UStat

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  ◦ Customer ability to close Salesforce Cases
  ◦ Ex Libris Offices' IP Addresses
  ◦ How do I request a Support Portal Login for a new staff member?
  ◦ How to delete UStat uploaded files in batch
  ◦ Setup Email Preferences to Subscribe to Ex Libris Mailing Lists
  ◦ UStat data - can it be edited?
  ◦ UStat SUSHI returns a "service unavailable" - how to fix this?
  ◦ What can I do when login to Ustat doesn't work?
  ◦ What does "ETD" stand for?
  ◦ What procedure should be followed to alert Ex Libris of a system down?
  ◦ When is Ex Libris Hosted "Maintenance Window"