Content Corner
Central Discovery Index and Primo Central

• **Product Documentation**
  
  Access the latest documentation for Ex Libris products
  
  ◦ Central Discovery Index
  ◦ Primo Central

• **Release Notes**
  
  Stay informed about the features and capabilities included in each product release
  
  ◦ 2018 Primo Central Index Release Notes

• **Knowledge Articles**
  
  Search our extensive knowledge base for answers to commonly raised questions
  
  ◦ Activate Resources in the Primo Central Wizard
  ◦ Activating ProQuest One Academic Collection in Ex Libris Products
  ◦ Add a Single Subscription (No Specific Target) in SFX and Primo
  ◦ Add new vendor for SUSHI harvesting in Ustat?
  ◦ Alexander Street Press Modifications
  ◦ Announcing CAB Abstracts Pilot for Primo Central
  ◦ A number of ProQuest collections are retiring as they are replaced by other ProQuest products
  ◦ Can a closed Salesforce case be re-opened?
  ◦ Chadwyck-Healey Literature Online (LION) - Granularity Replacement
  ◦ Chadwyck-Healey Literature Online (LION) collections retired following completed migration to ProQuest platform
  ◦ Corrupted subject headings in some of the ProQuest Primo Central collections
  ◦ Create SFX Institutional Holdings for Primo Central
  ◦ Customer ability to close Salesforce Cases
  ◦ Does Primo Central return results for a particular PC key?
  ◦ e-libro Catedra will be removed from Primo Central registration system
  ◦ EBL/ebrary migration to Ebook Central
  ◦ Ex Libris Offices' IP Addresses
  ◦ EZProxy do not prefix Primo Central Open Access records' links
  ◦ Ezproxy prefix is not added to the Primo Central record's backlink
  ◦ Failing permalinks for Taylor and Francis and ERIC records in Primo Central
Find and Change PCI Registration Information

- GIGA Journal Family collection to be removed from the Primo Central Index
- How can I request new collections to be added to our Discovery Indexes, KnowledgeBases and the Alma Community Zone?
- How cataloging differences between content suppliers affect linking to full text?
- How does collection’s restriction effect search and delivery in Primo Central?
- How does Primo Central Grouping (FRBR) process work?
- How does SFX linking work for Primo Central FRBR groups?
- How do I request a Support Portal Login for a new staff member?
- How Do Primo Central Records Work?
- How to add a DOI Button to the browser
- How to extract OpenURL from a Primo Central, Alma and other sources
- How To Report Full Text Linking and Availability Problems to Support
- Initial Activation of Primo Central Resources When Working with Alma
- Institutional Electronic Holdings File Location and Updates
- Is it Possible to Add New Disciplines to “Personalize your results” Feature?
- Kanopy resource - configuration required for activation
- Linking to Films on Demand (Infobase)
- Linking to Gale Collections
- Linking to Moazine
- Linking to Psychotherapy.net
- Naxos resources - configuration required for activation
- No Primo Central Option in View Configuration
- No Primo Central Results Returned in Search
- Old Chadwyck-Healey Literature Online (LION) collections are retired
- Primo Central: Are chapter-level records available for Safari Books from O’Reilly Media?
- Primo Central: Ebrary and EBL Collections Retirement Notification
- Primo Central: MyiLibrary Retirement Notification -- November 2018
- Primo Central Facets Display Unrelated Results
- Primo Central Index Coverage and Full-Text Searchability
- Primo Central Interaction with Uresolver or SFX
- Primo Central: ProQuest Dissertations & Theses Full Text Retirement Notification
- Primo Central Stopped Returning Results
- Primo Central Thumbnails
- Primo/Primo Central Searching and Search Results Evaluation
- Problems with Knowledge Center, Developer Network, On Line Help etc.
- Project Gutenberg “View Online” tab is not opening in iFrame
- ProQuest (Chadwyck-Healey) Modifications
- ProQuest collection History Vault will be removed from Primo Central by June, 5th 2019
- ProQuest Modifications
- ProQuest products to be removed from the Primo Central registration

Ex Libris, a ProQuest Company
- Reppositório Científico de Acesso Aberto de Portugal collection to be removed from the Primo Central Index
- Resource type 'books_chapters' and 'Books' facet
- SAE Modifications
- Setup Email Preferences to Subscribe to Ex Libris Mailing Lists
- Techniques de l'Ingénieur - Metadata quality
- Updates and changes in the Primo Central Collection List
- Viewing System Status for SaaS Environments
- View a Primo or Primo Central PNX Record
- Ways to include eBooks in SFX, Primo, and Primo Central
- What Are the Common Causes of Full Text Linking Problems, and How Can Linking Be Improved?
- What does "ETD" stand for?
- What does "Citations Available" availability statement in PC records mean?
- What is representative record in a Primo Central result list?
- Where to Proxy: on the Collection or Service (or both)?
- Why are some collections 'grayed out' in PCI registration site?
- Why collections added to Primo Central registration are not displayed in Primo Front End?
- Why does a collection facet returns preferred record from a different collection?
- Why does Primo Central maps "eBook" with "Book" resource type?
- Why don't the Summon and Primo Central content teams revise metadata, DOI's, and PMID's indexed from CrossRef and PubMed?
- Why Primo UI is warning about Insecure Content?

• **Product Materials**

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  - RCA Reports
  - Uptime Reports