

The myUON EXPERIENCE



myUON – personalised mobile experience for students and staff
March 2019

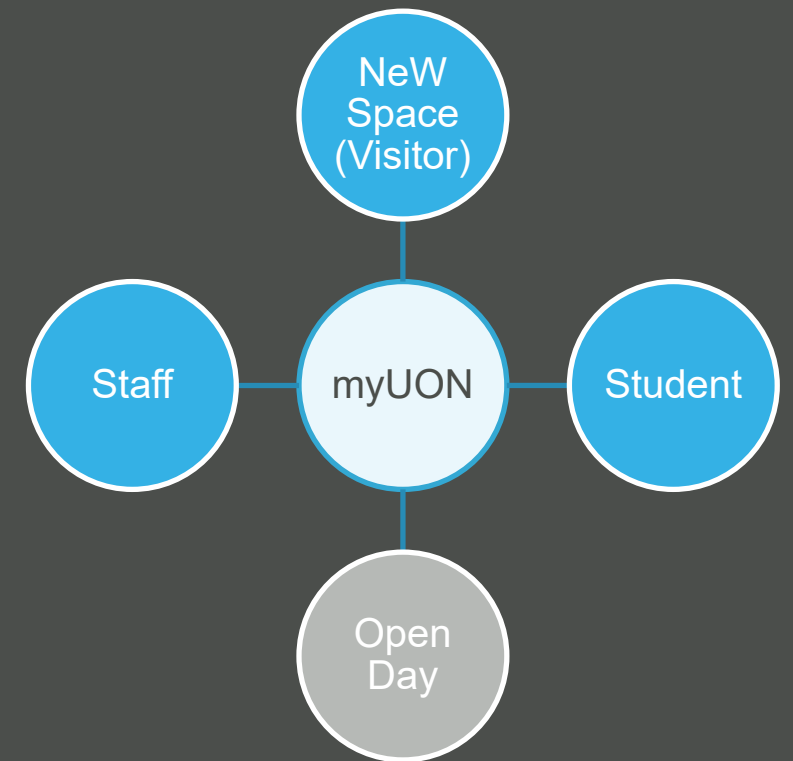
An aerial photograph of a coastal town and beach. The town is built on a hillside overlooking the ocean. A large, white, circular building with a central tower, likely a lighthouse or observation point, sits on a rocky cliff overlooking the beach. The beach is wide and sandy, with waves breaking on the shore. The ocean is a deep blue, and the sky is clear. The word "BACKGROUND" is overlaid in large, bold, black letters on a semi-transparent white rectangular background in the center of the image.

BACKGROUND

myUON

MOBILE ECOSYSTEM

- *The Mobile Experience is a key initiative in IT Services strategic plan.*
- *Commenced 2 years ago, delivered:*
 - *NeW Space – May 2017*
 - *Student – Feb 2018*
 - *Staff – Dec 2018*
- *Currently working on:*
 - *Open Day – June 2019*
 - *Enhancements to staff and student*



An aerial photograph of a coastal town and beach. The town is built on a hillside overlooking the ocean. A large, white, circular lighthouse sits atop a rocky cliff overlooking the beach. The beach is wide and sandy, with waves breaking on the shore. The ocean is a deep blue, and the sky is clear. The text "myUON STAFF" is overlaid on the image in a semi-transparent white box.

myUON STAFF

myUON STAFF

Initial target group – academics and their research functions.

Problem Statement

- No portal or single point of access, researchers need to log into many different systems to understand the status of their research grants and administration tasks.
- There is currently no 'dashboard' to help Chief Investigators project manage their research project, no clear unified view, just a collection of disconnected systems.
- Limited visibility of tasks and actions required to project manage a research project.
- Not mobile friendly.

Approach

- Workshops to define and prioritise initial high level requirements for research academics.
- Incremental delivery approach: Unpack requirements, design and develop feature by feature.
- MVP Release: Dec 2018 with ongoing enhancements

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RESEARCHER FEATURES



Key financial and date information from RFS for grants awarded to me and my research team



Centralised HDR supervision information and activities due



Consolidated list of research related UON pages and external websites



A new and more targeted way to connect across the UON research community



Centralised location for funding opportunities



Centralised human and animal ethic management information and activities



Improved visibility of publication activities that require attention

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ALL STAFF FEATURES



Access to Travelhub for booking university travel



Access to UON's incident management system and other UON safety information



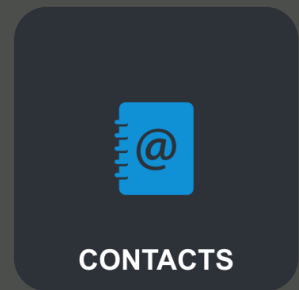
Access to UON libraries



Find Retail Services on campus



Access to Fraedom UON's expense management system



Find UON support for research related activities by faculty, school and division



Access to all of your training from Discover



Access to your staff email account



Access to HROnline and SuccessFactors



Access to UON's integrated service management platform

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SHARED FEATURES



Get in touch with campus security



Find UON staff members



Find your way to any room on any UON NSW campus



Stay connected to the latest research and staff events held at UON



Access your ZOOM video conferencing account



Access UON Shuttle bus info and tracking



Access to your Microsoft Teams account



Stay connected to the latest research and staff news at UON



Access myUON Knowledge Articles and FAQs



Submit ideas and vote for improvements to the myUON platform

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RESEARCHER FEATURES



Key financial and date information from RFS (financial system) for grants awarded to me and my research team

- View a summary of a researchers grants.
- Sort grants by grant number, expiry date, or balance
- Search using keywords or numbers in the search bar
- View the grant details in the heading
- Scroll through the budget breakdown information including budget, actuals, commitments, balance
- Link to source system.
- Access support and training material

My Funded Grants

Enter search term...

Sort by

Grant number	Expiry date	Balance
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G1701113 - VR School
End date: 31/12/2017
Balance: \$5,828.68
Funding body/scheme: NSW Department of Education and Training / Callaghan College

My Funded Grants

G1701113

Lead CI: Erica Southgate Strict budget: N
Strict end date: Y Balance: \$5,828.68
Income: \$10,000.00

Budget breakdown

Category (BLI)	Actuals
Computers<\$5000/Peripherals/Mobiles	\$3,564.00
Equipment - Operating	\$45.70
Field work	\$176.36
Maintenance/DRC	\$0.00
Overheads	\$0.00
Personnel/PSP	\$0.00
Restricted Project Costs	\$385.26
Totals	\$4,171.32

Help

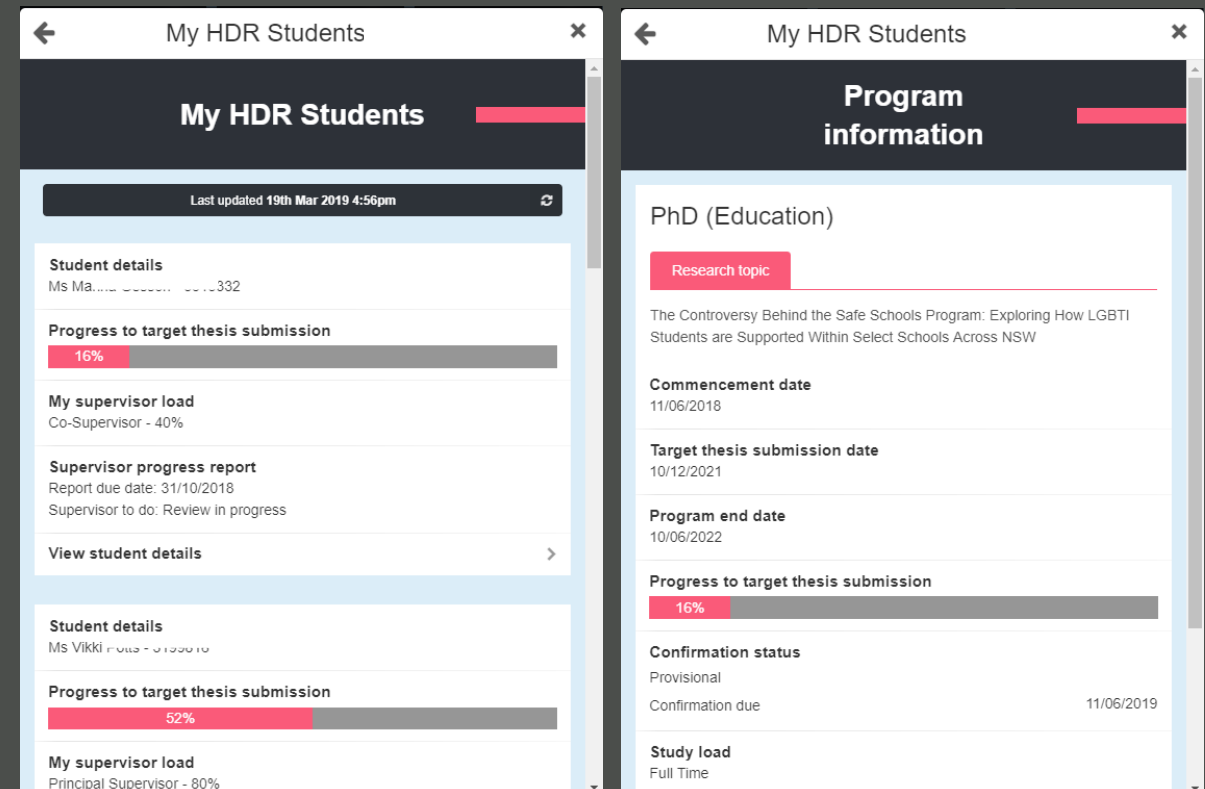
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RESEARCHER FEATURES



Centralised HDR supervision information and activities due

- Supervisors can easily view details of students they are supervising
- View a students thesis topics, commencement and end dates
- Progress to target and target submission
- Supervisors load
- Supervisor progress reports due
- Student progress reports due



The image displays two screenshots of the 'My HDR Students' mobile application. The left screenshot shows a list of student details for two students. The first student, Ms Marina Gibson, has a progress to target thesis submission of 16%. The second student, Ms Vikki Fells, has a progress to target thesis submission of 52%. The right screenshot shows the 'Program information' for a PhD (Education) program. The research topic is 'The Controversy Behind the Safe Schools Program: Exploring How LGBTI Students are Supported Within Select Schools Across NSW'. The commencement date is 11/06/2018, the target thesis submission date is 10/12/2021, and the program end date is 10/06/2022. The progress to target thesis submission is 16%. The confirmation status is 'Provisional' with a confirmation due date of 11/06/2019. The study load is 'Full Time'.

Student	Progress to target thesis submission
Ms Marina Gibson - 0010332	16%
Ms Vikki Fells - 0155010	52%

Program Information	Value
PhD (Education)	
Research topic	The Controversy Behind the Safe Schools Program: Exploring How LGBTI Students are Supported Within Select Schools Across NSW
Commencement date	11/06/2018
Target thesis submission date	10/12/2021
Program end date	10/06/2022
Progress to target thesis submission	16%
Confirmation status	Provisional
Confirmation due	11/06/2019
Study load	Full Time

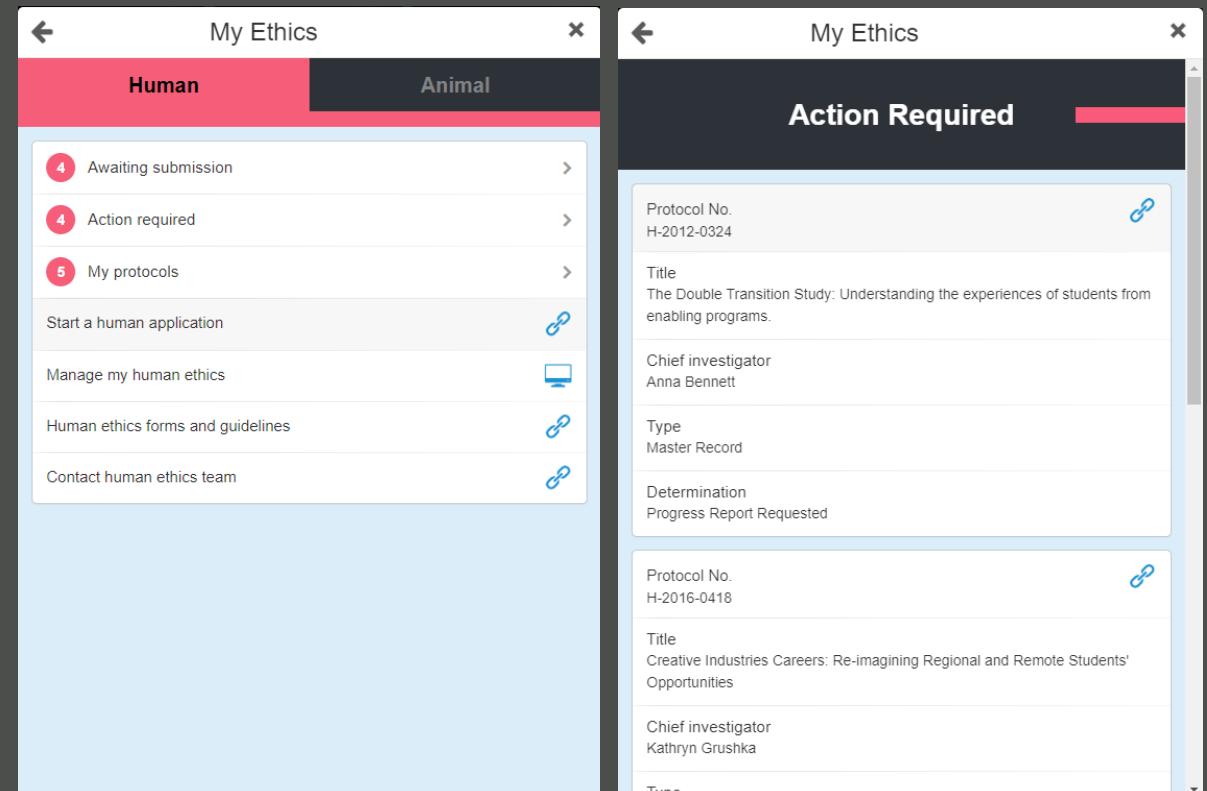
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RESEARCHER FEATURES



Centralised human and animal ethic management information and activities

- Live tile: count of ethics protocols either awaiting submission or require an action.
- Summary of Human and Animal ethics protocols
- Summary information of active protocols, and highlights protocols that require attention or in process of being submitted.
- Start an application
- Access Research Information Management System (RIMS) and other support info.

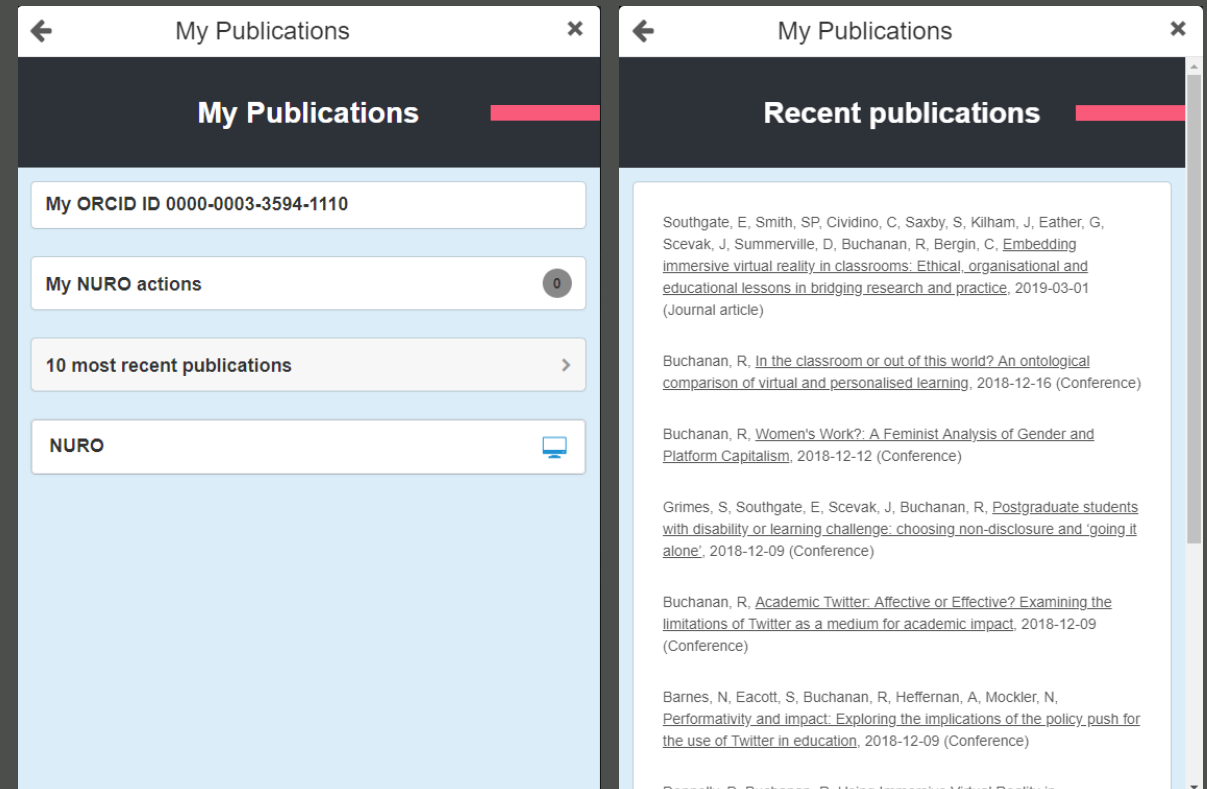


myUON STAFF RESEARCHER FEATURES



Improved visibility of publication activities that require attention

- Live tile displays actions required
- Module displays ORCID ID, NURO actions required, recent publications
- Link to NURO system



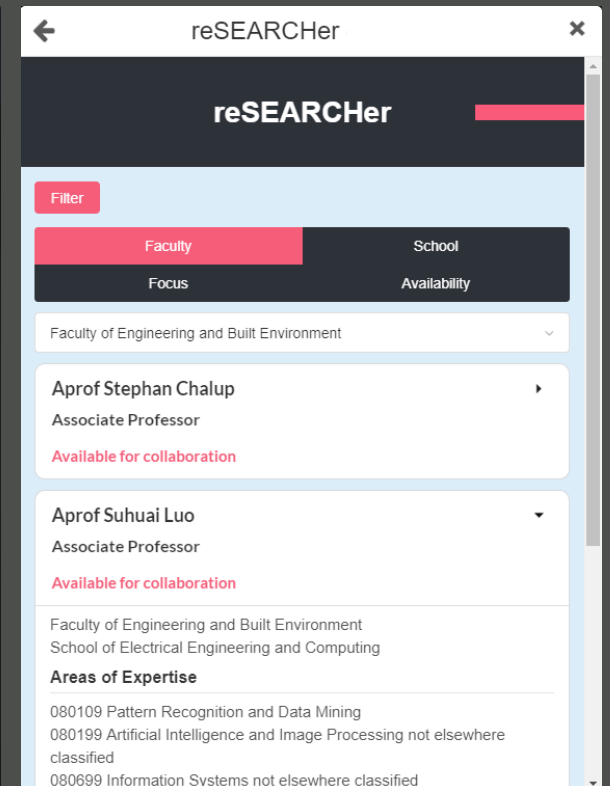
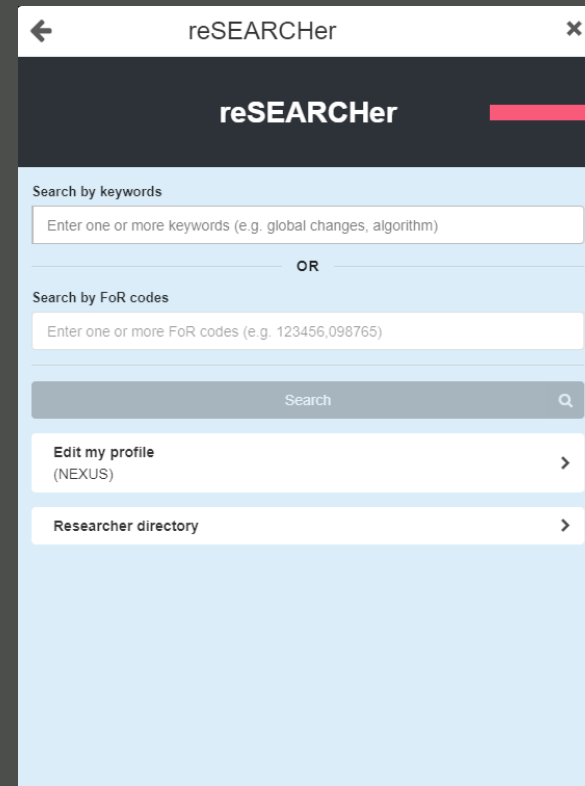
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RESEARCHER FEATURES



A new and more targeted way to connect across the UON research community

- Search for UON researchers that are interested in collaborating,
- Login to NEXUS
 - create reSEARCHer profile (add keywords and FoR codes not on public profile)
 - update public web profile information,
- Access the Research Directory on the UON website



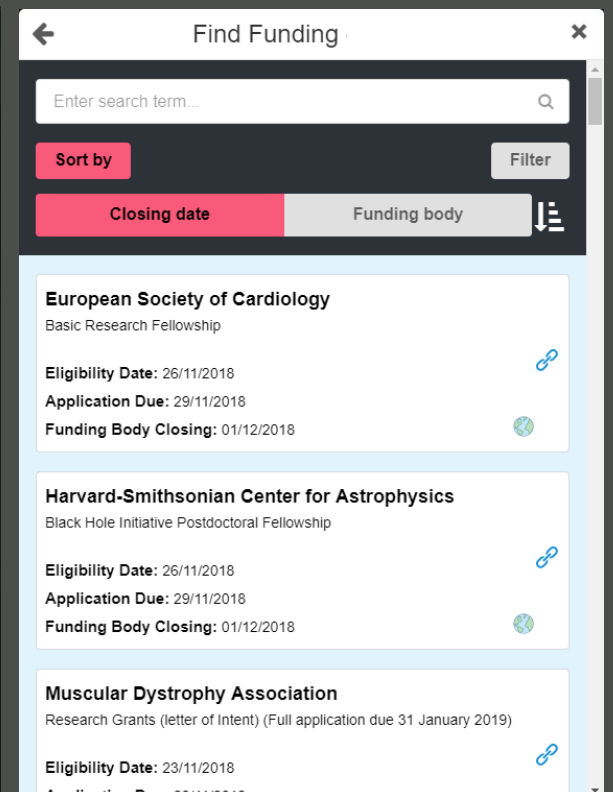
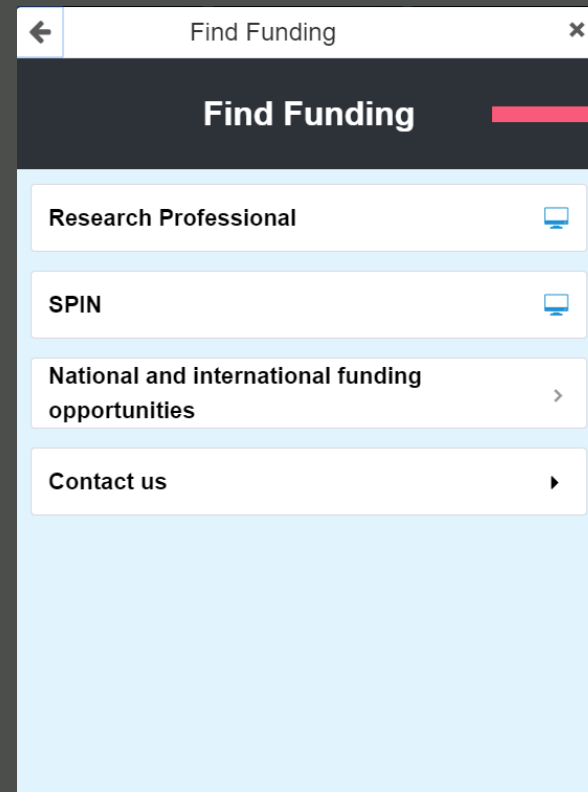
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RESEARCHER FEATURES



Centralised location for funding opportunities

- The Find Funding module is a centralised location for researchers to find funding opportunities:
 - Link to Research Professional,
 - Link to SPIN,
 - list of national and international funding opportunities as maintained by the Research and Innovation Services
- Contact the Grants team



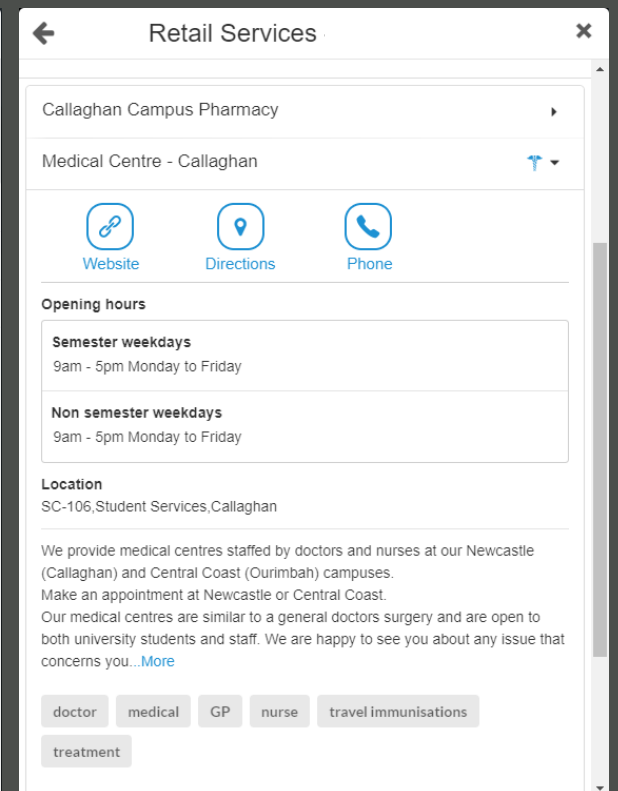
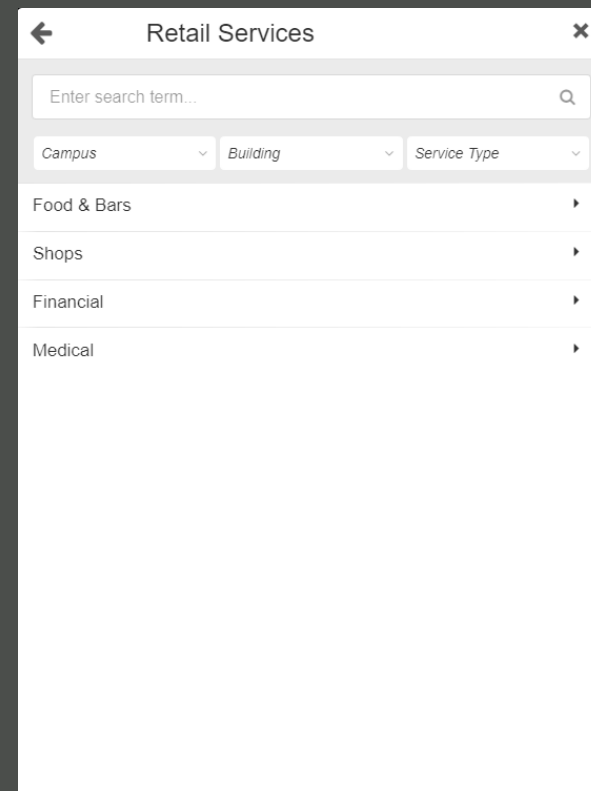
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ALL USER FEATURES



Find retail services on campus

- The Retail Services module allows app users to search for retail outlets on campus. :
 - Keyword search
 - Link to location in Mazemap, web and phone
- Uses a sharepoint list as the backend
- List maintained by Infrastructure & Facility Services



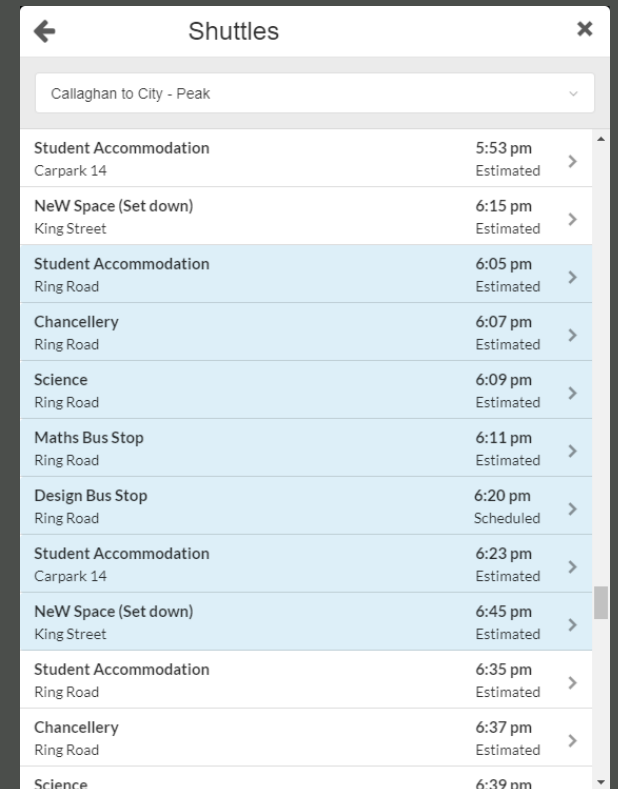
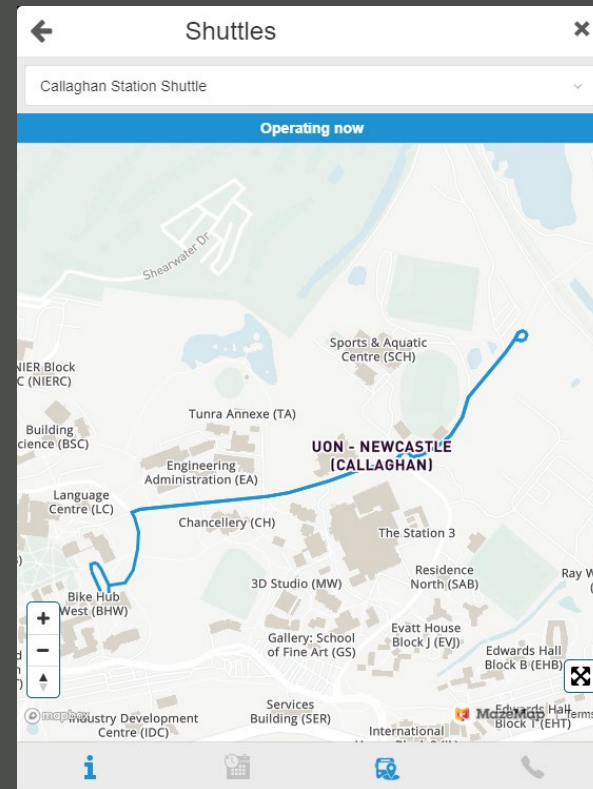
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ALL USER FEATURES



Find UON Shuttle bus information and location

- The Shuttles module allows app users to see shuttle services and information:
 - View service status, information and routes
 - View timetable
 - Link to stop location in Mazemap,
 - Phone for pickup
- Uses a sharepoint list as the backend
- List to be maintained by Infrastructure & Facility Services
- Integrated with GPS tracking data source

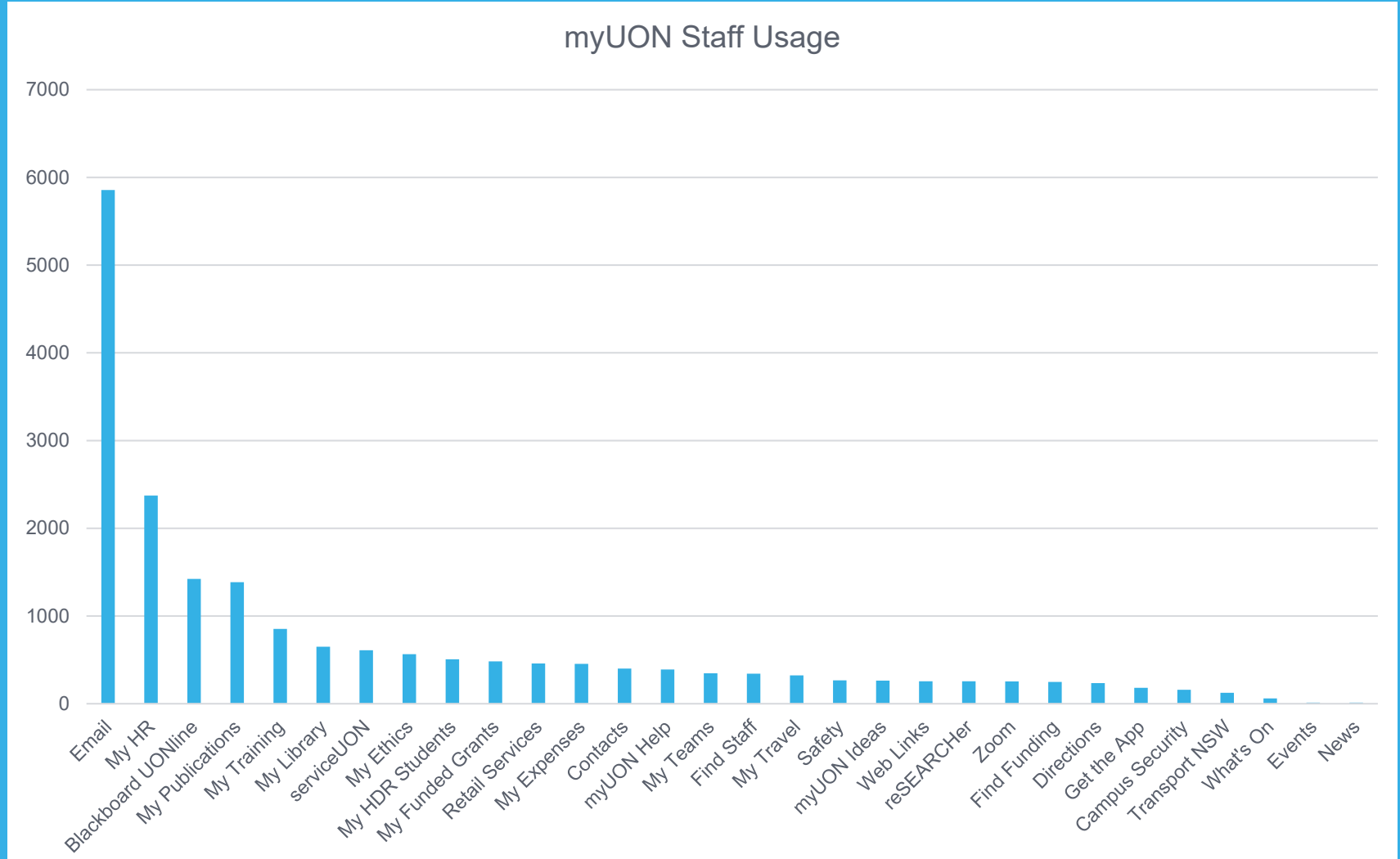


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Module	Clicks
Email	5856
My HR	2373
Blackboard UONline	1423
My Publications	1386
My Training	852
My Library	650
serviceUON	610
My Ethics	565
My HDR Students	506
My Funded Grants	483
Retail Services	458
My Expenses	454
Contacts	401
myUON Help	390
My Teams	347
Find Staff	342
My Travel	323
Safety	266
myUON Ideas	263
Web Links	255
reSEARCHer	255
Zoom	254
Find Funding	248
Directions	235
Get the App	181
Campus Security	158
Transport NSW	124
What's On	60
Events	13
News	13



AGILE DELIVERY APPROACH

- **Product Roadmap:** High level, big ticket, strategically significant features across all profiles, augmented by business demand and end user ideas.
- **myUON Ideas:** Ideation portal for users to submit and vote. Helping to prioritise the product backlog and drive development of features that users want.
- **Scrum:** Process framework and ceremonies that drive incremental delivery of new features and enhancements from the prioritised backlog across a series of time and cost boxed releases.
- **Six Weekly releases:** Shifted to this for 2019. Shipping features every third sprint.
- **Delivery team:** Includes the Product Owner (rep Product Manager), Scrum Master and Development team comprising BA's, Developers, Test Analyst, Solution Architect
- **Augmented by exLibris Professional Services:** support, configuration, development, vendor resource PM

An aerial photograph of a coastal town at dusk. In the foreground, there are several multi-story residential buildings with various roof colors (grey, red, white). A large green field is visible in the middle ground. In the background, a sandy beach meets the ocean, and a prominent white lighthouse sits atop a rocky cliff on the left. The sky is a deep blue, and some lights are visible on the buildings and along the coast. A semi-transparent white rectangular box is centered over the image, containing the word "QUESTIONS?" in large, bold, black capital letters.

QUESTIONS?