

ExLibris SFX Link Resolver

Accessibility Conformance Report

VPAT® Version 2.1 – March 2018

Name of Product/Version: ExLibris SFX Link Resolver/June 18 release

Product Description: Comprehensive linking services and collection management tools

Date: July 23, 2018

Contact information:

ExLibris Contact Us website <https://www.exlibrisgroup.com/contact-us/>

Notes:

ExLibris is committed to providing an experience that is fully accessible to everyone. We make every effort to ensure that all pages comply with web accessibility guidelines. This is an ongoing effort. We appreciate your feedback.

Evaluation Methods Used:

ExLibris SFX Link Resolver code is checked for accessibility using a range of visual, automated, and manual checks. For example, colors used throughout the interface have been tested against the World Wide Web Consortium's (W3C) standards for luminosity contrast, color difference, and brightness difference. Other tools used to test accessibility include:

- NVDA with Firefox
- WAVE (web accessibility evaluation tool) provided by WebAIM

- Color Contrast Analyzer provided by WebAIM
- Browser developer tools
- High contrast browser plugin
- Manual keyboard checks
- Manual code inspection

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes) Level AAA (Yes)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V1.1.2 (2015-04) at http://mandate376.standards.eu/standard	(No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with exceptions:** Some functionality of the product does not meet the criterion.

- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content (Level A)</u></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1 (Web) • 10.2.1 (non-web document) • 11.2.1.1 (Software) • 11.2.2.1 (Closed Functionality Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports with exceptions</p>	<p>Software is designed to support alternative access to non-text content wherever possible.</p> <p>Images used to represent functionality or actions have associated text labels (or alt /title text if a text label is not appropriate).</p> <p>Decorative images have blank alt text, so they will be ignored by assistive technology.</p> <p>Compliance of this standard was validated with NVDA with Firefox.</p> <p>Exceptions</p> <p>Link to SFX item on iframe/sidebar doesn't contain nonvisual information about which item it applies to.</p> <p>On Full SFX menu page, links to SFX don't contain nonvisual information about which item it applies to.</p> <p>On Journal Search page, the ">" link next to A to Z navigation, doesn't have a proper label.</p> <p>On Journal Search page in Tabular view, open access graphic and peer reviewed graphic are not communicated non-visually.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</u></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2 (Web) • 10.2.2 (non-web document) • 11.2.1.2 (Software) • 11.2.2.2.1 and 11.2.2.2.2 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not applicable</p>	<p>There is no time-based and synchronized media.</p>
<p><u>1.2.2 Captions (Prerecorded) (Level A)</u></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.3 (Web) • 10.2.3 (non-web document) • 11.2.1.3 (Software) • 11.2.2.3 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not applicable</p>	<p>There are no prerecorded captions.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4 (Web) • 10.2.4 (non-web document) • 11.2.1.4 (Software) • 11.2.2.4 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not applicable</p>	<p>There is no time-based media or audio description of the prerecorded video content.</p>

1.3.1 Info and Relationships (Level A)

Also applies to:

EN 301 549 Criteria

- 9.2.7 (Web)
- 10.2.7 (non-web document)
- 11.2.1.7 (Software)
- 11.2.2.7 (Closed Software) – Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Supports

The site employs the following to support this:

- labels/ids with form elements
- markup for lists & headings
- CSS to control the visual presentation of text
- Correct use of semantic markup (bold, italics, etc.).

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.8 (Web) • 10.2.8 (non-web document) • 11.2.1.8 (Software) • 11.2.2.8 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>Content is ordered in a meaningful sequence.</p> <p>Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard and visual checks.</p>
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.9 (Web) • 10.2.9 (non-web document) • 11.2.1.9 (Software) • 11.2.2.9 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>Instructions provided do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound. Typically, descriptive text and labels are used.</p> <p>Compliance of this standard was validated using manual visual checks.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.10 (Web) • 10.2.10 (non-web document) • 11.2.1.10 (Software) • 11.2.2.10 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>Color is used to enhance usability by drawing attention to certain areas of the screen. Color is never the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p> <p>Compliance of this standard was validated using manual visual checks and WAVE.</p>
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.11 (Web) • 10.2.11 (non-web document) • 11.2.1.11 (Software) • 11.2.2.11 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not applicable</p>	<p>There is no audio content.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.1.1 Keyboard (Level A)</u></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.15 (Web) • 10.2.15 (non-web document) • 11.2.1.15 (Software) • 11.2.2.15 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports with exceptions</p>	<p>This product is designed for keyboard access. Product functionality is available and executable from a keyboard.</p> <p>Exceptions</p> <p>On Full SFX menu page, View More, Select all, Clear all, Need help? Contact your librarian links are not accessible with keyboard.</p> <p>On Journal Search page, Add another vendor control is not reachable with a keyboard.</p> <p>On Journal Search page, Switch to table/table view control is not reachable with a keyboard.</p>
<p><u>2.1.2 No Keyboard Trap (Level A)</u></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.16 (Web) • 10.2.16 (non-web document) • 11.2.1.16 (Software) • 11.2.2.16 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Support</p>	<p>Focus can be moved to and away from components using only a keyboard.</p> <p>Compliance of this standard was validated using manual keyboard checks.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.17 (Web) • 10.2.17 (non-web document) • 11.2.1.17 (Software) • 11.2.2.17 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not applicable</p>	<p>This site does not require timed responses.</p>
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.18 (Web) • 10.2.18 (non-web document) • 11.2.1.18 (Software) • 11.2.2.18 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not applicable</p>	<p>There is no moving, blinking, scrolling, or auto-updating content on the site.</p> <p>Compliance of this standard was validated using manual visual checks.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.19 (Web) • 10.2.19 (non-web document) • 11.2.1.19 (Software) • 11.2.2.19 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not applicable</p>	<p>There are not flashing or blinking elements in the user interface.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.20 (Web) • 10.2.20 (non-web document) – Does not apply • 11.2.1.20 (Software) – Does not apply • 11.2.2.20 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Supports with exceptions</p>	<p>Sidebar/Iframe has an option to skip to the content.</p> <p>Compliance of this standard was validated using a keyboard and a screen reader.</p> <p>Exceptions</p> <p>Journal search, Ebook search, Fetch item pages don't have an option to skip top navigation or the search area.</p>
<p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.21 (Web) • 10.2.21 (non-web document) • 11.2.1.21 (Software) - Does not apply • 11.2.2.21 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports with exceptions</p>	<p>All pages are titled using title tag.</p> <p>Compliance of this standard was validated using browser code inspection.</p> <p>Exceptions</p> <p>Full SFX menu page doesn't have a specific page title.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.3 Focus Order (Level A)</u></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.22 (Web) • 10.2.22 (non-web document) • 11.2.1.22 (Software) • 11.2.2.22 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports with exceptions</p>	<p>Page elements and functionality are placed in an order that follows the sequences and relationships in the content.</p> <p>Compliance of this standard was validated using manual keyboard checks.</p> <p>Exceptions</p> <p>When user follows “Please order item” link under Document delivery service on iframe/sidebar, the focus doesn’t go to the order form; the focus remains inside the iframe.</p> <p>Capture citation page focus order, displayed on Capture citation page displayed on click of Citation Save on Full SFX menu page, starts from Close this window link instead of the input fields.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.4 Link Purpose (In Context) (Level A)</u></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.23 (Web) • 10.2.23 (non-web document) • 11.2.1.23 (Software) • 11.2.2.23 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports with exceptions</p>	<p>Meaningful link text has been used throughout.</p> <p>Compliance of this standard was validated using manual keyboard checks.</p> <p>Exceptions</p> <p>Link to SFX item on SFX iframe/sidebar doesn't contain nonvisual information about which item it applies to.</p> <p>Links (Provider, Citation information, Information services) on SFX Full menu page are not clear without context.</p> <p>On Journal Search page, 0-9 and A to Z links don't have sufficient labeling to understand what it is for.</p> <p>On Journal Search page, the ">" link next to A to Z navigation, doesn't have a clear purpose.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.1.1 Language of Page</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.27 (Web) • 10.2.27 (non-web document) • 11.2.1.27 (Software) • 11.2.2.27 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports with exceptions</p>	<p>Language of the page can be programmatically determined on every page.</p> <p>Compliance of this standard was validated using browser code inspection.</p> <p>Exceptions</p> <p>Capture citation page, displayed on click of Save from the full SFX menu page, is missing language attribute.</p> <p>Contact librarian form, displayed on click of Contact your librarian on Full SFX menu page, is missing language attribute.</p>
<p><u>3.2.1 On Focus</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.29 (Web) • 10.2.29 (non-web document) • 11.2.1.29 (Software) • 11.2.2.29 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>Context is not changed on focus alone.</p> <p>Compliance of this standard was validated using manual keyboard checks.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.2 On Input</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.30 (Web) • 10.2.30 (non-web document) • 11.2.1.30 (Software) • 11.2.2.30 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>Context is not changed on input alone.</p> <p>Compliance of this standard was validated using manual visual and keyboard checks.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.1 Error Identification (Level A)</u></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.33 (Web) • 10.2.33 (non-web document) • 11.2.1.33 (Software) • 11.2.2.33 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports with exceptions</p>	<p>Errors describe the problem and inform the user where the problem occurred.</p> <p>Compliance of this standard was validated using manual checks.</p> <p>Exceptions</p> <p>Contact librarian form, displayed on click of Contact your librarian on Full SFX menu page, doesn't identify invalid fields.</p> <p>Fetch item page doesn't identify invalid fields non-visually. Invalid tag is not provided. User is unaware that any errors occurred.</p>

3.3.2 Labels or Instructions (Level A)

Also applies to:

EN 301 549 Criteria

- 9.2.34 (Web)
- 10.2.34 (non-web document)
- 11.2.1.34 (Software)
- 11.2.2.34 (Closed Software) – Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Supports with exceptions

Input fields are clearly labeled, and explanatory text is provided to assist the user where necessary.

Compliance of this standard was validated using a combination of screen readers and manual keyboard and visual checks.

Exceptions

Input fields are not labeled on Order document form displayed on a click of “Please order this item” in the Sidebar/iframe.

On Full SFX menu page, checkboxes in the table “Other Users also like” are not labeled.

On Full SFX menu page, Save Citation dropdown displayed under “Other users also liked” is not labeled.

On Full SFX menu page, “Find related information in a Web Search Engine” dropdown listing google and Search terms dropdown, are not labeled.

Citation text area, displayed on Capture citation page displayed on click of Citation Save on Full SFX menu page, is not labeled.

Contact librarian form, displayed on click of Contact your librarian on Full SFX menu page, is not labelled.

On Journal Search page, Enter title or ISSN input field is not labelled with information about title or issn.

On Journal Search page, 0-9 and A to Z list doesn't have sufficient labeling to understand what it is for.

On eBook Search Enter title or ISBN doesn't have a proper label.

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.37 (Web) • 10.2.37 (non-web document) • 11.2.1.37 (Software) • 11.2.2.37 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>Pages conform to HTML web standards.</p> <p>Compliance of this standard was validated using WAVE and developer tools.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>4.1.2 Name, Role, Value (Level A)</u></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.38 (Web) • 10.2.38 (non-web document) • 11.2.1.38 (Software) • 11.2.2.38 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports with exceptions</p>	<p>Pages conform to HTML web standards, so the name and role of all UI components can be determined.</p> <p>Text labels identify all form fields. Label / ids and other accessible code necessary for screen readers are associated with all form elements.</p> <p>Compliance of this standard was validated using WAVE and manual visual checks.</p> <p>Exceptions</p> <p>Input fields are not labeled on Order document form displayed on a click of “Please order this item” in the Sidebar/iframe.</p> <p>On Full SFX menu page, checkboxes in the table “Other Users also like” are not labeled.</p> <p>On Full SFX menu page, Save Citation dropdown displayed under “Other users also liked” is not labeled.</p> <p>Journal search page controls RESET and Search controls contain repetitive labeling.</p> <p>Journal search page dropdowns Language, Browser by subject, Browser by provider contains unnecessary “unavailable” text e.g. “language dropdown edit unavailable selected English”.</p>

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.4 Captions (Live)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5 (Web) • 10.2.5 (non-web document) • 11.2.1.5 (Software) • 11.2.2.5 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not applicable</p>	<p>The product does not contain live audio or video content.</p> <p>This standard was evaluated using manual visual checks.</p>
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.6 (Web) • 10.2.6 (non-web document) • 11.2.1.6 (Software) • 11.2.2.6 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not applicable</p>	<p>The product does not contain video content.</p> <p>This standard was evaluated using manual visual checks.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.12 (Web) • 10.2.12 (non-web document) • 11.2.1.12 (Software) • 11.2.2.12 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports with exceptions</p>	<p>All elements meet level AA contrast minimum.</p> <p>This standard was evaluated using WAVE plugin.</p> <p>Exceptions</p> <p>On Journal search, EBOOK search, and Fetch item pages, contrast for Reset and Search buttons is too low.</p> <p>On Journal search, in the search results, contrast is too low for the following items: record title link (red), categories associated with a title link (blue), full text available link (blue), cookie policy (blue), open access label (orange), peer reviewed label (grey).</p>
<p><u>1.4.4 Resize text</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.13 (Web) • 10.2.13 (non-web document) • 11.2.1.13 (Software) • 11.2.2.13 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>Text can be resized without assistive technology up to 200 percent without loss of content or functionality.</p> <p>This standard has been evaluated using browser resize controls.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.14 (Web) • 10.2.14 (non-web document) • 11.2.1.14 (Software) • 11.2.2.14 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>Text is used to convey information rather than images of text whenever possible.</p> <p>This standard has been evaluated using manual checks, code inspection, and screen reader.</p>
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.24 (Web) • 10.2.24 (non-web document) – Does not apply • 11.2.1.24 (Software) – Does not apply • 11.2.2.24 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Supports</p>	<p>Journal search, Ebook search, Fetch items pages have consistent navigation at the top that lists all of the pages.</p> <p>This standard has been evaluated using manual and visual checks.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.25 (Web) • 10.2.25 (non-web document) • 11.2.1.25 (Software) • 11.2.2.25 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports with exceptions</p>	<p>Descriptive headings and labels have been used throughout the interface.</p> <p>Exceptions</p> <p>Some fields and controls are not labelled, see 3.3.2 Labels or Instructions (Level A)</p>
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.26 (Web) • 10.2.26 (non-web document) • 11.2.1.26 (Software) • 11.2.2.26 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports with exceptions</p>	<p>The site has been implemented to support the default focus indicator for the device being used. In addition, most link text and other elements have been styled to change in visual appearance when the mouse hovers or tabs over them. For instance, on mouse hover, links are underlined. On tab focus, links are underlined and display a gray outline. Form input fields display with a heavier border on focus.</p> <p>Compliance of this standard was validated using manual visual checks.</p> <p>Exceptions</p> <p>Title link in SFX iframe/sidebar doesn't have visible focus.</p>

Criteria	Conformance Level	Remarks and Explanations
		On Journal Search page, browse by subject scrollable list items doesn't have visible focus.
<p><u>3.1.2 Language of Parts</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.28 (Web) • 10.2.28 (non-web document) • 11.2.1.28 (Software) – Does not apply • 11.2.2.28 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Does not support	In rare cases, the content may include text that is in a different language than the primary language of document. The site is not coded to identify changes to language in the content.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.31 (Web) • 10.2.31 (non-web document) – Does not apply • 11.2.1.31 (Software) – Does not apply • 11.2.2.31 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Supports</p>	<p>The primary site navigation links appear in the same place and the same order on every page of the site.</p> <p>Compliance of this standard was validated using a combination of screen readers, manual keyboard and visual checks.</p>
<p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.32 (Web) • 10.2.32 (non-web document) – Does not apply • 11.2.1.32 (Software) – Does not apply • 11.2.2.32 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Supports</p>	<p>Care has been taken to identify components with the same functionality consistently throughout the site.</p> <p>Compliance of this standard was validated using a combination of screen readers and manual keyboard and visual checks.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.35 (Web) • 10.2.35 (non-web document) • 11.2.1.35 (Software) • 11.2.2.35 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>Suggestions for error correction are made when applicable.</p>
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.36 (Web) • 10.2.36 (non-web document) • 11.2.1.36 (Software) • 11.2.2.36 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not applicable</p>	<p>The site doesn't contain content that causes legal commitments or financial transactions for the user.</p>

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.6 Sign Language (Prerecorded)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Not applicable	There is no audio content.
<p><u>1.2.7 Extended Audio Description (Prerecorded)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Not applicable	There is no video content.
<p><u>1.2.8 Media Alternative (Prerecorded)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Not applicable	There is no video content
<p><u>1.2.9 Audio-only (Live)</u> (Level AAA) Also applies to: EN 301 549 Criteria– Does not apply 2017 Section 508 – Does not apply</p>	Not applicable	There is no live audio content.
<p><u>1.4.6 Contrast Enhanced</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Does not supports	
<p><u>1.4.7 Low or No Background Audio</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Not applicable	There is no audio content.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.8 Visual Presentation</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	<p>Supports</p>	<p>The site does not interfere with the user’s ability to change foreground and background colors; justify text; or change line spacing using the browser settings.</p> <p>The site is responsive, so users can change the width to ensure there are no more than 80 characters per line.</p> <p>Text can be resized without assistive technology up to 200 percent in a way that does not require the user to scroll horizontally to read a line of text on a full-screen window.</p> <p>Compliance of this standard was validated using a combination of screen readers and manual keyboard and visual checks.</p>
<p><u>1.4.9 Images of Text (No Exception) Control</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	<p>Supports</p>	<p>Compliance of this standard was validated using a combination of screen readers and manual keyboard and visual checks.</p>
<p><u>2.1.3 Keyboard (No Exception)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	<p>Does not support</p>	
<p><u>2.2.3 No Timing</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	<p>Supports</p>	<p>The site does not require timed responses.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.2.4 Interruptions (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Not applicable	The site doesn't contain automatically updated content.
<p>2.2.5 Re-authenticating (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Not applicable	SFX doesn't provide authentication mechanism to the end users.
<p>2.3.2 Three Flashes (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Not applicable	<p>This product does not use flashing or blinking elements in the user interface.</p> <p>Compliance of this standard was validated using manual and visual checks.</p>
<p>2.4.8 Location (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	Supports	Each page on the site has a title.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.9 Link Purpose (Link Only) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	<p>Supports with exceptions</p>	<p>Link text throughout the site is provided that describes the purpose of the link.</p> <p>Compliance of this standard was validated using manual and visual checks.</p> <p>Exceptions: Several links are not clear, see 2.4.4 Link Purpose (In Context) (Level A)</p>
<p>2.4.10 Section Headings (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	<p>Supports with exceptions</p>	<p>Content is organized into sections and sections have headings.</p> <p>Compliance of this standard was validated using manual, visual checks, and code inspection.</p> <p>Exceptions On Journal search, A-Z list is missing heading</p>
<p>3.1.3 Unusual Words (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	<p>Does not support</p>	
<p>3.1.4 Abbreviations (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	<p>Does not support</p>	
<p>3.1.5 Reading Level (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	<p>Does not support</p>	

Criteria	Conformance Level	Remarks and Explanations
<p>3.1.6 Pronunciation (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	<p>Does not support</p>	
<p>3.2.5 Change on Request (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	<p>Supports</p>	<p>Forms are not submitted automatically; appropriate controls are provided. Pop-up layers are not launched automatically; appropriate controls are provided. Users must select / click on links.</p> <p>Compliance of this standard was validated using manual visual checks.</p>
<p>3.3.5 Help (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	<p>Does not supports</p>	
<p>3.3.6 Error Prevention (All) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply</p>	<p>Supports with exceptions</p>	<p>Compliance of this standard was validated using manual visual checks.</p> <p>Exceptions Some forms don't identify error fields, see 3.3.1 Error Identification (Level A).</p>

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports with exceptions	<p>This product is coded to work with screen readers and other assistive technologies.</p> <p>Compliance of this standard was validated using screen readers (listed above) and manual keyboard checks.</p> <p>Exceptions</p> <p>Some links are not clear without context see 2.4.9 Link Purpose (Link Only) (Level AAA).</p> <p>Some controls are missing labels, see 3.3.2 Labels or Instructions (Level A), 4.1.2 Name, Role, Value (Level A).</p> <p>Error messages are not always communicated non-visually, see 3.3.1 Error Identification (Level A).</p> <p>Some non-text content doesn't have proper labeling, see 1.1.1 Non-text Content (Level A).</p>

Criteria	Conformance Level	Remarks and Explanations
302.2 With Limited Vision	Supports with exceptions	<p>This product is coded to work with screen readers and other assistive technologies. In addition, text size can be adjusted through standard browser functionality.</p> <p>Compliance of this standard was validated using screen readers (listed above), visual, and manual keyboard checks.</p> <p>Exceptions</p> <p>Some pages have elements with low contrast, see 1.4.3 Contrast (Minimum) (Level AA).</p> <p>Some links are not clear without context see 2.4.9 Link Purpose (Link Only) (Level AAA).</p> <p>Some controls are missing labels, see 3.3.2 Labels or Instructions (Level A), 4.1.2 Name, Role, Value (Level A).</p> <p>Error messages are not always communicated non-visually, see 3.3.1 Error Identification (Level A).</p> <p>Some non-text content doesn't have proper labeling, see 1.1.1 Non-text Content (Level A).</p>

Criteria	Conformance Level	Remarks and Explanations
302.3 Without Perception of Color	Supports	<p>Color is used to enhance usability by drawing attention to certain areas of the screen. Color is never the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p> <p>Compliance of this standard was validated using manual visual checks.</p>
302.4 Without Hearing	Support	<p>This product does not contain any audio output and does not require any audio input. User hearing is not required to search, browse, or use features that are available in the product.</p> <p>This standard was evaluated using manual visual checks.</p>
302.5 With Limited Hearing	Supports	<p>This product does not contain any audio output and does not require any audio input. User hearing is not required to search, browse, or use features that are available in the product.</p> <p>This standard was evaluated using manual visual checks.</p>

Criteria	Conformance Level	Remarks and Explanations
302.6 Without Speech	Supports	User speech is not required to use the product. Compliance of this standard was validated using manual visual checks.
302.7 With Limited Manipulation	Supports with exceptions	<p>All screen elements are designed to be accessible for users with poor motor control (e.g., clickable areas are suitably sized and spaced). Links and form elements can be accessed using the tab key.</p> <p>Compliance of this standard was validated using manual keyboard and visual checks.</p> <p>Exceptions</p> <p>Some controls are no accessible with a keyboard, see 2.1.1 Keyboard (Level A).</p>

Criteria	Conformance Level	Remarks and Explanations
302.8 With Limited Reach and Strength	Supports	<p>At least one mode of operation that is operable with limited reach and limited strength.</p> <p>For example:</p> <ul style="list-style-type: none"> • The product can be used using keyboard only. • All active elements can receive keyboard focus. • The focus order of form fields is presented in a logical order. <p>Compliance of this standard was validated using manual keyboard and visual checks.</p> <p>Exceptions</p> <p>Some controls are no accessible with a keyboard, see 2.1.1 Keyboard (Level A)</p> <p>In some cases, focus order is not logical, see 2.4.3 Focus Order (Level A)</p> <p>In some cases, skip navigation is not provided, see 2.4.1 Bypass Blocks (Level A)</p>

Criteria	Conformance Level	Remarks and Explanations
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	<p>The product provides features that make its use by individuals with limited cognitive, language, and learning abilities simpler and easier.</p> <p>For example:</p> <ul style="list-style-type: none"> • Form fields are presented in a standard, consistent way across the product. • Form elements are properly labeled. <p>Compliance of this standard was validated using manual visual checks.</p>

Chapter 4: Hardware

Notes: Notes: This section is not applicable to this web product and has been removed.

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
502.2.1 User Control of Accessibility Features	Supports	<p>This product does not interfere with accessibility features that are available through the user's operating system or browser. For example, users can use high contrast mode, text resize, and speech output.</p> <p>Compliance of this standard was validated using manual checks.</p>
502.2.2 No Disruption of Accessibility Features	Supports	<p>This product does not disrupt accessibility features that are defined in the site's documentation as accessibility features.</p> <p>Compliance of this standard was validated through manual checks.</p>
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	<p>Attributes for role, state/s, boundary, name and other properties for all standard and custom user interface controls are programmatically determinable.</p> <p>Compliance of this standard was validated using screen readers (listed above) and developer tools.</p>

Criteria	Conformance Level	Remarks and Explanations
502.3.2 Modification of Object Information	Supports	<p>States and properties that can be set by the user are capable of being set programmatically, including through assistive technology. For example, users are able to change focus and expand and collapse panels using a keyboard only. The state of the object is announced through assistive technology.</p> <p>Compliance of this standard was validated using screen readers (listed above) and keyboard checks.</p>
502.3.3 Row, Column, and Headers	Supports	<p>Tables are implemented using standard html elements, row and a column header are marked and can be identified as tables programmatically.</p> <p>This standard was evaluated using manual visual checks and code inspection.</p>

Criteria	Conformance Level	Remarks and Explanations
502.3.4 Values	Supports with exceptions	<p>The current values available for a user input control can be programmatically determined. For example, a screen reader will read out the values in a drop-down menu, checkbox options, and radio buttons.</p> <p>Compliance of this standard was validated using screen readers (listed above) and keyboard checks.</p> <p>Exceptions Not all controls are labeled making it hard to figure out the meaning of the value, see 3.3.2 Labels or Instructions (Level A), 4.1.2 Name, Role, Value (Level A).</p>
502.3.5 Modification of Values	Supports	<p>Values that can be set by the user can be set programmatically, including through assistive technology.</p> <p>Compliance of this standard was validated using screen readers (listed above) and keyboard checks.</p>

Criteria	Conformance Level	Remarks and Explanations
502.3.6 Label Relationships	Supports with exceptions	<p>Compliance of this standard was validated using WAVE and manual visual checks.</p> <p>Exceptions</p> <p>Not all controls have proper labels, see 3.3.2 Labels or Instructions (Level A), 4.1.2 Name, Role, Value (Level A).</p>
502.3.7 Hierarchical Relationships	Supports	<p>Hierarchical (parent-child) relationships are programmatically determinable. For example, when tabbing to a dropdown, assistive technology will announce how many items it contains.</p> <p>Compliance of this standard was validated using screen readers (listed above) and manual checks.</p>
502.3.8 Text	Supports	<p>Standard HTML code is used for displaying text on the screen used. Text styling is controlled through cascading style sheets.</p> <p>Compliance of this standard was validated using manual visual checks.</p>

Criteria	Conformance Level	Remarks and Explanations
502.3.9 Modification of Text	Supports	<p>The product is primarily static text; it does not allow users to set attributes of the text. Users are able to insert text into search fields and forms. This text can be modified using assistive technology.</p> <p>Compliance of this standard was validated using manual visual checks.</p>
502.3.10 List of Actions	Supports	<p>Where relevant, the product's UI components provide a list of actions programmatically determinable by assistive technologies.</p> <p>Compliance of this standard was validated using screen readers (listed above) and manual keyboard checks.</p>
502.3.11 Actions on Objects	Supports	<p>This product is coded in a way to allow assistive technologies (AT) to programmatically execute available actions on objects.</p> <p>Compliance of this standard was validated with using screen readers (listed above) and manual keyboard checks.</p>
502.3.12 Focus Cursor	Supports	<p>The current input focus can be discerned by assistive technology (using standard html code for forms, etc.).</p>

Criteria	Conformance Level	Remarks and Explanations
		This standard was evaluated using manual keyboard and visual checks.
502.3.13 Modification of Focus Cursor	Supports	<p>Users are able to modify the location of focus (for user focusable controls), the text insertion point (caret) when a caret exists, and change selection attributes of objects (when text and items can be selected by the user).</p> <p>This standard was evaluated using manual keyboard and visual checks.</p>
502.3.14 Event Notification	Supports with exceptions	<p>This product is coded in a way to notify assistive technologies (AT) of events relevant to user interactions, including but not limited to changes in the component's state(s), value, name, description, or boundary. Users are notified of the state of an expanded or collapsed panel.</p> <p>Exception In a few cases, the form error state is not communicated to the user, see 3.3.1 Error Identification (Level A).</p>

Criteria	Conformance Level	Remarks and Explanations
502.4 Platform Accessibility Features	Supports with exceptions	<p>The product does not interfere with system features to:</p> <ul style="list-style-type: none"> • Enable sequential entry of multiple (chorded) keystrokes (Section 9.3.3) • Provide adjustment of delay before key acceptance (Section 9.3.4) • Provide adjustment of same-key double-strike acceptance (Section 9.3.5) • Provide screen reader support. In addition, a text-to-speech feature is available on document pages. It is an optional feature that can be enabled in the customer's account. (Section 10.6.9) <p>This standard was evaluated using screen readers (listed above), manual keyboard checks, and manual visual checks.</p>
503 Applications	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
503.2 User Preferences	Supports	The CSS style sheet can be overridden in the product using the browser settings. Compliance of this standard was validated using manual visual checks.
503.3 Alternative User Interfaces	Not applicable	This product does not provide alternative user interfaces that function as assistive technology. This standard was evaluated using manual visual checks.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not applicable	This product does not contain any audio/video content
503.4.2 Audio Description Controls	Not applicable	This product does not contain any audio/video content
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not applicable	Not applicable
504.2.2 PDF Export	Not applicable	Not applicable
504.3 Prompts	Not applicable	Not applicable
504.4 Templates	Not applicable	Not applicable

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does not support	An accessibility help page is not available.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Does not supports	Alternate formats are not available.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does not supports	Information on accessibility and compatibility features is not available.
603.3 Accommodation of Communication Needs	Does not supports	Only customer support is available. Customers including SFX on their sites might be able to provide support.

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Notes: This report covers the degree of conformance for Web Content Accessibility Guidelines 2.0 and Section 508 as published in 2017. Therefore, tables and other details in this section have been removed.

Legal Disclaimer (Company)

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