

**Resource Discovery and Delivery Update** 

ELUNA 2014

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Corporate VP, Discovery and Delivery



### Agenda

Since last ELUNA

- Our Team
- The Content Arena
- Our Focus in the Coming Year
- Innovation



## **Since Last ELUNA**



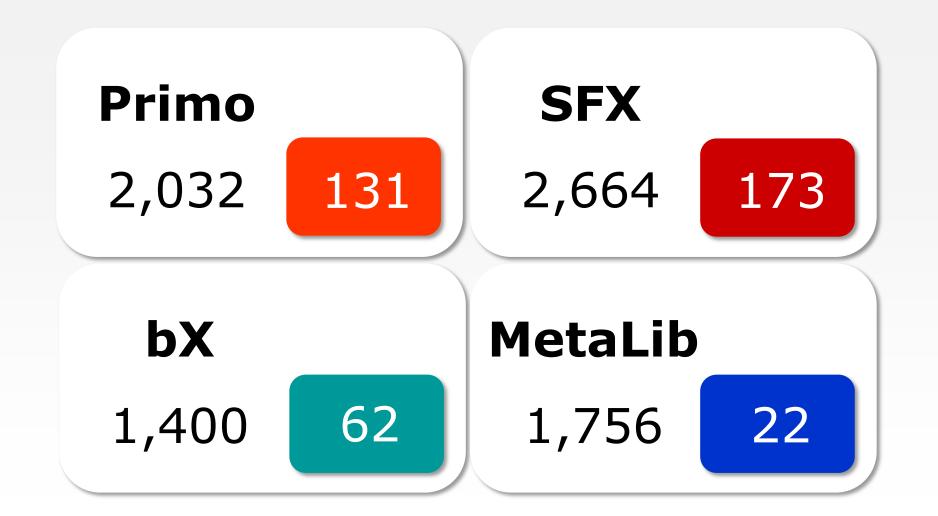








#### **Number of Institutions**





## **Product Highlights**

- Focused on search and ranking, auto-complete, mobile strategy, and integration with Alma
- Widened and broadened Primo Central Index
- Upgraded infrastructure
- Deployed Big Data technologies—Hadoop/Cassandra
- Advanced Cloud readiness (over 90% of new implementations—in the cloud)







#### **Resource Discovery and Delivery Unit**



## **The Content Arena**





- The contract
  - Long-term collaboration agreement
  - ProQuest to provide its data for Primo Central and Alma Community Zone
  - Ex Libris to provide its APIs to ProQuest
- Benefits for Primo and Alma customers
  - ProQuest data will add hundreds of millions of highquality scholarly materials to Primo Central
  - Primo Central will offer the widest coverage in the market: currently-indexed content, ProQuest data, and EBSCO content through API (meanwhile <sup>(i)</sup>)
  - Primo will include article-level, direct linking from Primo records to ProQuest PDF
  - Ex Libris maintains its neutrality!

## What Are You Getting and When?

- Dozens of collections, including those from the ProQuest New Platform, Chadwyck-Healey, ProQuest Congressional platform; and Ebook content
- Enhanced metadata, full text, and links to the article PDFs
- Timeline:
  - First phase expected to end in Q4
  - Loading and indexing already underway



#### **EBSCO's Policy for Metadata Sharing & Collaboration**

- Highlights:
  - EBSCO will enable the indexing of 120 full text collections, ebooks and 70 historical digital archives
  - Content includes enhanced metadata and full text "when contractually allowed"
  - EBSCO demands full set of services and interfaces (OPAC, DDA and subscription streamlining)
- The gap for libraries:
  - Partial coverage of content licensed by the library
  - No roadmap and process for closing the gap (adding collections)
  - Duration of agreement not specified

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## Actual Scope of the New EBSCO Policy (I)

"Must have\*" EBSCO academic collections: 80

•	New policy includes:	51
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• Missing: 29

- \* Based on:
- 1. Overall usage
- 2. Common subscription
- 3. customer requests



## **Missing: Full Text Collections**

- Collections completely excluded from EBSCO's offer such as:
  - BioMedical Reference Collection
  - CINAHL with Full Text
  - SPORTDiscus with full text
  - GreenFile
  - LISTA with full text
  - Dentistry & Oral Sciences Source
  - Nursing and Allied Health
- Collection Variants excluded from EBSCO's offer :
  - Business Source collection Corporate /Corporate Plus versions not included
  - Academic Search collection the R&D version is not included

## **Missing: A&I Collections**

#### EBSCO A&I only databases:

- CINAHL
- Historical Abstracts
- SPORTDiscus
- SocINDEX
- Music Index Online
- Art Index
- American History and Life
- LISTA
- LGBT Life
- Humanities International Index
- Social Science Abstracts
- Communication Abstracts

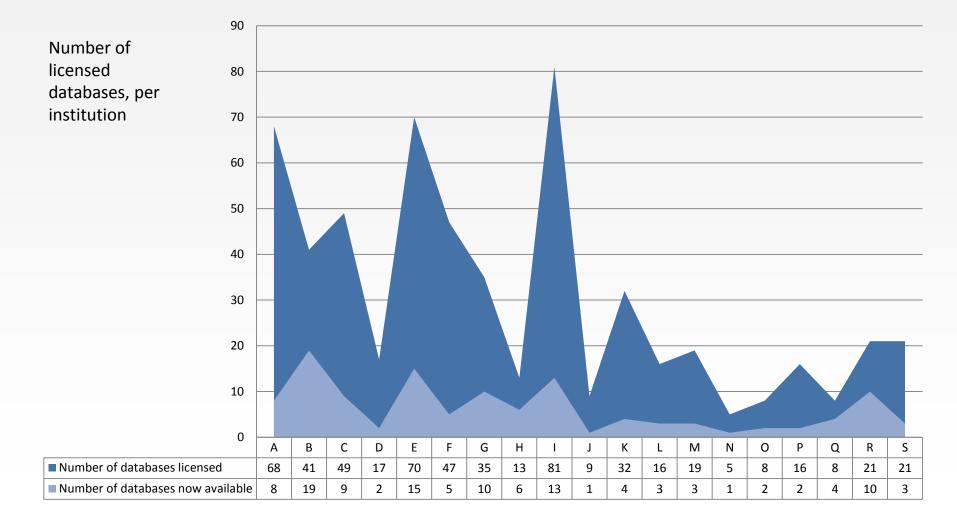
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Third party **A&I** databases:

- RILM Abstracts of Music Literature
- ATLA Religion database
- RISM International Inventory of Musical Sources
- EconLit
- Philosophers Index
- Avery Index
- Inspec
- PsycINFO



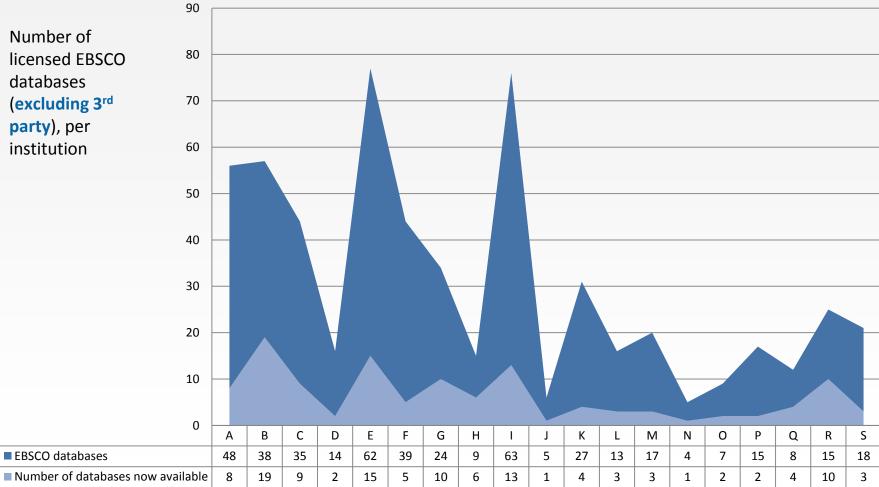
## Actual Scope of the New EBSCO Policy\* (II)



\* Survey of 19 institutions of all sizes from the US (10), UK (4), Brazil, Australia, Belgium, Germany, and Denmark

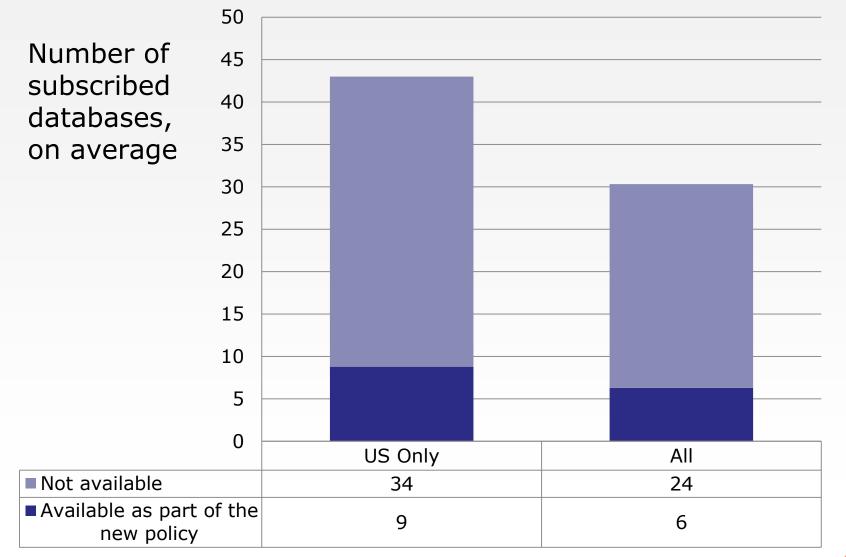
## Actual Scope of the New EBSCO Policy\* (III)

Number of licensed EBSCO databases (excluding 3<sup>rd</sup> party), per institution



\* Survey of 19 institutions of all sizes from the US (10), UK (4), Brazil, Australia, Belgium, Germany, and Denmark

## Actual Scope of the New EBSCO Policy\* (IV)



\* Survey of 19 institutions of all sizes from the US (10), UK (4), Brazil, Australia, Belgium, Germany, and Denmark

Exl

We would like to receive your feedback before we engage further with EBSCO



## **NISO Open Discovery Initiative**

- Initiated by Ex Libris; launched by NISO in 2011
- The goal: develop standards and recommended practices for library discovery services based on indexed search
- Draft published fall 2013, final report imminent
- Among other things, the ODI report recommends that "content providers should make available to discovery service providers metadata and underlying fulltext/original content for complete offerings, for the purposes of indexing to meet licensed customers' and authenticated end users' needs."



#### **Open Access**

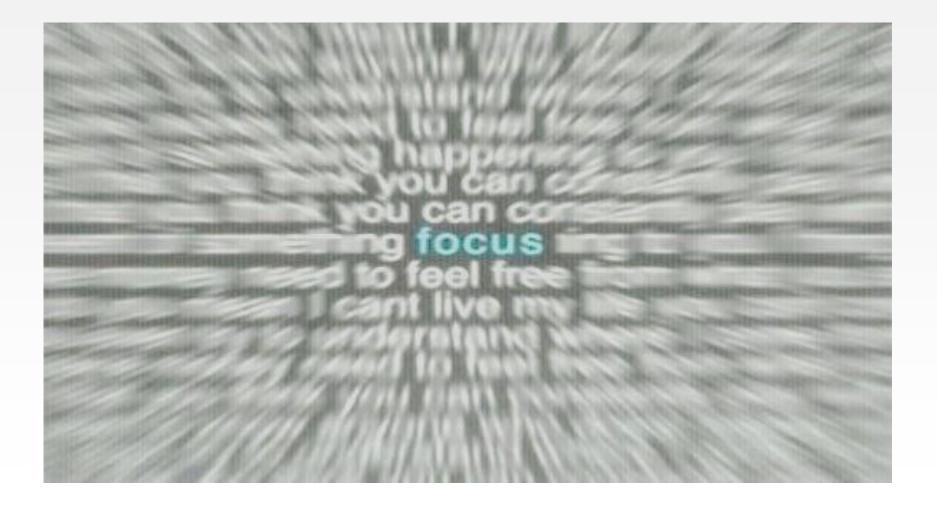
- Dramatic growth in open-access publishing, e.g.:
  - Directory of Open Access
     Journals (DOAJ) articles\*:
     annual growth of 51%
  - Directory of Open Access
     Books (DOAB)\*: + 37%
  - Directory of Open Access
     Repositories (*Open*DOAR)\*\*: +18%

\* Heather Morrison, University of Ottawa (blog) <u>\*\* OpenDOAR.org</u>



Picture from ASAP booklet, published by the Accelerating Science Award Program http://asap.plos.org/files/2013/10/ ASAP\_FLYER\_LORES.pdf

# **Our Focus For The Coming Year**





## **The Areas**

- Search and ranking
- Primo Central content and infrastructure
- Product delivery and quality
- Primo interoperability with
  - Alma
  - Other institutional systems
- Mobile strategy
- Open access
- Innovation
  - Navigation based on clustering and analytics
  - Linked data
  - Reading lists







#### **Search and Ranking**



ExLibris

## **Search and Ranking**

- Established Quality of Search team
  - Phase 1: focus on known-item search
    - Known-item query processing
    - Auto-complete
  - Phase 2: focus on subject search
    - Phrase extraction
    - Clustering
- Formed ranking advisory group
- Primo 4.7: new features become available for local indexes



## **Primo Central Index**



- Content
  - Constant growth—doubling the content by the end of 2014
  - Loading ProQuest content
  - Reloading all content
- Hadoop and Cassandra infrastructure:
  - Support more content, more frequent updates
- Faster search

## 11:15 - 12:00 Primo and Primo Central update (Marquette)

## **Product Delivery and Quality**

- Newly established product delivery group
  - Support implementations
  - Chart best practices and processes
  - Monitor Cloud delivery, i.e. multi-tenant environments
  - Initiate customer satisfaction programs
  - Monitor, proactively
- Enhanced quality of product releases
  - Moving toward agile development
  - QA restructure
  - Testing automation





#### **Further Support for Open-Access Content**

- More open-access content in Primo Central
- More institutional repositories
- Open-access indicator in the PNX
- Streamlined delivery—article-level linking for OA materials, including articles in hybrid journals





## **SFX upcoming highlights**



- Enhancements to KBManager (SFX Admin)
- KBART load option via dataloader for localizations
- KBART export option for holdings lists

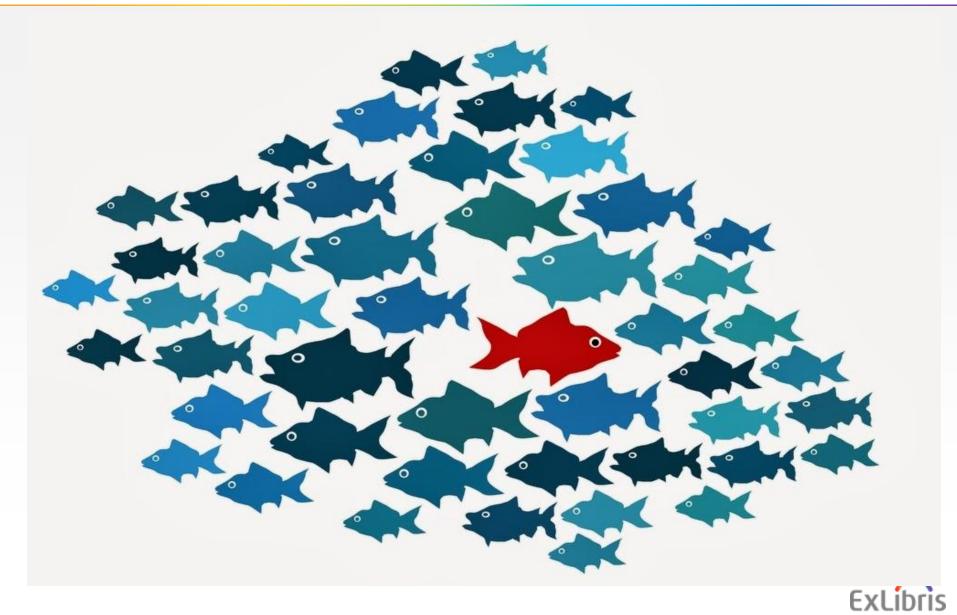
### 3:45 - 4:30 pm SFX Product Update (Chaudière)



## **Moving to Mobile**

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## Innovation



## Clustering

- The goal
  - Improve subject searches
  - Enable effective scholarly navigation
- The method
  - Generate clusters, leveraging Big Data capabilities
  - Extract concepts from metadata and full text



### **Support Scholarly Navigation**

- Scholarly information-seeking practices:
  - Typically start with search
  - Focus on an item and then navigate via, e.g.:
    - Citations and references
    - Same subject, author, conference...
    - Same concepts, broader or narrower concepts
    - Selected by others in the same context (bX)
- New initiative aims at supporting such practices



#### **Research Center**





### **Linked Data**

- Make every searchable item in Primo and Primo Central:
  - Available as a URI
  - Returned as JSON-LD RDF
  - Described openly and formerly at github/ExlibrisGroup
- Continue to build RESTful search that returns URIs
- Facilitate the use of Primo linked-data records through the new Ex Libris Developer Network

## 1:30 - 2:15 pm Linked Open Data in Libraries, Archives and Museums: (Gatineau)

## **Reading Lists**

- The goal
  - Help the library to be more engaged in teaching and learning
- The plan
  - Add the missing piece, in the intersection between:
    - Course management system
    - Library discovery system
    - Library management system
  - Serve three types of users:
    - Student
    - Instructor
    - Librarian
  - Provide end-to-end workflows and tight integration

3:45 - 4:30 pm The Future of Discovery: a brainstorming session (Marquette)

