



# campusM User Group Meeting

November 2017 | Aston University

Ido Peled, VP Business Development Mobile Campus Solutions

  
a ProQuest Company



**wasn't always so sunny...**

**ExLibris**<sup>®</sup>  
a ProQuest Company



# AGENDA



Corporate



campusM



Game

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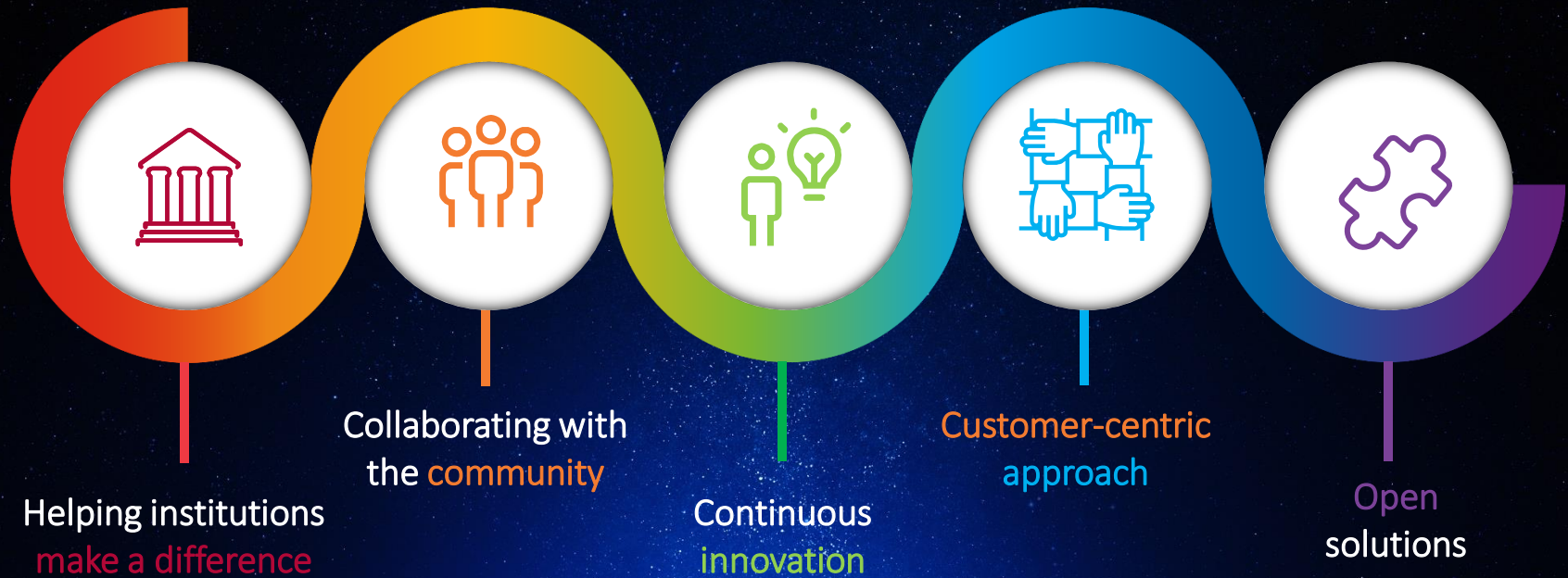
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# THE VALUES WE BELIEVE IN



# 2017 HIGHLIGHTS



Launched the **new Alma user interface**

**>26 K**  
Library staff  
using Alma



Key **personalization** and **analytics** enhancements

**>2 M**  
Active  
students



Integrated **Summon with Alma**

**>60**  
New  
customers



New **copyright, digitization** and **purchasing** flows

**>11 K**  
Live course  
reading lists



Enhanced collection **coverage and metadata**

**>30%**  
Increase in  
searches vs. 2016



Two **new datacenters** established (Canada & China)

**>7,000**  
Institutions in  
the Ex Libris  
cloud



**Extended workflows** of Rosetta-Alma-Primo

**>1000 TB**  
Preserved  
by Rosetta



Aligned **knowledgebase** experience across products

**>200**  
Ideas on the  
Idea Exchange



# COLLABORATING WITH THE COMMUNITY



 Industry Expertise

 Software Expertise

 Integration Synergies

 Infrastructure

 Supporting Platforms



Knowledge & Experience 

Product Extensions 

Product Feedback 

Industry Advocacy 

Institutions' Voice 



  
Idea Exchange

  
Developer Network

  
Collaborative Testing

  
Product Working Groups

  
Focus & Special Interest Groups

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# CAMPUSM 2017 HIGHLIGHTS



Released Homescreen personalization



Started transitioning to Oracle Business Intelligence



Delivered a record number of implementation projects and go-live



Increased scope and number of system integrations



Introduced several new knowledge and collaboration platforms



Removed any start of term bottlenecks and issues



Rolled out performance and cloud monitoring tools



Realigned business unit structure to meet growth

# GEARED FOR GROWTH

Product



Development




Services



  
Customer  
Focused

  
Expert  
Domains

  
Clear  
Goals



# GEARED FOR GROWTH



CLOUD | 24x7 HUB | IT | PM

# CLOUD MONITORING

EU01(WARN\_20\_OVER\_5) found 48 running over 5 sec - Message (HTML)

Tue 14/11/2017 2:05 PM  
 CampusM-Dev-Monitor@exlibrisgroup.com  
 EU01(WARN\_20\_OVER\_5) found 48 running over 5 sec

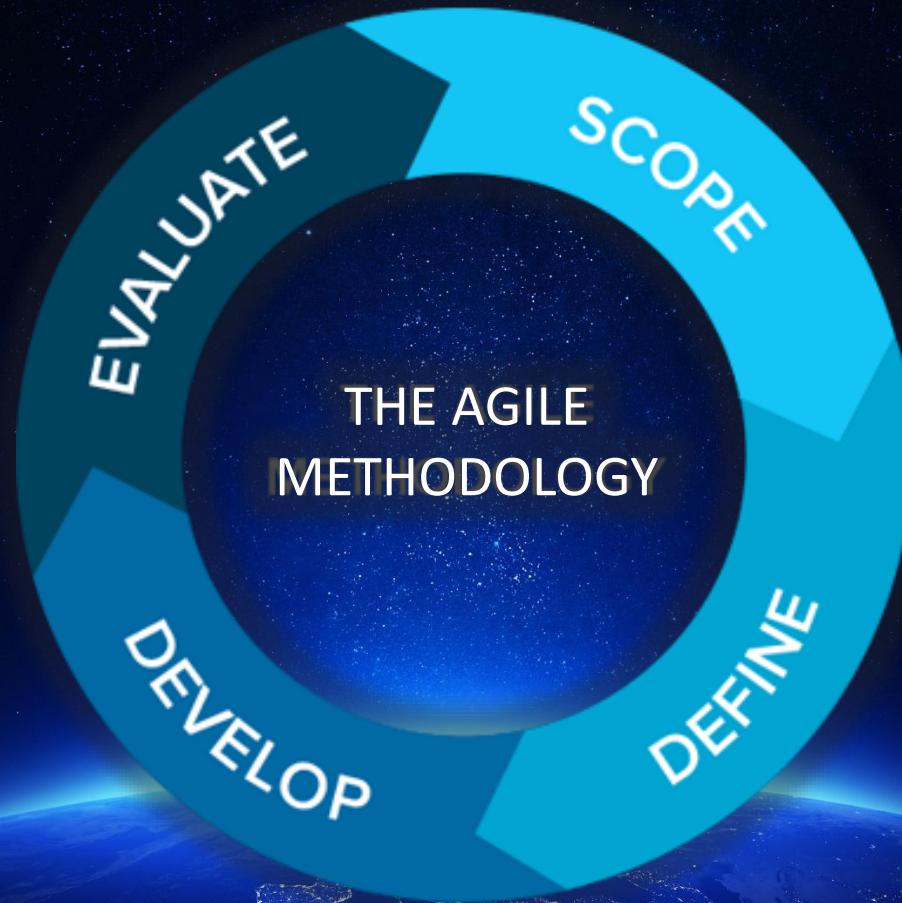
To: CampusM Development – OnCall;  
 Please treat this as Confidential.

mod\_status.zip  
 173 KB

PID	Duration (Sec)	AppServer	Client	Request	Operation	Parent OrgCode	Org Code	Org Des	App Name	AEK Desc
29954	410	app0103.prod.cam.dc03.hosted.exlibrisgroup.com	146.227.0.34	POST /c/s/11876? omb_native_request=yes&omb_return_type=xml&omb	ALERT	890	891	DMU	MyDMU	Blackboard
14679	144	app0111.prod.cam.dc03.hosted.exlibrisgroup.com	148.88.244.129	POST /axis2v3/services/CampusMService/cachedMapPosition HTTP/1.1	ALERT	-	-	-	-	-
25352	109	app0105.prod.cam.dc03.hosted.exlibrisgroup.com	194.167.235.219	POST /notifications/CampusM/alertgroup/ HTTP/1.1	ALERT	-	-	-	-	-
29982	109	app0107.prod.cam.dc03.hosted.exlibrisgroup.com	82.132.228.179	POST /axis2v3/services/CampusMService/startup HTTP/1.1	ALERT	-	-	-	-	-
14467	107	app0110.prod.cam.dc03.hosted.exlibrisgroup.com	159.92.238.52	POST /axis2v3/services/CampusMService/startup HTTP/1.1	ALERT	-	-	-	-	-
23328	105	app0106.prod.cam.dc03.hosted.exlibrisgroup.com	82.132.223.95	GET /assets/MiddlesexUniversity/Middlesex/Images/Welcomes-plus/S	ALERT	-	-	-	-	-
25681	90	app0105.prod.cam.dc03.hosted.exlibrisgroup.com	148.88.244.90	POST /axis2v3/services/CampusMService/startup HTTP/1.1	ALERT	-	-	-	-	-
21721	83	app0109.prod.cam.dc03.hosted.exlibrisgroup.com	94.197.120.181	GET //r/1510668167/r/1510668151/c/s/11876? course_name=Business+s	ALERT	890	891	DMU	MyDMU	Blackboard
21475	83	app0109.prod.cam.dc03.hosted.exlibrisgroup.com	94.197.120.181	GET //r/1510668167/r/1510668151/c/s/11876? course_name=Business+s	ALERT	890	891	DMU	MyDMU	Blackboard
21507	83	app0109.prod.cam.dc03.hosted.exlibrisgroup.com	178.97.168.8	POST /c/s/4002? omb_native_request=yes&omb_return_type=xml&omb	ALERT	126	127	University of Derby	University of Derby	Exams Timetable
20999	83	app0109.prod.cam.dc03.hosted.exlibrisgroup.com	94.197.120.181	GET //r/1510668167/r/1510668151/c/s/11876? course_name=Business+s	ALERT	890	891	DMU	MyDMU	Blackboard
12935	82	app0111.prod.cam.dc03.hosted.exlibrisgroup.com	82.39.61.194	POST /axis2v3/services/CampusMService/cachedPocketGuide HTTP/1.1	ALERT	-	-	-	-	-
19852	80	app0109.prod.cam.dc03.hosted.exlibrisgroup.com	94.197.120.181	GET //r/1510668167/r/1510668151/c/s/11876? course_name=Business+s	ALERT	890	891	DMU	MyDMU	Blackboard



# CONTINUOUS INNOVATION



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**WIN A NESPRESSO MACHINE!**



THANK YOU!

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