



# **Content Operations**

Dear community members,

For our Q3 webinar, I am excited to have guest speakers from two of the major publishing houses in the world – Oxford and SAGE.



From Oxford, Julia Mielish, MLIS, Discovery Manager, and from SAGE Manisha Sanghavi, M.Lib.Isc., Senior Discovery Operations Manager, have agreed to share some insights on workflows and challenges in the publishing industry. In this session, we will present primary workflows that take place on content providers' side such as metadata creation and processing different collections, and how joining forces with Ex Libris can improve discoverability and usability of metadata.

The session will take place on Thursday, September 28th.

08:00am Pacific Time

06:00pm Israel Time

## Please register in advance:

https://clarivatesupport.webex.com/weblink/register/r518dbcb5abeeb954665b9d3 bba128dff



This webinar will be recorded and posted on the Ex Libris website for those who will not be able to attend the live session.

Feel free to send me your questions by September 22<sup>nd</sup>, even if you can't make it to the live session!

#### **Daily Ingest update**

Moving forward with the Data Excellence initiative, over 20 million portfolios from leading providers are being updated daily. The latest to join are Sage, Project Muse and IEEE. We hope you can feel the difference with changes reflected more rapidly in Alma CZ.



The Daily Ingest project is the next step of the Provider Zone, taking the routine updates from the providers to the next level and having them added directly to Alma CZ.

The final phase out of the Provider Zone will take place towards the end of October, and in my next newsletter I will share a final timeline and what to expect.

## **Get to know Content Operations -**

but it's worth every second.

Introducing Roni, Team Manager, Content Delivery Ingest:

I've been working at Ex Libris for 2.5 years, at the Operations Delivery team that handles the actual ingestion process into the Knowledge Bases. My team of dedicated metadata analysts configure every collection with the appropriate rules to make sure the title list will be accurately represented in the Knowledge Bases. My team also manages collections deletions and bulk updates for objects. Whatever the providers give us – we will find a way to materialize it in the Knowledge Bases. Working at Content Operations is like running a marathon (which I also enjoy doing) – it is long, winding, has ups and downs,

And to all IGeLU attendees – excited to meet you next week, looking forward to seeing you in my sessions and during the breaks. Safe travels!

If you have any comments or feedback on this newsletter, please feel free to reach out to me directly.

Best, Tamar

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