



## Introduction to Resource Sharing

Moshe Shechter | Alma Product Manager

**ExLibris**  
a ProQuest Company

### ■ Introductions

- Moshe Shechter  
Alma Product Manager

With Ex Libris for 14 years. After a couple of years on the Aleph development team, I joined the Alma team in 2010 as business analyst and later as product manager.

My focus is in Fulfillment, Resource Sharing, User Management and Integrations.

## Objectives and Target Audience

- By the end of this sessions you will:
  - Get a glimpse of Alma resource sharing workflows
  - Gain an understanding of resource sharing processes and how they fit scenarios at your library
  - Understand the basic configuration elements that make up Alma resource sharing
- Session Target Audience:
  - Resource sharing library staff, administrators, and technical people, new to Alma resource sharing

## Agenda

- 1 Basic Terminology and Configuration Elements
- 2 Broker Workflows and Integrations
- 3 Peer to Peer Workflows
- 4 Fulfillment Network Workflows and Configurations
- 5 Next Steps, Support Resources and Survey



## Basic Terminology and Configuration Elements

### Basic Terminology

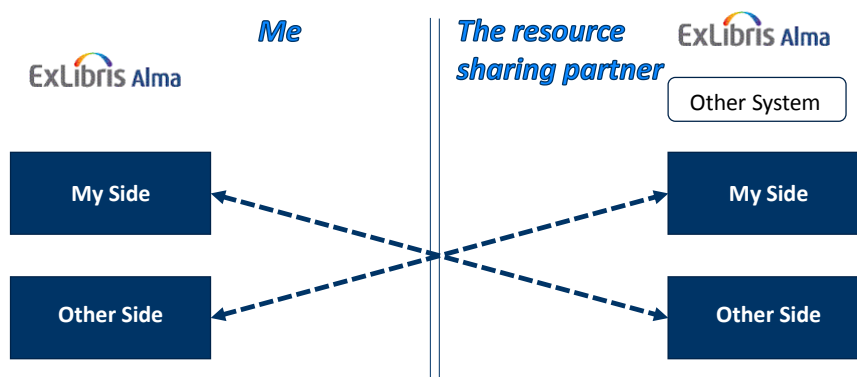
- When setting up resource sharing, we will always be setting up configuration that describes
  - 'My' side of the process
  - The 'other' side of the process

## Basic Terminology

- For workflows in which I am the **borrower**:
  - 'My' side of the process is the **borrower** side
  - The 'other' side of the process is the **lender** side
- For workflows in which I am the **lender**:
  - 'My' side of the process is the **lender** side
  - The 'other' side of the process is the **borrower** side
- Any library may be implementing only a **borrower** workflow or only a **lender** workflow. Still, both the 'my' and the 'other' side must be configured

## Basic Terminology

- Some coordination is required between how the 'my' and the 'other' side is configured **in my Alma system** and how the 'my' and the 'other' side is configured at **the peer (Alma or other) library**





## Configuration Elements

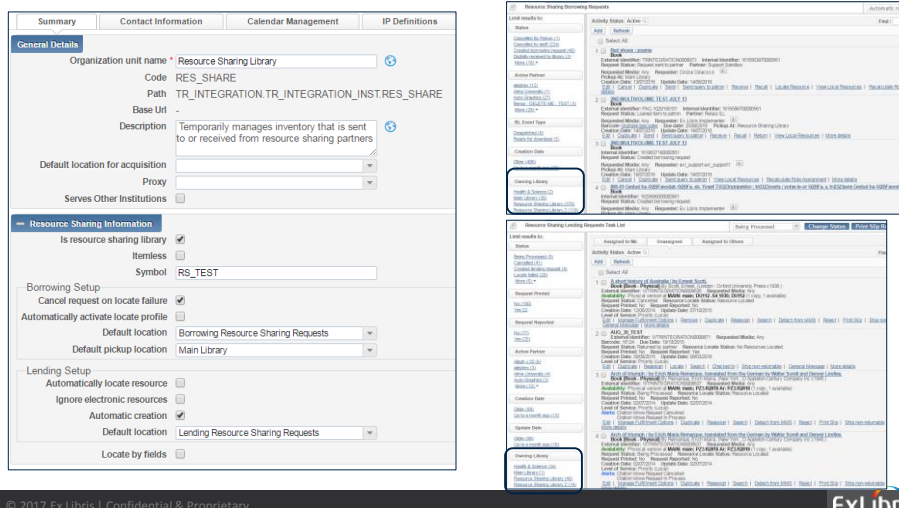
### The 'My' Side

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## The Resource Sharing Library

- The 'My' side is the Resource Sharing Library. It owns:
  - The borrowing requests I manage as borrower
  - The lending requests I manage as lender



**General Details**

Organization unit name \* Resource Sharing Library

Code RES\_SHARE

Path TR\_INTEGRATION.TR\_INTEGRATION\_INST.RES\_SHARE

Base URI -

Description Temporarily manages inventory that is sent to or received from resource sharing partners

Default location for acquisition

Proxy

Serves Other Institutions

**Resource Sharing Information**

Is resource sharing library ☒

Itemless ☐

Symbol RS\_TEST

**Borrowing Setup**

Cancel request on locate failure ☒

Automatically activate locate profile ☐

Default location Borrowing Resource Sharing Requests

Default pickup location Main Library

**Lending Setup**

Automatically locate resource ☐

Ignore electronic resources ☐

Automatic creation ☒

Default location Lending Resource Sharing Requests

Locate by fields ☐

**Resource Sharing Lending Requests Task List**

Request ID	Requester	Request Date	Request Status	Request Type	Request Location	Request Item	Request Title	Request Author	Request Subject	Request Call Number	Request Barcode	Request Location	Request Item	Request Title	Request Author	Request Subject	Request Call Number	Request Barcode
1	...	...	...	...	...	...	...	...	...	...	...	...	...	...	...	...	...	...
2	...	...	...	...	...	...	...	...	...	...	...	...	...	...	...	...	...	...
3	...	...	...	...	...	...	...	...	...	...	...	...	...	...	...	...	...	...
4	...	...	...	...	...	...	...	...	...	...	...	...	...	...	...	...	...	...

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## The Resource Sharing Library

- In order for staff to be able to view and monitor 'my' borrowing and lending requests, their user account must be linked to a Fulfillment Services Operator role, **at the scope of the resource sharing library**

Active	Role Name	Role Area	Scope	Parameters
	Fulfillment Services Operator	Fulfillment	Resource Sharing Library	

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## The Resource Sharing Library

- In order for patrons to be able to place borrowing requests, they must be linked to **one or more** resource sharing library(ies)

Active	Role Name	Role Area	Scope	Parameters
	Fulfillment Services Operator	Fulfillment	Resource Sharing Library	

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## The Resource Sharing Library

- An institution may manage **a single resource sharing library**, where all borrowing and lending requests are managed
- An institution may manage one resource sharing library **per every campus**
- An institution may manage **every 'regular' library as a separate resource sharing library** (e.g. the main library, the humanities library etc.)
- An institution may manage one resource sharing library **for a group of libraries** (one for the law library and one for the rest of the institution)

## The Resource Sharing Library

- The resource sharing library has **relations** with other libraries, determining:
  - In what libraries the items requested for borrowing may be picked up
  - What libraries items may be taken from and shipped in order to fulfill a lending request

Organizational Units Relations Setup

You are configuring: Resource Sharing Library

Library Relations

Relation Type: All

Add Relation

	Name	Description	Deliver To	Circulate For	Supply From
1	<input type="checkbox"/> Graduate Library		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
2	<input type="checkbox"/> Law Library	-	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	<input type="checkbox"/> Main Library	-	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Remove Relation



## The Partner Record

- The 'other' side is the partner record. It defines:
  - How the other side will be contacted , be defining:
    - The **Profile Type** (ISO/Email/SLNP/NCIP)
    - The partner's **Parameters**
  - How the locate process will be run, by defining:
    - The **Locate Profile** to use
    - The **Holdings Code**
  - How the workflow will be managed, be defining:
    - Whether the partner **supports borrowing and lending**
    - **Borrowing and Lending Workflow Profiles**

## The Partner Record

- The partner record may represent an 'other side' institution, or any subdivision of the 'other side' institution:
  - A specific library
  - A group of libraries
  - A campus
- This may be done by setting up the Holdings Code to match the code at the 'other side'

## The Partner Record

- Partner represents an 'other side' institution:

Resource Sharing Partner

Partner Code: WH1TC Partner Name: WH1TC

General Information Contact Information Parameters Notes

**Partner Information**

Code \* WH1TC Name \* WH1TC

Profile Type \* ISO Status Active

System Type \* Ama Local Status Active

Average Supply Time 0 Delivery Delay (days) 0

Currency

Supports Borrowing ☒ Borrowing Workflow Summit 3 - Borrowing

Supports Lending ☒ Lending Workflow Summit 3 - Lending

Locate Profile Institution Code 01WH1TC

Holdings Code 01WH1TC

There is no  
Holdings Code

## The Partner Record

- Partner represents an 'other side' library:

Resource Sharing Partner

Partner Code: WU\_LAW Partner Name: WU\_LAW

General Information Contact Information Parameters Notes

**Partner Information**

Code \* WU\_LAW **Configuration at my institution**

Profile Type \* ISO Status Active

System Type \* Alma Local Status Active

Average Supply Time 0 Delivery Delay (days) 0

Currency

Supports Borrowing ☒ Borrowing Workflow Borrowing

Supports Lending ☒ Lending Workflow Lending

Locate Profile 01WU Institution Code 01WU

Holding Code LAW

Organization Unit Details

Organization Unit Name WU\_LAW

Summary Contact Information Calendar Management

**General Details**

Organization unit name \* WU\_LAW

Code LAW

Path 01WU.LAW

The Holdings Code on the partner record matches a library code at the other institution

**Configuration at the institution I want to borrow from or lend to**

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## The Partner Record

- Partner represents an 'other side' campus:

Resource Sharing Partner

Partner Code: WALLA\_PORTLAND Partner Name: WALLA\_PORTLAND

General Information Contact Information Parameters Notes

**Partner Information**

Code \* WALLA **Configuration at my institution**

Profile Type \* ISO Status Active

System Type \* Alma Local Status Active

Average Supply Time 0 Delivery Delay (days) 0

Currency

Supports Borrowing ☒ Borrowing Workflow Borrowing

Supports Lending ☒ Lending Workflow Lending

Locate Profile 01WALLA Institution Code 01WALLA

Holding Code Portland

Campus

Campus Name Portland Campus

General Details Served Libraries IP Definitions

Code Portland

Name Portland Campus

Description -

Proxy

The Holdings Code on the partner record matches a campus code at the other institution

**Configuration at the institution I want to borrow from or lend to**

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## The Partner Record

- Partner represents a number of 'other side' libraries:

The screenshot shows the 'Resource Sharing Partner' configuration page. The 'Partner Code' is 'ALMA\_U'. The 'Table Information' tab is active, showing a 'Mapping Table Rows' table. A callout box labeled 'Configuration at my institution' points to the 'Mapping Table Rows' table. Another callout box labeled 'The Holdings Code on the partner record matches a mapped code to library codes at the other institution' points to the 'partnerHoldingCode' column. A third callout box labeled 'Configuration at the institution I want to borrow from or lend to' points to the 'holdingValue' column.

Enabled	partnerHoldingCode	holdingValue	Updated By
1	LIB_A_B_C	MAIN	Ex Libris
2	LIB_A_B_C	LAW	Ex Libris
3	LIB_A_B_C	HUMA	Ex Libris

Below the mapping table, the 'Organization Units List' is shown with three units:

Organization Unit Name	Organization Unit Type	Path
1 Law Library	Library	TR_INTEGRATION.TR_INTEGRATION_INST.LAW
2 Locationless	Library	TR_INTEGRATION.TR_INTEGRATION_INST.HUMA
3 Main Library	Library	TR_INTEGRATION.TR_INTEGRATION_INST.MAIN

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## The Partner Record

- The list of partners is managed at the institution level
- Members of a Network Zone Collaborative Network may centrally manage the list of partners in the Network Zone. A job distributes the partners list to the member institutions.

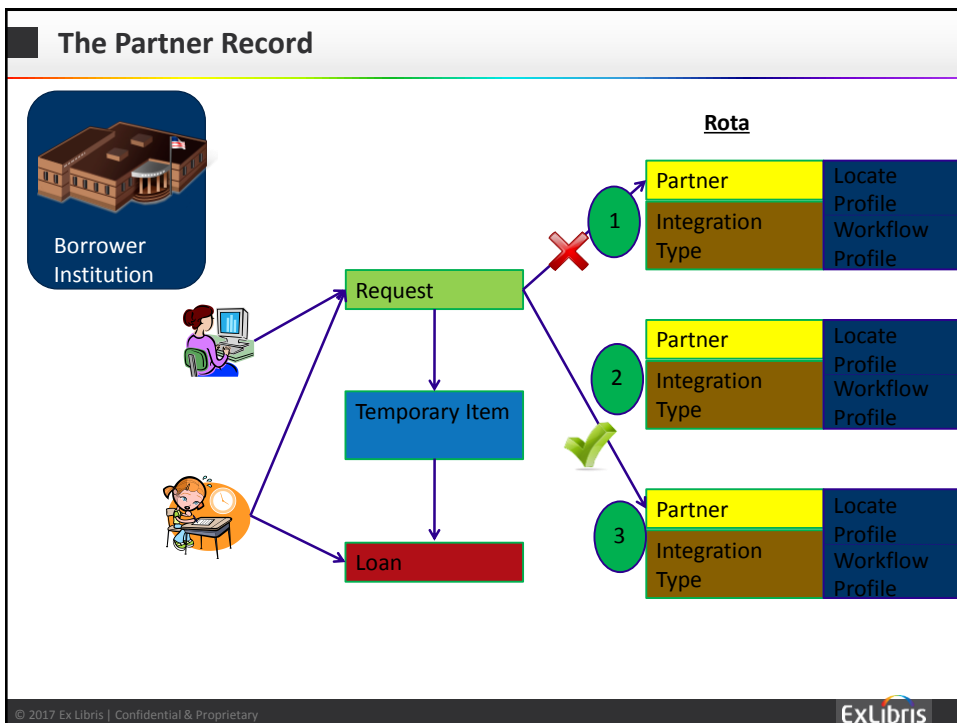
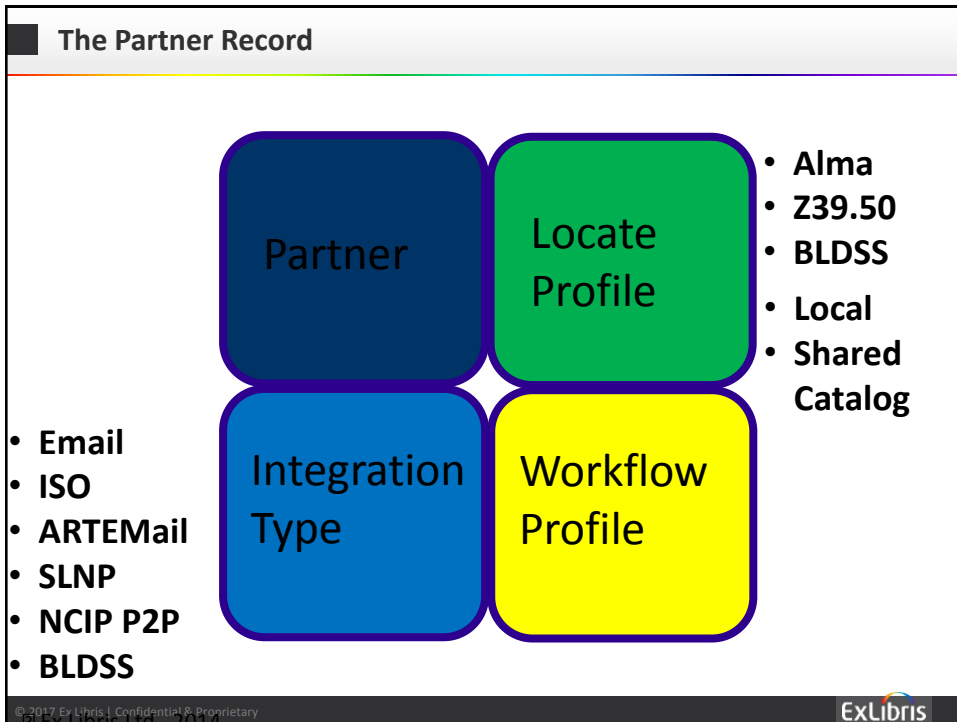
The screenshot shows the 'Monitor Jobs' interface. The 'Scheduled' tab is active. A job titled 'Distribute central resource sharing configuration' is shown with a status of 'Completed'. A callout box points to the 'Distribute central resource sharing configuration' job. Below the job list, the 'Resource Sharing Partner List' is shown with a table of partners.

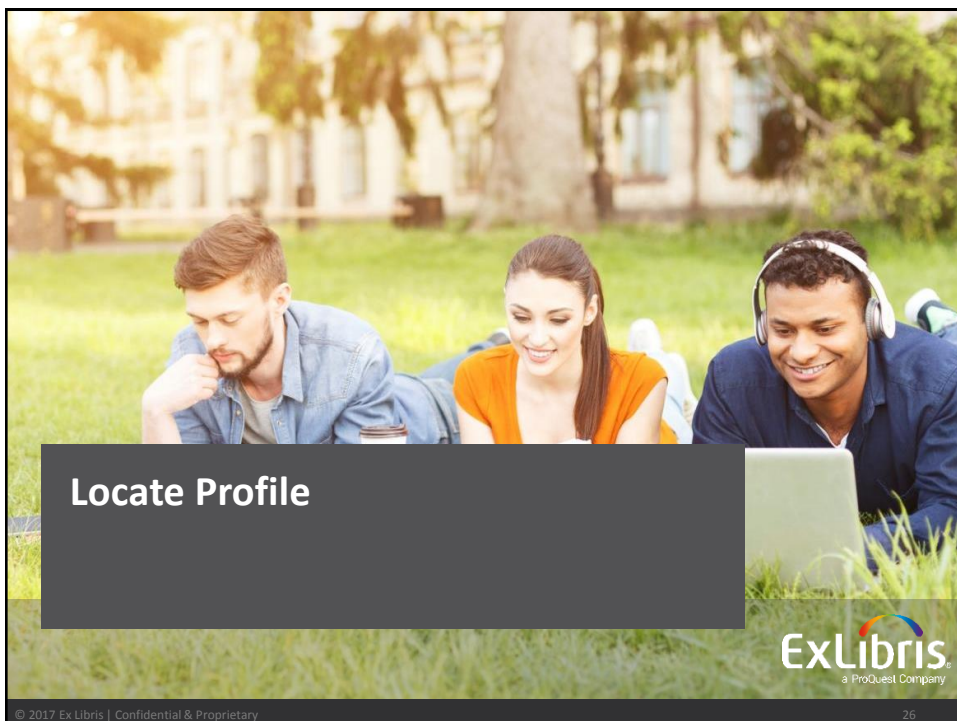
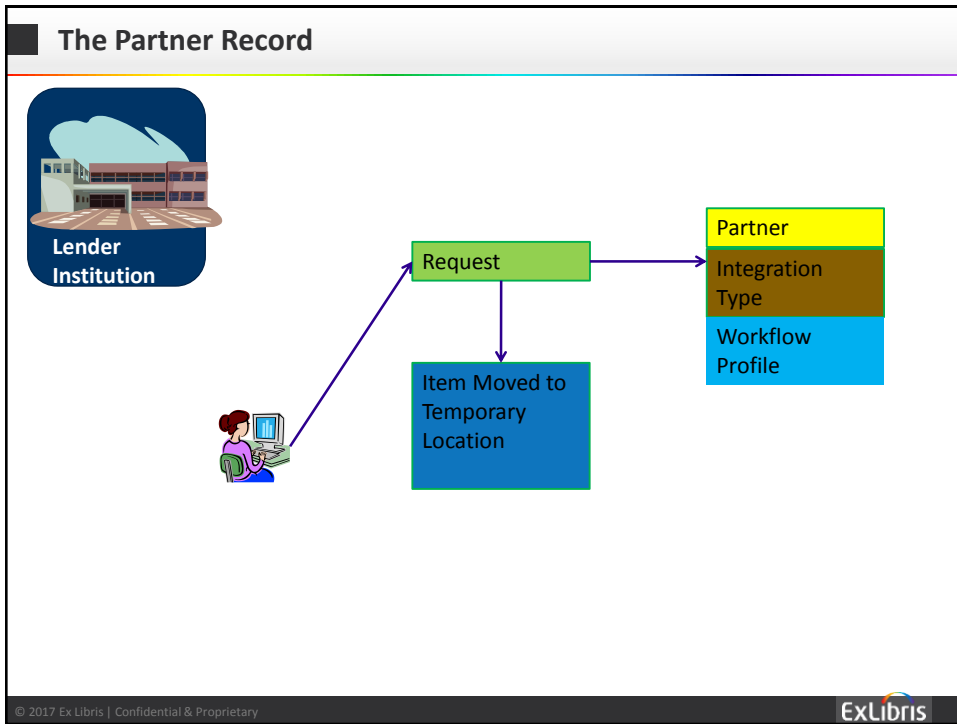
Shared	Name	Code
1	CC	CC
2	CHEMEK	CHEMEK
3	COCG	COCG
4	CONG	CONG
5	CWU	CWU
6	EOU	EOU
7	EVSC	EVSC
8	EWU JFK	EWU

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## Locate Profiles

### Locate Profiles:

- Define how to locate the resource in the partner's catalog

### Locating Process:

- Locate the resource in partners' catalogs
- Partners that cannot fulfill the request are removed from the request's rota

## Locate Profiles

The screenshot displays the 'Locate Profile Details' page in the ExLibris Alma system. The top navigation bar includes the ExLibris logo, the Alma logo, and a search bar. The main content area is divided into two tabs: 'Locate Profile Details' and 'Locate Profile Parameters'. The 'Locate Profile Details' tab is active, showing a form with the following fields:

- Name: Training Institution
- Description: My Self
- Type: Alma (indicated by a red arrow)

Below the main form, there is a detailed view of the 'General Information' section, which includes the following fields and checkboxes:

- Server: \*na01.alma.exlibrisgroup.com
- Port:
- Username: Alma\_test
- Password:
- Institution: \*TR\_INTEGRATION\_INST
- Alma Network: ☐
- Check Availability/Requestability: ☒
- Ignore Electronic and Digital Resources: ☒
- Locate by fields: ☒
- Title: ☐
- Author: ☐
- ISBN / ISSN: ☐
- OCLC Number: ☐
- Edition: ☐
- LCCN (019): ☐
- Other Standard ID: ☐
- Barcode: ☐
- DOI: ☐

At the bottom of the form, there is a 'Test Connection' button.

## Locate Profiles

Locate Profile Details
Locate Profile Parameters

Name	Training Institution	Description	My Self
<b>General Information</b>			
Name *	Training Institution		
Description *	My Self		
Type	Z39.50		

Locate Profile Details
Locate Profile Parameters

Name	Wisconsin_lib_2	Description	Wisconsin lib 2
<b>General Information</b>			
Enrich with holdings	<input checked="" type="checkbox"/>		
Holding field *	852		
Find resource *	<a href="#">OCLC WorldCat</a> (f) (p) (b) (i)		
Credentials			
<a href="#">Test Connection</a>			
subfield *	b		
	<a href="#">OCLC WorldCat (through Libraries Australia)</a>		

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## User Roles

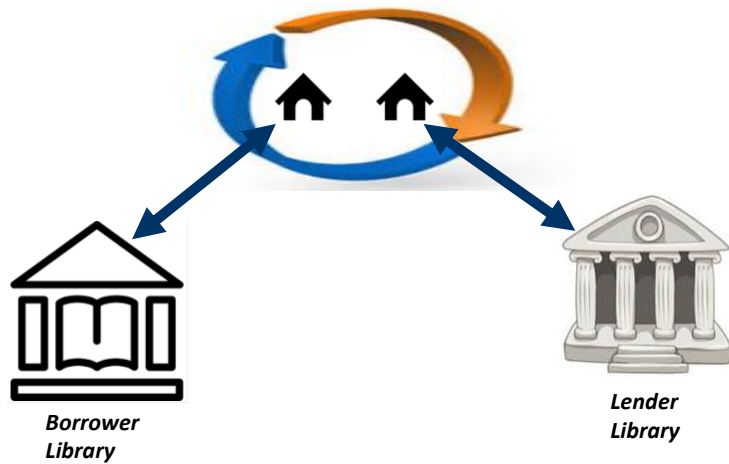
- Resource Sharing Partners Managers** may *configure* resource sharing partners and rota templates
- Fulfillment Services Operators or Managers** may *receive* and *supply items* and *manage borrowing* and *lending requests*
- Fulfillment or General System Administrators** may *configure* general resource sharing related configurations (assignment rules, workflows etc.)

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## Broker Workflows and Integrations

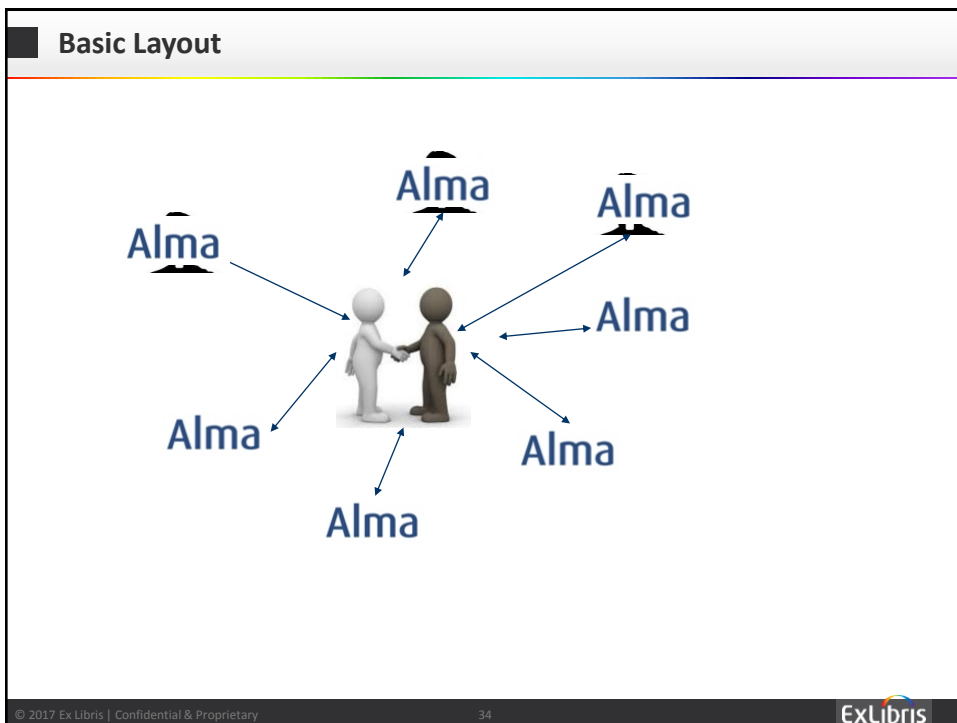


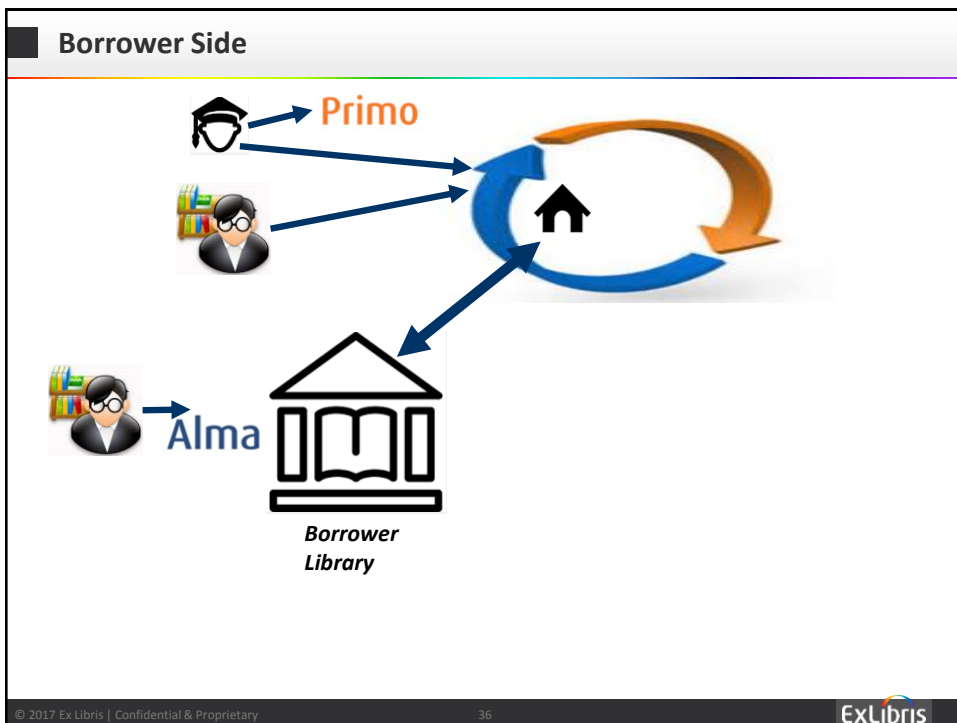
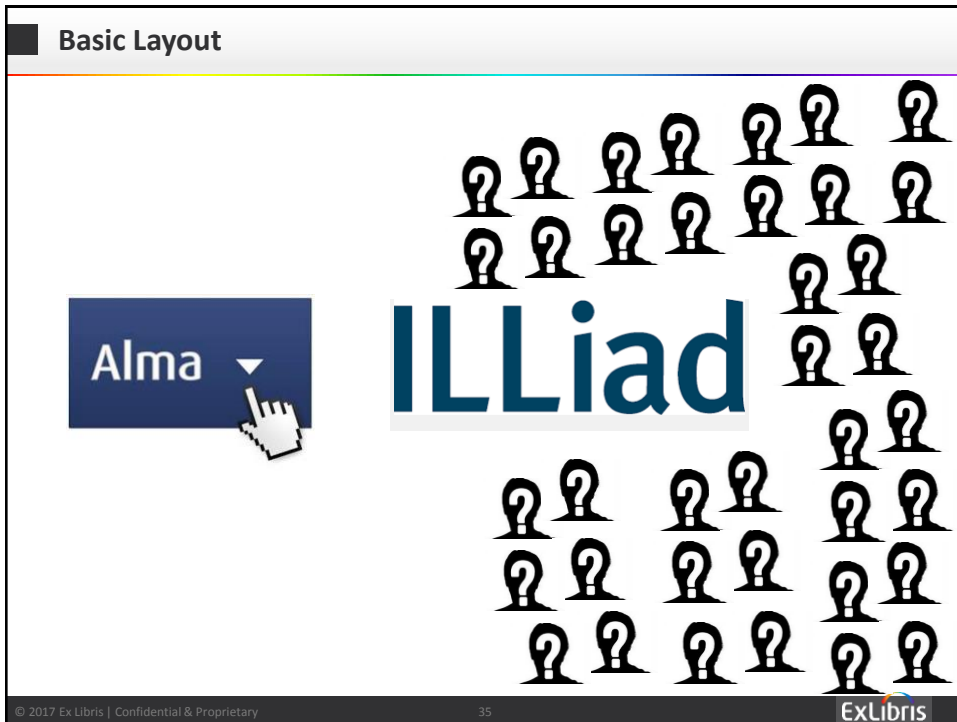
## Basic Layout

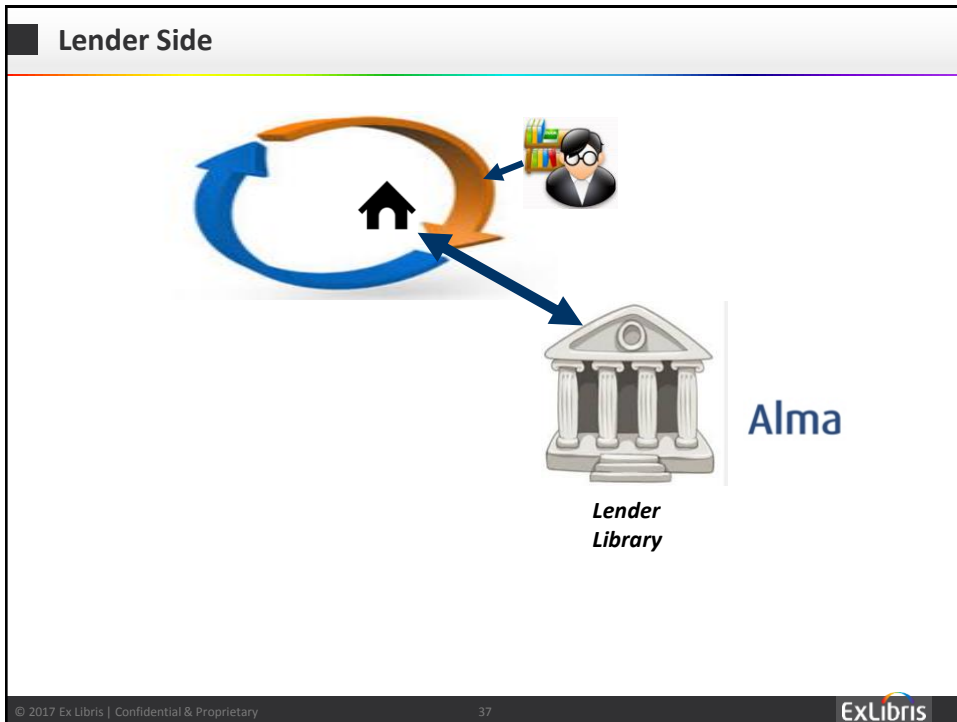


## Basic Layout


The screenshot shows the CAVAL website interface. At the top, the CAVAL logo is on the left, and a search bar is on the right. Below the logo, the tagline "Linking Leading Libraries" is visible. A navigation bar contains links: Home, Products & Services, Member Services, About Us, and Contact Us. Below this, the BorrowDirect logo is prominently displayed, accompanied by a row of university shields. To the right of the logo, the text "HOME MEMBERS NEWS INITIATIVES" is visible. Below the BorrowDirect logo, the text "Overview And History" is present. Further down, the ACNP logo is shown, along with the text "Catalogo Italiano dei Periodici". A sidebar on the left contains a menu with items like Home, Information, Staff and contacts, Catalogs and directories, Libraries in ACNP, management tools, and Manuals and Documentation. The main content area includes a breadcrumb trail: "You are here: Home > Useful links > NILDE - Network Inter Library Document Exchange". Below this, the text "Useful links" is followed by "NILDE - Network Inter Library Document Exchange" and the URL "http://nilde.bo.cnr.it/". A footer at the bottom contains the copyright notice "© 2017 Ex Libris | Confidential & Proprietary", the page number "33", and the ExLibris logo.







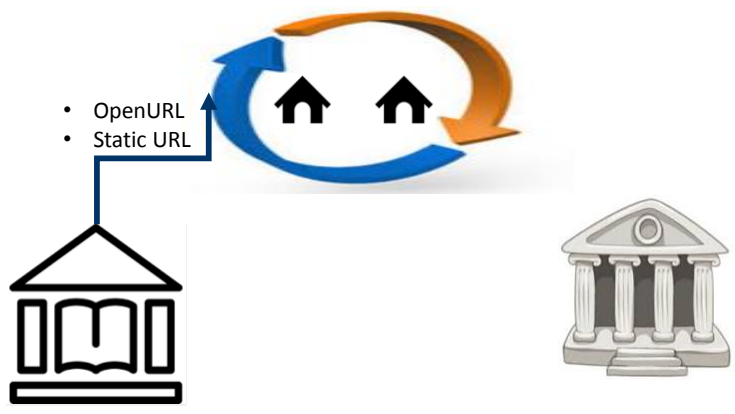
## Integrations



Z39.50 (OPAC)

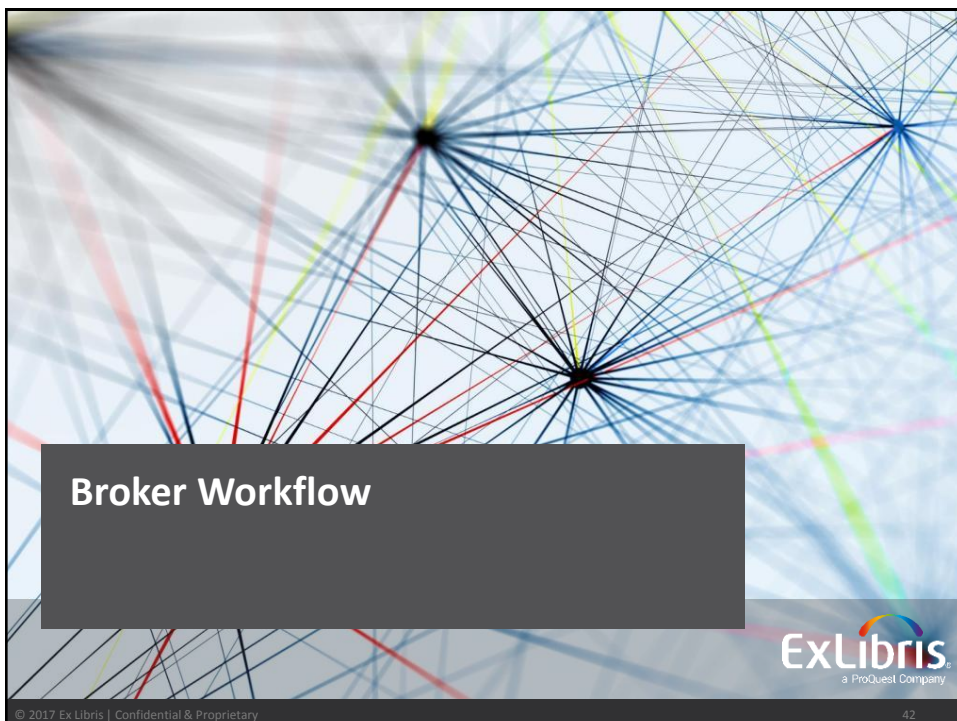
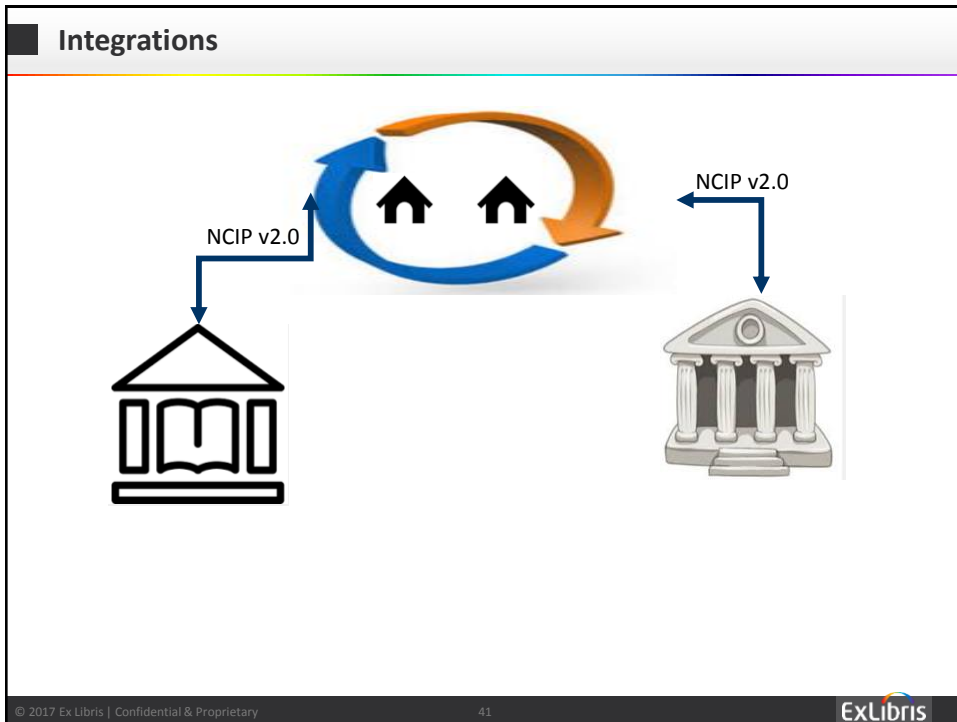
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## Integrations

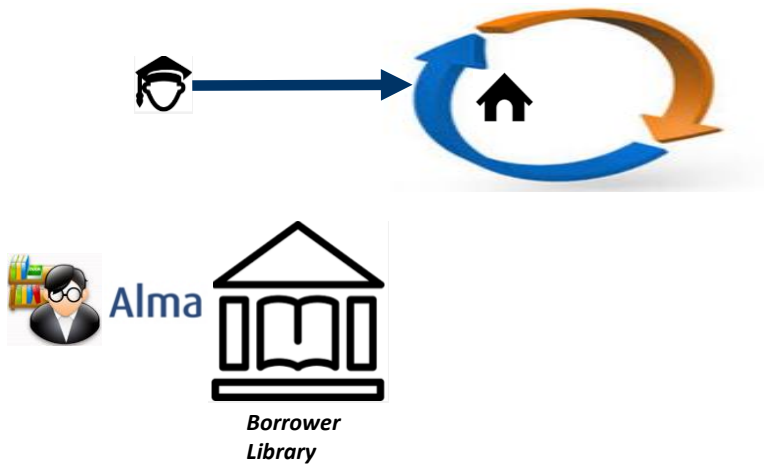


- OpenURL
- Static URL

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## Requesting (1) - Direct



## Requesting (2) – Partner Setup

**Adv**

- Sin
- Depend on patron privilege
- Checks patron blocks
- May depend on previous login

**Borrower Library**

General Information

User identifier type: Primary Identifier

Request pushing method: Open URL, Link

URL template: https://www.exlibris.com/

Add user auto login to URL: No Yes

Enable service for guest user: No Yes

Disable service when:

- Never
- When resource is owned by the campus
- When resource is owned by the campus and available
- When resource is owned by the institution
- When resource is owned by the institution and available

Loan period:

## Requesting (3) - GES

 **The Father**  
R. V. Cassill author 2014

Online access


[View It](#) [Details](#) [Get It](#)

**Alma University**  
Your search did not match any physical resource in the library  
Use the link/s below in order to request the resource from other libraries

[Relais D2D](#)

**Adv**

- Sin
- Mc, more use of external services

**Alma**

Service Availability Rules

Service Code: Request LL  
Service Name: Request LL  
Service Description: Request LL


Filter: All

Enabled	Move Up	Move Down	Rule Name	Description
<input checked="" type="checkbox"/>			Request LL	Content from PCD (not CD's) not sourced from Alma

Default Rule: Default general electronic services rule

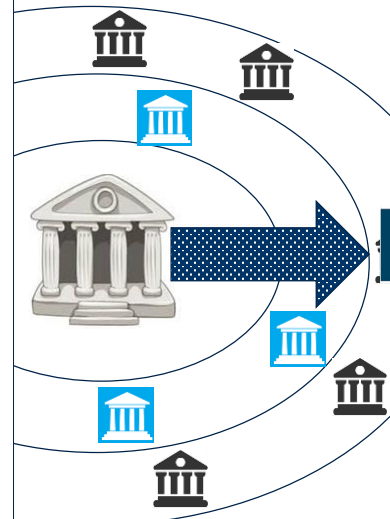
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## Requesting (4) - Push

 Tue 7/14/2015 11:24 AM  
nosuchemail@email.com  
Request Id: EXLDEV10000023

To: Moshe Shechter

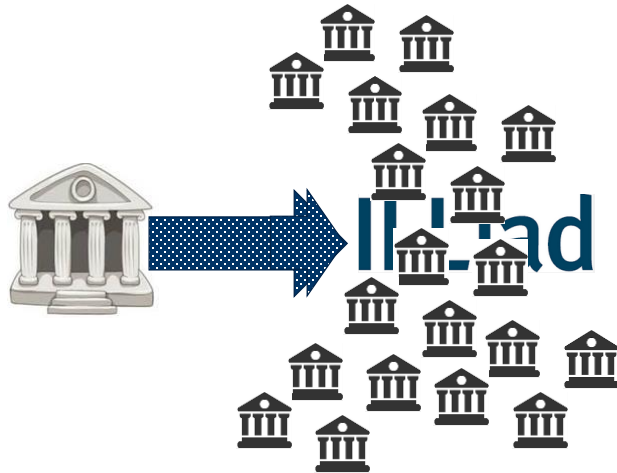
Author: John F. McMiller  
Title: Running your small business  
ISSN: 0742-6550  
LCN: sn 84006046  
OCLC Number: 10399453  
Place of Publication: [Portland, Or. :  
Publisher: The Business Journal of Portland Inc  
Publication Date: c1984?-  
Note: At head of title: Portland.  
Issue: 10  
Pages: 12-34  
Journal Title: The Business Journal.  
Author of Article: John F. McMiller  
DOI: 954111  
PMID: 654321  
Specific Edition Only: true  
Requester: exl\_impl  
Requested Format: PHYSICAL  
Requested Media: Any  
Allow Other Format: false  
Preferred Send Method: MAIL  
Date Needed By: 2015-07-30  
Requested Pickup location: Main Library  
For Reading-Room Use Only: false  
Shipping Cost: 35  
Willing to Pay: true  
Agree to Copyright terms: true  
Needs Patron Information: false  
External ID: EXLDEV10000023  
Institution: Main Campus



**ILLiad**

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## Requesting (4)



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## Requesting – Authentication (1) – Independent Auth

**My Interlibrary Loan/Document Delivery Account**

This service allows you to request materials **not owned by the Boston College Libraries** as

Enter your Boston College user name and password. Then click the "Logon to ILLiad" button.

\*Username

\*Password

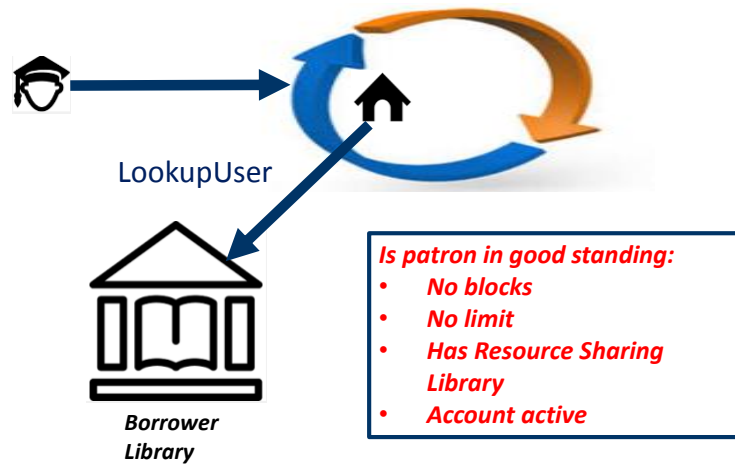
**Logon to ILLiad**

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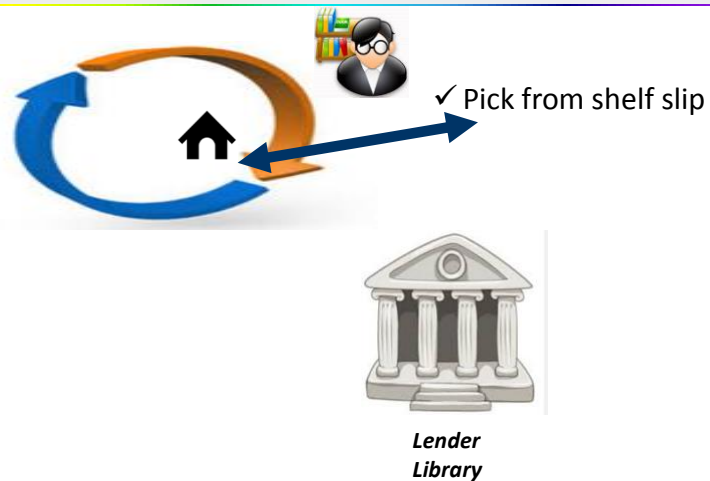
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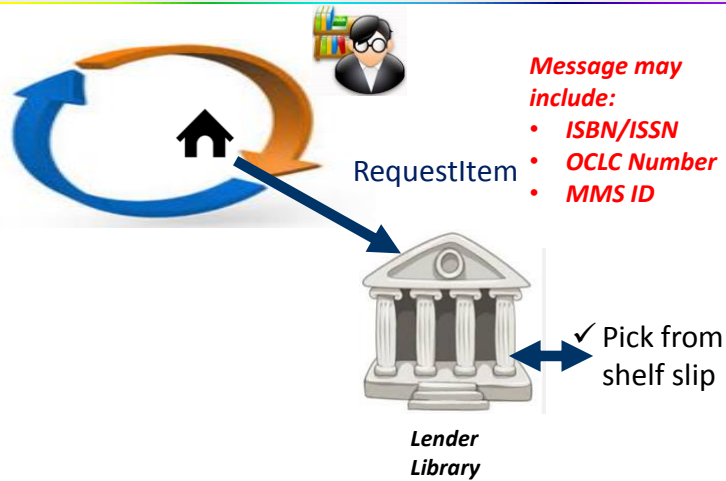
## Requesting – Authentication (2) – Rely on Alma



## Lender Requesting – (1)



## Lender Requesting – (2)



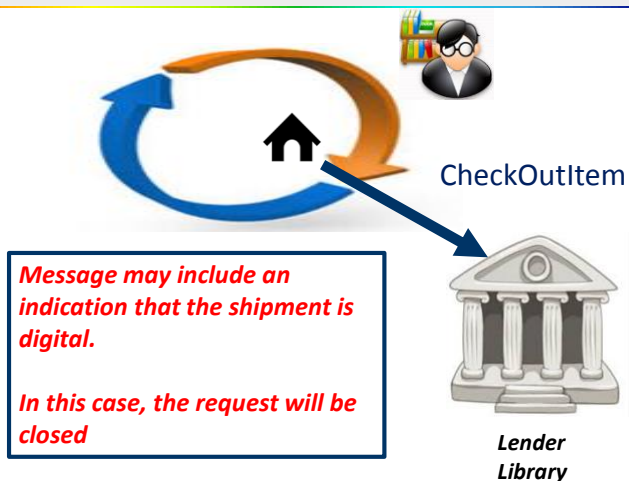
- ✓ Move request may be automatically placed, or using Manage Fulfillment Options
- ✓ Pick slip may be automatically printed based on circ desk configurations

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## Lender Shipping



CheckOutItem is used to:

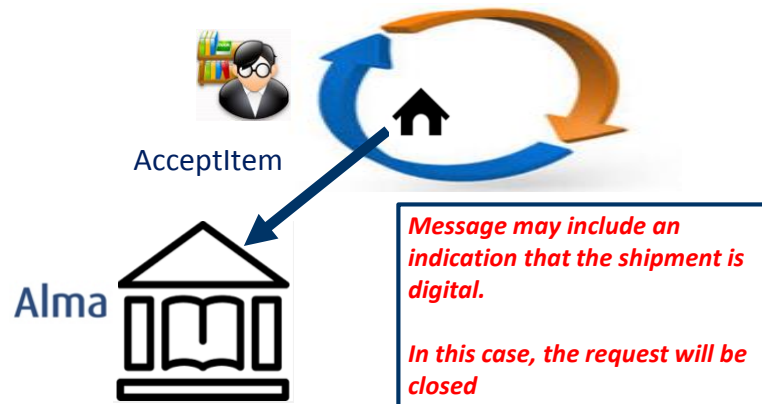
- ✓ **Notify** Alma that item has been shipped to borrower
- ✓ Item is identified as in a resource sharing process
- ✓ If no RequestItem message was sent, lending request will be created at this point

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## Borrower Receiving



AcceptItem is used to:

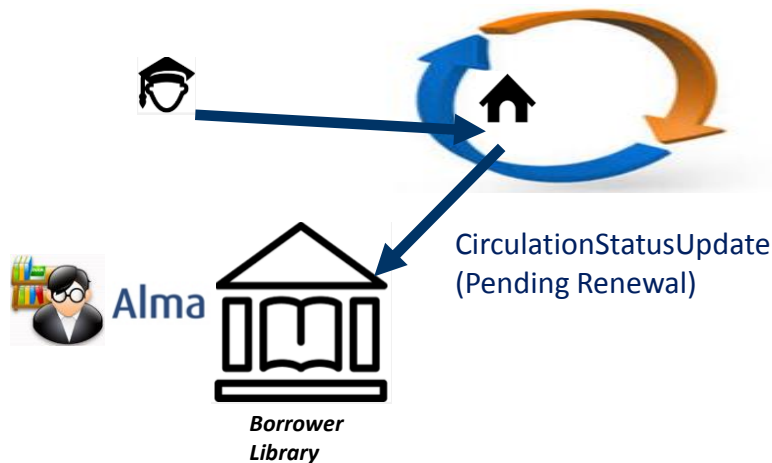
- ✓ **Notify** Alma that an item has arrived
- ✓ **Temporary item is created** in Alma, with a request that is linked to the external request ID
- ✓ Hold Shelf notification is sent

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## Borrower Renew Request (1)

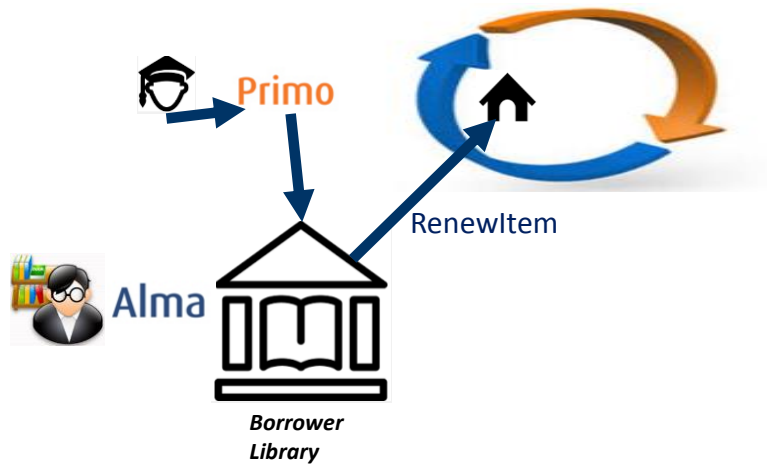


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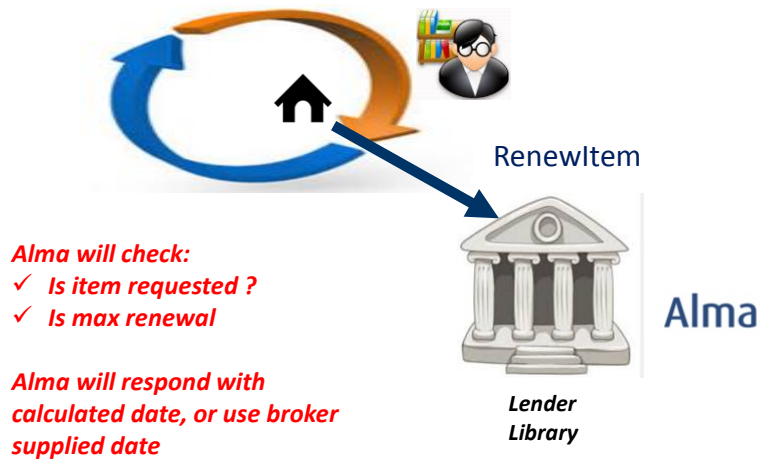
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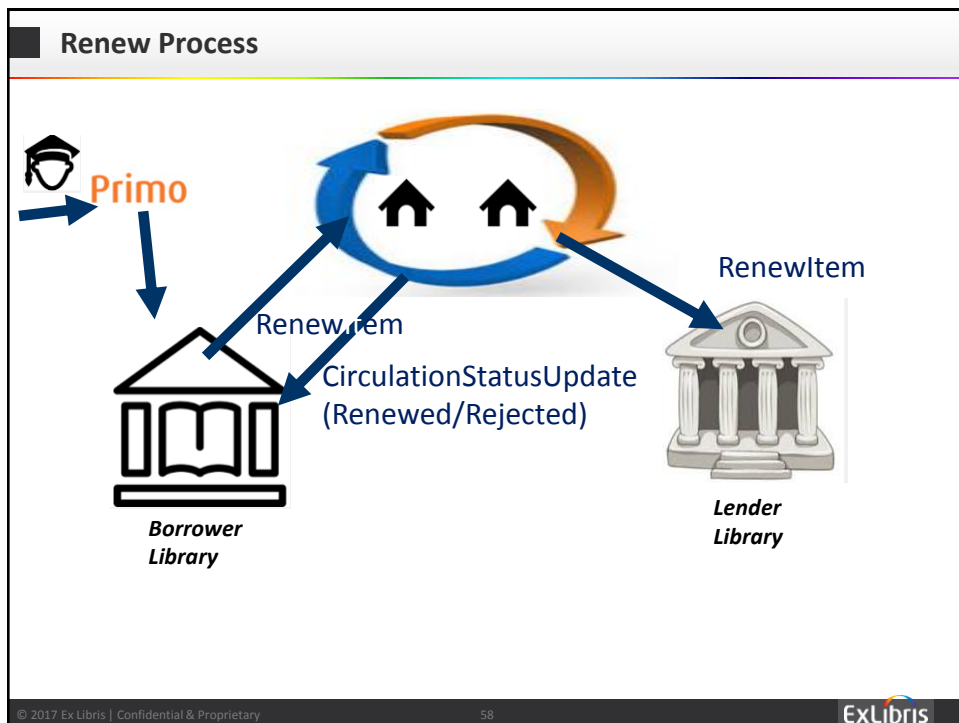
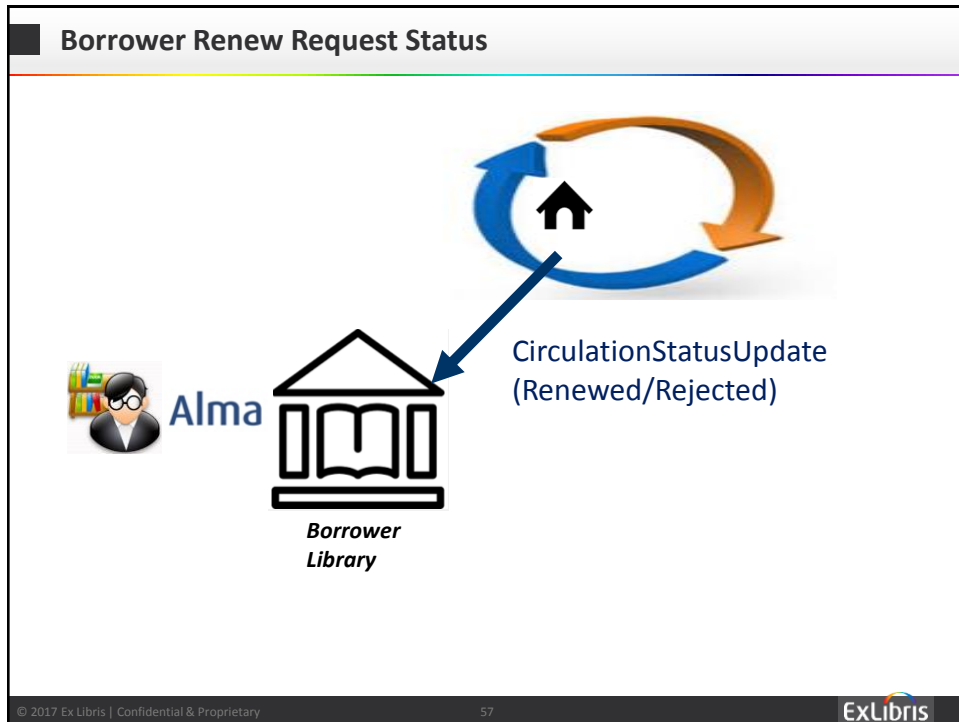
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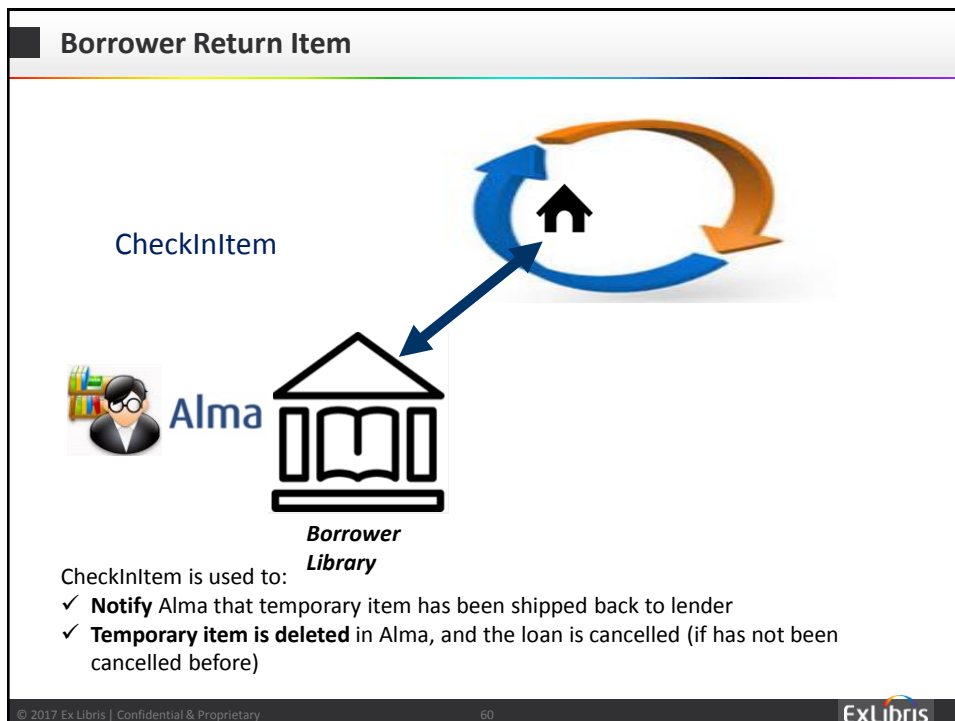
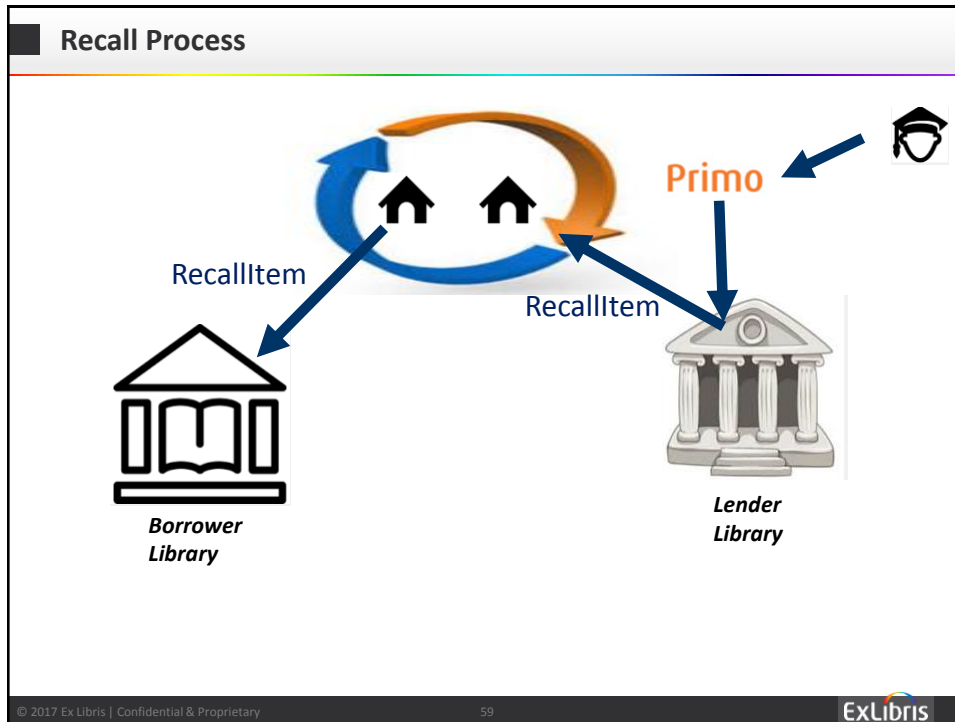
## Borrower Renew Request (2)



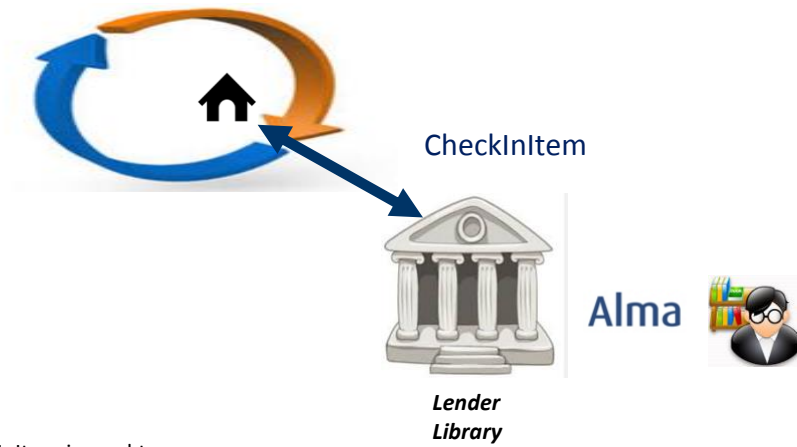
## Lender Renew Request







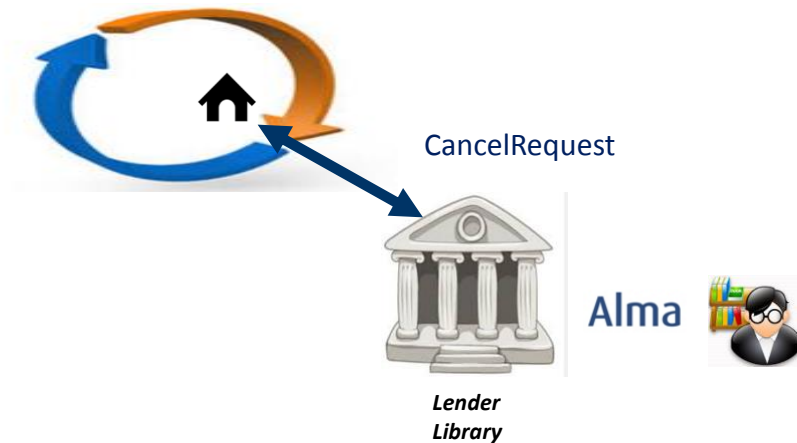
## Lender Check In



CheckInItem is used to:

- ✓ **Notify** Alma that item has been returned by borrower
- ✓ Item is processed back for shelving at original location

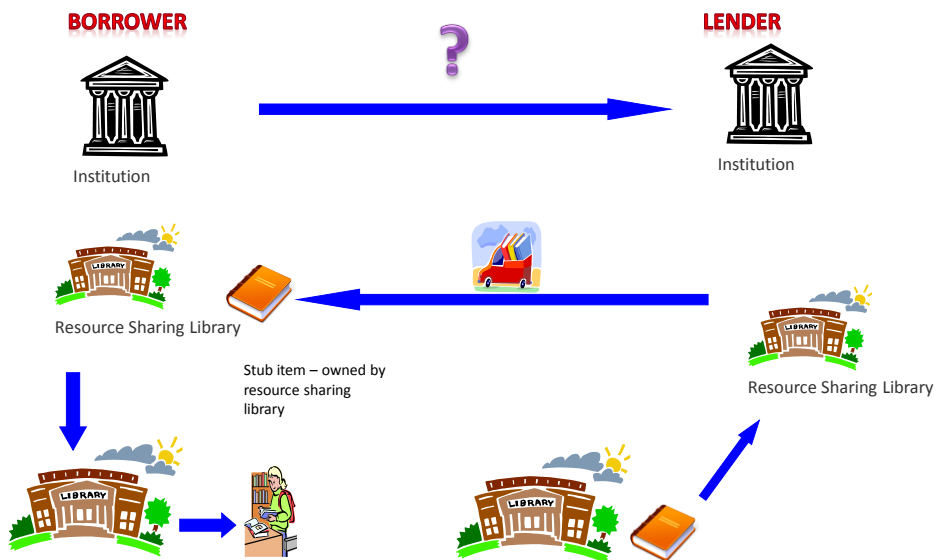
## Lender Cancel Request

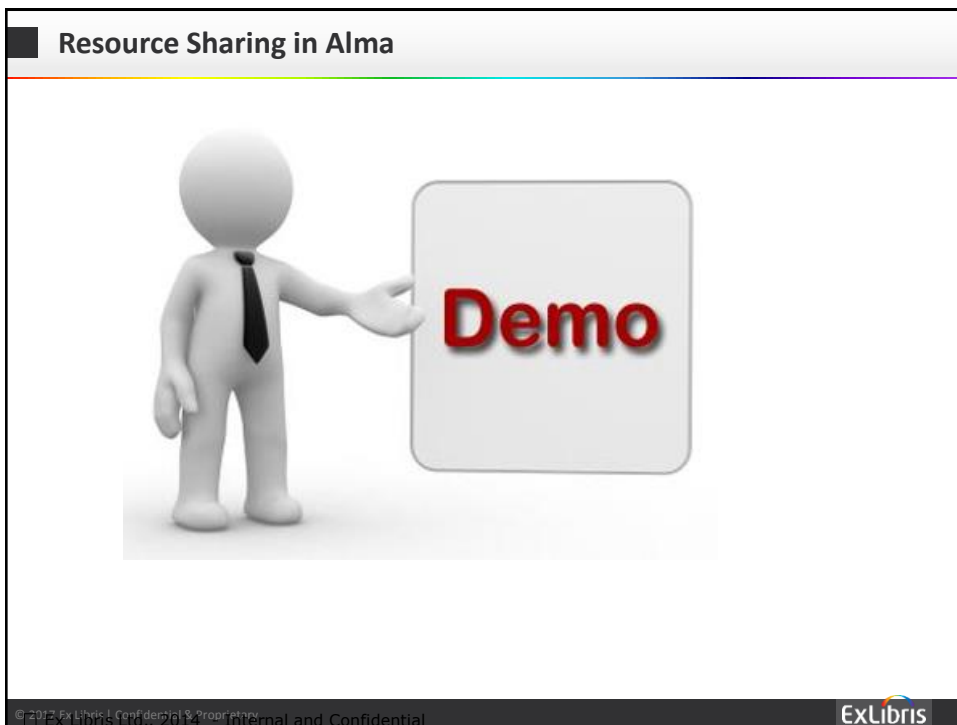
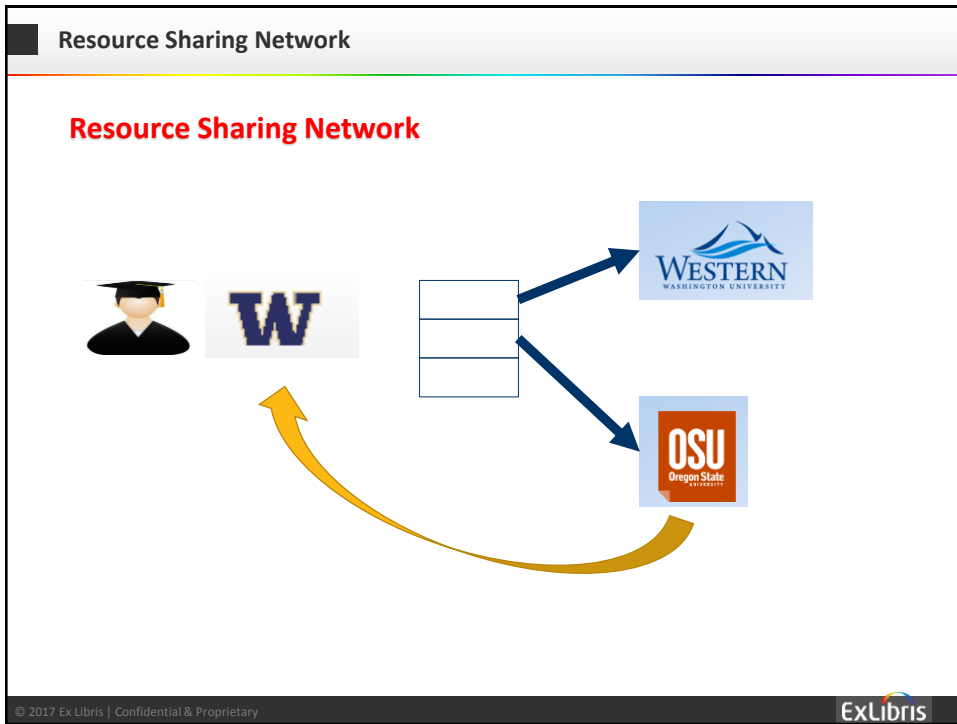


## Peer to Peer Workflows



## Resource Sharing in Alma



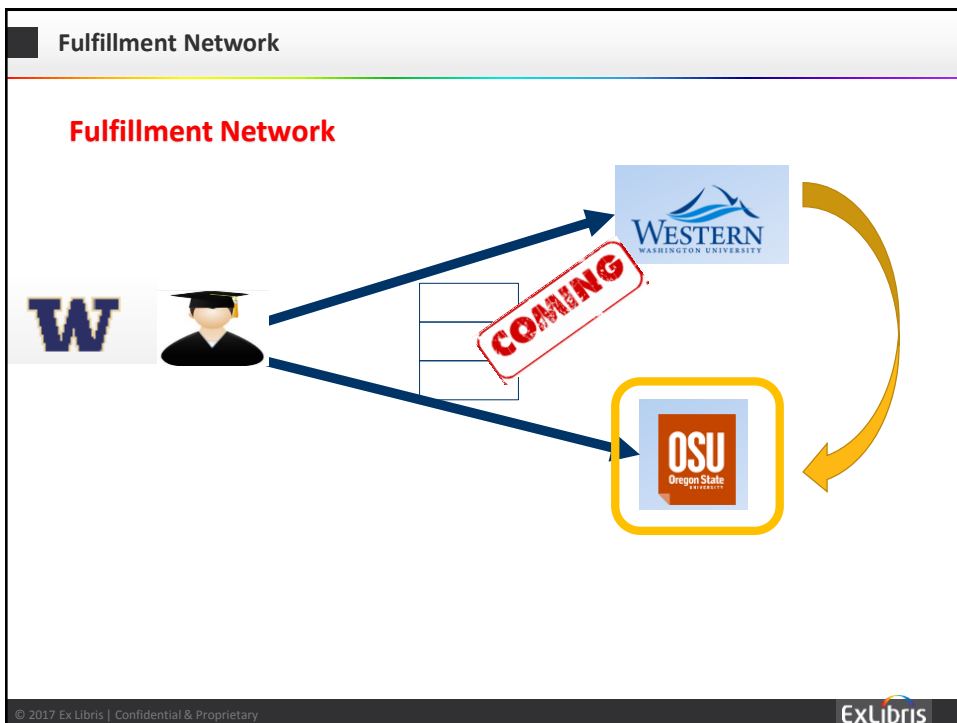
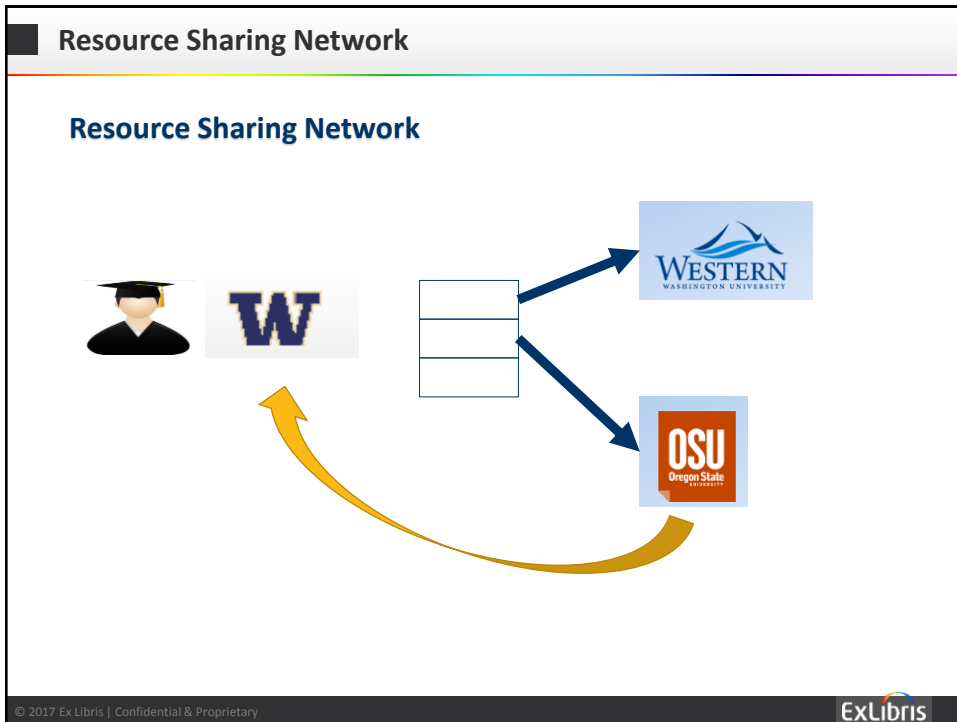




## Fulfillment Network Workflows and Configurations

### Resource Sharing Network

- The patron's home institution is the patron's service provider.
- The patron's home institution staff uses its own availability information, priorities and workflow considerations
- The patron's home institution is accountable for the loaned item from the perspective of the resource owning library
- The home institution may activate a load balancing process to select the appropriate supplier
- The pickup location is always at the patron's home institution.



## Fulfillment Network

- The resource owning library is the patron's service provider. The patron directly requests the resource from the remote member institution.
- The resource may be picked up anywhere
- The resource owning library directly manages all aspects of the loan cycle with the requesting patron, including
  - Loan management (overdue, lost, renew etc.)
  - Fine/fee related issues

## Fulfillment Network – User Value

- The Fulfillment Network lowers the library involvement in terms of configuration, maintenance of supplier lists and in terms of staff mediation of the requests.
- The responsibility for obtaining the resources is levied on to the end user, leaving library staff out of this process.


## Fulfillment Network – Considerations

- Patron information may be freely shared between the institutions of the network.
- Institutions can agree on the policies by which their resources will be lent to different patron types of other institutions
- The member institutions inventory is discoverable by patrons of all network members.

## Fulfillment Network - Workflows

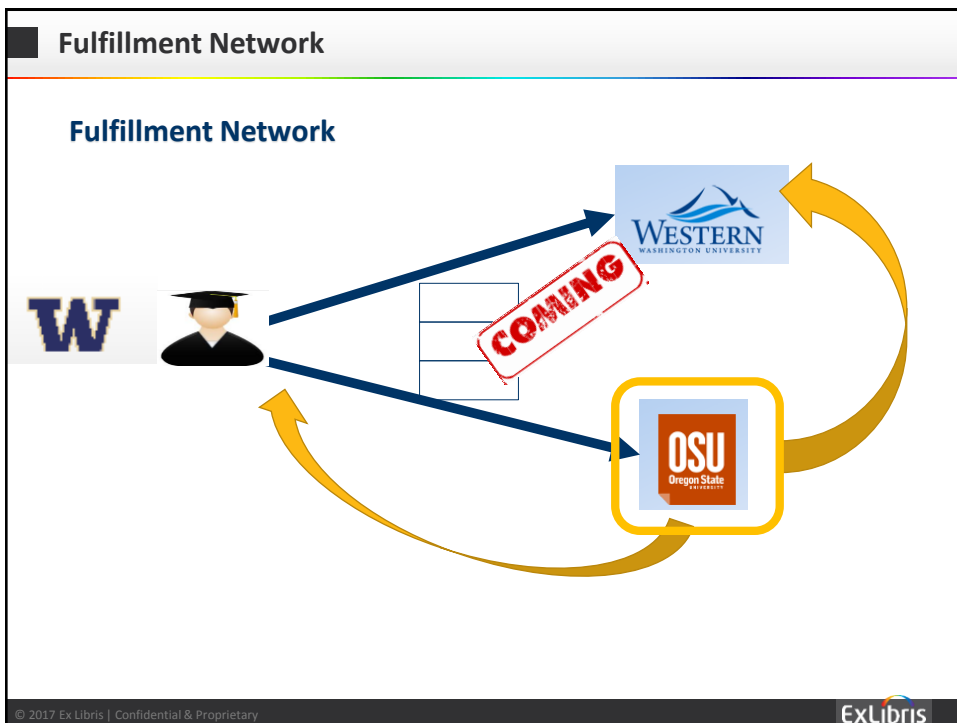
- A single institution may participate in multiple fulfillment networks
- Functional Highlights
  - Walk-In Loans
  - Direct Requesting
  - Pick up Anywhere
  - Consortial patron card in Primo

## Fulfillment Network - Workflows

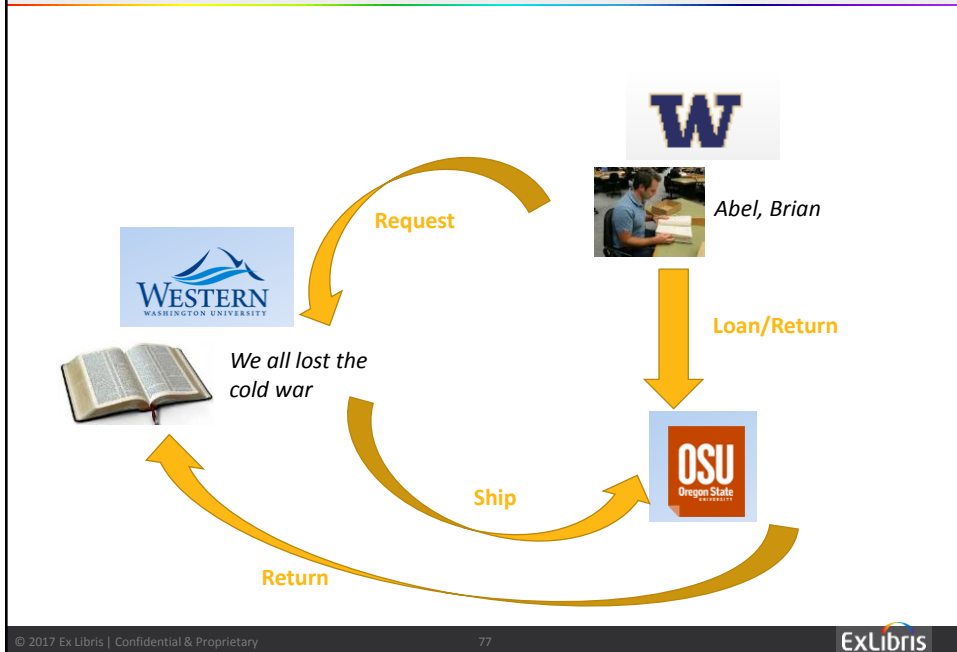


A 3D white figure in a suit is pointing towards a large, light grey rectangular button with rounded corners. The button has the word "Demo" written on it in a bold, red, sans-serif font.

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## Fulfillment Network Workflow



## Patron Logs In at U of Washington

The login form for ExLibris at Washington University includes the following fields and options:

- Name:** 0337399
- Password:** [Redacted]
- Institute:** Washington University
- Login** button
- Back** button
- ☒ Remember me on this computer?

The screenshot shows the search results for the book *We all lost the cold war* by Richard Ned Lebow. The results are displayed for UW Libraries + Summit. The book is available online (JACS: Online Access) and has physical copies available in the library. The search results are sorted by Relevance.

Results 1 - 10 of 3,755 for UW Libraries + Summit

Show only: Peer-reviewed Journals (1,881) | Full Text Online (3,676) | Available in the Library (88)

**We all lost the Cold War**  
Richard Ned Lebow Janice Gross Stein ©1994  
Available online (JACS: Online Access) - delivery code not restricted. The library also has physical copies.

Book Access Online Availability & Request Options Locations Virtual Browse details Reviews & Tags Actions

UW - University of Washington (More)

Your search did not match any physical resources in the library. In order to receive options to request the resource from other libraries, please sign in. Having problems? Please contact the staff.

## Patron Changes to View Western Washington Holdings

Institutions

Other Institutions:

WSU - Washington State University

WWU - Western Washington University

Available

Available

Library Resources | Course Reserves | Metadata

We all lost the cold war

UW Libraries + Summit

Search

Advanced Search

UW Libraries Search | E-Journals | UW WorldCat | Ask Us! | A-Z | citationlinker | Tags | Help | Language | English

All items | that contain my query words | anywhere in the record

Expand My Results

Include results that require additional delivery time (2-10 days)

Show only

Peer-reviewed Journals (1,881)

Full Text Online (3,679)

Available in the Library (48)

Refine My Results

Resource Type (2,235)

Articles (2,235)

Reviews (962)

Newspaper Articles (550)

Books (1183)

Text Resources (78)

More options v

Creator/Author

Lefkowitz, Richard Ned (27)

Results 1 - 10 of 3,755 for UW Libraries + Summit

Show only Peer-reviewed Journals (1,881) Full Text Online (3,679) Available in the Library (48)

We all lost the Cold War

Richard Ned Lefkowitz James Gross Stein ©1994

Available online (was: Online Access) - delivery.code.not\_restricted. The library also has physical copies.

Access Online - alma\_tab1\_mayrestrict Availability & Request Options - alma\_tab1\_avail

Locations Item details - brief results tabs details Reviews & Tags

Virtual Browse

WWU - Western Washington University More(2)

Request details:

Material Type

Terms of Use

Pickup Institution Oregon State University

Pickup Library Valley Library

Not Needed After

Comment

Barcode 3913206426542

Type Book

Policy 42 Days

1 - 1 of 1 Records

Description

Status Available

## Request is for Pick Up at Oregon State

Library Resources | Course Reserves | Metadata

We all lost the cold war

UW Libraries + Summit

Search

Advanced Search

UW Libraries Search | E-Journals | UW WorldCat | Ask Us! | A-Z | citationlinker | Tags | Help

All items | that contain my query words | anywhere in the record

Expand My Results

Include results that require additional delivery time (2-10 days)

Show only

Peer-reviewed Journals (1,881)

Full Text Online (3,679)

Available in the Library (48)

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Richard Ned Lefkowitz James Gross Stein ©1994

Available online (was: Online Access) - delivery.code.not\_restricted. The library also has physical copies.

Access Online - alma\_tab1\_mayrestrict Availability & Request Options - alma\_tab1\_avail

Locations Item details - brief results tabs details Reviews & Tags

Virtual Browse

WWU - Western Washington University More(2)

Request details:

Material Type

Terms of Use

Pickup Institution Oregon State University

Pickup Library Valley Library

Not Needed After

Comment

Barcode 3913206426542

Type Book

Policy 42 Days

1 - 1 of 1 Records

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Status Available

Library Resources | Course Reserves | Metadata

We all lost the cold war

UW Libraries + Summit

Search

Advanced Search

UW Libraries Search | E-Journals | UW WorldCat | Ask Us! | A-Z | citationlinker | Tags | Help

All items | that contain my query words | anywhere in the record

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Show only Peer-reviewed Journals (1,881) Full Text Online (3,679) Available in the Library (48)

We all lost the Cold War

Richard Ned Lefkowitz James Gross Stein ©1994

Available online (was: Online Access) - delivery.code.not\_restricted. The library also has physical copies.

Access Online - alma\_tab1\_mayrestrict Availability & Request Options - alma\_tab1\_avail

Locations Item details - brief results tabs details Reviews & Tags

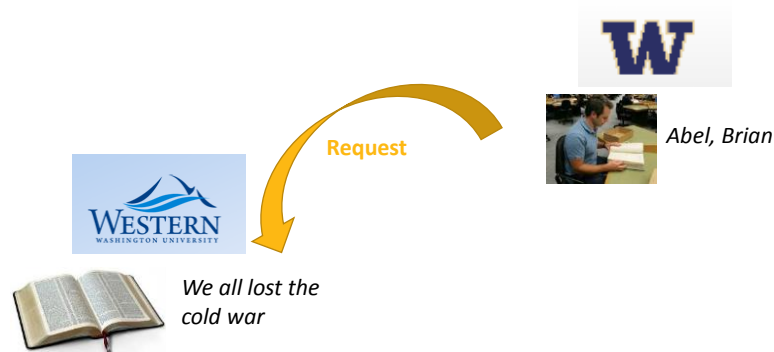
Virtual Browse

WWU - Western Washington University More(2)

Your request has been placed. 0 request(s) ahead of you.

Refresh Services List

## Fulfillment Network Workflow



## Patron Information is Copied !

The screenshot shows the Alma - QA "Find and Manage Users" interface. The search criteria are "Find : Abel Brian" and "In : All". The results section displays "No records were found."



The screenshot shows the Alma - QA "Find and Manage Users" interface with the user record for "Abel Brian John" displayed. The record includes the following information:

Name	Account Type	Record Type	Job Category	User Group	Status	Expiration date
Abel Brian John	External	Public	-	Summit Visiting Patron	Active	02/28/2017 05:41:00 AM

## Request is Registered at Western Washington ...

**Alma - GA**

Resource Request Monitoring

Limit results to:

- Type
- Request (1)
- Material Type
- Book (2)
- Workflow Step
- Pickup From Shelf (1)
- Request/Process Type

1 We all lost the Cold War / Richard Ned Lebow and Janice Gross Stein.  
ID: 12471067010001453  
Requester: Abel, Brian John  
Place in Queue: 0  
Material Type: Book  
Call Number: D849 .L425 1994  
Managed By Library: Western Lib  
Workflow Step: Pickup From Shelf  
Request Type: Patron physical item  
[Move To Task List](#) | [View Audit Log](#)

**Alma - GA**

Pick Up Requested Resources

Limit results to:

- Request Date
- Yesterday (1)
- Request/Process Type
- Patron physical item request (1)
- Location
- Wilson 3W - Books (1)
- Call Number
- D849 .L425 1994 (1)
- Pickup Institution
- Oregon State University (1)
- Material Type
- Book (2)
- Request Printed
- No (1)
- Request Reported
- No (1)

Search limited to: Destination: **Library of Another Institution**

1 We all lost the Cold War / Richard Ned Lebow and Janice Gross Stein.  
Wilson 3W - Books | Call Number: D849 .L425 1994  
Requester: Abel, Brian John  
ISBN: 9780691019413  
Imprint: Princeton, N.J. : Princeton University Press ©1994.  
[Print Slip](#) | [Edit](#) | [Cancel Request](#) | [Update Entry](#) | [Mark as Missing](#)

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## ... and Pick Slip is Printed

**Requested For : Abel, Brian John**

**WESTERN**  
WASHINGTON UNIVERSITY

**Resource Request Slip Letter**

Please note: A specific item is specified in this request.

Request ID: 12471067010001453

Item Barcode: 35132004524542

Requested For: Abel, Brian John

We all lost the Cold War /  
By: Lebow, Richard Ned.  
ISBN: 9780691019413  
Imprint: Princeton, N.J. : Princeton University Press ©1994.

**Location: Wilson 3W - Books** **Call Number: D849 .L425 1994**

Destination: Oregon State University - Valley Library  
Request Type: Patron physical item request

## Item is Wanded in ...

**Alma -** Tasks Analytics Currently at: Western Library - Haggard C...

Scan in Items

Scan in Items Change Item Information

Scan in Items

Automatically print slip: ☐ No ☐ Yes  
 External identifier: ☐ No ☐ Yes  
 Register in house use: ☒  
 Item from another institution: ☐  
 Scan item barcode:  OK OK  
 Scan request ID:  OK

Activated	Title	Destination	Barcode	Request/Process Type	Item
1	<input checked="" type="checkbox"/> We all lost the Cold War / Richard Ned Lebow	Oregon State University - Valley Library	35132004524542	Patron physical item request	Abel

Clear List

**Transit Letter**

Print Date: 02/21/2016-01:35:58 AM

Request ID: 12471067010001453

Item Barcode: 35132004524542

We are transferring the item below:  
 From: Western Washington University - Western Library - Haggard Circulation  
 To: Oregon State University - Valley Library  
 Transfer Date: 02/21/2016  
 Transfer Time: 01:35:58 AM  
 Material Type: Book  
 System Notes:  
 Requested For:  
 Abel, Brian John  
 Patron Type: SummitVP  
 Address:  
 7543 34TH AVE NE SEATTLE WA 98115  
 Email: [posuchmail@os.uw.edu](mailto:posuchmail@os.uw.edu)  
 Tel:  
 Request Date: 02/21/2016  
 We all lost the Cold War /  
 By: Lebow, Richard Ned.  
 Owning Library: Western Library

## ... and Put in Transit

## Item is in Transit

**Alma -** Tasks Analytics Currently at: Western Library - Haggard C...

Repository Search

Find Physical items where Keywords contains 35132004524542

Institution Network Community

Limit results to:

Item Material Type: Book (1)  
 Library: Western Library (1)  
 Process Type: Transit (1)

Primary Sort by: Rank Secondary Sort by: Rank

1 We all lost the Cold War / Richard Ned Lebow and Janice Gross Stein.  
 Book By Lebow, Richard Ned. (Princeton, N.J. : Princeton University Press ©1994.)  
 Library: Western Library Process type: Transit Permanent Location: Wilson 3W - Books  
 Call Number: D849 .L425 1994 Call Number Type: Library of Congress classification  
 Status: Item not in place Item Policy: Null Barcode: 35132004524542 Material Type: Book  
[MMS Detail Screen](#) | [Inventory Detail Screen](#) | [Edit](#) | [Holdings](#) | [Items](#) | [Request](#) | [Work Order](#) | [Withdraw](#) | [More Info](#)

**In Transit Item**

**In Transit Item**

Title	We all lost the Cold War / Richard Ned Lebow and Janice Gross Stein.		
Requester	Abel, Brian John		
From	Western Washington University - Western Library	From Circulation Desk	Haggard Circulation
To	Oregon State University - Valley Library	To Circulation Desk	-
Transit Date	02/22/2016 01:35:57 AM		
Expected Arrival Time	-		

## Fulfillment Network Workflow



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## The Requester is not known at Oregon State ...

The screenshot shows the Alma user management interface. The search bar contains "Abel Brian" and the "Go" button is visible. Below the search bar, it says "No records were found." The interface includes tabs for "Staff", "Public", "Contact", and "All". There are also filters for "Account Filter", "Role filter", and "Status filter".

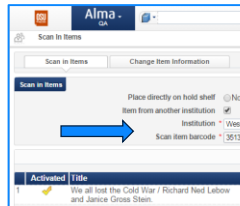
**But that is about to change ...**

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## Item is Wanded in at Oregon State ...



... and Put on  
Hold Shelf



Ready for pick up

Abel, Brian John  
7543 34TH AVE NE  
  
SEATTLE  
WA  
98115


The following item, which you requested on 02/21/2016, can be picked up at the 170746120001865 Desk.  
This item will be held for you until 02/29/2016.

We all lost the Cold War /  
By: Lebow, Richard Ned.  
:

Sincerely,  
Circulation Department [360-850-3084](tel:360-850-3084)

Western Library

## Back Home, Item is Tracked



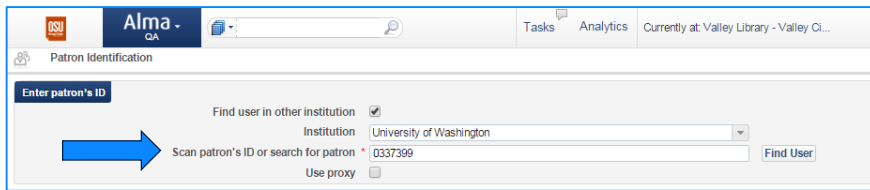
**Alma**  
QA

Tasks
Analytics
Currently at: Western Library - Haggard C...

On Hold Item

Title	We all lost the Cold War / Richard Ned Lebow and Janice Gross Stein.		
Requester	Abel, Brian John		
At	Oregon State University - Valley Library	Circulation Desk	Valley Circulation Desk
Placed On Hold Date	02/22/2016 02:02:30 AM		
On Hold Expiration Date	02/29/2016 11:59:59 PM		

## Patron Comes to Collect the Item ...



Alma - QA

Tasks Analytics Currently at: Valley Library - Valley Cl...

Patron Identification

Enter patron's ID

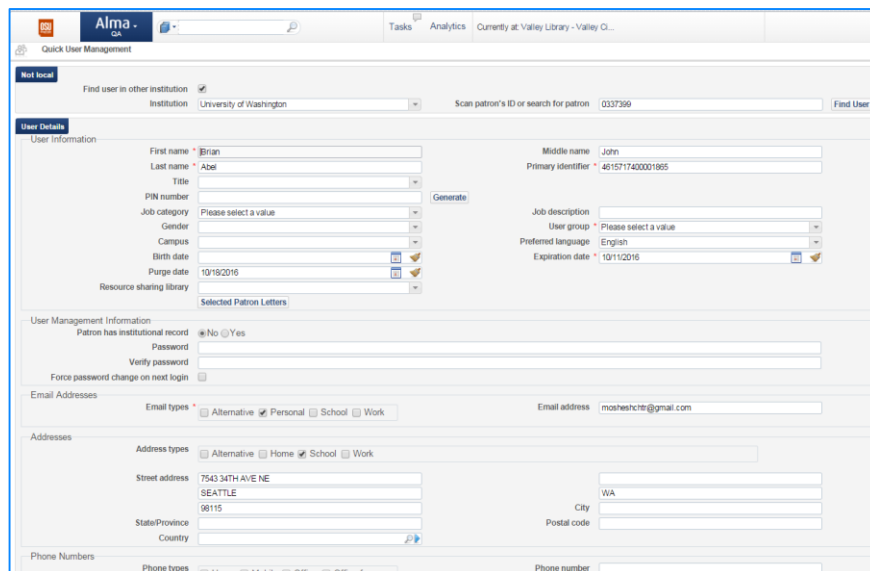
Find user in other institution ☒

Institution University of Washington

Scan patron's ID or search for patron 0337399 Find User

Use proxy ☐

## ... and is Automatically Registered



Alma - QA

Tasks Analytics Currently at: Valley Library - Valley Cl...

Quick User Management

Find user in other institution ☒

Institution University of Washington

Scan patron's ID or search for patron 0337399 Find User

User Details

User Information

First name \* Brian Middle name John

Last name \* Abel Primary identifier \* 4615717400001865

Title

PIN number Generate

Job category Please select a value

Gender

Campus

Birth date 10/19/2016

Purge date 10/19/2016

Resource sharing library

Selected Patron Letters

User Management Information

Patron has institutional record ☒ No ☐ Yes

Password

Verify password

Force password change on next login ☐

Email Addresses

Email types ☐ Alternative ☒ Personal ☐ School ☐ Work

Email address moshesht@gmail.com

Addresses

Address types ☐ Alternative ☐ Home ☒ School ☐ Work

Street address 7543 34TH AVE NE

SEATTLE

State/Province 98115

City WA

Country

Postal code

Phone Numbers

Phone types ☒ Home ☐ Mobile ☐ Office ☐ Office fax

Phone number

## Loan Can Go On (with Western's Item !)

Alma - QA

Tasks Analytics Currently at: Valley Library - Valley G...

Patron Services

Patron: Abel, Brian John  
ID: 4615717480001865  
User group: Summit Visiting Grad  
Active balance: 0.00 USD  
[Edit Info](#) [Send Activity Report](#) [Send Return Receipt](#)

Notes User Notes (0)

Loans Returns Requests

Item from another institution ☒

Institution: \* Western Washington University

Scan item barcode: \* 35132004524542 OK

Loan Display This session

Renew All

No records were found.

Alma - QA

Tasks Analytics Currently at: Valley Library - Valley G...

Patron Services

Patron: Abel, Brian John  
ID: 4615717480001865  
User group: Summit Visiting Grad  
Active balance: 0.00 USD  
[Edit Info](#) [Send Activity Report](#) [Send Return Receipt](#)

Notes User Notes (0)

Loans Returns Requests

Item from another institution ☒

Institution: \* Western Washington University

Scan item barcode: \* 35132004524542 OK

Loan Display This session

1 - 1 of 1 Records

	Title	Use Date	Barcode	Fine	Loan Date	Item Policy	Library
1	We all lost the Cold War / Richard Ned Lebow and Janice Gross Stein.	03/14/2016 11:59:00 PM	35132004524542	-	02/22/2016	Null	Western Washington University - Western Library

## Back Home, Item is Tracked

Alma - QA

Tasks Analytics Currently at: Western Library - Haggard C.

On Loan Item

On Loan Item

Title: We all lost the Cold War / Richard Ned Lebow and Janice Gross Stein.

Description: -

Borrower: [Abel, Brian John](#)

Loan Date: 02/22/2016 02:27:31 AM

Due Date: 03/14/2016 11:59:00 PM

Requester Name: Abel, Brian John

Process ID: 12471070670001453

Booking loan?: No

## Fulfillment Network Workflow



## Patron Can Return Where Picked Up ! ...

Alma - GA

Tasks Analytics Currently at Valley Library - Valley Cl...

Manage Item Returns

Item from another institution ☒

Institution \* Western Washington University

Scan item barcode \* 35132004524542 OK

Return Date: - [Change return date](#)

Place directly on hold shelf ☐ No ☒ Yes

No records were found.

The item's destination is: Western Washington University institution, Western Library

OK

Alma - GA

Tasks Analytics Currently at Valley Library - Valley Cl...

Manage Item Returns

Item from another institution ☒

Institution \* Western Washington University

Scan item barcode \* 35132004524542 OK

Return Date: - [Change return date](#)

Place directly on hold shelf ☐ No ☒ Yes

Title	Return Date	Due Date	Barcode	Loaned Date	Patron	Next Step	Checked By
1 We all lost the Cold War / Richard Ned Lebow and Janice Gross Stein.	6/22/2016	6/22/2016 11:59:00 PM	35132004524542	6/22/2016	Abel, Brian John	Western Washington University institution, Western Library	Western Library

[Clear List](#)

## Item is Finally Home !

Alma - QA

Tasks Analytics Currently at: Western Library - Haggard C...

Scan in Items

Scan in Items Change Item Information

Scan in Items

Automatically print slip ☒ No ☐ Yes

External Identifier ☒ No ☐ Yes

Register in-house use ☒

Item from another institution ☐

Scan item barcode \*  OK [Create Item](#)

Scan request ID  OK

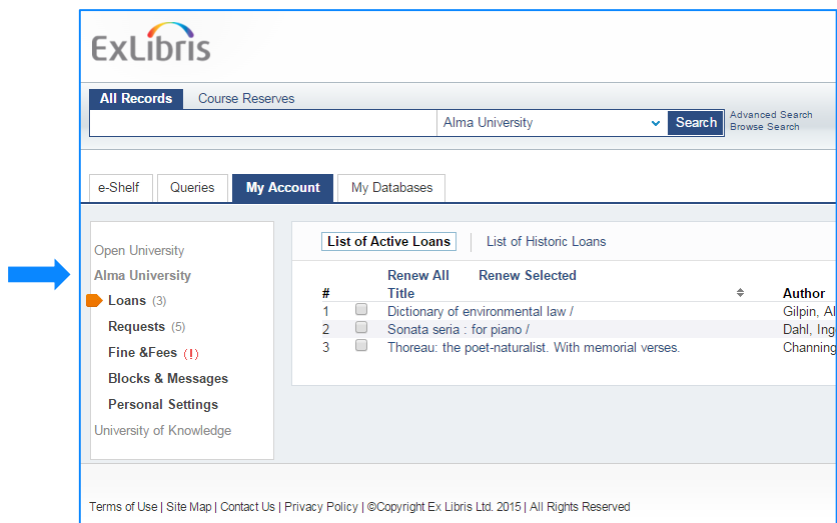
Activated	Title	Destination	Barcode	Request/Process Type
1	✓ We all lost the Cold War /	Reshelve to Wilson 3W - Books	35132004524542	-

[Clear List](#)

## Fulfillment Network Workflow



## Services are Exposed in Primo



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All Records Course Reserves

Alma University Search Advanced Search Browse Search

e-Shelf Queries My Account My Databases

Open University  
Alma University  
Loans (3)  
Requests (5)  
Fine & Fees (1)  
Blocks & Messages  
Personal Settings  
University of Knowledge

List of Active Loans List of Historic Loans

#	Renew All	Title	Renew Selected	Author
1	<input type="checkbox"/>	Dictionary of environmental law /		Gilpin, Al
2	<input type="checkbox"/>	Sonata seria : for piano /		Dahl, Ing
3	<input type="checkbox"/>	Thoreau: the poet-naturalist. With memorial verses.		Channing

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## Configuring the Fulfillment Network



## Configuring the Fulfillment Network

**General**

**Libraries**  
Add a Library or Edit Library Information Relationships Define Campuses

**Locations**  
Physical Locations Remote Storage

**Work Orders and Departments**  
Work Order Types Work Order Departments

**External Systems**  
Integration Profiles SFTP definitions Allowed Emails Allowed SFTP connections

**Branding/Logo**  
Alma Logo and Color Scheme Delivery System Skins

**General Configuration**  
Letter emails Letter Activity Notification Template XML To Letter Admin Customize Letters Other Settings

**Widgets**  
Customized Widgets Primo Widget Search Fields Primo Widget Search Precision Primo Widget Configuration

**Configure Other Modules**  
Acquisitions Resource Management Fulfillment User Management

**Collaborative Networks**  
Network Zone Setup Institution Member Setup Cross Consortia Identifiers Republish Shared Entities

**Network Groups**  
Fulfillment Network Groups Fulfillment Member Institutions Relations

**Security**  
IP Group Configuration Login Restriction Configuration

**Support and Maintenance**  
Sandbox Management

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## Members (possible in NZ)

You are configuring: Orbis Cascade Network Zone

<b>Table Information</b>	Sub System: FULFILLMENT	Table Name: Fulfillment Members
	Updated By: exl_impl	Last Updated: 02/06/2015
	Managed in Network: No	
	Table Description: Fulfillment Members	
	Customization mode: Entire table needs to be customized	

**Mapping Table Rows**

	Enabled	Customer Code	URL	Display Name
1	✓	01ALLIANCE_WU	na01.alma.exlibrisgroup.com	Willamette University
2	✓	01ALLIANCE_WWU	na01.alma.exlibrisgroup.com	Western Washington University
3	✓	01ALLIANCE_PU	na01.alma.exlibrisgroup.com	Pacific University
4	✓	01ALLIANCE_MRY	na01.alma.exlibrisgroup.com	Marylhurst University
5	✓	01ALLIANCE_LINF	na01.alma.exlibrisgroup.com	Linfield College
6	✓	01ALLIANCE_PCC	na01.alma.exlibrisgroup.com	Portland Community College
7	✓	01ALLIANCE_EWU	na01.alma.exlibrisgroup.com	Eastern Washington University
8	✓	01ALLIANCE_SPU	na01.alma.exlibrisgroup.com	Seattle Pacific University
9	✓	01ALLIANCE_WSU	na01.alma.exlibrisgroup.com	Washington State University
10	✓	01ALLIANCE_UID	na01.alma.exlibrisgroup.com	University of Idaho
11	✓	01ALLIANCE_WPC	na01.alma.exlibrisgroup.com	Warner Pacific College
12	✓	01ALLIANCE_REED	na01.alma.exlibrisgroup.com	Reed College
13	✓	01ALLIANCE_EVSC	na01.alma.exlibrisgroup.com	The Evergreen State College
14	✓	01ALLIANCE_CONC	na01.alma.exlibrisgroup.com	Concordia University
15	✓	01ALLIANCE_STMU	na01.alma.exlibrisgroup.com	Saint Martin's University

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## Groups (possible in NZ)

**Fulfillment Networks Management Group Details**

Name	Alliance Summit 3
Group Description	Members of the Summit 3 Project Visiting Patrons

[Save change](#)

Member	Type
1 01ALLIANCE_OSU	INSTITUTION
2 01ALLIANCE_COCC	INSTITUTION

[Add another member](#)

Pacific University [Add Institution](#)

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## Relations (possible in NZ)

**Networks Institutions Relations**

Relation Type: All

[Add Relation](#)

From	To	Circulate For	Deliver To
1 Oregon State University	Central Oregon Community College		
2 Central Oregon Community College	Oregon State University		
3 Western Washington University	University of Washington	✓	✓
4 University of Washington	Western Washington University	✓	✓

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## Library Serves Other Institution

Alma QA

Organization Unit Details

Organization Unit Name: Health Sciences Library      Organization Unit Type: Library      Path: 01ALLIANCE

Summary      Contact Information      Calendar Management      IP Definitions

**General Details**

Organization unit name: Health Sciences Library

Code: healthsci

Path: 01ALLIANCE 01ALLIANCE\_UW healthsci

Base Unit: -

Description:

Default location for acquisition: Books

Campus:      Pickup Locations:

Proxy:

Serves Other Institutions: ☒

+ Resource Sharing Information

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## Pickup at Any Institution

Alma QA

Terms of Use Details

You are configuring: University of Washington

**Terms of Use Details**

Name: Default terms of use

Description: Requestable Default

Is Requestable	Requestable (Requestable)
Pickup Locations	At any institution
Hold Shelf Period	7 day Hold Shelf (Default value for HoldShelfPeriod)
Is Digitizable	Not Digitizable (Not Digitizable)
Is Requestable for Resource Sharing	Not Requestable For Resource Sharing (Item is not requestable for Resource Sharing)
Request Priority	Highest (Highest)
On Shelf Request Policy	Use fulfillment unit definition (Use fulfillment unit definition)
Personal delivery	Personal Delivery - None (Do not deliver items at all)
Personal delivery fee	Personal Delivery Fee - No Fee (Personal delivery is not charged with a fee)
Automatically convert to resource sharing	Do not convert to resource sharing (Do not convert to resource sharing)

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## Consortial Services Privilege

Roles Privileges

Role Circulation Desk Operator has been restored.

Role: Circulation Desk Operator

Privileges:

- ☐ Select All
- ☒ Add Edit Delete Notes Privilege
- ☒ Change Due Date Privilege
- ☒ Change Return Date Privilege
- ☒ Circ Desk Operator Privilege
- ☒ **Consortial Services Privilege**
- ☒ Create Remove Blocks Privilege
- ☒ Digital Inventory View
- ☐ Fines Fees Report
- ☒ Manage Exports
- ☐ Override Block Request
- ☒ Pay Fines Fees Privilege
- ☒ Register New User
- ☒ Return Items Only
- ☒ Upload Offirc Privilege
- ☒ User Manager Update
- ☐ View Demerits Tab Privilege
- ☒ View User Statistics Privilege
- ☐ Calendar Update
- ☒ Change Item Info Privilege
- ☒ Circ Desk Operator Limited Privilege
- ☒ Circulation Desk Operator Analytics
- ☒ Create Daily Report Privilege
- ☒ Delete Loan Privilege
- ☒ Electronic Inventory View
- ☒ Ful Config Utility
- ☒ Mark As Lost Privilege
- ☐ Override Paging Policy
- ☒ Physical Inventory View
- ☐ Requests Creator
- ☒ Update User Statistics Privilege
- ☒ User Identifier Update
- ☒ View All Loan History
- ☒ View Loan Details Privilege
- ☒ Waive Fines Fees Privilege

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## Configuring the Linked Accounts

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## Linked Account Settings

**W Alma QA**

Linked Account Rules

**Linked Account Rule Editor**

Name \*

Description

Created By Ex Libris

Updated By Ex Libris

**Input Parameters**

No records were found.

Name Operator Possible Values

Source Institution

User Group \* Please select a value

Expiry Date

Expiry From Source

Purge Date

Purge After Expired

Resource sharing library

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## Restricted Users

**W Alma QA**

Tasks Analytics Currently at: Suzzallo

Code Table

You are configuring: University of Washington

**Table Information**

Sub System USER\_MANAGEMENT

Updated By -

Managed in Network No

Table code UnExposedUserGroup

Customization mode: Entire table needs to be customized

These user groups are unexposed to the fulfillment network

	Enabled	Display	Order	Code	Description
1	✓			Library Staff	
2	✓			Summit Visiting Patrons Staff	

**Create a New Code Table Row**

Quick Add

Code Internal Bindery/Mendery

Description


Default Value Yes

Add Row

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## Cross Consortia Identifiers

 Cross Consortia Identifiers

Use cross consortia identifiers ☐

Primary consortia identifier

Additional identifiers

- Additional ID 02
- Additional ID 03
- Barcode
- Campus Access
- Facebook ID for social login
- Google ID for social login
- System number

## Next Steps and Support Resources



## Next Steps and Support Resources

- [https://knowledge.exlibrisgroup.com/Alma/Product\\_Materials/Overview\\_Materials/More\\_Information\\_About...](https://knowledge.exlibrisgroup.com/Alma/Product_Materials/Overview_Materials/More_Information_About...)
- [https://developers.exlibrisgroup.com/alma/integrations/resource\\_sharing/p2p](https://developers.exlibrisgroup.com/alma/integrations/resource_sharing/p2p)
- [https://developers.exlibrisgroup.com/alma/integrations/resource\\_sharing/broker](https://developers.exlibrisgroup.com/alma/integrations/resource_sharing/broker)

## Q & A

**Any Questions?**





## Session Survey Evaluation

Please use the following link  
<https://www.surveymonkey.com/r/techsem2017> to provide feedback on your sessions.

