Patron has exceeded the number of hold requests allowed (for items at Bindery)

- **Article Type:** General
- **Product:** Aleph
- **Product Version:** 18.01

Problem Symptoms:
* We want OPAC users to be able to place a hold on items at bindery (item process status 'SB')
* SB is defined in tab15.eng as allowing holds with no availability check (column 8 = C) but recalls are not allowed (col 13 = N)

The result is that when an attempt is made to request an item from the bindery in the OPAC, the user gets error message 1135: "User has exceeded the number of hold requests allowed."

Cause:
Table tab16, col. 13 (maximum number of hold requests) for line with 'SB' in col. 3 (Item process status) is exceeded

Resolution:
Adjust col. 13 of ./xxx50/tab/tab16 to the correct number.

Additional Information

Error message 1135 is invoked when:

1. check_hold_request_h is specified in tab_hold_request; and

2. the tab16 col.13 (maximum number of hold requests) value for the relevant tab16 line is exceeded.
Since a non-blank item-process-status takes priority, in this case, the relevant tab16 line is the line with "SB" in column 3 and the patron's status in column 4.

If there is no item processing status for this item, then the relevant tab15 line is that for the z30_item_status.

**Category:** Circulation (500)

**Subject:** Hold requests (500)

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