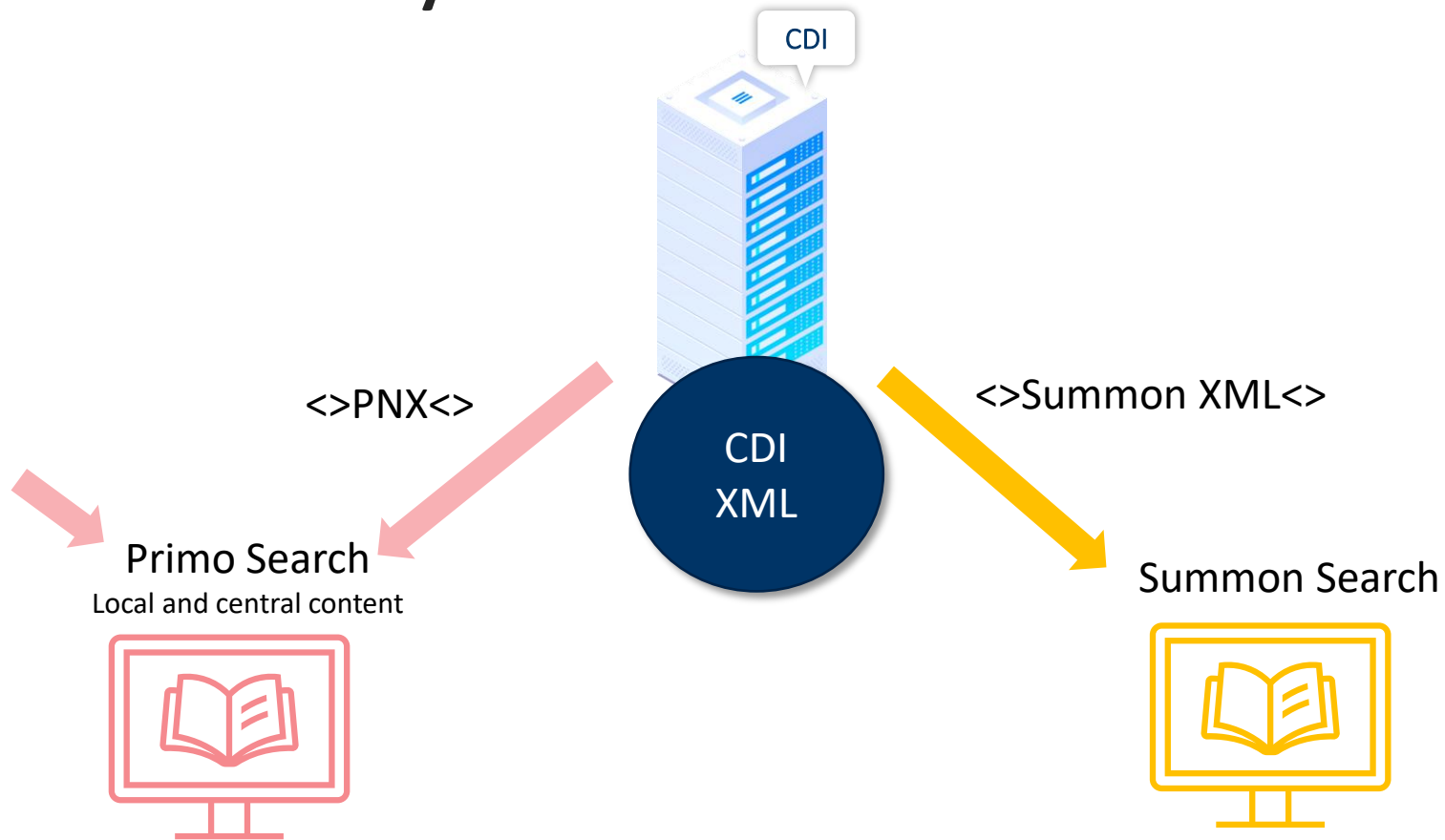
- **We check:**
  - What is the subscription model?
  - How the Linking and the authentication works?
  - Does the metadata support it?
- **CDI Collection Types ([Article](#))**
  - Full text with portfolios: Link Resolver
  - Full text text with portfolios: Link in Record
  - Database Link in Record
  - Database A&I
  - Hybrid FT and Hybrid A&I
- **Quicklinks** are added for any new source, when applicable

# Quality Assurance (QA)

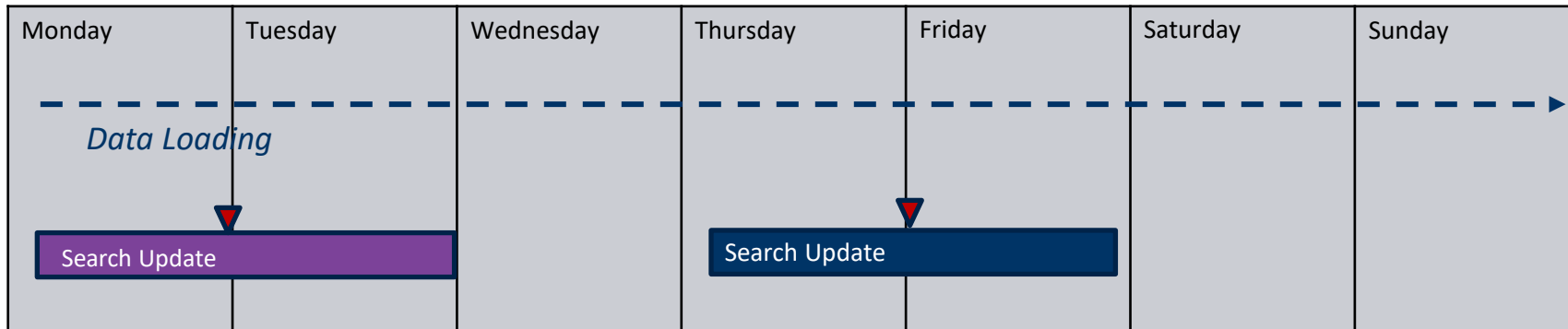
Quality checks are done on demo ingestion of the content:

- Metadata QA: quality, accuracy, richness
- Functional QA: rights and linking, currency (updates and removals)

# CDI to Discovery UI



# Central Discovery Index Update



- Data Loading is ongoing: New and updated records are ingested and become live in the next Search Update.
- When Search Update starts, it takes the newest records to the new Index.
- ▼ = Sanity check, done before going live with the new Index.
- Rights are updated within 48-72 hours

# Thank you!

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