campusM

• **Product Documentation**

Access the latest documentation for the campusM App Manager, Attendance, and Creative Studio

- Introduction to the App Manager
- Managing the App Manager Environment
- Managing the App and its Services
- Managing campusM Attendance
- Managing Creative Studio
- Appendices
- Managing Product Integrations
- campusM Quick Polls
- Managing Token Based Authentication
- Custom Integrations (Sample)

• **Training**

Learn new skills and get certified with our tutorials, recorded training and other materials

- campusM Welcome Kit
- campusM Essentials
- AEK (Application Extension Kit)
- campusM: How to...

• **Knowledge Articles**

Answers as provided by our product analysts, to commonly raised questions.

- App Center FAQ
- Are there default Android/iOS icons available for campusM?
- Best practice for reporting issues through Salesforce
- campusM Release Cycle – Native App Deployments
- Can a closed SalesForce case be re-opened?
- Chrome browser identifies connection as "Not Secure"
Connect Layer Troubleshooting
- Connect Layer - Managing Hard Disk Space
- Creating Curl Requests for Testing Services
- Customer ability to close Salesforce Cases
- Disabling TLS 1.0 and TLS 1.1 Encryption Protocols
- Ex Libris Offices' IP Addresses
- Frequently Asked Questions - transferring Apple and Google account hosted by Ex Libris to your own account
- How are Apple Push Service certificates renewed?
- How do I prepare for the iOS 11 release?
- How do I request a Support Portal Login for a new staff member?
- How do I restore Background Color changes to tiles when a mouse hover occurs with Homescreen v2.0 enabled?
- How do I restore my tiles background color with Homescreen v2.0 enabled?
- How to transfer campusM to an App Store account?
- How to Add Custom Fonts to Creative Studio Pages
- How to Add New App Manager Accounts
- How to customize portal's side bar menu and breadcrumbs
- How to enable compression on the Tomcat server
- How to generate a list of registered users
- How to preview the Personalization Available version of the Homescreen in your Web App
- How to Request an Upgrade for Native Apps
- How to Reset Apple Device List in Apple Developer Account
- How to set up the App Store and Google Play accounts access?
- Is campusM Apple App Transport Security (ATS) compliant?
- Migration to Oracle Analytics Server and Data Visualization
- Obtaining Application Statistics from Apple’s App Store and Google’s Play Store
- How to Send BCC Notifications
- Potential Differences Between Preview and Production Environments
- Pre-configuring iBeacon Parameters
- Preparing for iOS Updates
- QuoVadis root SSL certificates causing issues for Android 4.x users
- Requesting a new Product Integration (PI) not available for campusM
- RoleSync - Troubleshooting
- Service Provider (SP) Metadata Exchange for the campusM Preview Environment
- Setup Email Preferences to Subscribe to Ex Libris Mailing Lists
- Sharing Distribution Certificates
- Tips for Advanced Document Searching in the Customer Knowledge Center
- Tomcat logs configuration
- Viewing System Status for SaaS Environments
- How does Ex Libris handle slow running tiles?
- What permissions does the campusM Android app requires?
- What procedure should be followed to alert Ex Libris of a system down?
- Where can I find campusM Preview App Manager for configuring the upcoming monthly release?
- Which certificate should be used when configuring SAML SSO in campusM?
- Working with custom domain names on hosted ExLibris environments

• **Release Notes**

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  Stay informed about the features and capabilities included in campusM

  - 2020
  - 2019
  - 2018
  - 2017

• **Product Materials**

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  Learn more about our product offerings, and how they can serve your needs

• **Community Knowledge**

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  Learn from other customers’ experience, access customer contributed articles and share your own expertise

• **Implementation**

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  Understand methodology and requirements to facilitate successful implementations

  - General
  - Implementation Guides and Configuration Forms
  - Useful Resources