

**Uploading COUNTER Reports and
Configuring SUSHI in the Client Center
and Intota**

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ExLibris
a ProQuest Company

Introductions

- Amy Pemble, Product Manager, Resource Management
- Scott Shull, Team Leader, Global Education

Objectives and Target Audience

- **Description:**
 - In this session we will review the data harvesting methods, configuration requirements and the process for manually uploading Counter reports
- **Objective:**
 - By the end of this session you will:
 - Realize the changes to Counter data retrieval in 2017 and beyond;
 - Understand the data retrieval methods and learn how to configure your vendors for DRS and/or SUSHI harvested reports;
 - Walk through the process of manually uploading Counter-compliant usage reports
- **Target Audience:**
 - Technical Services / Systems Librarians working with Counter in the Client Center or Intota

Agenda

- 1 2017 Changes to COUNTER Data Retrieval
- 2 Project COUNTER, Data Retrieval Options and Configuration
- 3 Workflow for Manually Uploading Counter Reports
- 4 Hands-on Exercise
- 5 Next Steps, Support Resources and Survey



Changes to COUNTER Data Retrieval in 2017

What's Changing?

- **Two DRS Counter data collections in 2017 and beyond:**
 - Mid-year collection July (January – June usage data)
 - Year-end collection in February 2018 (January-December 2017 usage data)
- **Changes to provider's authentication requirements**
 - **IP authentication** requires some custom configuration so that Ex Libris can your usage data at the Provider's site;
 - **Two-Factor authentication** - Impossible for Ex Libris to collect usage data from third parties

Supporting SUSHI in 2017

- **Increasing the SUSHI data harvester capacity**
 - Increases the volume of reports that can be uploaded and processed simultaneously
- **Integrate a back-end tool that enables more error-free manually uploaded reports**
 - Automatically troubleshoots and fixes the more common errors encountered with the usage data files
- **Improve and document better client-facing error reports**
 - Make it easier for customers to fix upload errors and re-harvest the usage report themselves



Usage Data Harvesting and Uploading Options

- **For Counter Usage data in Intota or the Client Center:**
 - Configure Administration-based (DRS) harvesting and uploads
 - Configure automated SUSHI data harvesting
 - Gather your own usage data from your providers and manually upload it into Intota for viewing in Intota Assessment

Project COUNTER Overview



What is Project Counter?

- Project COUNTER – www.projectcounter.org
(Counting Online Usage of Networked Electronic Resources)
- Created to improve the reliability of online usage statistics
- Project COUNTER objective is to create an electronic usage reporting standard which ensures that all Counter-compliant vendor online usage data is credible, compatible and consistent

Code of Practice – Release 4:

http://www.projectcounter.org/code_practice.html

Project Counter

COUNTER
CONSISTENT CREDIBLE COMPARABLE

Not logged in. Log in now
Contact COUNTER

HOME ABOUT **CODE OF PRACTICE** **REGISTRIES OF COMPLIANCE** MEMBERS' SECTION CONTACT

COUNTER provides the standard that enables the knowledge community to count the use of electronic resources.

Known as the Code of Practice, the standard ensures vendors and publishers can provide their library customers with consistent, credible and comparable usage data.

ABOUT CODE OF PRACTICE REGISTRY MEMBERS SECTION GUIDES JOIN

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Data Retrieval Options

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Usage Data Retrieval Options

- Data Upload services are configured using the Data Retrieval Service Request Form in Intota and the Client Center
- Chose from two data retrieval methods:
 - Administration-based Harvesting (Technical Support team)
(counterdrs@serialssolutions.com)
 - SUSHI-Protocol Harvesting (Auto-Harvested)

Usage Data Retrieval Options

1. **Administration-based Harvesting:** DRS team retrieves, cleans, and uploads your Project-COUNTER compliant usage statistics from various vendors, providers, and publishers
 - DRS uploads occur twice a year: July and January of the following year
 - January (annual) upload overlays entire previous mid-year uploaded data
2. **SUSHI:** Automated, server-to-server (XML) upload protocol
 - Monthly uploads for discrete month of usage data
 - Data is uploaded 2-3 months behind the actual upload date (e.g. January usage data is uploaded in March)

What is SUSHI?

- The Standardized Usage Statistics Harvesting Initiative (SUSHI) protocol automates the **MONTHLY** collection and transport of electronic resource usage statistics reports from COUNTER-compliant vendors
- SUSHI protocol was created to replace the time consuming manual collection of COUNTER usage data
- Required in the Release 3 (R3) Code of Practice in 2008
- View the NISO SUSHI Standard/Code of Practice:
<http://www.niso.org/workrooms/sushi/>



NISO / SUSHI Standard

Registry of SUSHI Providers:

http://www.niso.org/workrooms/sushi/registry_server/
www.projectcounter.org



Data Retrieval Configuration in Intota and the Client Center

Vendor Statistics Management

Home | Resources | Tools | Reports | Admin

Databases ▾ Begins With ▾ Specify name, identifier

RESOURCE SUMMARY

- Providers (440)
- Databases (1243)
- Holdings (748040)
- Ebooks (521707)
- Ejournals (226333)
- Collections (13)

QUICK LINKS

- Alerts
- Contacts
- Licenses
- Notes

[Add Alerts](#)

Alerts

- Contacts
- Licenses
- Notes
- Vendor Statistics Management**
- Overlap Analysis
- Cost Data Upload

MY INTOTA [View All](#)

Upcoming Renewals

Due	Resource
11/28/2016	Parliament Rolls of Medieval England
11/30/2016	Reaxys
12/01/2016	RIPM - Retrospective Index of Music Periodicals

License Expirations

10/26/2016	GfK MediaMark MRI+ On-Line University License Agreement
10/31/2016	Enhanced GPO Database Service Subscription Renewal

ASSESSMENT

- Intota Assessment
- Overlap Analysis

ADMINISTRATIVE

- Menu Settings
- Management Reports
- Vendor Statistics Management**
- E-Journal Portal Admin Console
- Cost Data Upload
- 360 Link Admin Console
- Summon Admin Console
- Ulrichsweb Admin Console

DRS Data Retrieval Service Form

Home | Resources | Tools | Reports | Admin

Databases ▾ Begins With ▾ Specify name, identifier, keyword, or URL 🔍

Home > Tools > Vendor Statistics Management

Vendor Statistics Management

Help

Manage Data Retrieval

Close Details ▲

Reporting Frequency: Twice per Year

Primary Contact: Scott Shull
Email: scott.shull@proquest.com
Phone: 20603367536

Alternate Contact: Bob Morton
Email: bob.morton@proquest.com
Phone: 2063365587

Last Updated: 11/09/2016 @ 12:14:00 PM by Shull, Scott

Upload Download Refresh

Provider	Retrieval	More	Provider URL	Reports
AAIDD	Manual	More		(BR2, BR3, DB3, JR1, JR1a, JR2)
ABC-CLIO	Manual	More		(BR1, BR2, DB1)
Academic Rights Press	Manual	More		(DB1)
Accessible Archives	Manual	More	http://counter.accessible.com	JR1 (BR1, DB1)
Accessible Archives	Auto	More	http://counter.accessible.com/sushi/sushiserv...	JR1 (BR2, DB1)
ACM Digital Library	Manual	More	http://acmreports.org	BR1, JR1, JR1GOA, JR2
ACM Digital Library	Auto	More	http://sushi.scholarlyiq.com/sushiservice.asmx	

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DRS Vs. SUSHI Configuration

Provider	Retrieval	More	Provider URL	Reports
Medicine				
American Library Association	Manual	More	http://journals.acrl.org/cgi/instdadmininfo	(JR1, JR1a, JR1GOA, JR2)
American Library Association	Manual	More	http://www.cro3.org/cgi/instdusage	(JR1, JR2)
American Marketing Association	Manual	More	http://www.journals.marketingpower.com/acti...	(JR1, JR1a, JR2)
American Marketing Association	Auto	More	http://www.ams.org/CounterSushiServer/	
American Mathematical Society	Manual	More	http://www.ams.org/CounterSushiServer/	(BR1, BR2, BR3, BR4, DB1, DB2, JR1, JR1GOA, JR2, PR1)
American Mathematical Society	Auto	More	http://www.ams.org/SushiService/MathSciNet...	(BR1, BR2, BR3, BR4, JR1, JR1GOA, JR2)
American Mathematical Society	Auto	More	http://www.ams.org/SushiService/MathSciNet...	(DB1, DB2, PR1)
American Medical Association	Manual	More	https://login.ama-assn.org/account/login	(JR1, JR1a, JR2, PR1)
American Medical Association	Auto	More	http://sushi.silverchair.com/SUSHIservice.svc?...	
American Medical Health Counselors Association	Auto	More	http://amhcjournal.org/api/soap/analytics/Su...	(BR2, JR1, PR1)
American Neurological Society	Manual	More		(BR2, BR3, JR1, JR1a, JR2, PR1)
American Neurological Society	Auto	More	http://journals.ametsoc.org/api/soap/analyt...	(BR2, BR3, JR1, JR1a, JR1GOA, JR2, PR1)

Data Retrieval Configuration

Manual Data Retrieval Configuration ✕

** Required to harvest usage report

DRS Provider Name American Mathematical Society

Custom URL

User Name **

Password **

Add Library Note

Select Reports

BR1	BR2	BR3	BR4	DB1	DB2	JR1
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
JR1GOA	JR2	PR1				
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>				

SUSHI Configuration

Automatic (SUSHI) Data Retrieval Configuration

Read Admin Notes below. ** Required to harvest usage report

DRS Provider Name American Mathematical Society

Custom URL **

Requestor Name

Requestor ID

Requestor Email

Customer Name

Customer ID

User Name **

Password **

Add Library Note

Select Reports

DB1	DB2	PR1
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Admin Notes For database reports, From AMS website
<http://www.ams.org/publications/journals/counter-compliant-usage-statistics>: The SUSHI server for MathSciNet reports, as well as Consortium Report 2:
<http://username:password@www.ams.org/SushiService/MathSciNetStats>
 "Username" is your Institution Code and "password" is the password provided to you by AMS Customer Services. Please consult the documentation for your SUSHI client software or the SUSHI website for any additional information about obtaining reports using SUSHI protocol.

Completed Configuration

Provider	Retrieval	More	Provider URL	Reports
American Marketing Association	Manual		http://www.journals.marketingpower.c...	(JR1, JR1a, JR2)
American Marketing Association	Auto		http://www.ams.org/CounterSushiServ...	
American Mathematical Society	Manual		http://www.ams.org/CounterSushiServ...	JR1, JR2, JR1GOA, DB1, DB2, PR1, BR1, BR2, BR3, BR4
American Mathematical Society	Auto			(BR1, BR2, BR3, BR4, JR1, JR1GOA, JR2)
American Mathematical Society	Auto		http://www.ams.org/SushiService/Mat...	DB1, DB2 (PR1)
American Medical Association	Manual		https://login.ama-assn.org/accountn...	(JR1, JR1a, JR2, PR1)
American Medical Association	Auto		http://sushi.silverchair.com/SUSHIserv...	

Data Retrieval Service (DRS) Form

Manage Your Data	
Management Tools	
Data Summary	Licenses
Collections	Notes
Menus	Cost Data Upload
Alerts	Vendor Statistics Metadata
Contacts	Knowledgebase Notifications New! 10/27/2016
Data Management	
Business Intelligence Tools	
360 Usage Statistics	Intota Assessment
Overlap Analysis	COUNTER Configuration
Data On Demand	Ulrichsweb Usage Statistics - New Platform Preview
Management Reports	Ulrichsweb Usage Statistics
Business Intelligence Tools	
360 Usage Statistics	360 Counter
Overlap Analysis	Ulrichsweb Usage Statistics - New Platform Preview
Data On Demand	Ulrichsweb Usage Statistics
Management Reports	Ulrich's Serials Analysis System

Data Retrieval Service Form

Home > 360 Counter

360 Counter DRS Request Form Summary View Upload Intota Assessment

Status	Report	Data	Vendor	Publisher	Report Range	Upload Time	Uploaded By	Re
✓	DB1v4		EBSCOhost		04/2016	06/07/2016 11:05:00	Auto-Harvested	
✓	PR1v4		EBSCOhost		04/2016	06/07/2016 11:06:00	Auto-Harvested	
✓	BR2v4		EBSCOhost		05/2016	08/03/2016 11:28:00	Auto-Harvested	

Home > 360 Counter > DRS Request Form

DRS Request Form Upload Export Refresh ?

Type	Provider	Com	Adm	Libra	Provider URL	User	Pass	JR1	JR2	JR1a	JR1G	DB1	DB2	DB
	American Institute of Ultrasound in Medicine				http://www.jultrasoundmed.org/cgi/instantadmininfo									
R4	American Library Association				http://journals.acrl.org/cgi/instantadmininfo									
R4	American Library Association				http://www.cro3.org/cgi/instantadmininfo									
	American Marketing Association				http://www.journals.marketingpower.com/account/login									
S	American Marketing Association				http://www.ams.org/CounterSushiServer/									
R4	American Mathematical Society				http://www.ams.org/SushiService/MathSciNet									
S R4	American Mathematical Society				https://login.ama-assn.org/account/login									
S R4	American Mathematical Society				http://www.ams.org/SushiService/MathSciNet									
R4	American Medical Association				https://sushi.silverchair.com/SUSHIService.svc?									
S R4	American Medical Association				http://amhcajournal.org/api/soap/analytcs/S									
S R4	American Meteorological Society				http://journals.ametsoc.org/cgi/instantadmininfo									
S R4	American Meteorological Society				http://journals.ametsoc.org/cgi/instantadmininfo									
R4	American Occupational Therapy Association				http://sitemaster.ajot.a									
R4	American Osteopathic Association				http://www.jaoa.osteop									
R4	American Pharmacists Association				http://www.jaoa.osteop									
	American Physical Society				http://counter.aps.org/									

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DRS v. SUSHI Configuration

Type	Provider	Com	Adm	Libra	Provider URL	User	Pass	JR1	JR2
S R4	American Institute of Aeronautics and Astronautics				http://arc.aiaa.org/api/soap/analytcs/SushiSe				
R4	American Institute of Physics	✓			http://scitation.aip.org/for-librarians	AAPT-	stats4	✓	
S R4	American Institute of Physics				https://scitation.aip.org/admin/statistics/susi				
S R4	American Institute of Physics				https://scitation.aip.org/admin/statistics/susi				
	American Institute of Ultrasound in Medicine				http://www.jultrasoundmed.org/cgi/instantusage				
R4	American Library Association				http://journals.acrl.org/cgi/instantadmininfo				
R4	American Library Association				http://www.cro3.org/cgi/instantusage				
	American Marketing Association				http://www.journals.marketingpower.com/account/login				
S	American Marketing Association				http://www.ams.org/CounterSushiServer/				
R4	American Mathematical Society	✓			http://www.ams.org/CounterSushiServer/	SYRAL	s3w8E	✓	✓
S R4	American Mathematical Society				http://www.ams.org/SushiService/MathSciNet				
S R4	American Mathematical Society				http://www.ams.org/SushiService/MathSciNet				
R4	American Medical Association				https://login.ama-assn.org/account/login				
S R4	American Medical Association				http://sushi.silverchair.com/SUSHIService.svc?				
S R4	American Mental Health Counselors Association				http://amhcajournal.org/api/soap/analytcs/S				

Data Retrieval Configuration

Previous Provider
Save & Go to Next Provider
Save & Exit
Next Provider

Delete Details
Cancel
?

Fields in bold indicate required information for usage statistics to be harvested and uploaded. These fields are not required to save this form.

DRS Provider Name: American Mathematical Society ✓ Counter 4 Compliant

Admin Note:

Custom URL: http://www.ams.org/Counter

Please note: Unless otherwise specified, UN/PW required for all vendors

UserName:

Password:

null

Add a Library Note:

Reports Available:

JR1	JR2	JR1GOA	DB1	DB2	PR1	BR1	BR2	BR3	BR4
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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SUSHI Configuration

Previous Provider
Save & Go to Next Provider
Save & Exit
Next Provider

Cancel
?

Fields in bold indicate required information for usage statistics to be harvested and uploaded. These fields are not required to save this form.

DRS Provider Name: American Mathematical Society ✓ Counter 4 Compliant

Admin Note: For database reports. From AMS website <http://www.ams.org/publications/journals/counter-compliant-usage-statistics>: The SUSHI server for MathSciNet reports, as well as Consortium Report 2: <http://username:password@www.ams.org/SushiService/MathSciNetStats> "Username" is your Institution Code and "password" is the password provided to you by AMS Customer Services. Please consult the documentation for your SUSHI client software or the SUSHI website for any additional information about obtaining reports using SUSHI protocol.

Custom URL: http://www.ams.org/SushiService/MathSciNetStats

Test SUSHI Settings Test SUSHI Settings

Required SUSHI Credentials:

Requestor ID: Requestor Name:

Requestor Email:

Customer Id: Customer Name:

User Name: **Password:**

null

Add a Library Note:

Reports Available:

DB1	DB2	PR1
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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Completed Provider Configuration

Type	Provider	Com	Adm	Libra	Provider URL	User	Pass	JR1	JR2	JR1a	JR1G	DB1	DB2	DB3	PR1	BR1
S R4	American Institute of Ae				http://arc.aiaa.org/api/											
R4	American Institute of Ph				http://librarians.scitation											
S R4	American Institute of Ph				https://scitation.aip.org											
S R4	American Institute of Ph				https://scitation.aip.org											
	American Institute of Ul				http://www.jultrasound											
R4	American Library Associ				http://journals.acrl.org/											
R4	American Library Associ				http://www.cro3.org/cg											
	American Marketing Ass				http://www.journals.ma											
S	American Marketing Ass				http://www.ams.org/Co											
R4	American Mathematical	✓			http://www.ams.org/Co SSHull Scoote			✓	✓			✓	✓			
S R4	American Mathematical							↑	↑							
S R4	American Mathematical	✓			http://www.ams.org/Su							✓	✓			
R4	American Medical Assoc				https://login.ama-assn.o							↑	↑			
S R4	American Medical Assoc				http://sushi.silverchair											

Counter Reports in Intota

[Home](#) | [Resources](#) | [Tools](#) | [Reports](#) | [Admin](#)

Management Reports
COUNTER Reports
Knowledgebase Notifications

RESOURCE SUMMARY

Providers (22)

Databases (33)

Holdings (2211556)

Ebooks (2197698)

Ejournals (13858)

MY INTOTA [View All](#)
Upcoming Renewals
There are no upcoming resources renewals.
License Expirations
There are no upcoming license expirations.

Counter Reports Page

COUNTER Reports

Filter By: — Select —

[Delete](#) [Upload Report](#) [Summary View](#)

Select	Status	Report	Vendor	Publisher	Report Range	Upload Time	Uploaded By	Actions
<input type="checkbox"/>		BR2v4	Wiley-Blackwell	Multiple Publishers	01/2015 - 10/2015	12/20/2015 22:45:00	countendrs@serialsolutions.com	
<input type="checkbox"/>		BR2v4	Wiley-Blackwell	Multiple Publishers	01/2015 - 10/2015	12/20/2015 22:45:00	countendrs@serialsolutions.com	
<input type="checkbox"/>		BR2v4	Wiley-Blackwell	Multiple Publishers	01/2015 - 10/2015	12/20/2015 22:46:00	countendrs@serialsolutions.com	
<input type="checkbox"/>		DB1v3	Alexander Street Press	Multiple Publishers	01/2016 - 06/2016	08/11/2016 23:01:00	countendrs@serialsolutions.com	
<input type="checkbox"/>		JR1v4	CQ Press	Multiple Publishers	01/2016 - 07/2016	09/18/2016 22:40:00	countendrs@serialsolutions.com	
<input type="checkbox"/>		JR2v4	CQ Press	Multiple Publishers	01/2016 - 07/2016	09/18/2016 22:40:00	countendrs@serialsolutions.com	
<input type="checkbox"/>		DB1v4	CQ Press	Multiple Publishers	01/2016 - 07/2016	09/18/2016 22:40:00	countendrs@serialsolutions.com	
<input type="checkbox"/>		DB2v4	CQ Press	Multiple Publishers	01/2016 - 07/2016	09/18/2016 22:40:00	countendrs@serialsolutions.com	
<input type="checkbox"/>		DB1v3	ABC-CLIO	Multiple Publishers	01/2014 - 12/2014	03/11/2015 21:50:00	countendrs@serialsolutions.com	
<input type="checkbox"/>		BR1v3	ABC-CLIO	Multiple Publishers	01/2014 - 12/2014	03/11/2015 21:50:00	countendrs@serialsolutions.com	
<input type="checkbox"/>		DB3v3	LexisNexis		03/2016 - 03/2016	06/01/2016 16:22:00	Auto-harvest	
<input type="checkbox"/>		DB3v3	LexisNexis		05/2016 - 05/2016	06/09/2016 16:31:00	Auto-harvest	
<input type="checkbox"/>		DB3v3	LexisNexis		06/2016 - 06/2016	08/14/2016 17:19:00	Auto-harvest	

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Counter Reports Page

Manage Your Data

Management Tools

- Data Summary
- Collections
- Menus
- Alerts
- Contacts
- Data Management

Business Intelligence Tools

- 360 Usage Statistics
- Overlap Analysis
- Data On Demand
- Management Reports

- Licenses
- Notes
- Cost Data Upload
- Vendor Statistics Metadata
- Knowledgebase Notifications **New!** 10/27/2016

Business Intelligence Tools

- 360 Usage Statistics
- Overlap Analysis
- Data On Demand
- Management Reports

- Intota Assessment
- COUNTER Configuration**
- Ulrichsweb Usage Statistics - New Platform Preview
- Ulrichsweb Usage Statistics

Business Intelligence Tools

- 360 Usage Statistics
- Overlap Analysis
- Data On Demand
- Management Reports

- 360 Counter**
- Ulrichsweb Usage Statistics - New Platform Preview
- Ulrichsweb Usage Statistics
- Ulrich's Serials Analysis System

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Counter Reports Page

Home > 360 Counter


360 Counter DRS Request Form Summary View Upload Intota Assessment

Page 1 of 131 Rows per Page 25 View 1 - 25 of 3,258

Status	Report	Data	Vendor	Publisher	Report Range	Upload Time	Uploaded By	Re
	JR2v4		Taylor & Francis		11/2016	01/08/2017 10:32:00	All	
	JR1v4		Taylor & Francis		11/2016	01/08/2017 10:31:00	Auto-Harvested	
	PR1v4		Taylor & Francis		11/2016	01/08/2017 10:31:00	Auto-Harvested	
	PR1v4		American Chemical Society		11/2016	01/08/2017 10:31:00	Auto-Harvested	
	JR1v4		American Chemical Society		11/2016	01/08/2017 10:31:00	Auto-Harvested	
	JR2v4		Taylor & Francis		10/2016	12/07/2016 10:45:00	Auto-Harvested	
	PR1v4		Taylor & Francis		10/2016	12/07/2016 10:45:00	Auto-Harvested	
	BR2v4		ERSCOhost		01/2016 - 10/2016	12/06/2016 21:08:00	counterdrsr@serialsolutions.com	
	JR1v4		Wiley-Blackwell		01/2016 - 10/2016	12/06/2016 21:02:00	counterdrsr@serialsolutions.com	
	PR1v4		JSTOR	Multiple Publishers	01/2016 - 10/2016	12/06/2016 20:59:00	counterdrsr@serialsolutions.com	
	PR1v4		University of Chicago Press	Multiple Publishers	01/2016 - 10/2016	12/06/2016 20:57:00	counterdrsr@serialsolutions.com	
	PR1v4		Salem Press	Multiple Publishers	01/2016 - 10/2016	12/06/2016 20:56:00	counterdrsr@serialsolutions.com	
	BR2v4		Wiley-Blackwell	Multiple Publishers	01/2014 - 05/2014	07/01/2014 04:38:00	alchiabai@bsu.edu	
	JR1GOAv4		American Mathematical Society		01/2014 - 04/2014	05/26/2014 22:42:00	alchiabai@bsu.edu	
	BR2v4		Gale	Multiple Publishers	01/2014 - 05/2014	06/02/2014 04:43:00	alchiabai@bsu.edu	
	JR2v4		HighWire Press	Multiple Publishers	01/1970 - 04/2014	06/02/2014 05:54:00	alchiabai@bsu.edu	
	DB1v4		Adam Matthew Digital	Multiple Publishers	01/2014 - 04/2014	05/21/2014 04:47:00	alchiabai@bsu.edu	
	JR2v4		HighWire Press	Multiple Publishers	01/1970 - 06/2014	07/15/2014 05:08:00	alchiabai@bsu.edu	
	JR1v4		American Society of Mechanical Engineers	Multiple Publishers	01/2014 - 12/2014	05/28/2014 05:54:00	alchiabai@bsu.edu	
	JR2v4		American Society of Mechanical Engineers	Multiple Publishers	01/2014 - 12/2014	05/28/2014 21:33:00	alchiabai@bsu.edu	

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Recommendations and Best Practices



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SUSHI Need-to-Knows/Reminders

- SUSHI reports represent discrete *monthly* usage
 - e.g. 12 reports per year (one for each month) for each report type requested, by Vendor
- Data contained in SUSHI uploaded reports in Intota or Client Center run 2 months behind the actual upload date
- SUSHI is a technological work-in-progress; Upload errors, especially early on are common

Report Range	Upload Time
09/2016	11/06/2016 12:42:00
09/2016	11/06/2016 12:42:00
09/2016	11/06/2016 12:41:00
08/2016	10/04/2016 11:57:00
08/2016	10/04/2016 11:57:00
08/2016	10/04/2016 11:56:00
07/2016	09/07/2016 11:20:00
07/2016	09/07/2016 11:19:00

Report Range	Upload Time
06/2016 - 06/2016	08/12/2016 23:15:00
06/2016 - 06/2016	08/12/2016 23:16:00
06/2016 - 06/2016	08/12/2016 23:16:00
07/2016 - 07/2016	09/07/2016 19:18:00
07/2016 - 07/2016	09/07/2016 19:19:00

Data Error Log Message Definitions

Log Message (Event Type)	11/2016 - 11/2016	01/11/2017 18:32:00	Auto-harvest
Error occurred while receiving the HTTP response to xxxxxx. Possible cause is the service endpoint binding not using the HTTP protocol. Possibly be due to an HTTP request context being aborted by the server (service shut down). See internet logs for more details .	11/2016 - 11/2016	01/11/2017 18:32:00	Auto-harvest
Bad Credentials for Provider XXXX.	11/2016 - 11/2016	01/11/2017 18:32:00	Auto-harvest
The HTTP service located at XXXX is too busy.			
The request channel timed out.			
The underlying connection was closed: The connection was closed unexpectedly.			
Timeout expired. The timeout period elapsed prior to completion of the operation or the server is not responding.			
Bad SUSHI URL -or- Invalid URI: The URI is empty.			
Duplicate Report Items Found or Cannot insert duplicate key row or Violation of UNIQUE KEY constraint.			
Error: Date Range - Report months are either all NULL or greater than XXXXXX -or- Message: Cannot insert the value NULL into column 'Period' String or binary data would be truncated.			
This report has no in-range data.			
Report type XXX not supported for provider: XXXXXX.			
Your request has been rejected by Access Control.			

11/2016 - 11/2016	01/11/2017 18:32:00	Auto-harvest			
11/2016 - 11/2016	01/11/2017 18:32:00	Auto-harvest			
11/2016 - 11/2016	01/11/2017 18:32:00	Auto-harvest			

Automatic (SUSHI) Data Retrieval Configuration

Custom URL **

Requestor Name

Requestor ID

Requestor Email

Customer Name

Customer ID

User Name **

Password **

Go back to the DRS Form, open the provider configuration page and update it.

Data Error Log Message Definitions

Log Message (Event Type)
Error occurred while receiving the HTTP response to xxxxxx. Possible cause is the service endpoint binding not using the HTTP protocol. Possibly be due to an HTTP request context being aborted by the server (service shut down). See server logs for more details.
Bad Credentials for Provider XXXX.
The HTTP service located at XXXX is too busy.
The request channel timed out.
The underlying connection was closed: The connection was closed unexpectedly.
Timeout expired. The timeout period elapsed prior to completion of the operation or the server is not responding.
Bad SUSHI URL --or-- Invalid URI: The URI is empty.
Duplicate Report Items Found or Cannot insert duplicate key row or Violation of UNIQUE KEY constraint.
Error: Date Range - Report months are either all NULL or greater than XXXXXX. --or-- Message: Cannot insert the value NULL into column 'Period' String or binary data would be truncated.
This report has no in-range data.
Report type XXX not supported for provider XXXXXX.
Your request has been rejected by Access Control.

Report Range	Upload Time	Uploaded By			
11/2016	01/11/2017 10:32:00	Auto-Harvested			
11/2016	01/11/2017 10:32:00	Auto-Harvested			
11/2016	01/11/2017 10:32:00	Auto-Harvested			
11/2016	01/11/2017 10:32:00	Auto-Harvested			

Custom URL:

Test SUSHI Settings

Required SUSHI Credentials:

Requestor ID: Requestor Name:

Requestor Email:

Customer ID: Customer Name:

User Name: Password:

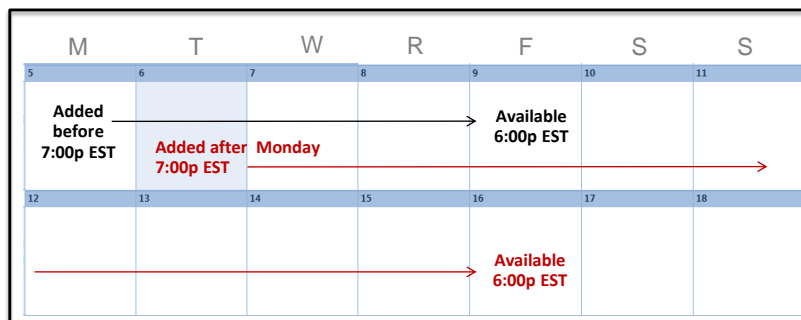
Go back to the DRS Form, open the provider configuration page and update it.

Data Processing Time Frame

ExLibris has a weekly timeframe for uploading usage data from Intota to Intota Assessment:



- Data from Counter is captured weekly, every Monday at 7:00p EST
- Data entered by clients before Monday, 7:00p EST will be available in Intota Assessment Reports by Friday at 6:00p EST



Best Practices and Recommendations

- Regularly maintain and update your DRS Form with accurate URLs and credentials
- Add helpful notes, instructions and reminders in the DRS Form Configuration Page
- Utilize the “View Log” on the Counter Reports page to view any errors ([Data Log Message Definitions](#))
- Work with Providers to address any SUSHI upload errors; Contact the Technical Support team for assistance



DRS or SUSHI Uploads?

This decision depends largely on the how you use or review your Counter data for collection management.

DRS (Admin-based) harvesting is uploaded 2 times/year

- Mid-Year upload in July contains data from calendar year January – June
- February upload (following year) contains the previous calendar year's usage data, January – December
- Providers are increasingly demanding more robust authentication

SUSHI: Automatically harvested monthly via XML format

- You'll see more reports on your Counter page
- Work through with upload errors w/ SUSHI more than DRS
- Future trend
- Ask yourself: Are you really analyzing your usage data each month?



Uploading Counter Reports Manually - Fundamental Upload Requirements

Upload Fundamentals

- **Fundamental requirements for uploading COUNTER electronic usage reports into Intota or the Client Center:**

1. Usage data (reports) must be in [COUNTER-Compliant](#) format
or
you must copy your non-Counter compliant provider data and paste it to a Counter-compliant template to be uploaded
2. Track/subscribe to the provider's resource – database and titles – for which you are uploading usage data
e.g. Emerald/Emerald Journals (Database) for PR/DB reports; Titles in that database for JR/BR reports
3. Usage data must be uploaded as .csv or .txt file



Uploading COUNTER Reports in Intota and the Client Center

Reasons for Manual Data Upload



- Special projects or other reporting needs that fall outside of the 2x/year collection
- Provider uses two-factor notification
- Provider doesn't offer a SUSHI option

COUNTER Data File Upload Basic Workflow

1. Gather your usage data. Navigate to the Provider's website, login and download your usage data reports (files)
2. Save the usage data file locally as a .csv or .txt file
 - Save the file using a naming convention that makes it easy to recognize, remember and identify when you go to upload it (e.g. Oxford.JR1.June.2016.txt)
3. Navigate to the Counter Reports page from the Intota Home Page
4. Click the Upload button on the Counter Reports page
 - Select the Provider (from which you downloaded your usage data)
 - Choose the usage data file to upload (the one you saved earlier)

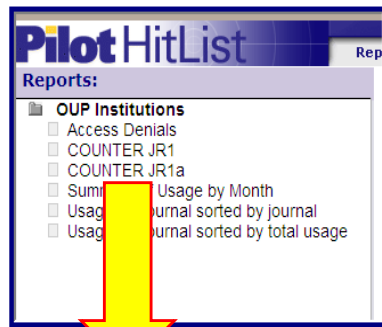
Manual Data Upload - Intota

1. Gather your usage data. Navigate to the Provider's website, login and download your usage data reports (files)

The screenshot shows the Pilot HitList Reports page. The 'Reports' section is highlighted with a red box. Inside this box, the 'OUP Institutions' list is visible, with a yellow arrow pointing to the 'Usage by Journal' option. The page also displays a 'Customize:' section and a 'Usage statistics service' section.

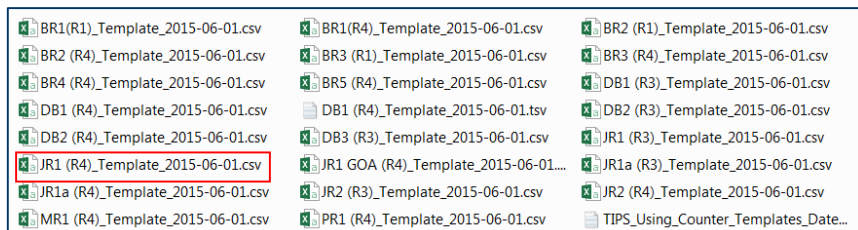
Manual Data Upload

2. Name and save the usage data file locally



Oxford.JR1.June.2016.txt

Non-Counter Compliant Vendors



- Save your downloaded usage data (e.g. ProviderX.JR1.June 2016.csv)
- Copy it into one of the appropriate Counter-compliant templates available in the [Customer Knowledge Center](#) (Article 7189)

Counter Report Page in Intota

3. Navigate to the Intota Home Page > Reports Menu > Counter Reports

The screenshot shows the Intota Home Page with a green navigation bar at the top containing links: Home | Resources | Tools | Reports | Admin. A dropdown menu is open under the Reports link, showing three options: Management Reports, COUNTER Reports (highlighted with a red box), and Knowledgebase Notifications. On the left side, under the heading 'RESOURCE SUMMARY', there are links for Providers (22), Databases (33), Holdings (2215981), Ebooks (2202122), Ejournals (13859), and Collections (7). On the right side, under the heading 'MY INTOTA', there are sections for 'Upcoming Renewals' (stating 'There are no upcoming resources renewals.'), 'License Expirations' (stating 'There are no upcoming license expirations.'), and 'Upload Status'. A 'View All' link is present next to the MY INTOTA heading.

Counter Reports Page

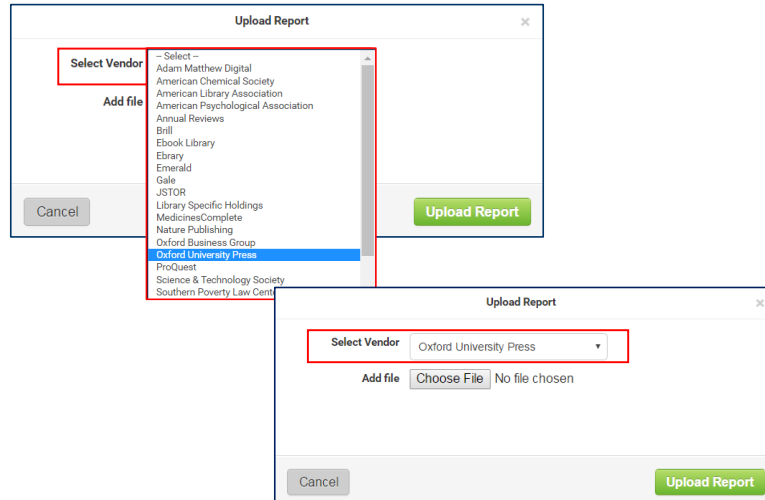
4. Click the Upload Report button on the Counter Reports page

The screenshot shows the 'COUNTER Reports' page in Intota. At the top, there is a navigation bar with links: Home | Resources | Tools | Reports | Admin. Below this, there is a search bar with a dropdown menu for 'Databases' and a 'Begins With' dropdown. The main heading is 'COUNTER Reports' with a 'Help' link. Below the heading, there is a 'Filter By:' dropdown menu set to '- Select -'. To the right of the filter, there is a link 'Find Reports on Intota Assessment'. Below the filter, there is a 'Delete' button and an 'Upload Report' button (highlighted with a red box). To the right of the 'Upload Report' button is a 'Summary View' link. Below these buttons is a table with the following columns: Select, Status, Report, Vendor, Publisher, Report Range, Upload Time, Uploaded By, and Actions. The table contains seven rows of data.

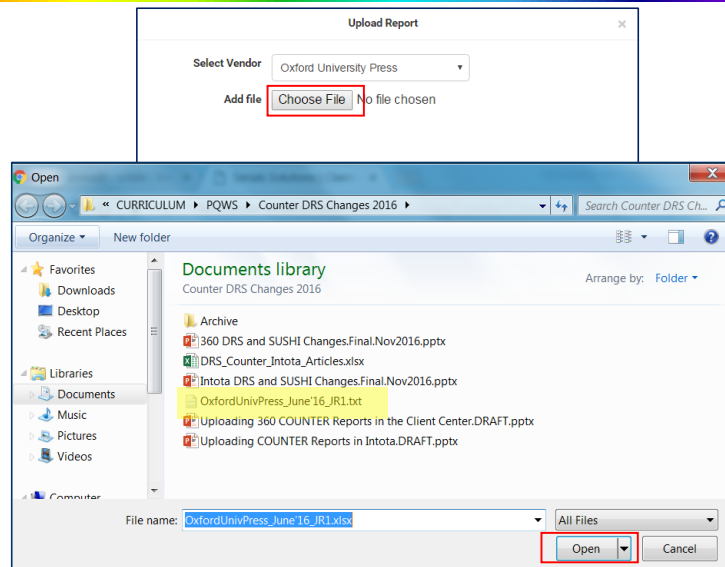
Select	Status	Report	Vendor	Publisher	Report Range	Upload Time	Uploaded By	Actions
<input type="checkbox"/>		DB1v4	Adam Matthew Digital		09/2016 - 09/2016	11/16/2016 19:40:00	Auto-harvest	
<input type="checkbox"/>		JR1v4	Oxford University Press	Multiple Publishers	01/2016 - 06/2016	11/13/2016 17:39:00	scott.shull@proquest.com	
<input type="checkbox"/>		DB1v4	EBSCOhost	EBSCO	01/2014 - 12/2014	05/12/2016 19:26:00	scott.shull@proquest.com	
<input type="checkbox"/>		DB1v4	EBSCOhost	EBSCO	01/2015 - 10/2015	05/12/2016 19:26:00	scott.shull@proquest.com	
<input type="checkbox"/>		DB1v4	Gale	Gale Cengage Learning	01/2014 - 12/2014	05/12/2016 19:16:00	scott.shull@proquest.com	
<input type="checkbox"/>		DB1v4	Gale	Gale Cengage Learning	01/2015 - 12/2015	05/12/2016 19:16:00	scott.shull@proquest.com	
<input type="checkbox"/>		DB1v4	Brill	Brill	01/2014 - 12/2014	05/12/2016 19:15:00	scott.shull@proquest.com	

Upload Counter Report

Select the Provider from which you downloaded the usage data file.



Upload Counter Report



Upload Counter Report

Upload Report

Select Vendor Oxford University Press

Home | Resources | Tools | Reports | Admin

Databases Begins With Specify name, identifier, keyword, or URL

Home > Reports > COUNTER Reports

COUNTER Reports

Filter By: -- Select --

Find Reports on Intota Assessment

Delete

Upload Report

Summary View

Select	Status	Report	Vendor	Publisher	Report Range	Upload Time	Uploaded By	Actions
<input type="checkbox"/>	✗	DB1v4	Adam Matthew Digital		09/2016 - 09/2016	11/16/2016 10:40:00	Auto-harvest	
<input type="checkbox"/>	⚙️	JR1v4	Oxford University Press	Multiple Publishers	01/2016 - 06/2016	11/13/2016 17:39:00	scott.shull@proquest.com	
<input type="checkbox"/>	⬆️	DB1v4	EBSCOhost	EBSCO	01/2014 - 12/2014	05/12/2016 19:26:00	scott.shull@proquest.com	
<input type="checkbox"/>	⬆️	DB1v4	EBSCOhost	EBSCO	01/2015 - 10/2015	05/12/2016 19:26:00	scott.shull@proquest.com	
<input type="checkbox"/>	⬆️	DB1v4	Gale	Gale Cengage Learning	01/2014 - 12/2014	05/12/2016 19:16:00	scott.shull@proquest.com	
<input type="checkbox"/>	⬆️	DB1v4	Gale	Gale Cengage Learning	01/2015 - 12/2015	05/12/2016 19:16:00	scott.shull@proquest.com	
<input type="checkbox"/>	⬆️	DB1v4	Brill	Brill	01/2014 - 12/2014	05/12/2016 19:15:00	scott.shull@proquest.com	

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MY Intota

COUNTER Reports

Filter By: -- Select --

Find Reports on Intota Assessment

Delete

Upload Report

Summary View

Select	Status	Report	Vendor	Publisher	Report Range	Upload Time	Uploaded By	Actions
<input type="checkbox"/>	✗	DB1v4	Adam Matthew Digital		09/2016 - 09/2016	11/16/2016 19:40:00	Auto-harvest	
<input type="checkbox"/>	⚙️	JR1v4	Oxford University Press	Multiple Publishers	01/2016 - 06/2016	11/13/2016 17:39:00	scott.shull@proquest.com	

Home | Resources | Tools | Reports | Admin

Databases Begins With Specify name, identifier, keyword, or URL

RESOURCE SUMMARY

Providers (22)

Databases (33)

Holdings (2215981)

Ebooks (2202122)

Ejournals (13859)

Collections (7)

QUICK LINKS

Alerts

Contacts

Licenses

Notes

Knowledgebase Notifications (New! 10/27/2016)

MY INTOTA

View All

Upcoming Renewals

There are no upcoming resources renewals.

License Expirations

There are no upcoming license expirations.

Upload Status

11/16/2016 DB1 | Adam Matthew Digital - Error

11/13/2016 JR1 | Oxford University Press - Pending

Automated Holdings Updates

There are no recent automated holdings updates.

ASSESSMENT

Intota Assessment

Overlap Analysis

ADMINISTRATIVE

Resource Sharing

Menu Settings

Management Reports

Vendor Statistics Management

E-Journal Portal Admin Console

Cost Data Upload

360 Link Admin Console

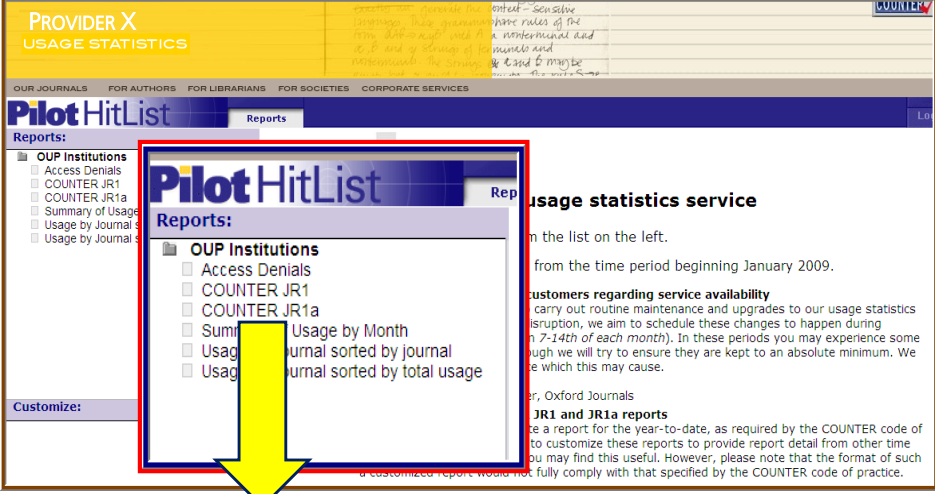
Summon Admin Console

Ulrichsweb Admin Console

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Manual Data Upload – Client Center

1. Gather your usage data. Navigate to the Provider's website, login and download your usage data reports (files)



The screenshot shows the Pilot HitList interface. At the top, there's a header for 'PROVIDER X USAGE STATISTICS'. Below it, a navigation bar includes links for 'OUR JOURNALS', 'FOR AUTHORS', 'FOR LIBRARIANS', 'FOR SOCIETIES', and 'CORPORATE SERVICES'. The main content area is titled 'Pilot HitList Reports'. On the left, a sidebar lists various report categories under 'OUP Institutions', including 'Access Denials', 'COUNTER JR1', 'COUNTER JR1a', 'Summary of Usage by Month', 'Usage by Journal sorted by journal', and 'Usage by Journal sorted by total usage'. A red rectangular box highlights this sidebar, and a large yellow arrow points from the bottom of the box down to the 'Customize:' button located below the sidebar. To the right of the sidebar, there's a main content area with the heading 'usage statistics service' and some text about service availability and reports.

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Manual Data Upload

2. Name and save the usage data file locally



Oxford.JR1.June.2016.txt

Client Center Home Page

3. Navigate to the Client Center, then to the Counter Reports page

Manage Your Data

Management Tools

- Data Summary
- Collections
- Menus
- Alerts
- Contacts
- Data Management
- Licenses
- Notes
- Cost Data Upload
- Vendor Statistics Metadata
- Knowledgebase Notifications **New!** 10/27/2016

Business Intelligence Tools

- 360 Usage Statistics
- Overlap Analysis
- Data On Demand
- Management Reports
- Intota Assessment
- COUNTER Configuration**
- Ulrichsweb Usage Statistics - New Platform Preview
- Ulrichsweb Usage Statistics

Business Intelligence Tools

- 360 Usage Statistics
- Overlap Analysis
- Data On Demand
- Management Reports
- 360 Counter**
- Ulrichsweb Usage Statistics - New Platform Preview
- Ulrichsweb Usage Statistics
- Ulrich's Serials Analysis System

Counter Reports Page

4. Click the Upload button on the Counter Reports page

Home > 360 Counter

360 Counter

DRS Request Form Summary View **Upload** Intota Assessment

Page 1 of 2 Rows per Page

Status	Report	Data	Vendor	Publisher	Report Range	Upload Time	Uploaded By	Req
	JR1v4		Oxford University Press	Multiple Publishers	01/2016 - 06/2016	11/13/2016 09:39:00	scott.shull@proquest.com	X
	JR1v4		American Chemical Society		09/2016	11/09/2016 12:33:00	Auto-Harvested	X
	JR1av4		American Chemical Society		09/2016	11/09/2016 12:33:00	Auto-Harvested	X
	DB1v4		Adam Matthew Digital		09/2016	11/09/2016 12:33:00	Auto-Harvested	X
	BB2v4		American Chemical Society		09/2016	11/09/2016 12:32:00	Auto-Harvested	X
	DB1v4		Adam Matthew Digital		08/2016	11/01/2016 11:16:00	Auto-Harvested	X
	DB1v4		Adam Matthew Digital		07/2016	10/31/2016 12:38:00	Auto-Harvested	X
	DB1v4		EBSCOhost	EBSCO	01/2014 - 12/2014	05/12/2016 11:26:00	scott.shull@proquest.com	X
	DB1v4		EBSCOhost	EBSCO	01/2015 - 10/2015	05/12/2016 11:26:00	scott.shull@proquest.com	X
	DB1v4		Gale	Gale Cengage Learning	01/2014 - 12/2014	05/12/2016 11:16:00	scott.shull@proquest.com	X
	DB1v4		Gale	Gale Cengage Learning	01/2015 - 12/2015	05/12/2016 11:16:00	scott.shull@proquest.com	X
	DB1v4		Brill	Brill	01/2014 - 12/2014	05/12/2016 11:15:00	scott.shull@proquest.com	X
	DB1v4		Brill	Brill	01/2015 - 12/2015	05/12/2016 11:15:00	scott.shull@proquest.com	X
	DB1v4		ProQuest	ProQuest	01/2015 - 12/2015	05/12/2016 10:51:00	scott.shull@proquest.com	X
	JR1v4		ProQuest	Multiple Publishers	01/2015 - 12/2015	05/12/2016 10:50:00	scott.shull@proquest.com	X
	JR1v4		Nature Publishing	Nature Publishing Group	01/2015 - 12/2015	05/12/2016 10:42:00	scott.shull@proquest.com	X
	JR2v4		Nature Publishing	Nature Publishing Group	01/2015 - 12/2015	05/12/2016 10:42:00	scott.shull@proquest.com	X

Upload Counter Report

Select the Provider from which you downloaded the usage data file.

Upload Counter Report

Vendor: Select the vendor...
 Adam Matthew Digital
 American Chemical Society
 American Library Association
 American Psychological Association
 Annual Reviews
 Brill
 Ebook Library
 Ebrary
 Emerald
 Gale
 JSTOR
 Library Specific Holdings
 MedicinesComplete
 Nature Publishing
 Oxford Business Group
Oxford University Press
 ProQuest
 Science & Technology Society
 Southern Poverty Law Center (SPLC)

Add file: No file selected.

Home > 360 Counter > Upload Counter Report

Upload Counter Report

Vendor: Oxford University Press

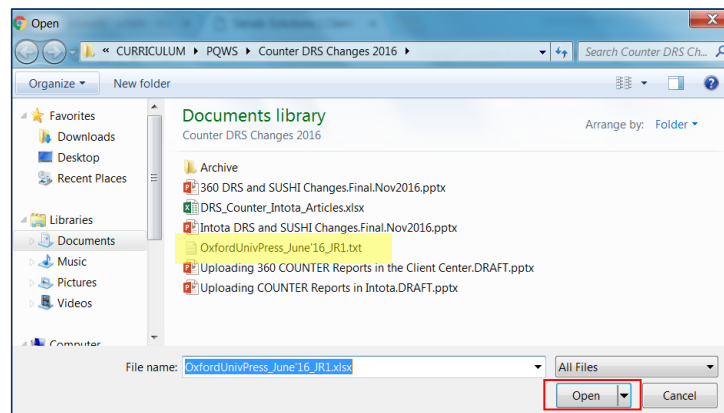
Upload Counter Report

Home > 360 Counter > Upload Counter Report

Upload Counter Report

Vendor: Oxford University Press

Add file: No file chosen



Upload Counter Report

Home > 360 Counter > Upload Counter Report

Upload Counter Report

Vendor: Oxford University Press Upload

Add file: Choose File OxfordUnivPr...16_JR1.txt

Home > 360 Counter

360 Counter DRS Request Form Summary View Upload Intota Assessment

Page 1 of 2 25 Rows per Page View 1 - 25 of 38


Status	Report	Data	Vendor	Publisher	Report Range	Upload Time	Uploaded By	Re
	JR1v4		Oxford University Press	Multiple Publish	01/2016 - 06/2016	11/13/2016 09:39:00	scott.shull@proquest.com	✗ ⓘ 🔄
✓	DB1v4		EBSCOhost	EBSCO	01/2014 - 12/2014	05/12/2016 11:26:00	scott.shull@proquest.com	✗ ⓘ 🔄
✓	DB1v4		EBSCOhost	EBSCO	01/2015 - 10/2015	05/12/2016 11:26:00	scott.shull@proquest.com	✗ ⓘ 🔄
✓	DB1v4		Gale	Gale Cengage Le	01/2014 - 12/2014	05/12/2016 11:16:00	scott.shull@proquest.com	✗ ⓘ 🔄
✓	DB1v4		Gale	Gale Cengage Le	01/2015 - 12/2015	05/12/2016 11:16:00	scott.shull@proquest.com	✗ ⓘ 🔄
✓	DB1v4		Brill	Brill	01/2014 - 12/2014	05/12/2016 11:15:00	scott.shull@proquest.com	✗ ⓘ 🔄
✓	DB1v4		Brill	Brill	01/2015 - 12/2015	05/12/2016 11:15:00	scott.shull@proquest.com	✗ ⓘ 🔄
✓	DB1v4		ProQuest	ProQuest	01/2015 - 12/2015	05/12/2016 10:51:00	scott.shull@proquest.com	✗ ⓘ 🔄
✓	JR1v4		ProQuest	Multiple Publish	01/2015 - 12/2015	05/12/2016 10:50:00	scott.shull@proquest.com	✗ ⓘ 🔄
✓	JR1v4		Nature Publishing	Nature Publishing	01/2015 - 12/2015	05/12/2016 10:42:00	scott.shull@proquest.com	✗ ⓘ 🔄
✓	JR2v4		Nature Publishing	Nature Publishing	01/2015 - 12/2015	05/12/2016 10:42:00	scott.shull@proquest.com	✗ ⓘ 🔄

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Data Processing Time Frame

ExLibris has a weekly timeframe for uploading usage data from the Intota or the Client Center to Intota Assessment reporting interface:

- Data from Counter is captured weekly, every Monday at 7:00p EST
- Data entered by clients before Monday, 7:00p EST will be available in Intota Assessment Reports by Friday at 6:00p EST



M	T	W	R	F	S	S
5	6	7	8	9	10	11
Added before 7:00p EST	Added after 7:00p EST	Monday		Available 6:00p EST		
12	13	14	15	16	17	18
				Available 6:00p EST		

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View Reports in Intota Assessment

Home | Resources | Tools | Reports | Admin

Databases ▾ Begins With ▾ Specify name, identifier, keyword, or URL 🔍

Home > Reports > COUNTER Reports

COUNTER Reports

Filter By: —Select—

ASSESSMENT
Intota Assessment
Overlap Analysis

Find Reports on Intota Assessment

Upload Report Summary View

Select	Status	Report	Vendor	Publisher	Report Range	Upload Time	Uploaded By	Actions
<input type="checkbox"/>	✖	DB1v4	Adam Matthew Digital		09/2016 - 09/2016	11/16/2016 19:40:00	Auto-harvest	
<input type="checkbox"/>	⚙	JR1v4	Oxford University Press	Multiple Publishers	01/2016 - 06/2016	11/13/2016 17:39:00	scott.shull@proquest.com	
<input type="checkbox"/>	⊕	DB1v4	EBSCOhost	EBSCO	01/2014 - 12/2014	05/12/2016 19:26:00	scott.shull@proquest.com	
<input type="checkbox"/>	⊕	DB1v4	EBSCOhost	EBSCO	01/2015 - 10/2015	05/12/2016 19:26:00	scott.shull@proquest.com	
<input type="checkbox"/>	⊕	DB1v4	Gale	Gale Cengage Learning	01/2014 - 12/2014	05/12/2016 19:16:00	scott.shull@proquest.com	
<input type="checkbox"/>	⊕	DB1v4	Gale	Gale Cengage Learning	01/2015 - 12/2015	05/12/2016 19:16:00	scott.shull@proquest.com	
<input type="checkbox"/>	⊕	DB1v4	Brill	Brill	01/2014 - 12/2014	05/12/2016 19:15:00	scott.shull@proquest.com	

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View Reports in Intota Assessment

Home > 360 Counter

DRS Request Form Summary View Upload Intota Assessment

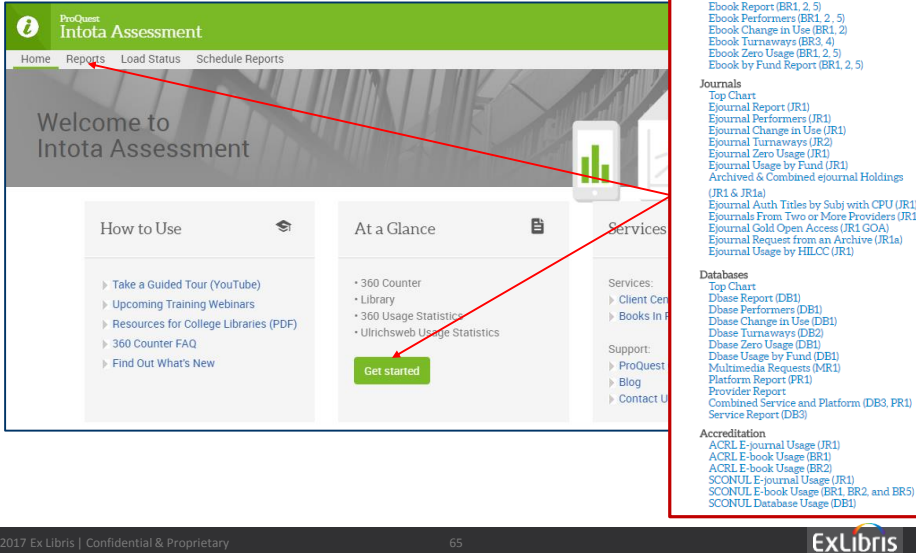
Page 1 of 2 25 Rows per Page View 1 - 25 of 38

Status	Report	Data	Vendor	Publisher	Report Range	Upload Time	Uploaded By	Re
ⓘ	JR1v4		Oxford University Press	Multiple Publishe	01/2016 - 06/2016	11/13/2016 09:39:00	scott.shull@proquest.com	✖
✓	DB1v4		EBSCOhost	EBSCO	01/2014 - 12/2014	05/12/2016 11:26:00	scott.shull@proquest.com	✖
✓	DB1v4		EBSCOhost	EBSCO	01/2015 - 10/2015	05/12/2016 11:26:00	scott.shull@proquest.com	✖
✓	DB1v4		Gale	Gale Cengage Le	01/2014 - 12/2014	05/12/2016 11:16:00	scott.shull@proquest.com	✖
✓	DB1v4		Gale	Gale Cengage Le	01/2015 - 12/2015	05/12/2016 11:16:00	scott.shull@proquest.com	✖
✓	DB1v4		Brill	Brill	01/2014 - 12/2014	05/12/2016 11:15:00	scott.shull@proquest.com	✖
✓	DB1v4		Brill	Brill	01/2015 - 12/2015	05/12/2016 11:15:00	scott.shull@proquest.com	✖
✓	DB1v4		ProQuest	ProQuest	01/2015 - 12/2015	05/12/2016 10:51:00	scott.shull@proquest.com	✖
✓	JR1v4		ProQuest	Multiple Publishe	01/2015 - 12/2015	05/12/2016 10:50:00	scott.shull@proquest.com	✖
✓	JR1v4		Nature Publishing	Nature Publishin	01/2015 - 12/2015	05/12/2016 10:42:00	scott.shull@proquest.com	✖
✓	JR2v4		Nature Publishing	Nature Publishin	01/2015 - 12/2015	05/12/2016 10:42:00	scott.shull@proquest.com	✖

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Intota Assessment

Navigate to Intota Assessment to view your successfully uploaded reports.



360 COUNTER Reports

Books

- Ebook Report (BR1, 2, 5)
- Ebook Performers (BR1, 2, 5)
- Ebook Change in Use (BR1, 2)
- Ebook Turnaways (BR3, 4)
- Ebook Zero Usage (BR1, 2, 5)
- Ebook by Fund Report (BR1, 2, 5)

Journals

- Top Chart
- Ejournal Report (JR1)
- Ejournal Performers (JR1)
- Ejournal Change in Use (JR1)
- Ejournal Turnaways (JR2)
- Ejournal Zero Usage (JR1)
- Ejournal Usage by Fund (JR1)
- Archived & Combined ejournal Holdings (JR1 & JR1a)
- Ejournal Auth Titles by Subj with CPU (JR1)
- Ejournals From Two or More Providers (JR1)
- Ejournal Gold Open Access (JR1 GOA)
- Ejournal Request from an Archive (JR1a)
- Ejournal Usage by HILCC (JR1)

Databases

- Top Chart
- Dbase Report (DB1)
- Dbase Performers (DB1)
- Dbase Change in Use (DB1)
- Dbase Turnaways (DB2)
- Dbase Zero Usage (DB1)
- Dbase Usage by Fund (DB1)
- Multimedia Requests (MR1)
- Platform Report (PR1)
- Provider Report
- Combined Service and Platform (DB3, PR1)
- Service Report (DB3)

Accreditation

- ACRL E-journal Usage (JR1)
- ACRL E-book Usage (BR1)
- ACRL E-book Usage (BR2)
- SCONUL E-journal Usage (JR1)
- SCONUL E-book Usage (BR1, BR2, and BR5)
- SCONUL Database Usage (DB1)

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Next Steps and Support Resources



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Next Steps and Support Resources

- Include documentation links relative to the topic:
 - [Intota: Uploading Counter Reports](#)
 - [360 Counter: Uploading Counter Reports](#)
 - [Providers Requiring Two-Factor Authentication](#)
 - [IP Authenticated Providers](#)
- Additional support resources within the ExLibris Ecosystem:
 - [Idea Exchange](#)
 - System Status Pages: [Single Tenant ENV](#) / [Multi-Tenant ENV](#)
 - [Developer Network](#)
- [Technical Seminar Presentations](#)
(located in the Cross-Product section of the CKC)

Q & A

Questions?





Session Survey Evaluation

Please use the following link
<https://www.surveymonkey.com/r/techsem2017>
to provide feedback on your sessions.

