

Reducing Cognitive Load in Primo

Developers Day

IGeLU 2016

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Disclaimer

Legal and ethical issues

vs

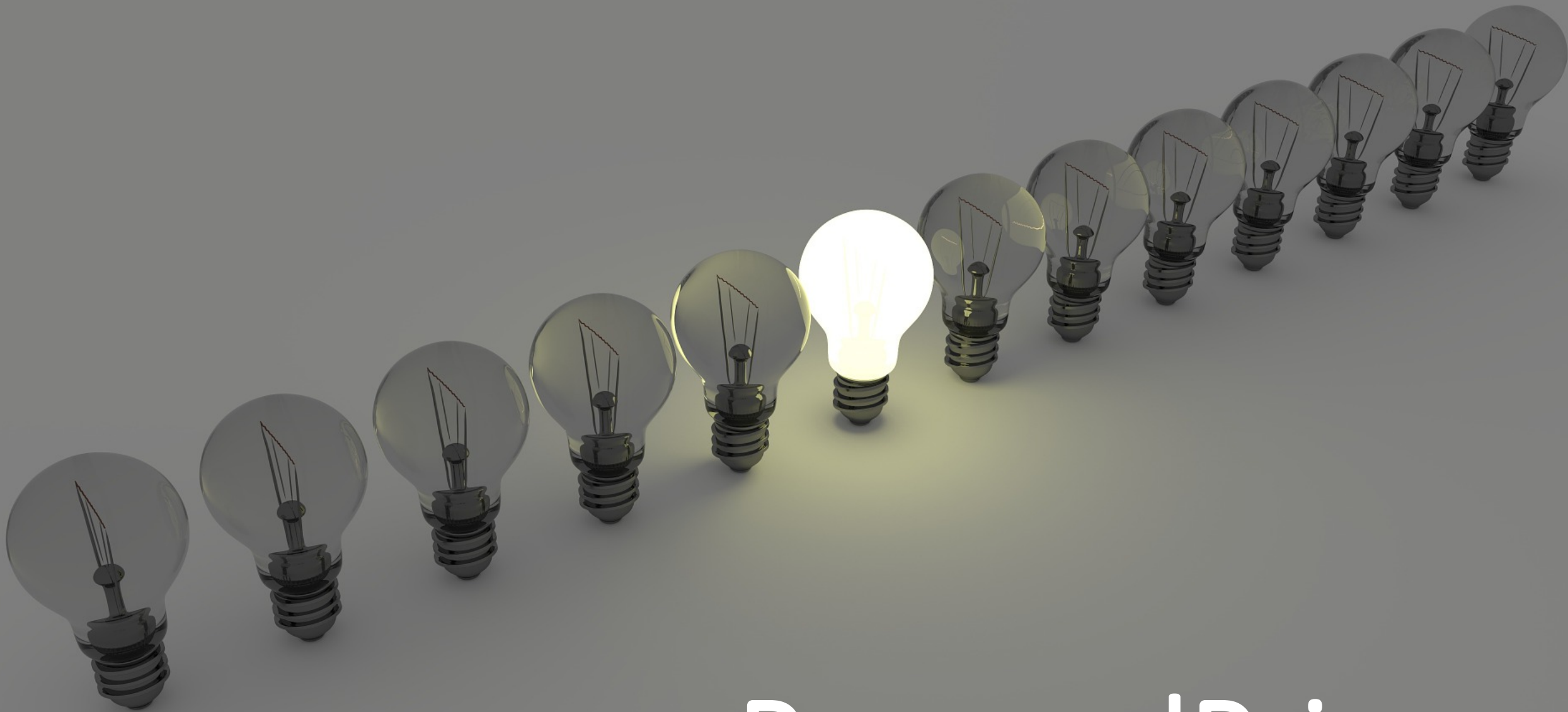
Proof of concept

Problem

- Search results all look alike
 - Especially articles
- Users change search string – looking for different records, but might find the same.
 - Forget the loooooooooooooooooooooooooooooong OR
 - Time
- Mental question: "Have I seen this before?"
- Documentation: What did I see?
- No server side programming in Primo

The screenshot displays a list of search results from a Primo interface. Each result entry includes a document icon, a title, authors, publication information, and an 'Online adgang' (Online access) link. Several entries are highlighted with yellow boxes, indicating they are the focus of the problem. The results are as follows:

- Lessons Learned: A Primo Usability Study** by Brett, Kelsey ; Lierman, Ashley ; Turner, Cherie. Information Technology and Libraries (Online), Mar 2016, Vol.35(1), pp.7-25 [Peer-reviewed tidskrift].
Usability Study of the Primo Discovery Tool," Journal of... way to address many usability issues in Primo. From... started the usability test within the
Online adgang
Vis alle udgaver
Online adgang Detaljer Fejlmeld Del og brug
- Improving Primo Usability and Teachability with Help from the Users** by Valentine, Barbara ; West, Beth.
Online adgang Detaljer Fejlmeld Del og brug
- Kicking the Tires: A Usability Study of the Primo Discovery Tool** by Nichols, Aaron ; Biley, Amber ; Spitzform, Peter ; Stokes, Alice ; Tran, Catherine. Journal of Web Librarianship, 03 April 2014, Vol.8(2), p.172-195 [Peer-reviewed tidskrift].
comments or questions? Primo Usability Study 195... Usability of Primo Discovery and Delivery. Tamar Sadeh (2008... Usability Study of the
Online adgang
Vis alle udgaver
Online adgang Detaljer Anbefalet læsning Fejlmeld Del og brug Citerationer Citeret af
- Usability Testing of a Web-Scale Discovery System at an Academic Library** by Comeaux, David. College & Undergraduate Libraries, 01 April 2012, Vol.19(2-4), p.189-206 [Peer-reviewed tidskrift].
Usability Scenarios 1. a) Does the library... Usability of Primo and Primo Central, studies... Usability of the Primo
Online adgang
Vis alle udgaver
Online adgang Detaljer Anbefalet læsning Fejlmeld Del og brug Citerationer Citeret af
- Usability Testing for Greater Impact: A Primo Case Study** by Perrin, Joy ; Clark, Melanie ; De-Leon, Esther ; Edgar, Lynne. Information Technology and Libraries (Online), Dec 2014, Vol.33(4), pp.57-66 [Peer-reviewed tidskrift].
Implementation of the Primo discovery tool. Based on the...
Online adgang
Vis alle udgaver
Online adgang Detaljer Fejlmeld Del og brug
- FindIt@Finders: User Experiences of the Primo Discovery Search Solution** by Jarrett, Kylie. Australian Academic & Research Libraries, 2012, Vol.43(4), p.278-299 [Peer-reviewed tidskrift].
Online adgang
Online adgang Detaljer Anbefalet læsning Fejlmeld Del og brug
- FindIt@Finders: User Experiences of the Primo Discovery Search Solution** by Jarrett, Kylie. Australian Academic & Research Libraries, 01 December 2012, Vol.43(4), p.278-299 [Peer-reviewed tidskrift].
)... Coventry university also reported on their usability testing of Primo, through... university of New South Wales (uNSW) library conducted usability testing of
Online adgang
Vis alle udgaver
Online adgang Detaljer Anbefalet læsning Fejlmeld Del og brug
- Bioinformatics and Drug Discovery / edited by Richard S. Larson** by Larson, Richard S.;SpringerLink (Online service) 2006
Online adgang
Der er 2 lignende udgaver af dette materiale
- FindIt@Finders: User Experiences of the Primo Discovery Search Solution** by Jarrett, Kylie. Australian Academic & Research Libraries, 01 December 2012, Vol.43(4), p.278-299 [Peer-reviewed tidskrift].
the Primo Discovery search solution Nielsen, Jakob... library launched FindIt@Finders, the Primo Discovery... library implemented the
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Online adgang Detaljer Anbefalet læsning Fejlmeld Del og brug Citerationer Citeret af
- FindIt@Finders: User Experiences of the Primo Discovery Search Solution** by Jarrett, Kylie. Australian Academic & Research Libraries, 2012, Vol.43(4), p.278-299 [Peer-reviewed tidskrift].
Online adgang
Online adgang Detaljer Anbefalet læsning Fejlmeld Del og brug
- Data Mining and Knowledge Discovery Handbook / edited by Oded Maimon, Lior Rokach** by Maimon, Oded;Rokach, Lior;SpringerLink (Online service) 2005
Online adgang
Der er 2 lignende udgaver af dette materiale
- Tradition & Discovery** by 1990--seneste
Online adgang
Online adgang Detaljer Fejlmeld Del og brug Seneste artikler
- Mouse Models for Drug Discovery : Methods and Protocols / edited by Gabriele Proetzel, Michael V. Wiles** by Proetzel, Gabriele; Wiles, Michael V.;SpringerLink (Online service) 2016
Online adgang
Online adgang



PersonalPrimo

Proces

1. Go / No go: Overcome small - but important - technical problem
2. Focus group x 2
3. Test implementation for proof of concept
4. Limbo: Waiting for new UI

Technical

- Embedded into Primo using client side scripting
 - jQuery + jQUERY.PRIMO
- Server side programming – on our servers!
- Database
- PDS+ API for confirmation

PDS+

- Self developed login system for Primo
- Supplements PDS on verifying users identity
- Uses PDS object for storing data

- Easy to extend with API

```
func generate_pds_token($aleph_pid, $shared_key) {  
    my $time = time();  
    return sprintf("%08x", $time) . md5_hex( $time, $aleph_pid, $shared_key );  
}
```

```
$response = '<bor_info>  
    . '<id>' . $xml->{z303}{z303-id} . '</id>  
    . '<institute>' . params->{INSTITUTE} . '</institute>  
    . '<group>' . $group . '</group>  
    . '<name>' . $name . '</name>  
    . '<email_address>' . $xml->{z304}{z304-email-address} . '</email_address>  
    . '<resource_status>' . generate_pds_token( $xml->{z303}{z303-id}, config->{primo}{shared_key} ) . '</resource_status>  
    . '</bor_info>';  
}  
else {  
    $response = '<bor-info><error>Unable to authenticate application for bor-info retrieval</error></bor-info>';  
}
```

PDS+

- Empty field in the PDS-object: Resource-status
- Autogenerated, easy verifiable, unique key for the user session

```
▼ Object {institution: "AUB", baseUrl: "https://aub-primo.hosted.exlibrisgroup.com/pds", borInfo: Object, handle: "https://aub-primo.hosted.exlibrisgroup.com/pds?func=bor-info&calling_system=primo&institute=AUB&pds_handle=...", url: "https://aub-primo.hosted.exlibrisgroup.com/pds?func=bor-info&calling_system=primo&institute=AUB&pds_handle=..."}
  ▼ borInfo: Object
    email_address: "kkh@aub.aau.dk"
    group: "STAFF"
    ▼ id: Array[2]
      0: "PID000093007"
      1: "Karsten Kryger Hansen"
      length: 2
      ▶ __proto__: Array[0]
    institute: "AUB"
    name: "Karsten Kryger Hansen"
    resource-status: "57c470456c633d10fca3c382cf5e7eab4cc809e1"
    ▶ __proto__: Object
  handle: "https://aub-primo.hosted.exlibrisgroup.com/pds?func=bor-info&calling_system=primo&institute=AUB&pds_handle=..."
  institution: "AUB"
  url: "https://aub-primo.hosted.exlibrisgroup.com/pds?func=bor-info&calling_system=primo&institute=AUB&pds_handle=..."
```


Demo

Code client side

Code server side

- Validate user
 - Call PDS+
- Save record to database
- Return (previous) state of the record – if any

Database structure

Search

id	userid	sessionid	projectid	datetime
3	PID000093007	5CA249F4BE9F61AC4744AD6B5B6FF86D	0	2016-08-29 20:25:14
2	PID000093007	5CA249F4BE9F61AC4744AD6B5B6FF86D	0	2016-08-29 20:24:36
1	PID000093007	5CA249F4BE9F61AC4744AD6B5B6FF86D	0	2016-08-29 20:24:09

Search > FacetElement

id	searchid	indexname	precisiontype	term	operator	exclude
1	4	facet_level	exact	aub_physical_item	AND	0

Search > QueryElement

id	searchid	indexname	precisiontype	term	operator	exclude
4	4	any	contains	Discovery Tool Preferences	AND	0
3	3	any	contains	Discovery+Tool+Preferences	AND	0
2	2	any	contains	primo+discovery+usability	AND	0
1	1	any	contains	primo+usability	AND	0

Search > RecordInteraction

id	searchid	recordid	interactionlevel
1	1	TN_proquest1786779516	0
2	1	AUB01_ALEPH001793607	0
3	1	TN_crossref10.1080/19322909.2016.1190678	0
4	1	TN_tayfranc10.1080/10691316.2012.695671	0
5	1	TN_proquest1640762715	0
6	1	TN_tayfranc10.1080/19322909.2014.903133	0
7	1	TN_ericEJ992090	0
8	1	TN_tayfranc10.1080/00048623.2012.10722288	0
9	2	TN_tayfranc10.1080/19322909.2014.903133	0

Issues

- No facet'ing
- FRBR and DEDUP
- Stable record ids
- Records deleted
- Speed:
 - 2015: 12,5 million records shown – but a lot of users are not signed in

Potential

- User's overall search history – or per record
- User's personal settings
- Interaction level; seen, details, visited ...
- Search organized in projects
- Facilitate group work

Thank you

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