



Provider Zone: Content Made EasyPZ

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Dana Moshkovits | Director, Product Management

Rael Elstein | Content Product Manager

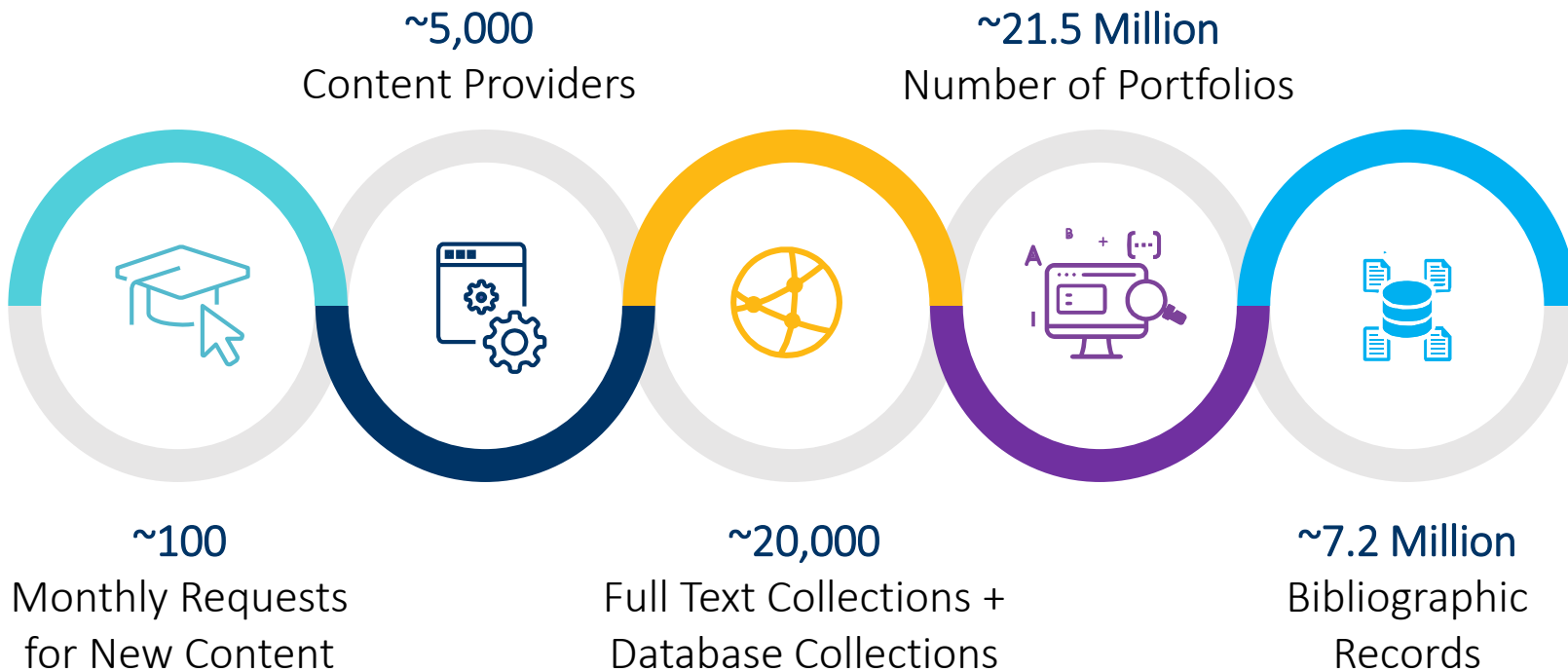


Agenda

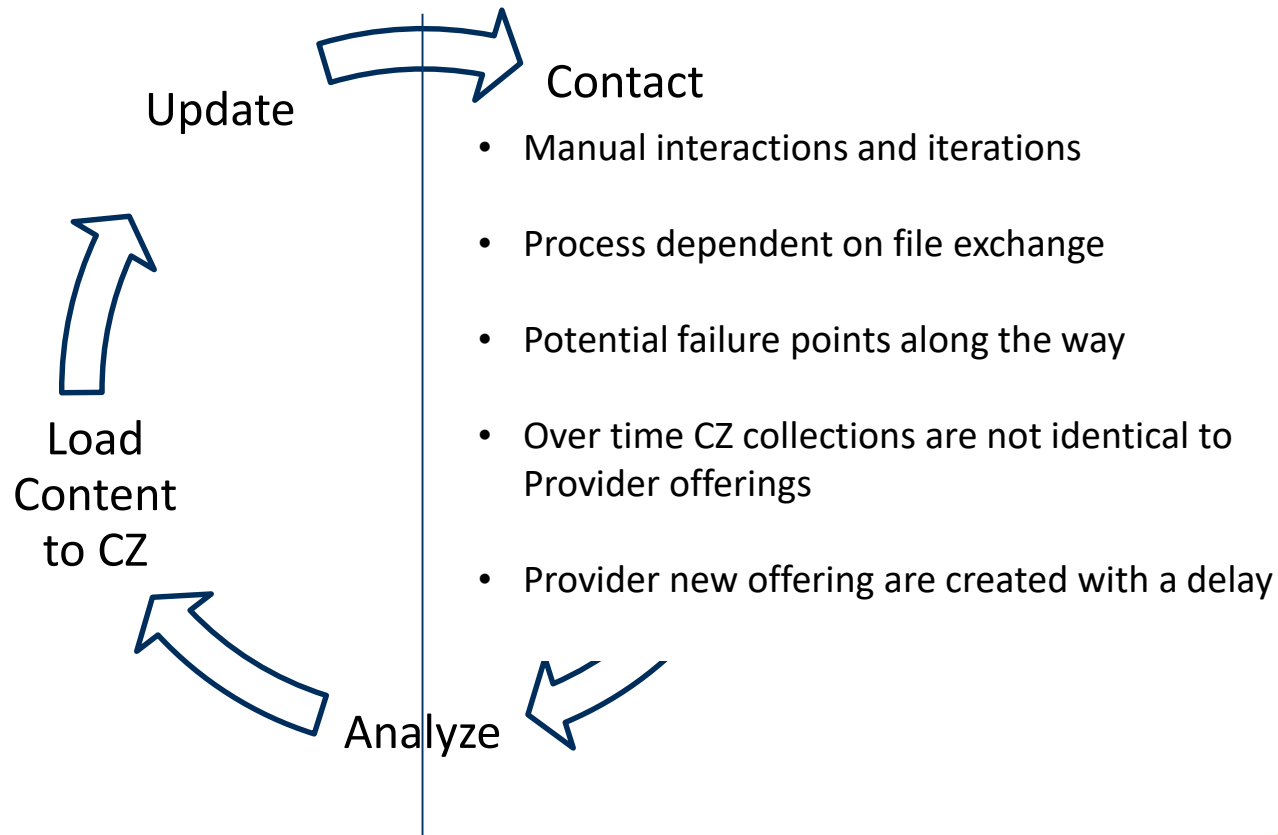
- Content Maintenance Volume
- Doing Things Differently
- How the Provider Zone Works
- See It In Action
- Development Partnership Program
 - Governance and Support
- Looking Forward to Opportunities Ahead



Content Maintenance Volume



Current Challenges



Doing Things Differently in the CZ

Customer
Contributions

Ex Libris
Content
Operations

Provider
Direct

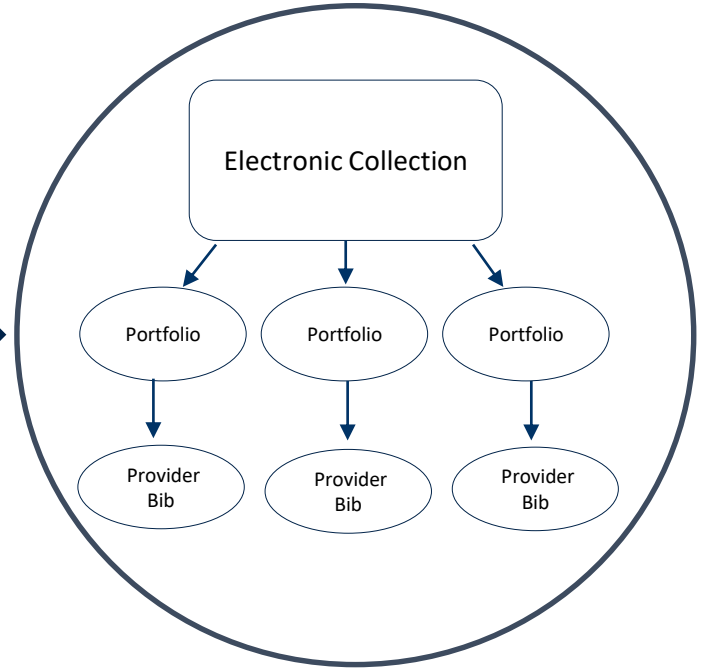
Ex Libris Provider Zone



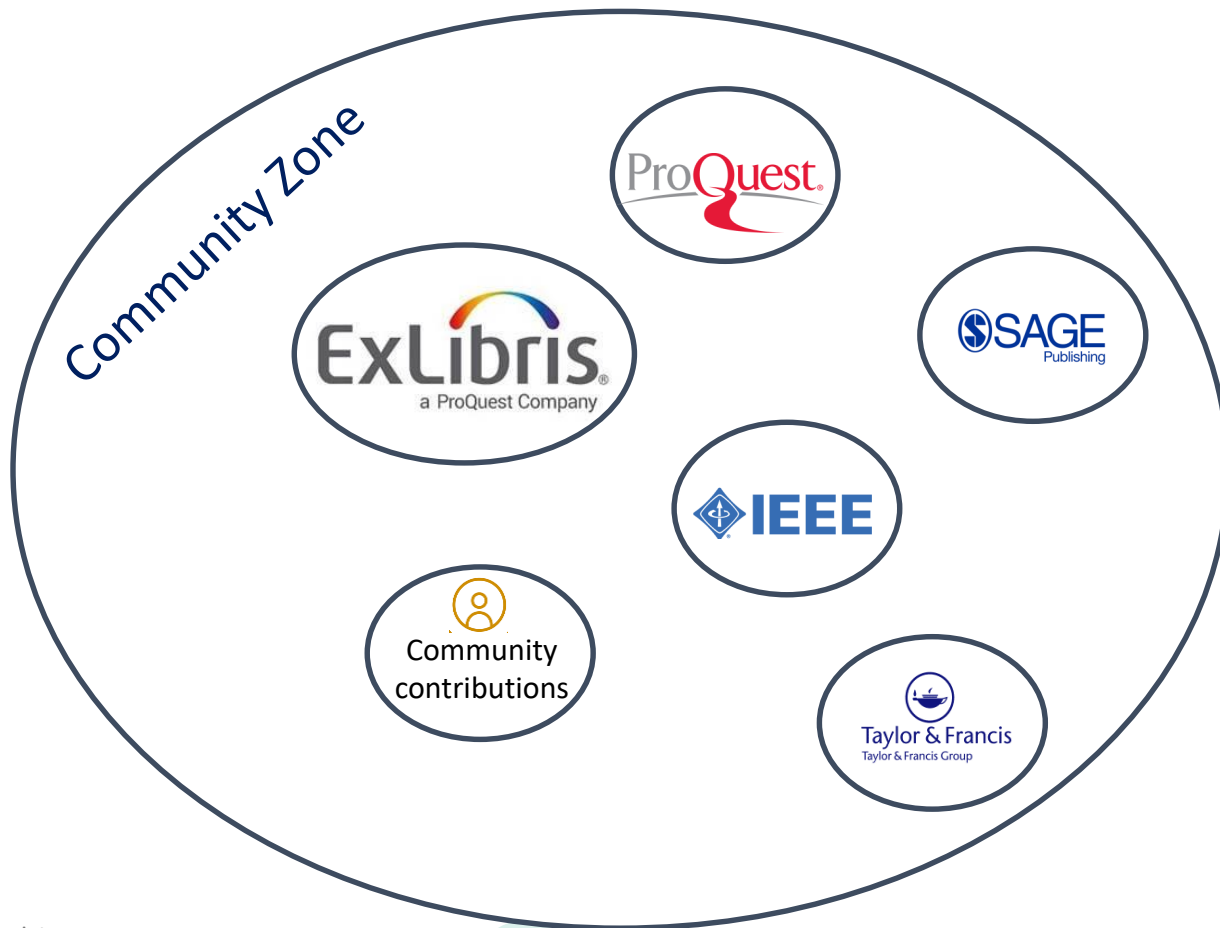
- Take ownership over existing electronic collections
- Create and update collections



Community Zone Knowledgebase



What the Provider Zone Looks Like



How the Provider Zone Works

- Provider content will take over CZ collections currently maintained by Ex Libris
- Providers will take ownership of:
 - Collections
 - Portfolios
 - Optional: Bibliographic records
 - Create Provider specific Bibliographic record for the Collection Portfolios
 - Otherwise Portfolios remain linked to CZ Bibliographic record (maintained by Ex Libris)

Seamless Transition

- No action required by institutions post Provider takeover
 - No need to modify activations
 - No change to IDs or linking
- Activated collections continue to benefit from updates, regardless of owner (Ex Libris or Provider)
 - All activity reflected in CZ Update Task List
- New collections available for activation under Community Zone
- New Bibliographic records that are created by the Provider will appear as duplicates in Alma, and resolved in Discovery

Making the simple complicated is commonplace;
Making the complicated simple, awesomely simple, that's creativity.

-Charles Mingus

Customer Wins



Quicker turnaround for new collection creation



Exposing content origin and highest level of accuracy



Increased accuracy and timeliness



Full representation of Provider sales model



Known collection development and annual subscription forecast



Planned SLA for Provider upkeep of content

See It In Action – Collection Level

Electronic Collections (1 - 11 of 11) | where (Electronic Collection Name contains keywords "IEEE" AND Managed by Provider (Electronic Collection) equals "Yes") Save Query

Institution

Sort by: Rank ▾ 🔗 ⚙️

1 🏠 [IEEE Xplore Wiley Ebooks 2017 \(IEEE Xplore\)](#) Portfolio List (41) Edit Collection ⋮

Type: Selective package
Services: Full Text
Interface name: IEEE Xplore
Linking Level: Book
Creation Date: 2018-04-29 10:29:21
Modification Date: 2018-04-29 10:30:14

[Other details](#)

Managed by IEEE Xplore

See It In Action – Portfolio Level

Portfolio List for IEEE Xplore Wiley Ebooks 2017 (IEEE Xplore) (1 - 41 of 41)

Activate Deactivate Back

Select All

1 Synthesized transmission lines : design, circuit implementation, and phased array applications / Tzyh-Ghuang Ma, Chao-Wei Wang, Chi-Hui Lai, Ying-Cheng Tseng. IEEE Xplore Wiley Ebooks 2017 (IEEE Xplore): getFullTxt Managed by IEEE Xplore Edit Portfolio Order ...

Other details

2 Iterative learning control for multi-agent systems coordination / by Shiping Yang, Jian-Xin Xu, Xuefang Li, Dong Shen. IEEE Xplore Wiley Ebooks 2017 (IEEE Xplore): getFullTxt Managed by IEEE Xplore Edit Portfolio Order ...

Other details

3 Wireless power transfer for electric vehicles and mobile devices / Chun T. Rim, Chris Mi. IEEE Xplore Wiley Ebooks 2017 (IEEE Xplore): getFullTxt Managed by IEEE Xplore Edit Portfolio Order ...

Other details

See It In Action – Bibliographic Record Level

The screenshot displays the ExLibris Alma interface. At the top, there is a navigation bar with the ExLibris logo, the Alma logo, and a star icon. The main navigation menu includes 'Acquisitions', 'Resources', 'Fulfillment', 'Admin', and 'Analytics'. On the right side of the navigation bar, there are icons for location, user profile, notifications, and settings. Below the navigation bar, there is a search bar with a magnifying glass icon and a search button. The search results show 'Electronic collection' and 'Keywords'. The main content area is titled 'Record View' and contains a record for 'Wireless power transfer for electric vehicles and mobile devices / Chun T. Rim, Chris Mi.'. The record details are as follows:

MMS ID	9912009907800041	Suppress from publishing	No	Export to WorldCat	Don't publish
Brief level	10	Record format	marc21		
Originating system	PZ_IEEE Xplore	Originating system ID	7953908	Originating system version	20170714111955.0
Managed by	IEEE Xplore				

Below the record details, there are tabs for 'MARC' and 'BIBFRAME'. The 'MARC' tab is selected, and the record is displayed in MARC format. The MARC record is as follows:

```
LDR 06910cam 2201501 | 4500
001 9912009907800041
005 20170714111955.0
006 m o d
007 cr |n|||||
008 170714s2017 mau ob 001 eng d
010 __ |z 2017012960 (print)
020 __ |a 9781119329084 |q electronic
020 __ |z 9781119329053 |q cloth
```

Why Providers Are On Board

- More accurate and timely delivery of content
- Alignment with Provider sales models and collection offerings
- Exposing a greater range of content
- Any modifications, alterations and fixes can be performed directly and seamlessly by the Provider in the Community Zone
- Overall improvement of the customer experience and reducing support requests



Development Partnership Program

- Work with Ex Libris to implement end-to-end integration
 - Taking ownership of existing collection
 - Adding new collections
- Define governance model and SLA expectations
- Establish support flow



Governance and Support

- Governance
 - Maintaining and improving content quality
 - Maintaining update frequency
- Support
 - Ex Libris and the Provider support for mutual customers
 - Ex Libris and the Provider reciprocal support

Governance and support guidelines built in collaboration with Development Partner Providers and Community (CWG, CZMG)

Timeline



Looking Forward to Opportunities Ahead

- Expanding and opening the Community Zone
- Quicker updates and turnaround of existing and new collections
- Improved alignment with Provider offerings
- Full transparency for customers



THANK YOU!

