
Primo VE January 2020 Release Notes

February Sneak Peek

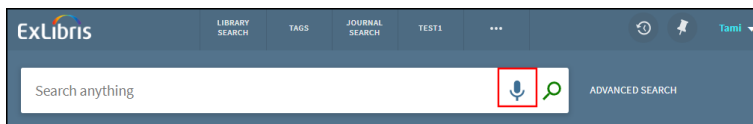
- **Improved User Experience in Mobile Device** – Provides patrons a better experience when searching, navigating, and applying actions in Primo VE using mobile devices.
- **Improved Format of Saved Search Alert Emails** – Libraries can now customize the format of the emails sent to users for saved search alerts.

Features

Voice Search Assistant

January 2020

This enhancement allows users to enter search terms using their device's microphone. After selecting the Microphone icon, users can begin speaking search terms or select a different language for the system to detect. If no input is detected for 10 seconds, the system will provide a message and then prompt the user to provide audio input two more times before timing out and exiting the voice search assistant. If audio is detected, Primo will display the relevant search results.



Voice Search Icon

Note

- This feature is available for all browsers that support the Speech Recognition interface of the [Web Speech API](#) (such as Chrome for Desktop and Android browsers and Samsung browsers). It will be progressively available in other browsers as they support the Web Speech API.
- If additional language-detection support is needed, please contact Ex Libris Support.

Configuration Options

This feature is enabled by default. The following table lists the settings used to configure this functionality.

Element	Description
View Configuration page (Configuration Menu > Discovery > Display Configuration > Configure Views)	The Use Voice Search option, which has been added to the General tab, allows you to enable/disable this functionality. By default, it is enabled for you.
Voice Search Labels code table (new)	<p>The following codes have been added to support the tool tips, labels, and messages associated with this functionality:</p> <ul style="list-style-type: none"> nui.voice_search.tooltip: Search by voice nui.voice_listening: Listening nui.voice_didntGetIt: Didn't get it, try again nui.voice_didntGetItCheck: Didn't get it – please check your microphone nui.voice_language: Voice search language nui.voice_searching: Searching for:
Aria Labels code table (modified)	<p>The following codes have been added to support accessibility for the tool tips, labels, and messages associated with this functionality:</p> <ul style="list-style-type: none"> nui.aria.voiceSearch.open: Open voice search nui.aria.voiceSearch.close: Close voice search nui.aria.voiceSearch.changeLanguage: Change voice search language nui.aria.voiceSearch.voiceSearch.closed: Voice search closed nui.aria.voiceSearch.voiceSearch.Listening: System is listening; Please say your search keywords

Analytics - Voice Search

The following actions were added to the Action Usage subject area:

Group	Subgroup	Action	Description
Search	Voice Search	Voice Search	Voice search was invoked.
		Voice Search – didn't get it	User input was not detected in the first attempt.
		Voice Search - Didn't get it, please check your microphone	User input was not detected in the second attempt. Please check your microphone.
		Voice Search – exit	User selected X to abort the voice request.

Group	Subgroup	Action	Description
		Change voice Language	User changed the voice-detection language.

Item-Level Display of General Electronic Services

January 2020

This enhancement allows you to display general electronic services for each physical item, based on holdings and item-level information (such as barcode and location), instead of a single link for the record in Get It. For more information, see [Configuring General Electronic Services](#).

The screenshot shows a library catalog record for the book "Interpreting psychological test data" by Gilbert, Joseph, c1978-. The record is available at Main Library Stacks (BF698.4 .G46). The interface includes sections for "SEND TO" (with options like EXPORT BIBTEX, EXPORT RIS, EASYBIB, ENDNOTE, REWORKS, PRINT), "VIRTUAL BROWSE" (with a "Get It" button), "LINKS" (with options like Request, Digitization, Purchase Request, Northwest Consortium, USA SHARE), and "LOCATION ITEMS" (listing Main Library, Available, Stacks BF698.4 .G46, 1 copy, 1 available, 0 requests). A red box highlights a link labeled "This item in Amazon2" under the "Item in place" section.

Item-Level GES Links

Configuration Options

To enable the display of GES links at the item level:

1. On the General Electronic Services page ([Configuration Menu > Fulfillment > Discovery Interface Display Logic > General Electronic Services](#)), edit an existing service or create a new service.

Service Details Tab (Modifying an Existing Service)

2. In addition to the **Service Code** and **Service Name** fields, specify the following fields:
 - **Is this a Document Delivery/ILL service?** – Select **Yes**.
 - **Display Location** – Select **Getit & How to Getit**. Item-level GES links display only under the Get It section.
 - **URL Template** – You can include item-level parameters (such as location and barcode).
 - **Item Level** – Select **Yes** to display the links at the item level.
3. On the **Service Availability Rules** tab, you can create rules based on item-level information (such as library and location).
4. Select **Save** to save your changes.

Improved Handling of Suppressed Records

January 2020

Primo VE has been enhanced to prevent the discovery of records that have been suppressed in Alma using the following methods:

- Suppress all records at a physical location – Select the **Suppress from Discovery** check box for a location. For more information, see [Editing a Physical Location](#).
- Suppress an individual record – In the MD Editor, select the **Suppress from Discovery** option for the holdings or

bibliographic record. For more information, see [Navigating the MD Editor Page](#). Note that suppression takes effect even without saving the record.

- Suppress a record based on its holdings – In the Customer Parameters mapping table (**Configuration Menu > Resources > General > Other Settings**), set the **suppressBibWithSuppressedHol** option to **true** to suppress the bibliographic record if its holdings have been suppressed
- Suppress a record based on the process type of its items (such as a lost item). Suppresses the bibliographic record if all of its items have been excluded by process type. See [Excluding Resources with Specific Process Types from Publishing](#).
- Suppress an electronic record based on its active portfolios – Suppresses the bibliographic record, when all of its portfolios are inactive.

Additional Enhancements

- **January 2020 SF: 00695479, 00680243**
Primo VE now supports normalization rules for search and display of KORMARC records.

Resolved Issues

- **January 2020 SF: 00583246, 00708313, 00733970**
Proxies were not working for Primo Central records when direct linking was enabled. This has been fixed.
- **January 2020 SF: 00589286, 00646062, 00702202, 00710556, 00710658, 00719746, 00725443**
See [Improved Handling of Suppressed Records](#)
- **January 2020 SF: 00591581, 00657287, 00666868, 00698913**
In some cases, the citation trails did not display. This has been fixed.
- **January 2020 SF: 00591489, 00626863, 00630811, 00636272, 00663574, 00665763, 00670789, 00697180, 00739550**
See [Improved Handling of Suppressed Records](#).
- **January 2020 SF: 00636575, 00697198**
When sorting by Author, records that did not have an author appeared before records that did have an author. This has been fixed.
- **January 2020 SF: 00646556, 00696729, 00735058**
Primo VE displays View Online in Full Display and Available Online in Brief Display when Alma-D digital representations were inactive. This has been fixed.
- **January 2020 SF: 00549966, 00565904, 00627067, 00650665, 00651066, 00651979, 00654723, 00656996, 00659073, 00661187, 00663906, 00664830, 00667979, 00675630, 00682189, 00684019, 00687813, 00688049, 00699979, 00700034, 00702864, 00704904, 00703324, 00708754, 00711577, 00712334, 00712411, 00714130, 00714188, 00722009, 00724629, 00724688, 00728200, 00728313, 00729011, 00732126, 00732936, 00738423, 00740056, 00740504, 00745443, 00746948, 00747096**
View Online does not display linktorsrc links from Primo Central. This has been fixed.
- **January 2020 SF: 00633015**
The following values were added to the synonyms file for French queries: tribuns, tribune, and tribunes. This has been fixed.
- **January 2020**
When a record had a large number of holdings, a blank page was displayed for the Full Display page. This has been

fixed.

- **January 2020 SF: 00659570, 00681932, 00685878, 00690804, 00715693, 00717005, 00719307, 00742096**
Messages received after performing Renew All or Renew in My Library Card were not translated. This has been fixed.
- **January 2020 SF: 00680463, 00735733**
Typographical errors appeared for French translations in My Library Card. This has been fixed.
- **January 2020 SF: 00696322, 00583600, 00550746, 00676200, 00655534, 00696819, 00666465, 00597207, 00630812, 00726859, 00573383, 00702767, 00517263, 00706206, 00690291**
See [Improved Handling of Suppressed Records](#).
- **January 2020 SF: 00462596, 00477604, 00531333, 00545748, 00577363, 00593670, 00594314, 00614799, 00635355, 00681511, 00709995, 00377250, 00428003**
In the OpenURL, the tag was missing from rft_dat parameter for Primo Central records. This has been fixed.
- **January 2020 SF: 00666179**
The label for "issue" on the Resource Sharing Form always displayed in Swedish. This has been fixed by adding missing default labels.
- **January 2020 SF: 00695395**
Unable to search for CJK in local 9XX field. This has been fixed.
- **January 2020 SF: 00661034, 00700119, 00704844, 00711729, 00717680, 00721915, 00725578**
In some cases, an empty View Online section appeared when service was restricted to campus and the user was not logged in. This has been fixed.
- **January 2020 SF: 00695801**
In some cases, ARIA labels for items in View It were not meaningful. This has been fixed.
- **January 2020 SF: 00660655, 00687415, 00710536, 00718695, 00744848**
General Electronic Services filtered by location displayed for all records. This has been fixed.
- **January 2020 SF: 00694751**
Japanese searches that contained full-width "+" characters in combination with a full-width letter did not return correct results. This has been fixed.
- **January 2020 SF: 00686695, 00728458, 00752737, 00726960, 00695004, 00704960, 00698492, 00732093, 00701241, 00740479, 00732326, 00709392, 00752506, 00722198**
In some cases, direct linking used linktorsrc links even when delivery was not linktorsrc. This has been fixed.
- **January 2020 SF: 00711988**
Normalization of a full-width space did not normalize correctly to a half-width space when searching EBSCO and WorldCat scopes. To resolve this issue, we added support for special Unicode characters conversions, especially when working with external indexes).
- **January 2020 SF: 00705891, 00724259, 00725194**
Searches within course reserves using course code were inconsistent. This has been fixed.
- **January 2020 SF: 00725177**
Rota Assignment was not initiating for Primo VE Resource Sharing Requests. This has been fixed.
- **January 2020 SF: 00711729**
For multicampus environments, View It services were not showing based on IP/user in cases with no view affiliation. This has been fixed.
- **January 2020 SF: 00732144, 00740573, 00740571, 00740638, 00741495, 00741981**
The following error was returned intermittently for Resource Sharing and Fulfillment requests: Internal server error occurred. This has been fixed.
- **January 2020 SF: 00735391**
Subjects and authors were displayed on separate lines in Full Display. This has been fixed.

- **January 2020 SF: 00721374, 00753718, 00754617**

Local resource type was not changed after mapping from Dublin Core. This has been fixed.

- **January 2020 SF: 00755063**

Searches for NZ records (that were not linked to any IZ and had no held by) returned a blank screen. This has been fixed.