

# Content News

2024

## **Dear community members,**

I am pleased to share the May 2024 newsletter, with Content Operations updates.

### **Provider Platform webinar recording**

I would like to thank the community members who attended the webinar

*Unveiling the New Ex Libris Provider Platform: A Webinar for Content Providers*

Please see the recording and presentation information in [this page](#).

### **Idea Exchange Cleanup**

We wanted to inform you about an upcoming cleanup in our Content Idea Exchange system that will take place in May, and could affect some of the ideas you've submitted or voted on.

Over the years, we've received a wealth of ideas from our community, and we deeply appreciate your engagement and creativity. However, to ensure that our system remains efficient and focused, we will be closing ideas that the latest vote given to the idea is older than three years, AND have received fewer than 30 votes. Meaning, ideas that were voted/commented on in January 2021 onwards will remain open, and ideas last voted/commented on prior to December 2020 and gathered less than 30 votes will be closed.

This cleanup process is necessary to streamline our idea management process and ensure that the most relevant and impactful ideas receive the attention they deserve. Please note that once an idea is closed, the votes associated with it will be freed up, allowing you to allocate your votes to other ideas. The idea itself and any associated comments including the name and info of the submitter will be accessible via the Idea Exchange system. This will allow better use of your 50 votes allocated to content ideas.

If you still feel strongly about a specific idea that is being closed, we suggest reviewing the idea to strengthen it before considering reposting it.

We understand that this cleanup may impact some of the ideas you've supported, and we want to assure you that this decision was made after careful consideration and after a discussion with the Content Working Group who shared valuable insights. We value your feedback and encourage you to continue submitting and voting for ideas that you believe will enhance metadata in the Knowledge Bases and CDI.

If you have any questions or concerns about this cleanup process, please do not hesitate to reach out to me. We thank you for your understanding and continued support.

### Get to know Content Operations - introducing Prabakar:



I've started to work at clarivate 5 years ago as an Associate Content Analyst. During this time, I've changed different positions within the company. I joined Ex Libris Delivery Ingest Team as a Content Ingestion Analyst last March. I acquired both knowledge and experience with SFX/ALMA and 360KB products. Today, I work daily with different support cases related to delivery ingestion of SFX / ALMA and 360 records. As a Fitness enthusiast, I love to workout, and it helps me keep a better work-life balance as I believe that if you take care of your physical health, it will take care of your mental health.

If you have any comments or feedback on this newsletter, please feel free to reach out to me directly.

Best,

Tamar

**Tamar Ganor** | Content Product Manager

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