

Rosetta User Group meeting report back

Rosetta Advisory Group meeting

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Rosetta User Group

- Provide advice and support for direction setting for Rosetta.
- Assigning priority to specific development paths via 'pressure points'.

Pressure points

In 2015-16 there were 7 core pain points:

- Access rights (16)
- Collection management (12)
- Security (5)
- Ingest tools (17)
- Consistency checks – new in 2015-16 (4)
- Preservation planning (7)
- Technical analysis workbench – new in 2015-16 (14).

75 key functional components overall.

Approximately 70% of these delivered or committed to an upcoming release.

Another pressure point related to support and system operations continues to be developed.

The times they are a'changing

- Substantial increase in the number of Rosetta customers in 2015-16
- Many attending the Rosetta User Group for the first time
- All wanting support and information sharing from the wider Rosetta community
- All wanting to help define and direct development of Rosetta
- All wanting to understand and support the strategic direction of Rosetta.

The environment

Characterised by increasing:

- digital collections, digital records, research and science data, the internet

and increasing

- volumes, complexity, born digital, modern media.

Long term safekeeping of digital stuff is our core business.

Cultural heritage is at risk, the scholarly record is at risk.

Sustainability, use, re-use etc. is predicated on preservation processes being done right and being done now.

If we don't get it right 'we're out of business'.

‘A gold mine ...’

Rosetta is a point of difference for Ex Libris.

It is directly meeting the organisational strategy of its customers now and in the future.

Digital Preservation as a Service is coming.

Alternative, long tail business models are coming – the potential to extract value where there might otherwise not be any.

Digital preservation is a long term investment but it will pay off.

This is not a business that is going to go away, it is only going to grow over time.

The opportunity

There is potential to situate long term preservation at the heart of Ex Libris's strategy now and for the future (the rest of the stack grows naturally from the base content).

Ex Libris's commitment to Rosetta should be visible throughout its interactions with customers (current and upcoming):

- Skills and knowledge
- Sales and marketing – being where the customers are
- Implementation and operational support.
- Providing leadership, education, advocacy, getting out into the digital preservation community in conjunction with the Rosetta User Group.

Rosetta User Group

Is growing substantially – will become (or may already be) one of the most digital preservation literate group of organisations in the world.

Has diverse interests, capabilities and mandates but understands the strategic importance of digital preservation.

Is a strategic asset for Ex Libris.

The User Group has a real interest in leveraging this shared interest in the success of Rosetta by supporting:

- Strategic planning for Rosetta (planning, requirements etc.)
- Promoting a shared strategic intent for Rosetta
- Leadership, education, advocacy, getting out into the digital preservation community in conjunction with Ex Libris.

A couple of (personal) reflections

If an email providing permission to harvest a website looks like it belongs in a document management system, it probably does.

If a piece of functionality looks like it belongs in a collection management or resource discovery system, it probably does.

Do we know enough about digital preservation that we no longer have to discuss the theoretical and philosophical import of what we are trying to do?



Thank you

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