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The Power of the Ex Libris Community

>110

ARL Libraries
Using at least one
Ex Libris product

>910

Institutions signed for Alma

>3,300

Institutions using Summon & Primo

>50 M

Alma API Calls
Per Month

An Active, Interconnected Customer Community

>35

Leganto customers

>250

Institutions using Rosetta worldwide

>2 M

Registered campusM users

>1,000

Ideas submitted on the Ex Libris Idea Exchange



Since Last ELUNA: A Strategic Year for Ex Libris



Strengthened Alma product leadership



Enriched discovery content and technology



Extended integration with academic systems



Enhanced community collaboration



Advanced synergies with ProQuest

Since Last ELUNA: Accelerating Library Innovation



- Launched Alma UX initiative
- Increased usage of Alma Mobile
- Completed support for digital resources in Alma



- Broad, shared content offering in Summon & Primo
- Summon integration with Alma
- Fast adoption of the new Primo UI
- Enhanced discovery services (exploration, analytics)



- Extended workflows of Rosetta-Alma-Primo
- Enhanced collaboration with Rosetta Advisory Group
- New streamlined implementation process

>50 M Alma API calls per month

>26 K
Library staff
using Alma

>6.5 M
Avg. searches
per day

>100 Customers on new Primo UI

>1000 TB preserved by Rosetta

Since Last ELUNA: Extending Libraries Reach



- Integrated Leganto and SIPX to help institutions improve learning affordability
- Extensive use by librarians, instructors, and students
- Enhanced workflows with Alma, Primo, campusM



- Extended integration to Alma, Primo, and Leganto
- Major new customers across US, Australia, Europe
- Migrated to Ex Libris Technology Stack and cloud







>50 K
Leganto users
worldwide

>200 K
Resource list
page views per
month

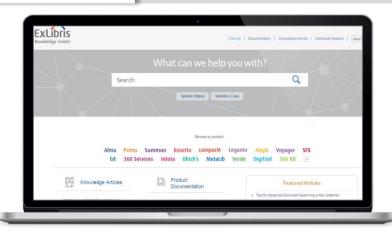
>2 M Registered campusM users

>740 K
Page views on campusM apps

Since Last ELUNA: Enhancing Customer Satisfaction



- Integrated customer experience across products
- Exceeded cloud performance
- Enriched the customer knowledge center
- Established new Canadian & Chinese data centers
- Reached milestone in FedRAMP compliance in Alma & Primo





>7,000
Institutions
hosted on the
Ex Libris cloud

>9,000
Satisfaction surveys by customers

>91%
Customer
support
satisfaction rate

>6,000
KB collections
available for
customers



































Integrated workflows
Enhanced productivity
Budget optimization
Advanced analytics























Advanced library services, integration with campus systems, superior user experience, mobility

























Enhanced partnership: Resource lists creation & fulfilment, scale up to support all courses, copyrights automation























Research data services, data management and preservation, new research paths via exploration























Support for institutional goals:
Learning affordability, student engagement













The Power of Collaboration



Industry expertise



Software expertise



ProQuest Synergies



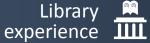
Infrastructure



Supporting platforms



Putting libraries at the heart of teaching, learning, and research





Product extensions





Product feedback



Industry advocacy





Institution voice **IIII**









Exchange



Product Working Groups



Community Testing



Community **Events**



Developer Network





