Alma Product Update



Users of North Ameri

ExLibris Alma

26,000 Alma Staff

> 648M Bibs

600K Invoices **2.8M** PO lines 20M Loans

DRIVING 'FORCES' OF THE STRATEGIC ROADMAP

UNIFYING RESOURCE MANAGEMENT



GAINING BETTER INSIGHTS



EXTENDING COLLABORATION

OPEN PLATFORM



DOING MORE WITH LESS, PROVE THEY MATTER

THE MORE USERS – THE BETTER THE IMPACT

REDUCING COSTS SHARING BEST PRACTICES FREE, EXTENDING SERVICES

FOCUS ON INNOVATION AND NEW INITIATIVES



Second NERS Voting for Alma

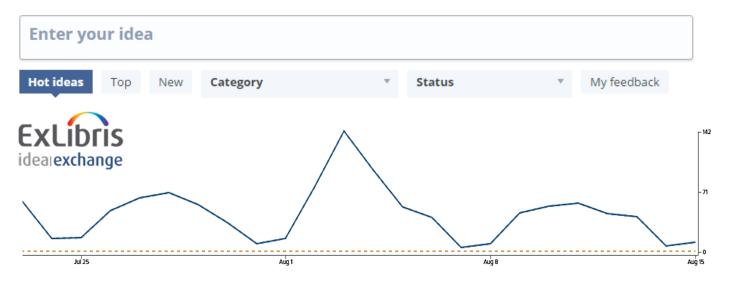
ADMINISTRATION: Excel exports from Alma for titles and items - adding MMS ID	3512 VOTES	Delivered – Jan, Feb, Mar 2017
ADMINISTRATION Expand Repository advanced search options	2231 VOTES	Planned - Jul 2017
ANALYTICS: Add ability to report on past events	1584 VOTES	Planned – Jul 2017
FULFILLMENT : Alert / message for non-renewed patron loans	1426 VOTES	Delivered - Mar 2017
RESOURCE MANAGEMENT : Improve bound-with architecture	1328 VOTES	Delivered – May 2017



Idea Exchange - Best Ideas? ... They Can Come From Anyone

3,751 people interacted with Ex Libris Idea Exchange in the last 60 days

How can we improve Alma?



364 ideas submitted in the Alma forum \rightarrow 37 Accepted, 12 already Delivered

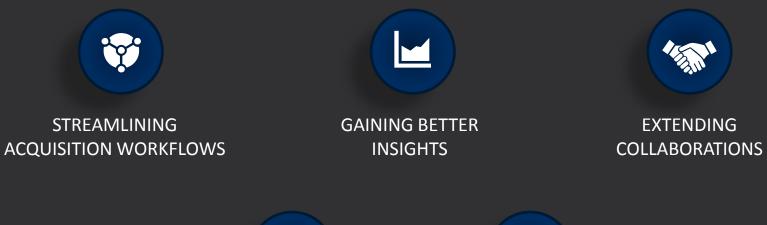
ExLibris

WHAT DO THESE LOGOS HAVE IN COMMON?



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A Deeper Look into Alma Strategic Roadmap Areas





ENHANCING THE USER EXPERIENCE UNIFYING RESOURCE MANAGEMENT



GAINING BETTER INSIGHTS





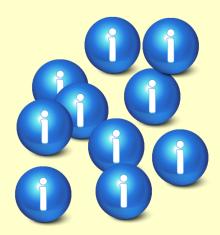
GAINING BETTER INSIGHTS

- <u>Benchmark Analytics</u> puts focus on the breadth of comparison
- Data being compared is high level/KPI



- <u>**Comparative Collection**</u> Analytics puts focus on the depth of comparison
- Group for comparison is smaller

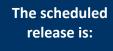






Benchmark Analytics

- The overall goal and idea of the Benchmark analytics is for the institution to identify
 - Where in their workflows improvements can be made
 - Where processes are already at a satisfactory or above satisfactory level.
- One way for doing this is to compare KPIs with other institutions
- The KPIs can be measured on a monthly or yearly basis. This enables the identification of trends.



Preview – April 2017

August 2017



Benchmark Analytics



• The Benchmark Analytics can be easily accessed via an "out of the box" customizable and ready to use KPI dashboard.

In Line Help	% of late returns (by month)	% of on time returns (by month)	Physical - Avg days from POL sent to item arr	ival		
Institution Profile	1 0 - 12 1 2 - 15 1 5 - 17	68 - 80 80 - 90 90 - 100	10 - 16 16 - 22 22 - 28			
Institution Type <table-cell> (All Column Values)</table-cell>	13.1 14.6 11.7 16.1 10.2 17.5	84 76 92 68 100	17 22			
Is Consortia Member III No Institution III Yes	KPI Watchlist - Loans - My institution and ALL					
Main source of Library (All Column Value 🔽	Objects View V			Su	mmary: 🛞 Warn	ning (1) 🛷 (
Total annual amount (All Column Value 🗸	Label		Status My Institution	All But Mine	Variance	% Variance
	KPI - Loans - % of late returns (by month)		: ا	12.77 14.60	0 (1.83)	-12.52
Total undergraduate (All Column Value 🔽	KPI - Loans - % of on time returns (by month)		٤ 🖌	87.23 85.40	0 1.83	2.1
Total graduate student body size KPI Year Month 2016-04;2016-05 Apply Reset	KPI Watchlist - Inventory - My institution and ALL					
	Objects ▼ View ▼			Su	ummary: 🕕 Crit	ical (3) 🎻
	Label		Status My Institution	All But Mine	Variance	% Variano
	KPI - Physical - Avg days from POL creation to item arrival		-	23.57 14.19	9 9.38	66.0
	KPI - Physical - Avg days from POL sent to item arrival			23.38 13.63	3 9.75	i 71.5
	KPI - Physical - Avg processing time physical item requests			7.07 7.29		
	KPI - Electronic Portfolio - Avg days from POL creation to portfolio activation		-	8.63 11.22		
	KPI - Electronic Portfolio - Avg days from POL sent to portfolio activation		✓	8.26 11.82	2 (3.55)	-30.03



Comparative Collection Analysis

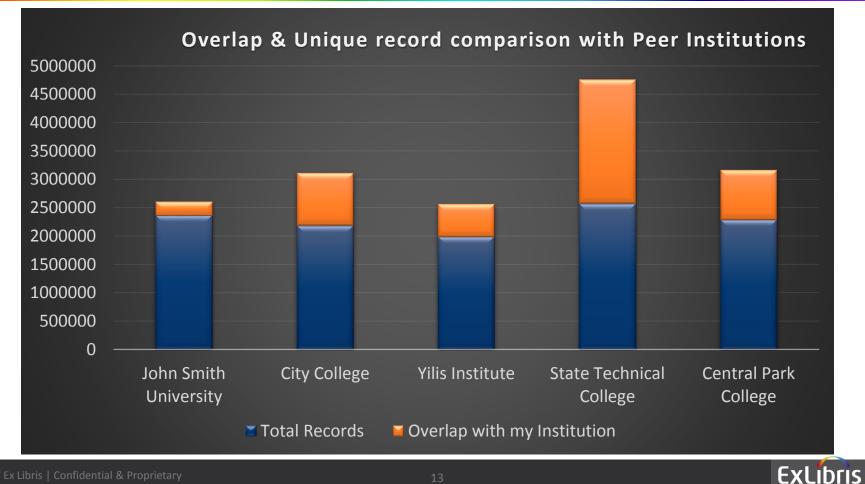
- The overall goal and idea of the comparative collection analysis is for the institution to be able to understand the collection relative to a set of peer institutions
- Peer institutions have agreed (mutually) to work together in a known and identified manner

- This will enable the institution to, for example
 - Create weeding (withdrawal) plans
 - Effectively create a collection development policy by knowing what subjects are held by other institutions which are my peers and thus accessible to my patrons.



Comparative Collection Analysis







UNIFYING RESOURCE MANAGEMENT





Why Alma Digital?



Curate the unique content that your campus/community produces in one place









Where We Stand



	Phase 2	Phase 3
Integration with Remote DAM Systems	Special Collections Workflows	Institutional Repository Workflows
 Harvest metadata Digital inventory Link from Prime to remote system 	 Staff deposit Cloud storage in Amazon Viewer, delivery from Primo Ingest, buck loaders 	 End user deposit Maintenance jobs APIs/SWORD Analytics
Integrate with DAM systems (Rosetta, Digitool, Fedora, ContentDM)	Replacing ^d party digital repositories and support for cloud storage	Replacent of institutional repositories including extended workflows coverage



What's Planned for Alma-D's Future?

- 1 Curating	2	-3-	-4	- 5 -
Unique	Exposing	Data	Flexible	
Content	Digital Content	Safeguarding	Implementation	Analytics
Dublin Core Application Profiles	Publish to Google Scholar	Audit history	EAD import	Deposit status notification
			OAI based	
Social tagging	Enhanced Delivery		harvesting of content	Digital Inventory
	Streaming Delivery			



ENHANCING THE USER EXPERIENCE





Goal & Focus



Improve Alma user experience & satisfaction Holistic approach and commitment to improving UX in Alma

		E P	
 VISUAL DESIGN	MOST-USED AREAS	NAVIGATION	
SCREEN LAYOUT DATA ARRANGEMENT	SYSTEM-WIDE UI ELEMENTS	MESSAGES & ALERTS	



Rollout Plan



	June Release	July Release	August/September	September/Novemb er	End of Q4
Early access	New UX can be turned on/off per user	New UX will be turned on per institution Option for each user to turn on/off			
Entire Alma Community Sandbox		Option to turn on new UX on institution level option for each user to turn on/off			
Entire Alma Community Production			New UX can be turned on by institution on institution level. User can turn on/off (once institution turns on) Old UI is deprecated		New UX will be turned on for all institutions on institution level. User will not be able to turn on/off Stop support for old UI





EXTENDING COLLABORATIONS





Where we stand

- LD Enrichment:
 - Language
 - Identifiers
 - Links to Wikidata
 - Authors and subjects Links to local Authorities

- RDA/RDF APIS:
 - Retrieval of

 a manifestation in RDA/RDF format
 - Retrieval of a work in RDA/RDF format



Short Term Roadmap



Libraries will be able to use MD editor to catalog LD elements Publish MARC bibliographic records in BIBFRAME format

View a MARC record as a BIBFRAME record

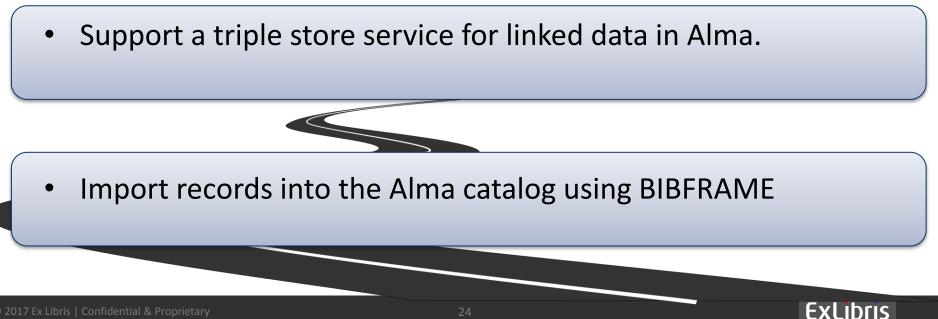
Publish their catalog to linked data consumer applications in RDA/RDF format



Long Term Roadmap



Support for native cataloging in BIBFRAME starting with a proof of concept version.



THANK YOU

and a second

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S STULIES

ELLIbris Users of North America