



campusM EMEA User Group

November 2019

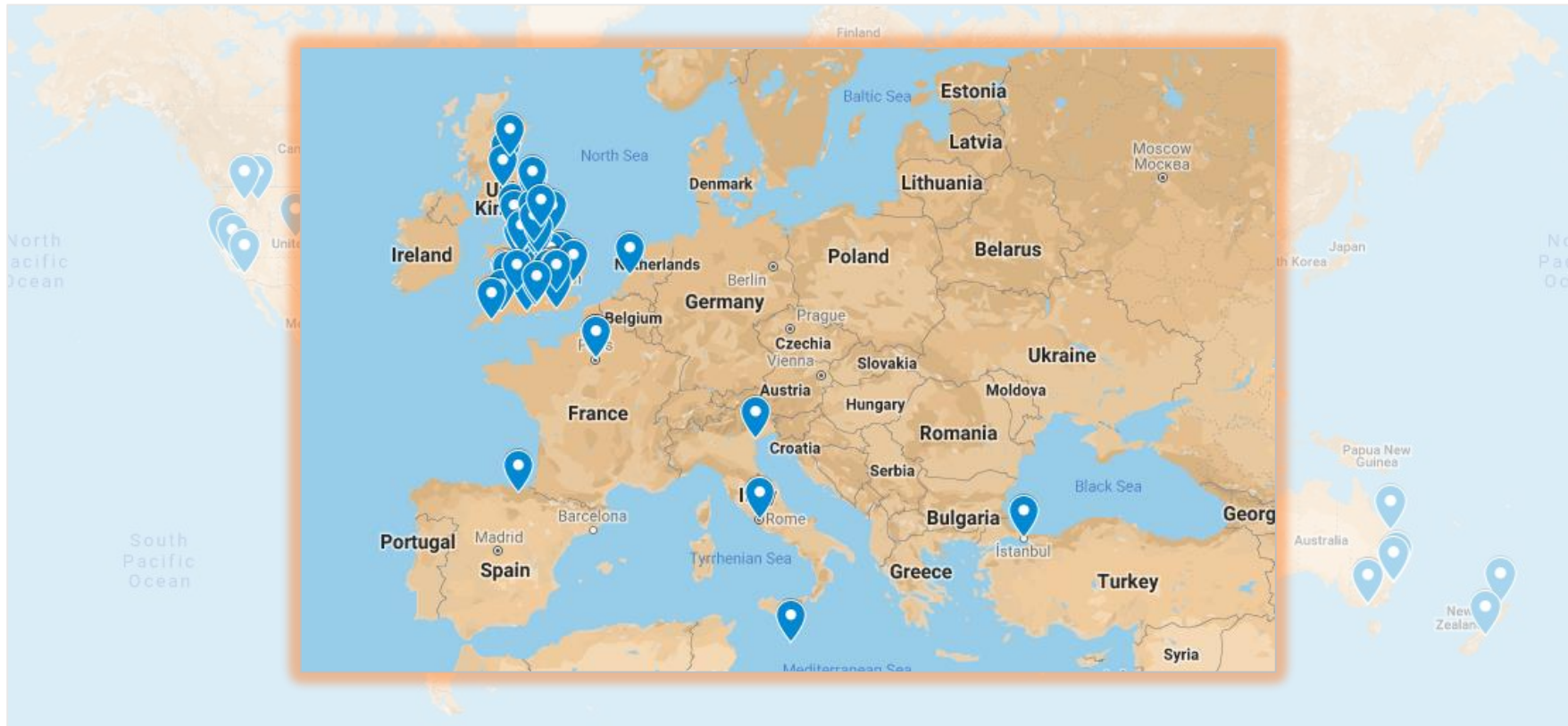


Ex Libris Corporate Overview

EMEA User Group 2019

Ido Peled, Corp. VP Mobile Campus Solutions

95 Institutions in 14 Countries! 85 Live, 10 in Implementation



That's a Lot of Usage

campusM Impact Dashboard

Usage, experience,
connectedness,
openness.

[Schedule a Demo](#)

This dashboard presents how campusM mobile platform serves its user community in real time.



<https://www.exlibrisgroup.com/products/campusm-mobile-campus-app-platform/impact-dashboard/>

Your Ex Libris campusM Team

Account Management



**Laetitia
Boccara**



**James
Holden-Storey**

Services & Support



**David
Zyroff**



**Elad
Aharoni**

Product Marketing



**Jackie
Sherlock**



**Mathilde
Dutil**

Customer Success & Product Management



**Sat
Dhanjal**



**Miri
Botzer**



**Matthew
Sherlock**

Research & Development



**Hagai
Ben-Ami**



**Jas
Singh**



Ex Libris Update

ADDRESSING YOUR NEEDS, SHAPING UNIVERSITIES' FUTURE

2008

2009

2010

2011

2012

2013

2014

2015

2016

2017

2018

2019

Unified library management
and discovery

Expanding to student engagement,
teaching, learning, and research

Primo

Alma

campusM

Esploro

Leganto

Summon

Rosetta

Research
Professional

RefWorks

Pivot

RapidILL

Rapido

Cloud-based, unified
services platform

Solutions for extending the
university's reach and impact

Focusing on Institutional Success



Students



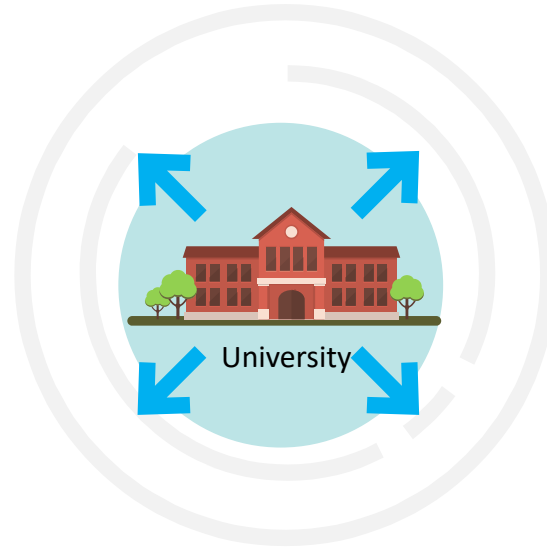
Librarians



Instructors



Researchers



Supporting institutional initiatives

Student
experience

Digital
learning

Learning
affordability

Research
excellence

Open
research

**LIBRARY
MANAGEMENT**



**RESEARCH &
DISCOVERY**



**STUDENTS &
LEARNING**



Ex Libris Higher-Ed Cloud Platform

Ex Libris Today



7,500+

Institutions in the
Ex Libris cloud

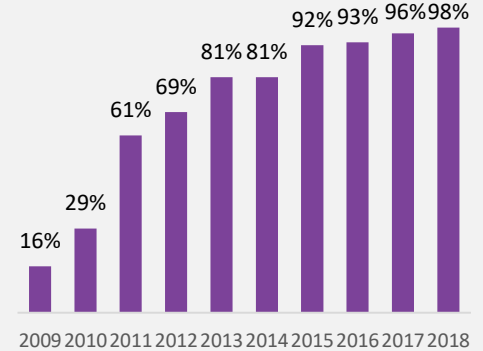
85+ of world's top
100 universities

95
campusM
institutions

45 National
libraries

92% customer
satisfaction

Cloud % of new sales



950+
Employees
globally

2,200+
Customer ideas
on the Ex Libris
Idea Exchange

>65 M
API calls
per month

90 countries
5 Data centers

The Power of the Ex Libris Community

>1,600

Institutions signed
for Alma

>3,400

Institutions using
Summon & Primo

>5.2 M

Active
campusM users

>150

Leganto
customers

An Active, Interconnected Customer Community

>250

Institutions using
Rosetta worldwide

>15

Esploro development
partners & early
adopters

>1,600

Institutions using
RefWorks

>600

Institutions using Pivot &
Research Professional

Ex Libris Higher-Ed Cloud Platform

Alma	campusM	Summon	Primo
Leganto	Rapido	RefWorks	Esploro

App Services

UX & Mobile
Framework

Workflow
Engines

Collaboration
Services

Analytics &
Dashboards

Shared
Data & Content

Infrastructure Services

Agile
Releases

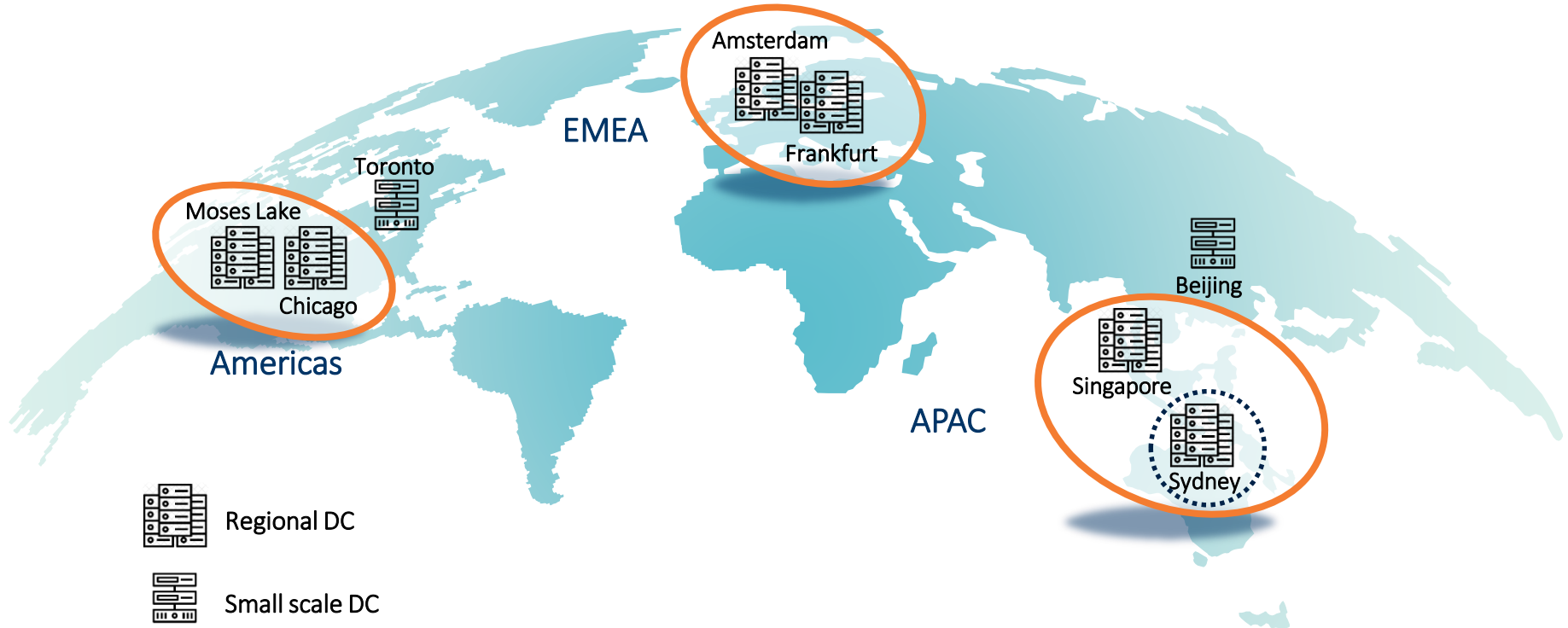
Multi-
Tenancy

Open APIs &
Integrations

Metadata &
Data Schemas

Security &
Authentication

Ex Libris Data Centers Worldwide



Certified with Strong Security and Privacy Standards

2013



Security framework For Cloud



Data centers are SAS 70

2014



Data centers are SSAE16 SOC Certified

2015



Security framework for Ex Libris

2016



Privacy in the Cloud



Data Center are SSAE18 SOC Certified

2017



Business Continuity Management

2018



Cloud Security



GDPR EU Data Protection Regulation

2019



Federal Risk Authorization Management System



EX LIBRIS TRUST CENTER
trust.exlibrisgroup.com

Ex Libris Community & Knowledge Platforms

Ex Libris
ideaexchange

Ex Libris Knowledge Center Contact Support Developer Network

Have an Idea for Ex Libris?

Share your ideas

Support favorited

Welcome to Ex Libris Idea Exchange! *We'd love to hear your ideas!*
To suggest an idea, please select one of the following forums

Alma Primo Rosetta campusM Content RefWorks

Ex Libris Knowledge Center

Search under current path

Home > RefWorks

Welcome to RefWorks

Welcome to the RefWorks Support page. On this page you will find the most up-to-date information and resources for RefWorks including training, and more.

What is the new RefWorks?
The new RefWorks is a premier reference management service that supports the needs of students, faculty and librarians. With a refined collaboration and other features you'd expect from a reference management solution, RefWorks enables students and faculty to have a more powerful research papers and grants. Libraries are able to offer this powerful service and have full administrative controls and analytics to track content usage.

Community Knowledge

Learn from other customers' experience, access customer contributed articles and share your own expertise

Product Documentation

Access the latest Users and Admins documentation for RefWorks

Ex Libris Developer Network

Learn Build Share Ask

Extend. Ex Libris.

Build your solutions with APIs, system integrations, and standards support.

A whole new look!

ALMA PRIMO ROSETTA LEGAL

Collaborate and build solutions

LEARN BUILD

Ex Libris System Status

System Status | Single Tenant | Privacy Policy | Security

The System Status page presents the latest information on the availability of all multitenant instances. You may check this page at any time to see the current status information, or subscribe to be notified via email of interruptions to any individual service. If you are experiencing a real-time, operational issue that is not indicated below, please inform us by opening a customer support request.

Product: All Region: Europe

Remember my instances Reset

Instances	Email Alerts	Current Status	Nov-22	Nov-21	Nov-20	Nov-19	Nov-18	Scheduled Maintenance
Alma EU00	✉	✓	✓	✓	✓	✓	✓	
Alma EU01	✉	✓	✓	✓	✓	✓	✓	
Alma EU02	✉	✓	✓	✓	✓	✓	✓	
PC CR01	✉	✓	✓	✓	⚠	✓	✓	
Summon CR01	✉	✓	✓	✓	✓	✓	✓	



Idea Exchange



Developer Network



Product Working Groups



Knowledge Center



24/7 HUB





Product Release Cycle

Collaboration as a Core Value



 Industry expertise

 Software expertise

 Integration Synergies

 Infrastructure

 Supporting platforms



Knowledge & experience 

Product extensions 

Product feedback 

Industry advocacy 

Institutions' voice 




Idea Exchange


Developer Network


Product Working Groups


Community Events


Focus & Special Interest Groups



Thank you!