ILL Services and Print Templates

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Services (including their print templates)

ILL2	Old GUI ILL
Borrowing	
Borrowing Library Statistic Report (ill-63) This service produces a statistics report for the borrowing library. ill-out-statistic-report	**Patron Requests Status Report (ill-11)** ill-status-report
select status node "New" in the summary view of the Borrowing tab	**Print Report of New Requests (ill-01)** This service creates a report of new Outgoing ILL requests that have been entered into the system but have not yet been processed by the ILL staff (that is, they have not yet been sent to the ILL Supplier). The ILL staff uses this report in order to know which requests must be taken care of. ill-new-requests

Send Requests to a supplier (ill-10)
 	
This service searches for ILL requests whose request to supplier status is 'Waiting for Process' (WAP), and sends them to the supplier. For suppliers whose protocol type is 'Letter', a letter will be produced as printout of this service. The status of the requests will be changed to 'Sent to Supplier' or to 'Daemon Send Failed', according to success / failure of the send action.
 	
→ **re-implemented with rpc #3011 (20.1)**
 	
`20.01`
`Fix Number: 003011`
`Date: 2009-11-29 14:44:29`
 	
`Description: A new batch job will be developed, similar to ill-10 in old ILL. This service will enable to send a supplier a letter that contains ILL Outgoing requests after manual locate.`
	Send List of Requests to a Supplier (ill-10) This service enables you to send a letter to a supplier that contains a list of requests.

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```Solution: New batch job ILL-10 was added to new ILL functionality.``` *creates single letters like when clicking on "Send" button in List of Requests:* **ill-send-request-letter**	**ill-requests-list**
ILL Request Report (ill-74) This service creates a report of all ILL borrowing requests made by a particular patron and/or requests made after a particular date. **ill-request-report**	**ILL Request Report (ill-07)** This service creates a report of all ILL requests made by a particular patron and/or requests made after a particular date. **ill-request-report**
Static Status Requests Report (ill-66) This service produces a report of ILL outstanding requests whose status has not changed within the number of days you define **ill-static-status-req-report**	**Static Status Requests Report (ill-08)** This service creates a report of ILL requests whose status has not changed within the number of days you define in the above form. **ill-static-status-req-report**
Outstanding Requests of Former Patrons (ill-67) This service produces a report of all outstanding requests (active requests) made by patrons whose home library privileges have expired. **outstanding-req-of-former-bor**	**Outstanding Requests of Former Patrons (ill-09)** This service creates a report of all outstanding requests that were made by patrons whose privileges in their ILL sublibrary have expired. **outstanding-req-of-former-bor**
Claim Report and Letters (ill-73) This service creates a report of all ILL requests that have not been received up to the date expected **ill-claim-report** and **ill-claim-letter**	**Claim Report and Letters (ill-02)** This service creates a report of all ILL requests that were not received up to the date expected **ill-claim-report** and **ill-claim-letter**
Send Requests to the British Library (ill-75) This service searches for ILL requests to the British Library in the BL format whose status is NEB (New-ready for BL) and enables you to send an ARTEmail message to the British Library **ill-print-bldsc-x-format** **e.g. ill-print-bldsc-l-printed-00**	**Send Requests to the British Library (ill-05)** This service searches for ILL requests to the British Library in the BL format whose status is RSV (Ready Send to Vendor) and enables you to send an ARTEmail message to the British Library. **ill-print-bldsc-x-format** **e.g. ill-print-bldsc-l-book-00**
ILL - Hold Shelf List (ill-76) This report lists all borrowing ILL requests that have been provided on the hold shelf, but have not been picked up by the patron.	**ILL - Hold Shelf List (ill-12)** This report lists all outgoing ILL requests that have been provided on the hold shelf, but have not been picked up by the user. This report produces a list only, no status is changed.

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ill-hold-shelf-list	**ill-clear-list**
Solved by new parameter in Circ.ini: *[Ill]* *ReturnIll=Y* *If switch is set to N, retrieve list of requests by selecting status node "Returned by Patron" underneath status node "Returned" in the summary view of the Borrowing tab*	**List of Items returned in Circulation (ill-03)** This service enables you to produce return letters to suppliers of items that have been returned in Circulation but have not yet have been sent back to the supplier in ILL. Besides, you are able to change the requests' status to have being returned (RT) **ill-return-list**

<table>
<tr><td colspan="2" align="center">Lending</td></tr>
<tr><td>Lending Library Statistic Report (ill-64)
This service produces a statistics report for the lending library.

ill-statistic-report</td><td></td></tr>
<tr><td>Overdue Handling (ill-68)
This service retrieves all lending requests which were already supplied and whose status is either 'Sent as Loan', 'Received by Requester', 'Shipped', or 'Recalled'. The ill-68 service checks the expected return date of the retrieved requests. the system reports the request and produces overdue letters or ISO overdue messages to the requester (borrowing library).

overdue-apdu-report-total , overdue-apdu-report-body and ill-lend-letter-o</td><td></td></tr>
<tr><td>Expired Messages (ill-69) – For ISO-ILL only
This service tracks lending Requests whose expiry date has already passed and which have not been shipped or answered to requester. The service sends APDU expired messages for these requests and changes the request's status to Expired

-</td><td></td></tr>
<tr><td>Lending Library - ILL Requests Report and Slips (ill-65)
This service enables you to retrieve ILL lending requests, produce a report, and print a separate slip for each retrieval request.</td><td>New Incoming ILL Requests Report (ill-50)
This service enables you to retrieve incoming ILL requests, produce a report, and print a separate slip for each retrieval request.</td></tr>
</table>

ill-lend-requests-report and **ill-lend-item-list**	**new-ill-requests-report** and **ill-in-l-slip**

Copyright	
Copyright Payment Report (ill-61) **copyright-payment-report** **Copyright Statistics Report (ill-62)** **copyright-statistic-report**	

Archiving	
Generate Borrowing History (ill-88) This service enables the archiving of inactive ILL Borrowing requests. **ill-bor-history-report**	
Generate Lending History (ill-89) This service enables the archiving of inactive ILL Lending requests **ill-len-history-report**	
Archive ILLSV Documents (ill-72) - For ISO-ILL only This service enables the archiving of ILLSV documents. -	
Patron Link Removal (ill-70) This service erases patron details (for example, ID, name, address, e-mail, and so on) from ILL incoming and outgoing request records (current and historical records) to ensure patron confidentiality. **patron-removal-ids**	**Remove Patron IDs (cir-32)** This service removes the patron IDs from records that are only kept for statistical reasons. The records that from which the IDs can be removed are Z31, Z36H, Z37H, Z40, Z35 and Z68. The service will remove the patron IDs from all of the records that are older than the number of days specified by the user, swapping the patron ID with SCRyyyymmdd, where yyyymmdd is the execution date. **scrub-patron-ids**

General	
Build Word Indexes for a Record (manage-111)	**Build Word Indexes for a Record (manage-111)**

This service creates keywords from various fields of the following Oracle tables: Vendor (Z70), Vendor Address (Z72), Global Patron (Z303), Patron Address (Z304), Reading Room (Z310), Budget (Z76) and ILL Partners (Z700).	This service creates keywords from various fields of the following Oracle tables: Vendor (Z70), Vendor Address (Z72), Global Patron (Z303), Patron Address (Z304), Reading Room (Z310), Budget (Z76) and ILL Partners (Z700).
Synchronize patrons' data with ILL partners' data (ill-77) This function enables you to create or update patrons' data from ILL partners' data.	**Synchronize borrower data with supplier data (ill-14)** This function enables you to update borrower data from ILL supplier data.
There are no indexes for the ILL requests anymore. The List of requests in the right pane is retrieved each time by a <u>search query</u> (using a status from the Summary view or a search aspect from the drop-down list in the borrowing/lending bar)	**Rebuild ILL and Acquisitions Order Index (acq-04)** This service rebuilds the following three indexes: Acquisitions order index ILL incoming requests index ILL outgoing requests index Each index file will be deleted and recreated by reading all Acquisitions order/ILL request records.
Load Potential Supplier Default (ill-52) This service enables you to load the potential supplier default (Z701) based on table configuration: tab_z701.	

→ **There are 5 files that exist in both directories:**

==ill-request-report.xsl== **(used by the service "ILL Request Report (ill-74)", was in Old GUI ILL "ill-07")**
==ill-static-status-req-report.xsl== **(used by the service "Static Status Requests Report (ill-66)", was in Old GUI ILL "ill-08")**
==outstanding-req-of-former-bor.xsl== **(used by the service "Outstanding Requests of Former Patrons (ill-67)", was in Old GUI ILL "ill-09")**
==ill-claim-report.xsl== **and** ==ill-claim-letter.xsl== **(used by the service "Claim Report and Letters (ill-73)", was in Old GUI ILL "ill-02")**

But when comparing the files in the two directories you can see that they differ, e,g. ill-request-report.xsl in usm40 contains z410 and in usm01 it contains z40.

The same applies to the funcs* and plain* templates, e,g. funcs-address.xsl in usm40 contains z700-gen-address-n, z700-gen-city, z700-gen-state, z700-gen-zip, z700-gen-country, z700-gen-email-addres, z700-gen-telephone and in usm01 it contains z72-vendor-address-occ-n.

All other print template received new names in ILL2.

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GUI Print Templates

ILL2	Old GUI ILL
Borrowing	
Borrowing request info. slip (**Print** button) **ill-patron-letter-i** Borrowing – letter to patron- 'more info.' (**Print** button) **ill-patron-letter-0** Borrowing – letter to patron - copyright letter (**Print** button) **ill-patron-letter-3** Borrowing – letter to patron - cancellation (**Print** button) **ill-patron-letter-c** Borrowing – letter to patron- 'title is owned by library' notification (**Print** button) **ill-patron-letter-2** Borrowing – letter to patron- Overdue (**Print** button) **ill-patron-letter-4** Borrowing – letter to patron- (**Print** button) - can be set by system librarian. Add the "X" to ILL-BORPRINT menu of ./XXX40/tab/ pc_tab_exp_field.eng **ill-patron-letter-X** *(X stands for any onecharacter that can be set by the system librarian)*	Letter to Patron **patron-letter-x** Letters to patrons, that are produced by clicking on Letter in the Patron Information tab. x is a single character or digit, used to identify the letter in the list.
Borrowing – Non-ISO request letter to supplier (**Send** button) **ill-send-request-letter**	ILL Request Form **ill-print-letter-media-nn** ILL request form dispatched to supplier when delivery type LE - Single Letter is chosen. Media is the supplier media type, such as c-serial. If a template with the appropriate media type cannot be found, "gen" is used instead.
- *Order Delivery Type "Chain" doesn't exist anymore in ILL2*	ILL Request Chain Letter **ill-print-letter-chain** ILL request form dispatched to supplier when delivery type CH -Chain Letter is chosen.

- *If required, please use ill-patron-letter-X, see description above*	ILL Reapply Letter **ill-reapp** Letter dispatched to a patron to inform him that the request will have to be reapplied for at a later date. This letter is printed when you select Re-apply from the Reply Types form.
Borrowing –letter to patron- recall (**Print** button) **ill-patron-letter-5**	ILL Recall Letter **ill-recall** Letter dispatched to a patron to inform him that the request has been recalled by the supplier. This letter is printed when you select Recall from the Reply Types form.
Borrowing – Non-ISO letter to supplier claim (**Response** button) **ill-bor-letter-c** Borrowing – Non-ISO letter to supplier - general message (**Response** button) **ill-bor-letter-m** Borrowing – Non-ISO letter to supplier - ILL item is lost (**Response** button) **ill-bor-letter-l** Borrowing – Non-ISO letter to supplier - renew ILL item (**Response** button) **ill-bor-letter-r** Borrowing – Non-ISO letter to supplier - ILL item is damaged (**Response** button) **ill-bor-letter-d**	Letter to Supplier **supplier-letter-x** Supplier letters produced by clicking on Letter in the Requests to suppliers tab. x is a single character or digit, used to identify the letter in the list. ILL-SUPP-PRINT in pc_tab_exp_field.<lng> menu.
Borrowing – Non-ISO letter to supplier - cancellation of request (**Response** button) **ill-bor-letter-x**	Cancel Request to Supplier **ill-drop-letter** ILL cancellation form dispatched to supplier.
Borrowing – letter to patron- Request arrival notification (**Print** button) **ill-patron-letter-a**	ILL Arrival Letter **ill-arrival** Notification sent to a patron to tell him that his ILL request is awaiting collection. Automatically printed on arrival of the material. Used for both loans and copies.
Borrowing – letter to patron - copyright letter (**Print** button) **ill-patron-letter-3**	ILL Arrival Letter and Copyright Declaration **ill-arrival-c** Arrival notification that includes a copyright declaration to be signed by the patron. Automatically printed on arrival of the material when a copyright signature is required but has not been provided by the patron.
ill-arrival-slip-new	ILL Arrival Slip **ill-arrival-slip-nn** A slip that can be inserted inside the material, with details about the request. Automatically

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	printed on arrival of the material. Used for both loans and copies.
Borrowing – Non-ISO letter to supplier-Arrival Notification to Supplier **ill-bor-receive-letter-00**	
Borrowing – Non-ISO letter to supplier-Return Notification to Supplier **ill-return-letter-00**	ILL Return Letter **ill-return-letter-media** A return slip printed automatically on return of ILL material in the GUI ILL client. This slip is normally placed inside the material before it is dispatched back to the supplier.

<table>
<tr><td colspan="2" style="text-align:center"><h2>Lending</h2></td></tr>
<tr><td rowspan="2">Lending – 'supply' slip to be placed in the item (Ship action for 'loan' and 'copy') ill-lend-supply-slip</td><td>Incoming ILL Supply Loan Slip ill-in-loan-letter

ILL supply slip for a loan request</td></tr>
<tr><td>Incoming ILL Supply Copy Slip ill-in-copy-letter

ILL supply slip for a copy request</td></tr>
<tr><td>Lending – Non-ISO – electronic 'supply' notification to the requesting library (Ship action for 'electronic' / bulk and one-off) ill-lend-supply-letter

Lending – ISO – electronic 'supply' email notification to the patron of the borrowing side (Ship action for 'electronic' / bulk and one-off) ill-ship-electronic</td><td></td></tr>
<tr><td>Lending – Non-ISO 'will supply' letter to requester-(Response button) ill-answer-5</td><td></td></tr>
<tr><td>Lending – Non-ISO 'hold placed' letter to requester - (Response button) ill-answer-6</td><td>ILL Hold Request Notice (Incoming) ill-in-hold-letter

ILL hold request notice to the ILL borrower</td></tr>
<tr><td>Lending request info. slip (Print button) ill-print-lend-request</td><td>ILL Incoming Information Slip ill-in-info

ILL incoming request information slip</td></tr>
<tr><td>Lending – Non-ISO letter to requester - general message (Response button) ill-lend-letter-m</td><td>Letter to ILL Borrower ill-in-letter

Letter to the ILL borrower asking him for information regarding his ILL incoming request</td></tr>
</table>

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Lending – Non-ISO 'retry' letter to requester - (**Response** button) **ill-answer-2**	Not Available Letter **ill-in-no-avail-letter** Letter to the ILL borrower notifying him that his requested item is not available
Lending – Non-ISO 'unfilled' letter to requester - (**Unfilled** button) **ill-answer-3**	Rejection Letter **ill-in-reject-letter** ILL incoming request rejection letter
Lending – items for supply - pickup slips (**Print** button of Items tab) **ill-lend-item-list**	
Lending – Non-ISO letter to requester - recall (**Response** button) **ill-lend-letter-r**	
Lending – Non-ISO letter to requester - renew answer (**Response** button) **ill-lend-letter-a**	
Lending – Non-ISO letter to requester - overdue (**Response** button) **ill-lend-letter-o**	
Check-In - Notification to Requester - ILL loaned item has been returned and checked in. **ill-check-in-letter**	