**As an example I took the "Query to patron letter"**



**This is how the letter looks now. I want to replace the text "Regarding your request:" by an URL**



**URL has to be added in HTML format**

**<a href="www.hamburg-tourism.com">Visit Hamburg</a>**

**GoTo >Configuration >General >Letters Configuration >Letters and select the appropriate letter and tick "Edit".**

**Open the letter on the "Template" tab and add the URL, in this case I've overwritten**

**@@requested@@:**

**How it looks before the change**



**How it looks after the change**



**The emailed letter now contains this information and the link can be opened directly**

