General App Tests Checklist

Please find below a list of suggested checks to run on the app to verify configuration and availability:

# App Availability (to be tested once App is on the store)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Task** | **Settings** | **Done** | **NA** | **Comments** |
| Are you able to find the app in the Apple Store and Google Play Store? |  | [ ]  | [ ]  |  |
| Are you able to download the app from the Apple Store? |  | [ ]  | [ ]  |  |
| Are you able to download the app from the Google Play Store? |  | [ ]  | [ ]  |  |
| Are you able to access the web app? |  | [ ]  | [ ]  |  |
| Do the correct app icons appear in the Apple Store and Google Play Store? |  | [ ]  | [ ]  |  |
| Do the correct App name and description appear in the Apple Store and Google Play Store? |  | [ ]  | [ ]  |  |
| Web App - Do the correct app icons appear in the browser tab name? |  | [ ]  | [ ]  |  |
| Web App - Do the correct App name appear in the browser tab name? |  | [ ]  | [ ]  |  |

Authentication and Role Sync

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Task** | **Settings** | **Done** | **NA** | **Comments** |
| Are you able to login to the app? |  | [ ]  | [ ]  |  |
| Are you able to access and login to the Web app version? |  | [ ]  | [ ]  |  |
| Can the end user see all the tiles as per their role? |  | [ ]  | [ ]  |  |
| Are you able to see your Personal Details?  | App settings >Personal Details |  |  |  |

# General Settings

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Task** | **Settings** | **Done** | **NA** | **Comments** |
| Do you see all the required profiles? | **iOS and Android**: App settings > Change profile**Web app**: App settings (top right corner) > Select Profile |  |  |  |
| Did the Intro to App screens appear? |  | [ ]  | [ ]  |  |
| Do you see the iOS Splash Pages the first time the app is opened on iOS devices? |  |  |  |  |
| Are the app icons, colors and fonts as per the university branding guidelines? |  | [ ]  | [ ]  |  |
| Do the correct banner images display for banner tiles? |  | [ ]  | [ ]  |  |
| iOS – do you see the correct iOS config that has been configured e.g. iOS colour, iPad/iPhone Headers etc.? |  | [ ]  | [ ]  |  |
| Have you tested any App overrides that have been configured? |  | [ ]  | [ ]  |  |
| Have you tested any Profile overrides that have been configured? |  | [ ]  | [ ]  |  |
| Have you tested any Tile overrides that have been configured? |  | [ ]  | [ ]  |  |
| Are you able to see the About page? | **iOS**: App settings > About Us**Web app and Android**: App settings (top right corner) > About | [ ]  | [ ]  |  |
| Are you able to access any pocket guides / static content that have been configured? |  | [ ]  | [ ]  |  |
| Are app links redirected to the correct page? |  | [ ]  | [ ]  |  |

# Feedback and sharing

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Task** | **Settings** | **Done** | **NA** | **Comments** |
| Are you able to submit Feedback? | **iOS**: App settings > Send Feedback**Web app and Android**: App settings (top right corner) > Feedback | [ ]  | [ ]  |  |
| Are you able to report a problem? | **iOS**: App settings > Send Feedback > Report a problem**Web app and Android**: App settings (top right corner) > Feedback > Report a problem | [ ]  | [ ]  |  |
| Are you able to share the app? | **iOS**: App settings > Tell friends about app**Web app and Android**: App settings (top right corner) > Share | [ ]  | [ ]  |  |

# Notifications

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Task** | **Settings** | **Done** | **NA** | **Comments** |
| Web app - Are you able to see the alerts tile?  |  | [ ]  | [ ]  |  |
| Are you able to receive Notification? |  | [ ]  | [ ]  |  |
| Are you able to receive Group Notification? |  | [ ]  | [ ]  |  |

# Timetable Testing (Native)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Task** | **Settings** | **Done** | **NA** | **Comments** |
| Are you able to see the timetable/s that have been configured? |  | [ ]  | [ ]  |  |
| Are you able to see your courses?  |  | [ ]  | [ ]  |  |
| Does the date and time of the course match your timetable?  |  | [ ]  | [ ]  |  |
| Android or iOS - when you click on the course location are you redirected to the native maps app? |  | [ ]  | [ ]  |  |
| Android or iOS - if you click on a phone number, are you able to call the number? |  | [ ]  | [ ]  |  |
| Android or iOS - if you click on an email address, does your default email app open so you can send an email? |  | [ ]  | [ ]  |  |
| Android or iOS – can you add an event to your native calendar app? |  | [ ]  | [ ]  |  |
| Is the Live tile working as expected? |  | [ ]  | [ ]  |  |

# Directory Search Testing (Native)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Task** | **Settings** | **Done** | **NA** | **Comments** |
| Are you able to find a contact? |  | [ ]  | [ ]  |  |
| Do you see the correct contact details? |  | [ ]  | [ ]  |  |
| Android or iOS - when you click on the address are you redirected to the native maps app? |  | [ ]  | [ ]  |  |
| Android or iOS - if you click on a contact’s phone number, are you able to call the number? |  | [ ]  | [ ]  |  |
| Android or iOS - if you click on a contact’s email address, does your default email app open so you can send an email? |  | [ ]  | [ ]  |  |

# Maps Testing

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Task** | **Settings** | **Done** | **NA** | **Comments** |
| Are you able to see the Campus Maps that have been configured? |  | [ ]  | [ ]  |  |
| Are you able to see the Location Categories that have been configured?  |  | [ ]  | [ ]  |  |
| Are you able to see Positions that have been configured?  |  | [ ]  | [ ]  |  |
| Android or iOS -Are the Positions being shown on the correct place on the map? |  | [ ]  | [ ]  |  |
| Android or iOS - Do the Position Actions work as expected?  |  | [ ]  | [ ]  |  |

# RSS and News and Event Tile Testing

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Task** | **Settings** | **Done** | **NA** | **Comments** |
| Are you able to see the RSS feed/s that have been configured? |  | [ ]  | [ ]  |  |
| Does the RSS tile link to the correct feed? |  | [ ]  | [ ]  |  |
| Are you able to see any RSS categories that have been configured? |  | [ ]  | [ ]  |  |

# AEK Testing

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Task** | **Settings** | **Done** | **NA** | **Comments** |
| Are you able to access the functionalities as defined in the scope of work? |  | [ ]  | [ ]  |  |
| Web app - Is the AEK screen title is correct?  | This can be updated via App Builder  | [ ]  | [ ]  |  |
| iOS - Is the AEK screen working as expected using an iOS device?  |  | [ ]  | [ ]  |  |
| Android - Is the AEK screen working as expected using an Android device?  |  | [ ]  | [ ]  |  |
| Web app - Is the AEK screen working as expected using the Web app?  |  | [ ]  | [ ]  |  |
| Are all the links and buttons working as expected? |  | [ ]  | [ ]  |  |
| Is the Live tile working as expected? |  |  |  |  |