

How to recommend relevant resources for patron searches in Primo BO

Nili Natan
Product Manager



Introduction

- There may be a case where the institution wants to refer users to recommended resources on the context of their searches
- In this case we will use the Resource Recommender to show on top of the search results relevant resources when a patron searches for either “library hours” or “Coronavirus” or “Corona updates”

Here are search results for the term “Coronavirus”

The screenshot shows the ExLibris search interface. At the top, there is a navigation bar with options: LIBRARY SEARCH, JOURNAL SEARCH, ILL REQUEST, FETCH ITEM, TAGS, BROWSE SEARCH, and a menu icon. A search bar contains the term "coronavirus" with a dropdown menu set to "Everything". To the right of the search bar are icons for a refresh and a bookmark, and a link to "ADVANCED SEARCH".

Below the search bar, the results are displayed on "PAGE 1" of "49,929 Results". There are four search results listed:

- REFERENCE ENTRY**
Coronavirus
Bacteria and Viruses
The ability of SARS coronavirus to jump to humans... coronavirus genome consists of a single strand of...
No Online Access
- ARTICLE**
Coronavirus?
Pediatrics, October 1984, Vol.74(4), pp.560-2
PEER REVIEWED
Available Online
- ARTICLE**
Coronavirus
Ieki, R
Nihon rinsho. Japanese journal of clinical medicine, November 1999, Vol.57 Suppl, pp.298-300
No Online Access
- ARTICLE / multiple sources exist. see all**
The 2019-new coronavirus epidemic: Evidence for virus evolution
Benvenuto, Domenico ; Giovanetti, Marta ; Ciccozzi, Alessandra ; Spoto, Silvia ; Angeletti, Silvia ; Ciccozzi, Massimo
Journal of medical virology, 29 January 2020
PEER REVIEWED
Available Online

On the right side of the results, there is a "Tweak your results" section with various filters: Sort by (Relevance), Availability (Available online, Peer-reviewed Journals, Open Access), Subject, Author/Creator, Resource Type, Collection, Creation Date, Journal Title, Language, and New Records (New From Last 3 Month).

At the bottom left of the results area, there is a "PAGE 1" indicator with a dropdown arrow.

Open the Resource Recommender Configuration page

Primo Back Office - Demo

Welcome to Primo Back Office - monitor and configure your settings

Home

Deploy & Utilities

General

Local Data

Publishing

FE & Delivery

Search Engine

Monitoring & Maintenance

- > **Monitor Primo Status**
Stay in control with one glance of all aspects of Primo performance
- > **Primo Utilities**
Cleanup procedures and More
- > **Primo Analytics**
View and Design reports
- > **Schedule Primo Analytics**
Schedule reports and dashboards
- > **Primo Reports (Deprecated)**
- > **Schedule Tasks**
Schedule Primo tasks such as harvesting, reloading indexes and more
- > **PNX Viewer**
Browse PNX files

Views List

Scope Values

FE Code Tables

FE Mapping Tables

OvP Code Tables

OvP Mapping Tables

List of CSS Files

Resource Recommender

Delivery Mapping Tables

Delivery Code Tables

Select Resource Type “Website”

Primo Back Office - Demo

03/19/20 19:12:15 (Server)

Welcome to Primo Back Office - monitor and configure your settings

[Home](#) [Deploy & Utilities](#) [General](#) [Local Data](#) [Publishing](#) [FE & Delivery](#) [Search Engine](#)

Update for Owner:

[Reset](#)

[Delete](#)

Configuration

[Enable Resource Recommender](#)

[+](#) [Define the order of display for different types of resources](#)

Resources

Resource Type

- Database
- Person
- Website**
- Library Information
- Library Guide
- Custom1
- Custom2
- Custom3
- All (only display)

Language

Add resource

*Display Name

95

Description

Image URL

URL

URL Text

Internal Note

[Create](#)

Add new Resource to Suggested Websites

- We will add a resource of type website
- This website resource will link to the “Exlibris Trust Center Coronavirus updates” Page
- It will pop up on top of the search results when users search for the following tags: covid-19 or coronavirus or corona updates
- Fill in the “Add Resource” section

Add resource ⓘ

*Display Name	*Searchable Tags ⓘ	Description	Image URL	URL	URL Text	Internal Note	
<input type="text" value="Latest News about Coronavirus"/>	<input type="text" value="corona updates; covid-19; coronavirus; corona;"/>	<input type="text"/>	<input type="text" value="content/uploads/2018/03/exlibris2_logo.png"/>	<input type="text" value="https://trust.exlibrisgroup.com/"/>	<input type="text" value="Exlibris Trust Center"/>	<input type="text" value="For More Updates"/>	<input type="button" value="Create"/>

Deploy your changes

Current Resource list ¹

Key	*Display Name	*Searchable Tags ¹	Description	Image URL	URL	URL Text	Internal Note	
golem_exhibition	Golem Exhibition	golem;prague golem	New permanent Exhibition in the MAISEL Synagogue opens to the	https://storage.googleapis.com/afs-	https://www.jewishmuseum.cz/news-detail/83-430/new-permanent-			Delete
canadian_newsstream	Canadian Newsstream	canada;canadian newsstand complete;canadian	Canadian Newsstream provides users with unmatched access to	http://virl.bc.ca/sites/default/files/images/CANADIAN%20NEWSTR				Delete
department_of_physical_therapy	Department of Physical Therapy	therapy;therapy	Department of Physical Therapy at the University of Pittsburgh, one of	https://7s60ez0ns6ia1f11py42789-wpengine.netdna-ssl.com/wp-	http://www.shrs.pitt.edu/pt			Delete
latest_news_about_coronavirus	Latest News about Coronavirus	corona updates;covid-19;coronavirus;corona		https://trust.exlibrisgroup.com/wp-content/uploads/2018/03/exlibris2	https://trust.exlibrisgroup.com/	Exlibris Trust Center	For More Updates	Delete

Add new resources via Excel file upload ¹

Choose File No file chosen

Add resources

Replace all resources

Download Example

Obtain a pre-populated list from the Ex Libris [Knowledge Center for localization and upload](#)

Cancel & Go back



Deploy

Save list

Export To Excel

Check results and see change

The screenshot displays the ExLibris search interface. At the top, the ExLibris logo is on the left, and navigation links for LIBRARY SEARCH, JOURNAL SEARCH, ILL REQUEST, FETCH ITEM, TAGS, BROWSE SEARCH, and a menu icon are on the right. A search bar contains the text 'coronavirus' with a clear button (X), a dropdown menu set to 'Everything', and icons for voice search and advanced search. Below the search bar, a 'SUGGESTED WEBSITE' box is highlighted with a red border, containing the ExLibris logo and the text 'Latest News about Coronavirus Exlibris Trust Center'. To the right of this box is a 'Tweak your results' sidebar with filters for Sort by (Relevance), Availability (Available online, Peer-reviewed Journals, Open Access), Subject, Author/Creator, Resource Type, Collection, Creation Date, Journal Title, Language, and New Records. The main results area shows three items: 1. A reference entry titled 'Coronavirus' from 'Bacteria and Viruses' with a snippet about SARS coronavirus. 2. An article titled 'Coronavirus?' from 'Pediatrics' (October 1984). 3. An article titled 'Coronavirus' by Ieki, R. from 'Nihon rinsho' (November 1999). A 'PAGE 1' indicator is visible in the bottom left corner.

