Quick Guide of Resources for Summon and 360 Services During COVID-19

Summon Resources

- Access
  - [Summon: Authentication Banner for Remote Users](#)
  - [Summon: Remote Authentication Methods](#)
  - [Authentication in Summon Training Video](#)
  - [Configuring the Authentication Banner](#)
- Communication/Engagement
  - [Custom Panel Configuration](#)
  - [What kinds of things can a library put in Summon Custom Panels?](#)
  - [Configuring Chat Widgets](#)
- Integration
  - [Search Boxes and Search Widgets](#)
  - [Create a Search Box](#)

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360 Resources

- Access
  - Optimize [E-Journal Portal](#) and [360 Link](#) for mobile devices
  - [Prioritize collection display in the E-Journal Portal](#)
  - [Enable the ILL form for 360 Link users](#)
  - [Enable Google Scholar as a 360 Link Referring Source](#)
  - [Troubleshoot authentication issues](#)
- Communication/Engagement
  - [Provide a 360 Link chat option for your users](#)
  - [Configure public notes about resources](#)
  - [Create custom links to library information or resources](#)
  - [Give users a simple way to report 360 Link issues to you](#)

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Other Key Resources

- Ex Libris Trust Center
    - Ex Libris Statement Regarding Coronavirus (COVID-19)
- Best Practices for the Ex Libris Community During COVID-19
- Summon Customer LibGuide
- Summon Knowledge Center
    - Product Documentation
    - Training
    - Knowledge Articles
    - Release Notes
    - Content Corner
- 360 Knowledge Center

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Thank you!