

Alma for Decision Support

You Will Work Smarter with DARA

TWIN CHALLENGES OF COMPLEXITY AND MONOTONY

Library workflows cover a lot of tasks and activities, such as resource management, fulfillment, acquisitions, configuring Alma options, and the like. These are in addition to search, recommendation and reference activities on behalf of patrons and academic staff. All these library workflows involve some routine, manual tasks that are part of a librarian's daily agenda. Sometimes, multiple staff members perform individual tasks as part of a single workflow that continues over an extended period of time. Both complexity and monotony can contribute to inefficiencies and human errors that often creep into library processes, which in turn impact service to patrons and institutional effectiveness. Today, there is a growing readiness among librarians and library managers to adopt the most advanced technologies to optimize library workflows and upgrade their value proposition.

MEET DARA, ALMA'S DATA ANALYSIS RECOMMENDATION ASSISTANT

- DARA is Alma's smart decision-support engine, driven by adaptive technology that brings machine learning into the library.
- DARA recommends Alma workflow efficiencies, suggests features, and validates custom configurations.
- DARA leverages smart algorithms and analysis to tailor its guidance for each library.
- With seamless integration, DARA can implement many of its recommendations with a single click.



THE IMPACT OF DARA

- Optimizing processes and workflows with DARA improves overall operational efficiency.
- Libraries using Alma maximize their ROI with cost-cutting DARA-driven optimizations.
- Librarians save time with more efficient processes, which reduce or eliminate mundane routine tasks and mitigate human error.
- Librarians can focus on higher-value complex tasks and strategic library initiatives, increasing overall job satisfaction.
- DARA provides greater insight into library processes, which can be leveraged for better configuration decision-making.



Alma's DARA: Main Features

- An integrated decision-making and recommendation module in Alma.
- Driven by adaptive algorithms.
- More efficient Alma processes, configurations and library management workflows.
- Measurable ROI due to greater process transparency.
- Single-click implementation of key recommendations.
- Minimization of manual routine search and reference activities and monotonous daily tasks.



< Manage Recommendations Back

1 - 10 of 17

Type: Automatic usage data Status: Active Clear all

1 **Automatically harvest usage data from Karger vendor** Let's do it! Show me why ...

Type: Automatic usage data

💡 Your institution uploaded 4 manual COUNTER file(s), with platform(s): karger_com

Report Type: BR3, Release: R4
Report Type: JR1GOA, Release: R4
Report Type: JR1, Release: R4
Report Type: JRS, Release: R4

🔍 Data recommends SUSHI harvesting with Karger instead of manual file uploads.
Other institutions successfully harvested usage data from this vendor.

Created on: 2018-10-31
Updated on: 2018-10-31
Updated by: System
Notes: 0
Attachments: 0

2 **Automatically harvest usage data from HighWire Press vendor** Let's do it! Show me why ...

Type: Automatic usage data

💡 Your institution uploaded 6 manual COUNTER file(s), with platform(s): highwire_press

Report Type: JR1GOA, Release: R4
Report Type: JRS, Release: R4

🔍 Data recommends SUSHI harvesting with HighWire Press instead of manual file uploads.
Other institutions successfully harvested usage data from this vendor.

Created on: 2018-10-31
Updated on: 2018-10-31
Updated by: System
Notes: 0
Attachments: 0

