Research Research Limited Services
List of Subprocessors

Research Research Services

This document applies to Services provided by Research Research with respect to which it is a processor under the EU General Data Protection Regulation (**GDPR**), including its Research Professional, funding database and related services:

Research Research Affiliate Subprocessors

The entities listed below are affiliates of Research Research. Depending on the geographic location of a customer, and the nature of the services provided, Research Research may engage one or more of the following affiliates as subprocessors to deliver some or all the services provided to a customer.

All affiliates may provide operations oversight and professional, support and training services requiring access to data processing systems.

Affiliate name	Corporate Location
Research Research Limited	United Kingdom
Ex Libris (UK) Limited	United Kingdom
Ex Libris (Deutschland) GmbH	Germany
Ex Libris (France) SARL	France
Ex Libris Italy S.R.L.	Italy
Ex Libris Ltd.	Israel
Ex Libris (USA) Inc.	United States
Ex Libris (Scandinavia) A/S	Denmark
Ex Libris (Australia) Pty Ltd.	Australia
Ex Libris Asia Pacific Pte Ltd.	Singapore
ProQuest LLC	United States
Clarivate Analytics NV	Belgium
Clarivate Analytics (Compumark) SAS	France
Clarivate Analytics SAS	France
Clarivate Analytics GmbH	Deutschland
Clarivate SDN. BHD	Malaysia
Clarivate Analytics SAU	Espana
Clarivate Analytics India Private Limited	India
Clarivate Analytics S.R.L.	Italia
Clarivate Analytics Co., Ltd	Japan
Clarivate Analytics (International) Limited Oddzial w Polsce	Poland
Clarivate Analytics Pte. Ltd	Singapore
Clarivate Analytics LLC	US
Clarivate Analytics Limited	UK

Other Subprocessors

Name	Corporate Location	Note
Amazon Web Services, Inc. (AWS)	United States	Hosting Research Research Services at Amazon locations within the European Union. Any requested audits of AWS processing shall be subject to AWS audit terms.
dotdigital Group PLC	England	DotMailer service used by Research Research for contacting users in connection with user account-setup and maintenance. Any requested audits shall be subject to dotdigital audit terms.
Pendo	United States	Platform Analytical Tool
CloudFlare	United States	On-Demand Volumetric DDoS mitigation service. Implemented in DC01, DC04, DC05, DC07, DC82 (all except for Europe and China)

Notification of Updates to Subprocessors:

Research Research will publish adjustments and/or additions to subprocessors set forth on this List on the website where this List is located. In addition, Research Research will use reasonable efforts to provide notifications of such adjustments and/or additions to the email addresses of Data Protection Officers (or other contact for privacy inquiries) of customers that have provided such information (as requested) in their signed agreement or Data Processing Addendum.

If you have not provided such contact information and are a Research Research Service customer that would like to receive such notifications, please send your request to receive notifications of updates to this List, by e-mailing your email address, name, title, institution or organization and the applicable Research Research Service(s) to at PQ-privacy-exl@clarivate.com

This version: 2.0 – August 23, 2023

Previous Versions of List of Subprocessors:

1.0 – February 28, 2019