



# 360 Services/Intota 2018 May Release Overview

Release Date: May 10-11 2018

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# Overview of May 2018 Release

- Release dates
  - May 10 (360 Link, E-Journal Portal)
  - May 11 (360 Core Client Center and Intota)
- Includes new features, customer requested enhancements, fixes, and technology/infrastructure enhancements

**MAY 10-11th**

- 360 Link & EJP
- 360 Core & Intota

**May  
2018**

# Overview of Enhancements



## New Features

- Overlap analysis for ebooks
- New e-cat search criteria
- New results lists management options



## Technology & Infrastructure

- Speed up cache refresh
- Part 1 of speeding up e-cat searching
- Improve KB content processing tools



## Improvements

- Nexis Uni linker
- SAML 2.0 support
- GDPR compliance
- Citation Refiner searches included in 360 Usage Statistics
- Many more fixes!





# May 2018 Release

More Details by Application

Release Dates: May 10-11

  
**ExLibris**<sup>®</sup>  
a ProQuest Company



## Customer Benefits

- Evaluate eBook title overlap and make comparisons across database collections, whether you subscribe to them or not

Feature

Title Name	Identifier	Coverage Dates	Database Name	Overlap Type
The 60's Communes: Hippies and Beyond	9780815606017		ACLS Humanities E-Book	TitleOverlap
			MyiLibrary	
1989: The Struggle to Create Post-Cold War Europe	9780691163710		ACLS Humanities E-Book	TitleOverlap
			MyiLibrary	
			Dawsonera eBooks	
			Ebook Central - Academic Complete	



## Customer Benefits

- Gain quick access to resources by leveraging DBID (from the KB) or custom name (from the library)

- New e-catalog search options

- By DBID

The screenshot shows two search input forms. The top form is for searching by DBID, with dropdowns for 'Databases' and 'Code Equals', and a text input field containing 'ACM'. The bottom form is for searching by custom database name, with dropdowns for 'Database' and 'Code Equals', and a text input field containing 'acm'. Both forms have a search button (magnifying glass) and a submit button (green arrow).

- By custom database name

The screenshot shows the search results page for the e-catalog. The search bar at the top shows 'e-Catalog: Database Name Begins With Customized name for my library'. Below the search bar, the page title is 'Home > e-Catalog Database Search Results'. The main content area is titled 'e-Catalog Database Search Results' and contains a table with the following data:

Database Name	Custom Database Name	Origin	Code	Status	Titles
ACM Digital Library	Customized name for my library		ACM	Subscribed	6507 of 9026



## Customer Benefits

- Drill into the list of databases on the Provider Details page with a new Status filter instead of guessing at page numbers

- Default display is Subscribed
- Multi-selection capabilities

Feature

Home > Data Management > Provider Details

**Library Databases**

Provider Details

General

Databases (63 of 2778)

360 Resource Manager

Administration (1)

Resource Renewals (0)

Contacts (15)

Cost (USD)

General

2018 (1,290,928.24)

Status Is: **Subscribed** **Apply**

Go To Page: 1 / 3

Code Status Titles Provider

WY	Subscribed	7533	ProQuest
OB	Subscribed	288	ProQuest
OC	Subscribed	3649	ProQuest
OF	Subscribed	4049	ProQuest
NIOZ	Subscribed	1046	ProQuest
OT	Subscribed	287	ProQuest

ABI/INFO

ABI/INFO

ABI/INFO

ABI/INFO

Accounting

Alt-Press

✓ All × Reset

Cancelled

Database Down

Free

From Consortium

In Purchasing



## Customer Benefits

- Generate a database list by using 3 new filter options in Data Management

- (Database) Name begins with
- Provider name
- Database status

Feature

Home > Data Management

**Library Databases**

Filter By: Name Begins With ▼  Apply

Name Begins With

Provider

Status Is

Go To Page: 1 / 11 ▶ ⏮ ⏭

Custom Database
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# 360 Core Client Center Interface Updates

New Features



## Customer Benefits

- Streamlined look and feel with updated Knowledge Center and Contact Us links

Feature

The screenshot displays the ExLibris 360 Core Client Center interface. At the top, the ExLibris logo is on the left, and navigation links for 'Your Account', 'Knowledge Center & Online Community', 'Contact Us', and 'Log Out 19276' are on the right. Below the logo, there's a search bar with 'e-Catalog:' and dropdowns for 'All Titles' and 'Title Begins With'. The main content area is titled 'Home' and is divided into two columns. The left column, under the 'Home' header, lists 'Products' under 'Management' (360 Consortium Edition, 360 Core, 360 Counter, 360 Resource Manager, Ulrichsweb, Intota Assessment) and 'Discovery' (360 Access Control, 360 Link, 360 MARC Updates, 360 Search, Summon). The right column, under the 'Manage Your Data' header, lists 'Management Tools' (Data Summary, Collections, Menus, Alerts, Contacts, Data Management), 'Business Intelligence Tools' (360 Usage Statistics, Overlap Analysis, Data On Demand, Management Reports, Intota Assessment, COUNTER Configuration, Ulrichsweb Usage Statistics - New Platform Preview, Ulrichsweb Usage Statistics), 'Administer Your Products' (360 Core: View E-Journal Portal, Administration Console; 360 Link: Administration Console, Google Scholar Setup; Summon: Administration Console; Ulrichsweb: Administration Console, View Ulrichsweb), and 'Manage Your Library' (Client Center Accounts, Library Settings, View Changes, View Member Libraries).



## Customer Benefits

- Experience improved usability and performance of the 360 Services and Intota with updated tools and technology stacks

### Feature

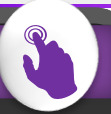
- Beginning in June we will enable infrastructure improvements to increase the speed of the daily cache refresh
- Phase one of two-phase project to speed up e-cat searches
- Deploy new internal tools for more efficient ingest, normalization, and distribution of provider content
  - These internal tools determine how quickly content gets into the KB as well as its quality



## Customer Benefits

- Resolve client reported workflow issues
  - Take advantage of workflow improvements and compliance with upcoming EU personal information privacy legislation
- Feature

  - Updated translations (8 languages) for new features
  - Include identifiers in the Tracked Ejournal report for non-normalized titles
  - Unusually long titles (256+ characters) will now reliably display in search results
  - COUNTER report details will now display (Intota)
  - Restore Access Filter on Manage Titles page for auto-managed DDA collections (Intota)
  - GDPR privacy safeguards for all 360 Core Client Center and Intota clients
    - Review & complete gap analysis of all products to ensure compliance
    - Confirm complete deletion of user account personal information
    - [https://knowledge.exlibrisgroup.com/Cross\\_Product/Security/GDPR](https://knowledge.exlibrisgroup.com/Cross_Product/Security/GDPR)

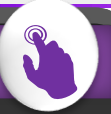


## Customer Benefits

- Increase success with new and updated linkers, a new authentication option, resolution of 360 Link 2.0 customization problems, and more

### Feature

- Linker news
  - New LexisNexis Nexis Uni linker
  - Update to LexisNexis Academic
- Implemented support for SAML 2.0
- Removed Scholar Profile features due to platform retirement
- Changes in the E-Journal Portal database list now display in preview
- Linking issues resolved:
  - Conflict between rft.jtitle and rft.pub in same OpenURL
  - Use article DOI instead of article citation DOI



## Customer Benefits

- Increase the type and quality of data that are accessed for analysis

### Feature

- Citation Refiner searches now reflected in 360 Usage Statistics
- Incorrect “missing platform” error resolved
- SUSHI test error corrected for ProQuest ebooks, additional vendors



## ➤ *Will there be downtime for the Q2 release?*

- There will not be any downtime for public-facing services (360 Link and E-Journal Portal).
- Client Center, Intota, and the Summon and Ulrich's administration consoles may have service disruptions from 5 pm PST to 7 pm PST on Friday, May 11.

## ➤ *Is there anything I need to configure after the release?*

- The only feature that requires client configuration is SAML 2.0 authentication. Documentation will be available in the Knowledge Center.

## ➤ *Why are there only a couple of linker updates?*

- The more complex linkers, and linkers for new platforms like Nexis Uni, need to be deployed in a scheduled release. Simpler updates/changes are continuously maintained and deployed. Almost 20 linker updates deployed on April 16<sup>th</sup>.

## ➤ *How much faster will the daily cache refresh be?*

- We anticipate noteworthy improvement, but we won't have exact numbers until we roll this out in a production environment and do benchmarking. We will implement our changes beginning in June, with the cooperation of several teams, to mitigate any risks to the current refresh process.

## ➤ *What is GDPR?*

- It's a new set of privacy laws for the European Union, but which we used as an opportunity to review and augment our current privacy protection practices across all Ex Libris products. Please see our documentation [here](#).



**THANK YOU**

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