

## Security Update - Customer Announcement

**Subject: Primo's "send email" functionality – Updated October 20, 2016**

**Dear Colleagues,**

In order to enhance Primo security and eliminate the possibility of attacks on Primo's "send email" functionality, we are now enabling email CAPTCHA by default for all our cloud customers.

We also strongly recommend and request all our on premise customers to enable this feature as soon as possible.

In order to enable email CAPTCHA via Primo Back Office, go to Advanced Configuration → General Configuration → E-Mail and SMS Configuration. Then, follow the [Instructions in the knowledge center](#).

If you have any problem enabling email CAPTCHA, please open a case through Salesforce.

Our apologies for any inconvenience,

Best regards,

Tomer Shemesh

Ex Libris Security Officer