



Getting Ready for the GDPR

User Group - November 2017

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1.

Introduction:

What is GDPR? What's Changed? What are the implications?

2.

GDPR in Partnership:

Controller & Processor. In it together

3.

GDPR and campusM:

Product Developments. Process Developments

GDPR Fact Sheet

- GDPR stands for General Data Protection Regulation
- Comes in to affect on the 25th May 2018
- In an information economy, GDPR hands back control of personal data to the owner
- Clear imperatives and responsibilities for those controlling and processing personal data
- Consistency for Data Privacy across member states
- Max fine - 4% of annual global turnover or €20 Million



GDPR Key Components

Privacy by Design

Data protection inclusion in designing of systems, rather than an addition

Scope & Accountability

Max fine - 4% of annual global turnover or €20 Million

Applies to all processing PII data subjects residing in the Union

Right to Access

Confirm scope of PII, where and for what purpose.
Provide a copy of the personal data, free of charge, in an electronic format.

Consent

Request for consent must be given in an intelligible and easily accessible form

Consent must be clear and distinguishable from other matters

Right to be Forgotten

Erasure of PII, cease further dissemination of the data,
have third parties halt processing of the data

Breach Notifications

breach notification must be initiated within 72 hours of first having become aware

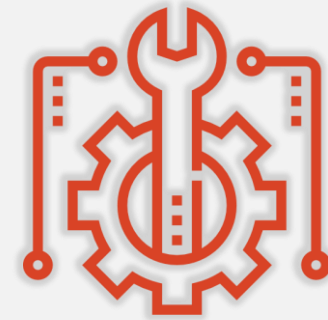
Data Controller



Determines the purposes and means of the processing of personal data



Data Processor



Processes personal data on behalf of the controller

Data Controller

Principal party that determines the purposes and means of the processing of personal data

Responsibilities include:

- Choosing a data processor that comply with the GDPR
- Collecting user consent
- Managing user consent-revoking
- Enabling user right to access
- Enabling user right to change
- Enabling user right to be forgotten



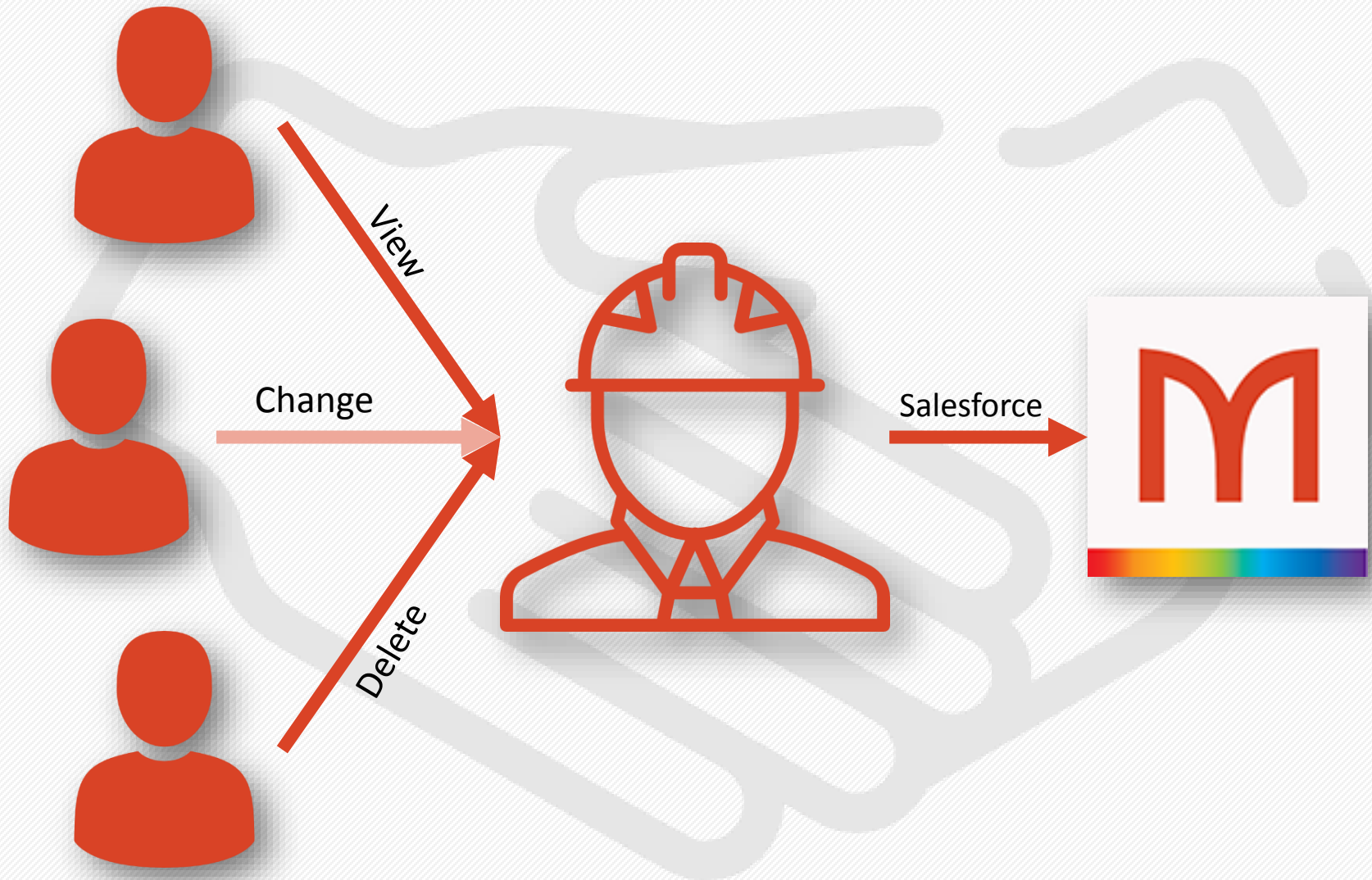
Data Processor

Party used to manage data storage and processing on behalf of the Controller

Responsibilities include:

- Process personal data on instructions from the controller
- Upon request, delete or return all personal data to the controller at end of contract
- Take reasonable steps to secure data
- Notify data controller upon learning of data breaches

Key Example: Data Access Requests



GDPR and campusM

Privacy by Design

GDPR-specific training for Development and PS staff
Embedding GDPR-specific design principles and assessment

User Consent

Changes to EULA configuration to ensure compliance

Data Security

Enhancement of personal data management and retention
Continued proactivity to adopt applicable standards and techniques to enhance data security

Customer Education

Briefing sessions on campusM GDPR work
End user education on protecting devices

Development Process Enhancements

Embedding Data Protection Impact Assessment for evaluating privacy impact of new features
Data protection professionals inclusion in development cycle

Customer Data Management Processes

Processes to enable customers to request access to, update of and Deletion of end user data
Workflows to be managed through Salesforce to ensure auditability

campusM and GDPR

**We Are
Ready!**