Alma Essentials – Fulfillment
Digitization Requests

Hello, in this tutorial you will learn what digitization requests are and how to create them, as well as the difference between full and partial requests.

A digitization request is when a patron requests a digital copy of a physical item. The request can be for part of an item such as a chapter of a book or specific pages, this is called a partial digitization, or the entire item, which is a full digitization.

Digitization requests can be fulfilled via document delivery by sending the digitized file to the requester, or by depositing the file in your institution’s repository, and then if desired, publishing it to Primo VE. Please watch the Digitization Request Management tutorial for more information on how to fulfill a digitization request.

Requesting digitization is very similar to physical item requests. You’ll use the persistent search bar to locate the item… and then open the row action menu and select Request.

The Create Request form will open in a sliding panel. In the Request Type drop-down, you’ll choose Patron digitization request. After being selected additional fields will be displayed. Enter the patron’s name into the Requester field, and then choose the Managing Department. The managing department is where the digitization will be completed, some libraries have one department that serves all libraries within the institution, while others may have several digitization departments. Sometimes this may happen at the circulation desk as well. This is all configurable in Alma. In this case, you’ll choose the digitization department.

You can click the Calculate Digitization Fee button, to see how much the patron will be charged.

Since your patron only needs a particular chapter of the item, you’ll check the box next to Partial Digitization, and additional fields will be displayed. Enter in the pages to be digitized, and you can mark that they need a Full Chapter.

Once you’re done, click Submit. You can see the item now has a Request on it, and you can click the link to see more information in a sliding panel. Click Cancel or the X to return to your search results list.

You now know what digitization requests are and how to create full and partial requests.

Thanks for watching!