**Question**

We are all working from home and classes are online. If we turn off patron notices until we are back on campus what happens when we turn them back on for overdue/lost loan profiles we have set-up. If we turn them off (deactivate them) when we turn them back on does it do a retrospective notice... so if a lost loan notice is set up to go out on overdue day 42 - if we deactivate this action and the turn it back on what would be overdue day 52 does the notice get generated?

**Answer**

Regarding the question about the overdue lost loan profiles (Configuration > Physical Fulfillment > [Overdue and Lost Loan Profile](https://knowledge.exlibrisgroup.com/Alma/Product_Documentation/010Alma_Online_Help_%28English%29/030Fulfillment/080Configuring_Fulfillment/050Physical_Fulfillment#Configuring_Overdue_and_Lost_Loan_Profiles)):

Yes, a profile that is set to send a notice for a 42 day overdue loan will send a notice also for a 52 day overdue loan.

Is it recommended that you use the [Loans Overdue Notification Status Update](https://knowledge.exlibrisgroup.com/Alma/Product_Documentation/010Alma_Online_Help_%28English%29/030Fulfillment/080Configuring_Fulfillment/050Physical_Fulfillment#Loans_Overdue_Notification_Status_Update) action before the overdue notices are re-activated.

This allows the institution to run the Overdue and Lost Loan job

* Without creating blocks or fines and fees
* Without changing the loan to lost
* Without generating notifications.

Using this option will make Alma ignore all of the profiles that  should have sent notices when the job was inactive, and start sending notices only for overdue loans which will  match the notices criteria **after** the job has been reactivated.

For example, let’s assume you have a profile that sends a notice when the loan is 30 days overdue and one that sends a notice  when the loan is 60 days overdue and you have a loan that is 50 days overdue. Running the   [Loans Overdue Notification Status Update](https://knowledge.exlibrisgroup.com/Alma/Product_Documentation/010Alma_Online_Help_%28English%29/030Fulfillment/080Configuring_Fulfillment/050Physical_Fulfillment#Loans_Overdue_Notification_Status_Update) before activating the job will cause the patron to get a notice only when the loan is 60 days overdue.

To summarize: The 'update' action marks the loans as if they have been handled by the overdue job, but does not do any of the actions (fines, letters etc.). This way you can 'snapshot' the system and start the overdue job to work only on loans that become a match to the rules **after** the update has been done.